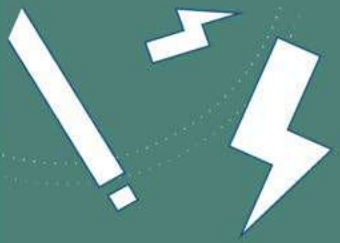


USER-CHI IN THE SPOTLIGHT

USER-CHI in the spotlight

- **Ángel Moya**, ETRA, USER-CHI Project coordinator
- **Juan Gimenez Pla**, Instituto de Biomecánica (IBV), Leader for user research and requirements definition activities
- **Lena Korostylova**, VMZ, Leader for demonstration activities and development of the INCAR app
- **Marisa Meta**, FIT consulting, Leader for Cross-site Evaluation and Impacts Assessment
- **Divy Gupte**, IKEM, Leader for research activities and ethics requirements

Moderated by Marion Pignel, Eurocities, Leader for communication and replication activities



USER-CHI FINAL EVENT

18 JUNE 2024

COMET LOUISE, BRUSSELS

USER-CHI
CHARGING YOUR E-MOBILITY FUTURE



This project has received funding from the European Union's Horizon 2020 research and innovation programme under the grant agreement No [875187]



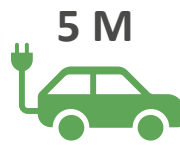
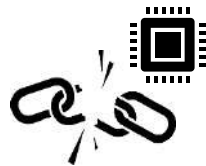
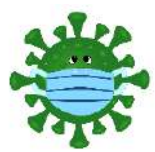
This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]



VISIT [USERCHI.EU](https://userchi.eu)

Ángel Moya - ETRA I+D
amoya.etraid@grupoetra.com

USER RESEARCH PRODUCTS DEMOS EVALUATE EXPLOIT



Paris



7 Cities | 7 Techs | 3 Research | 3 Housing | 1 Standard | 1 Consulting | and more



USER RESEARCH

PRODUCTS

DEMOS

EVALUATE

EXPLOIT

2020-2021

2021-2023

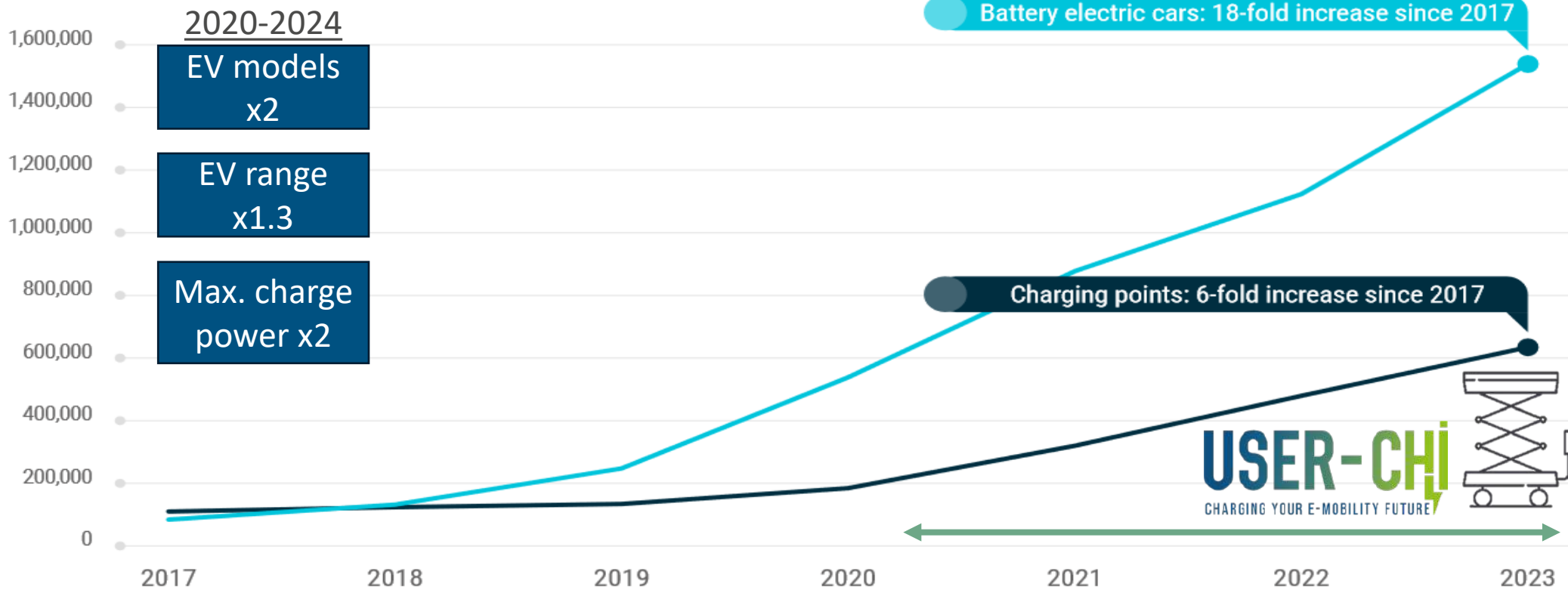
2023-2024

2024

2025...

CHARGING POINTS DEPLOYMENT VERSUS SALES OF BATTERY ELECTRIC CARS

● Charging points ● Battery electric cars



AFIR

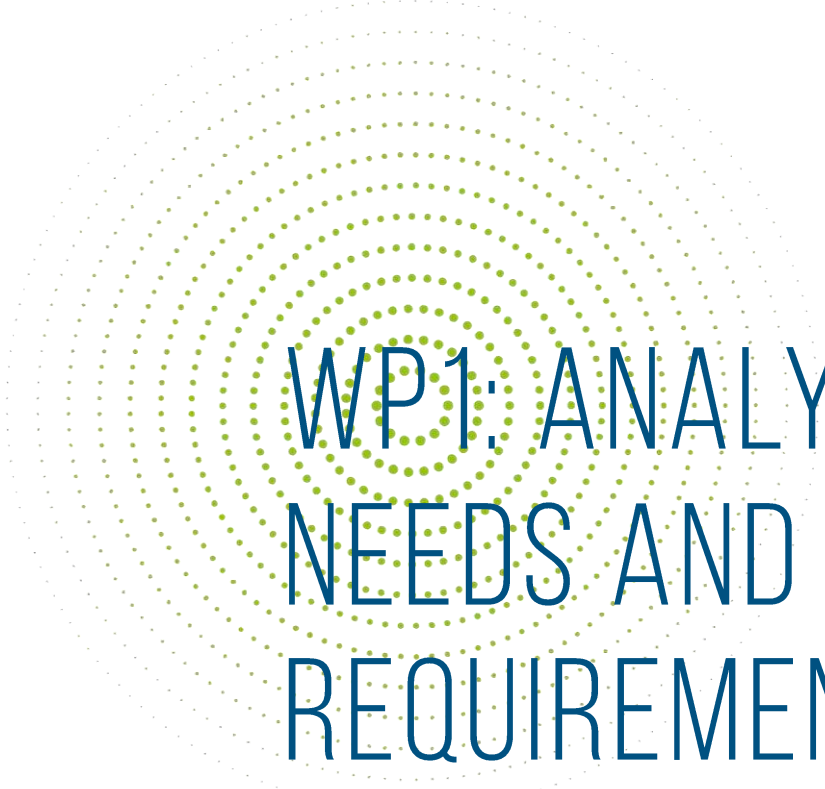
1,3 kW / BEV

0,8 kW / PHEV

3,5M EVSE (2030)

40M EV (2030)





WP1: ANALYSIS OF USER NEEDS AND PATTERNS FOR REQUIREMENTS DEFINITION

FINAL MEETING – JUNE 18TH, 2024

IBV / Juan Giménez & Amparo López

USER RESEARCH METHODOLOGY

Qualitative research

- **2. Netnography**
621 end users, 3 EU countries (Norway, Spain, Germany)
- **3. Delphi Questionnaire**
57 professionals, 5 EU countries (Finland, Germany, Hungary, Italy, Spain)
- **4. Field Diary**
131 end users, 5 EU countries (Finland, Germany, Hungary, Italy, Spain)

Quantitative research

- **5. Survey**
2,737 participants, 6 EU countries (Finland, Germany, Hungary, Italy, Norway, Spain)

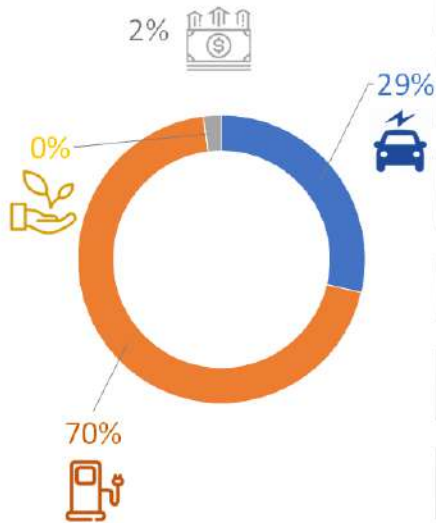
Co-Creation

- **6. 2 Workshops**
End users (5) & professionals (11), and professionals (30), 4 USER-CHI products: INCAR, INSOC, INDUCAR and SotF

QUALITATIVE RESEARCH RESULTS: NETNOGRAPHY

NETNOGRAPHY I. General comments

EV: user's opinions

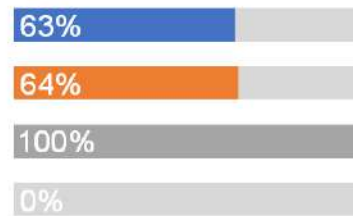


Sample size (Germany)

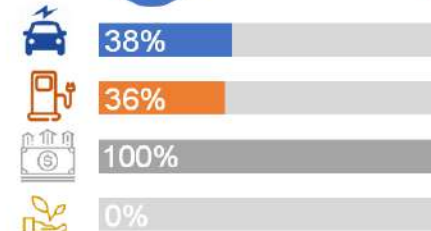
Users: 28

Mentioned aspects: 56

Mentions average: 2



- **Malfunction** (defective charger, out of order, broken pole, rotten plug) (6)
- **To know in advance if the charger point is occupied** (3)
- The public charging and the free charging are poorly maintained or occupied (2)
- Charging problems at communal parkings
- Charging time limitation is a problem
- To have the possibility of charging at home or at the office is a key factor
- To know in advance if the charger point works properly
- Available fast chargers for long range trips; to minimise charging pauses
- Charging cutoffs
- Lack of standardisation for charging points, paying systems, authentication systems,
- High prices for charging
- Deficient charging points network; this fact restrains EVs purchasing
- Apps failures (e.g. GetCharge, Innogy)
- EVs occupying parking lots after completing the charge
- Small battery capacity; EV should have more autonomy
- No EVs with five seats (family car) at the market
- Noisy
- Range extender (REx) is very expensive
- Problems for customising seat position, as batteries are underneath
- For a 100 km trip you have to charge on route
- Little room for luggage
- Not adjusted prices, especially for family cars or not urban cars

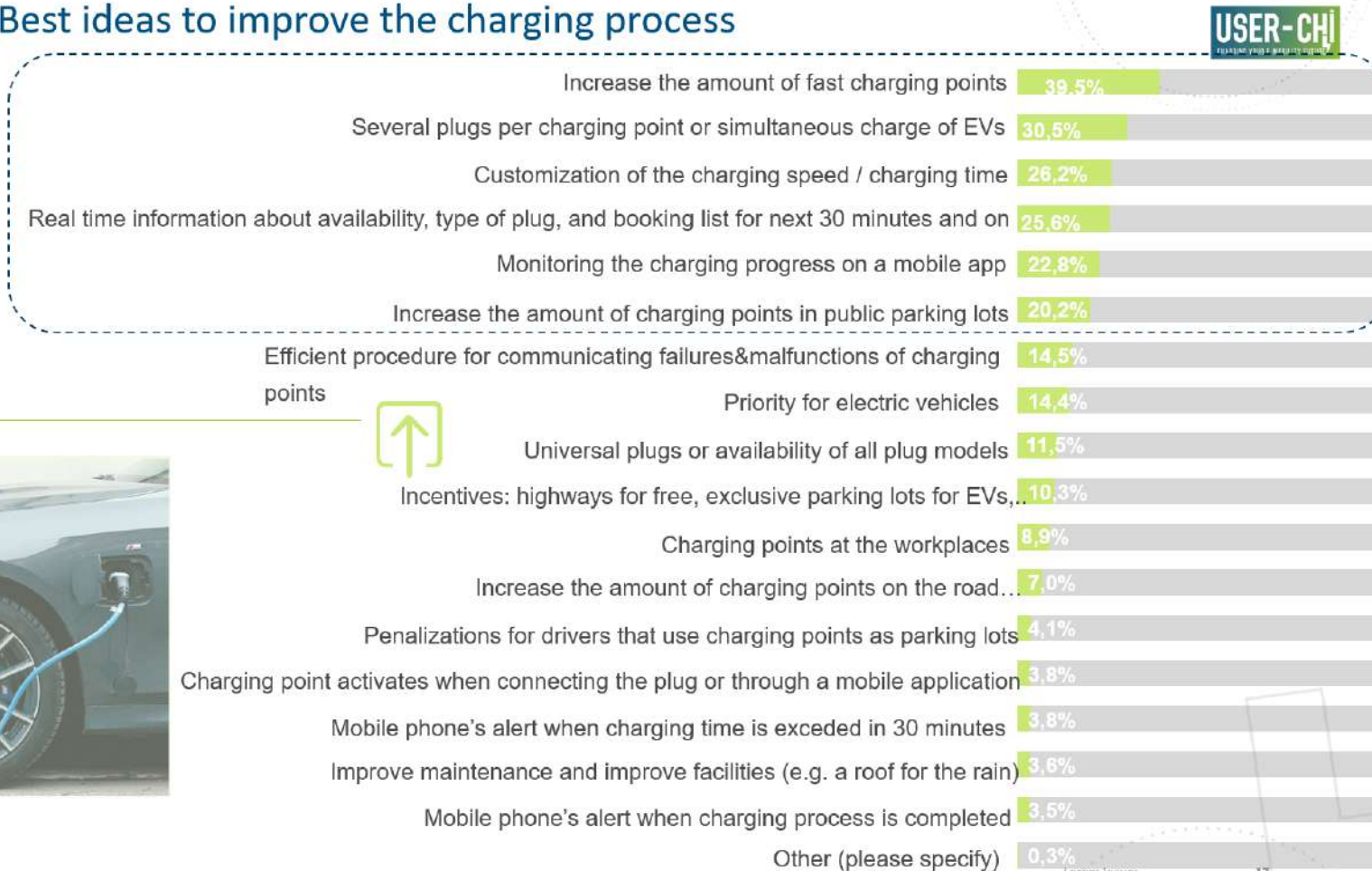


- **The charging network is sufficient in some geographical areas** (4)
- **Charging at home is a key factor** (3)
- Enough charging points in metropolitan areas
- Fast charging points (e.g. Ionity)
- You can transfer the PDI to the navigation system
- Charging for free at supermarkets (LIDL, Famila, Ikea, Roller)
- You can buy while charging
- If the amount of EV increases, the occupation of free chargers will also increase
- Apps like ENBW inform about charging points occupation and operative poles
- Comfortable and satisfying driving experience
- Proper relation cost-autonomy
- EVs are constantly evolving
- I would buy again an EV
- Height and internal dimensions are good
- Extension of battery capacity as an option (e.g. REX by BMW)



QUANTITATIVE RESEARCH RESULTS: SURVEY

5. Survey (VI). Best ideas to improve the charging process



ACORDING TO OUR RESEARCH, CAR ELECTROMOBILITY HAS REQUIREMENTS:

MUST-BE REQUIREMENTS

- Availability of a dense charging point network in cities and in highways, including promoting the installation of charging points at drivers' home and in public parking lots. For professional drivers the city charging network is critical, while for private drivers the most critical point is charging when they arrive home, in private chargers or public chargers.
- A procedure for booking a charging point that ensures its availability when the driver arrives.

INCREMENTAL GAIN REQUIREMENTS

- Charging point status: occupied-unoccupied-in maintenance, blocked, charging, or reserved.
- Standardization of technical components and signalization.
- Paying with credit cards; contactless payment.
- Employing app utilities without subscription.
- Increase the amount of fast charging points; fast charge in highways.
- Automatic user detection in the charging point.
- Interoperability among charging points, at European level.
- A unique application for routing, booking and paying; pre-booking.

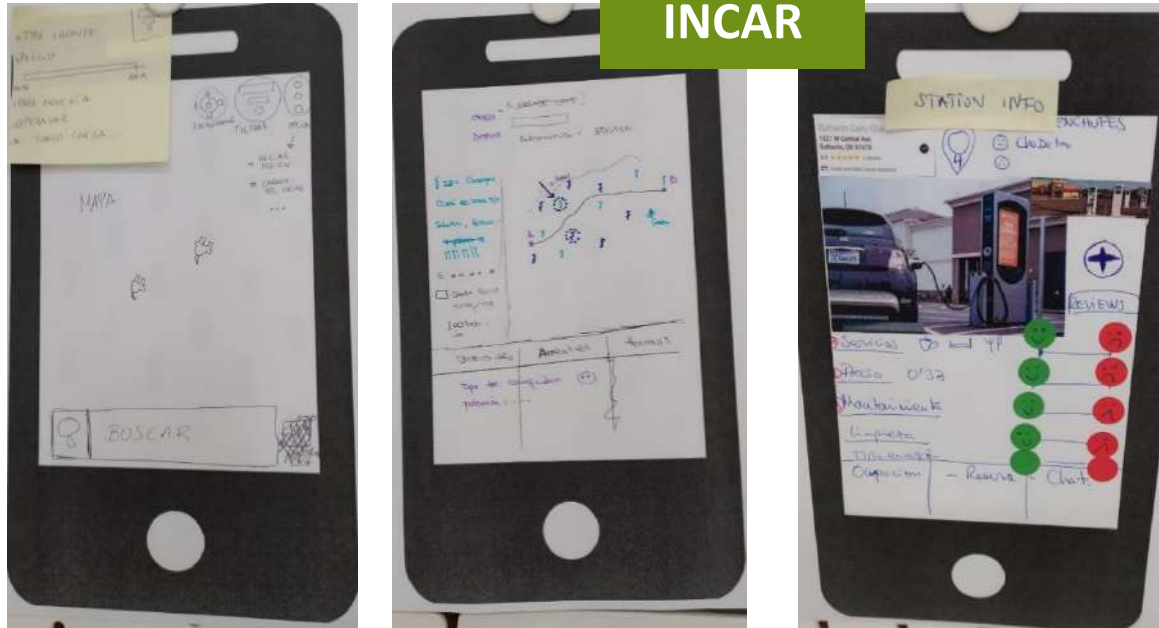


DESIRABLE REQUIREMENTS

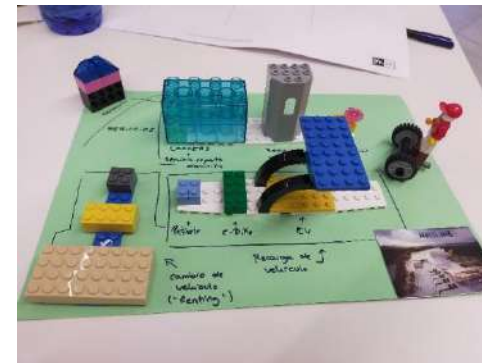
- Additional services to perform activities when charging the battery. We could differentiate between:
 - Services at urban charging points, like shopping malls or mobility hubs.
 - Services at the charging points on route, in long range trips.
- Monitoring utilities like remaining charging time, percentage of charge in real time, power limitation to obtain a lower price, different criteria for fixing fees, or service interruption alarm, are interesting features for managing the waiting time when charging.
- Sustainability: users perceive electromobility as sustainable, and this value must be present in all the charging process.

CO-CREATION WORKSHOP

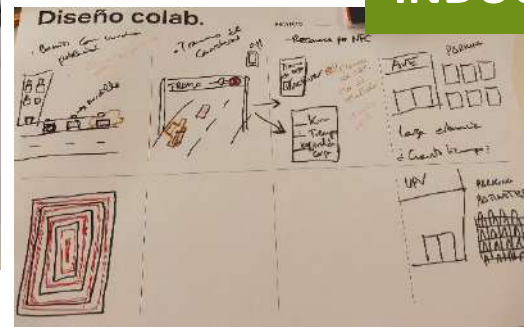
INCAR



SotF



INDUCAR



INSOC

18/06/2024

INCAR CONCEPT DESIGN ASSESSMENT

CONCEPT SOLUTIONS TO User App

(L)EV battery charging management

CP map with route planning function & booking option.

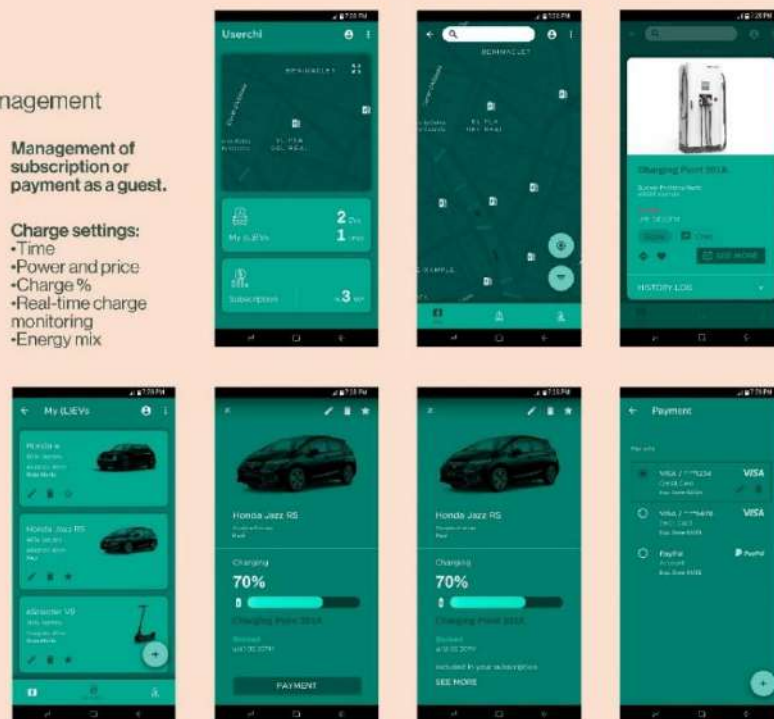
Different vehicles and users. Consumption history log of each vehicle can be checked.

Filter by characteristics of the CP's:

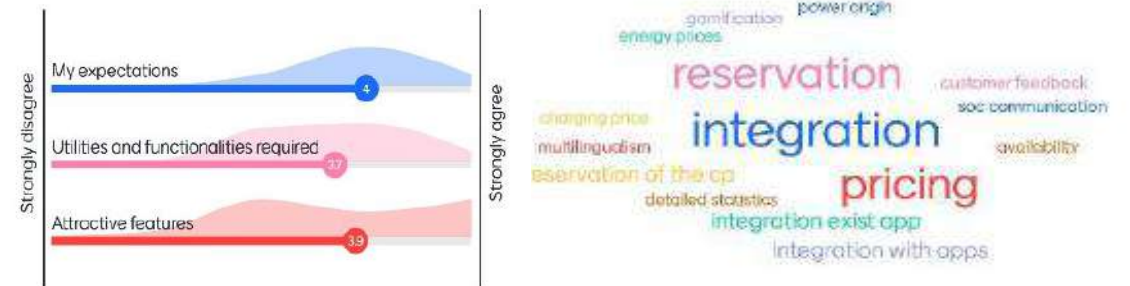
- Socket type
- Price range
- Type of energy
- Operator
- No. of charging points
- User score (services, price, maintenance, cleaning)
- Additional services
- Status and chat with users

Configurable notifications:

- Notice x minutes before end of charge
- Expected charge end time
- Incidents (service stop, power drop)



INCAR user app: concept enrichment. Which are the features and functionalities you miss?



USAGE SCENARIOS TO PERFORM DEMONSTRATIONS

	Usage Scenario	USER-CHI product
Barcelona <u>AMB</u>	1	INCAR
		SMAC
	2	INDUCAR
	3	INSOC
	4	CLICK
Berlin	5	INCAR
	6	CLICK
Turku	7	CLICK
	8	INSOC
	9	SMAC
	10	INCAR
Rome	11	CLICK
	12	INSOC
	13	SMAC
	14	INCAR
Budapest	15	CLICK
	16	INSOC
	17	SMAC
	18	INCAR

Usage Scenario 5. Short range demo

INCAR Usage Scenario

Gewobag resident as a potential user of the INCAR app – End User



User story A:

Nina is a resident of the Gewobag quarter Berlin-Mariendorf and an owner of an electric car.

After a long day at work in the office, Nina gets into her car and wants to reserve an e-park spot in her residential area before heading home.

She opens the INCAR App on her smartphone and can easily log into her account, as she is registered with qwello as an EMP of her choice.

In the map overview Nina checks the availability of the e-park spots and sees that one spot is free. As she usually uses another e-park spot, Nina checks the suitability of the connector type in the app. She makes a reservation and heads home.

After arriving at the residential parking area, Nina gets identified and the parking barrier opens. She parks her car, connects it to the charger and starts the charging process in the INCAR app. After starting the charging process Nina get information on the prices and can check the costs of parking and charging at any time in the INCAR app.

The next morning Nina opens her INCAR app to end the charging of the e-park spot before driving to work.

In the app, she receives an accounting overview/ invoice, of the electricity consumed, the costs of the parking and charging as well as the duration of the parking

After the charging process, in the INCAR App a validation screen is activated and Nina can give feedback to some questions in the user survey. So, Nina contributes to the improvement of e-park spots in her residential area.

Before heading work, Nina checks her previous activities and compares her last bookings in the overview section

USER RESEARCH RESULTS: HIGHLIGHTS

We grouped the results of qualitative and quantitative research, considering electromobility's components (EVs-Infrastructure-Apps), and according to *Kano's* model:

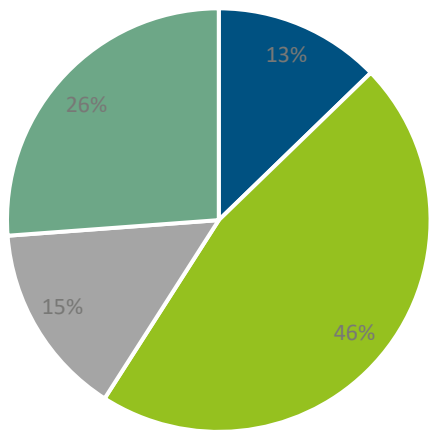
- *Must be requirements*: must have features for the user
- *One dimensional requirements*: features expected by the user
- *Attractive requirements*: unexpected features for the user

Users demand a ***higher performance charging points' network dense enough, that ensures the availability of a charging point*** once it has been booked in advance remotely. This is a ***must be requirement of electromobility, not accomplished by Infrastructure-Apps.***

- Requirements for *CLICK, INCAR, INSOC, INDUCAR* and *SotF* are also presented, following the *Kano's* model.
- Conclusions also include a sub-section for *Gender issues*

QUALITATIVE RESEARCH RESULTS: FIELD DIARY

USES OF ELECTRICAL VEHICLE PROFILE

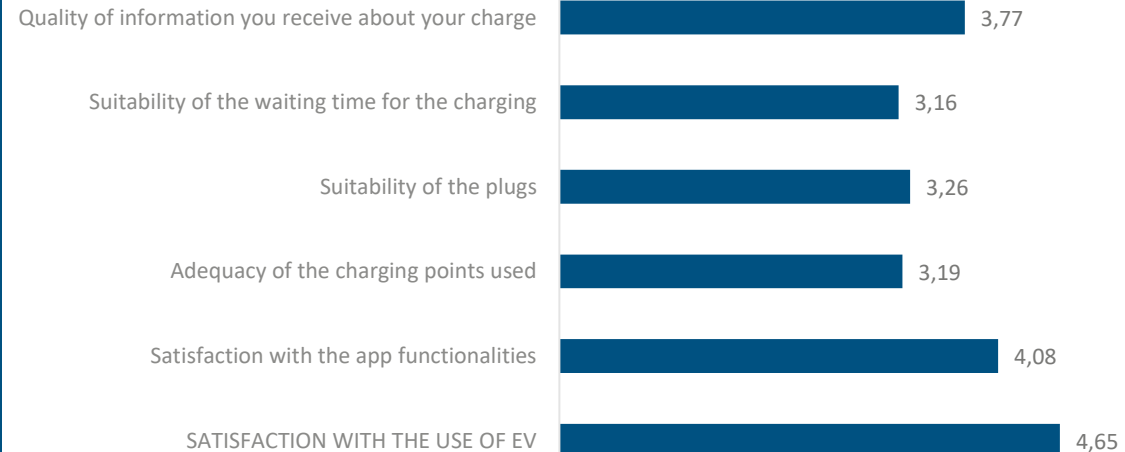


- Urban / Interurban area: I'm a professional.
- Urban / Interurban area: I'm user with my own or shared vehicle.

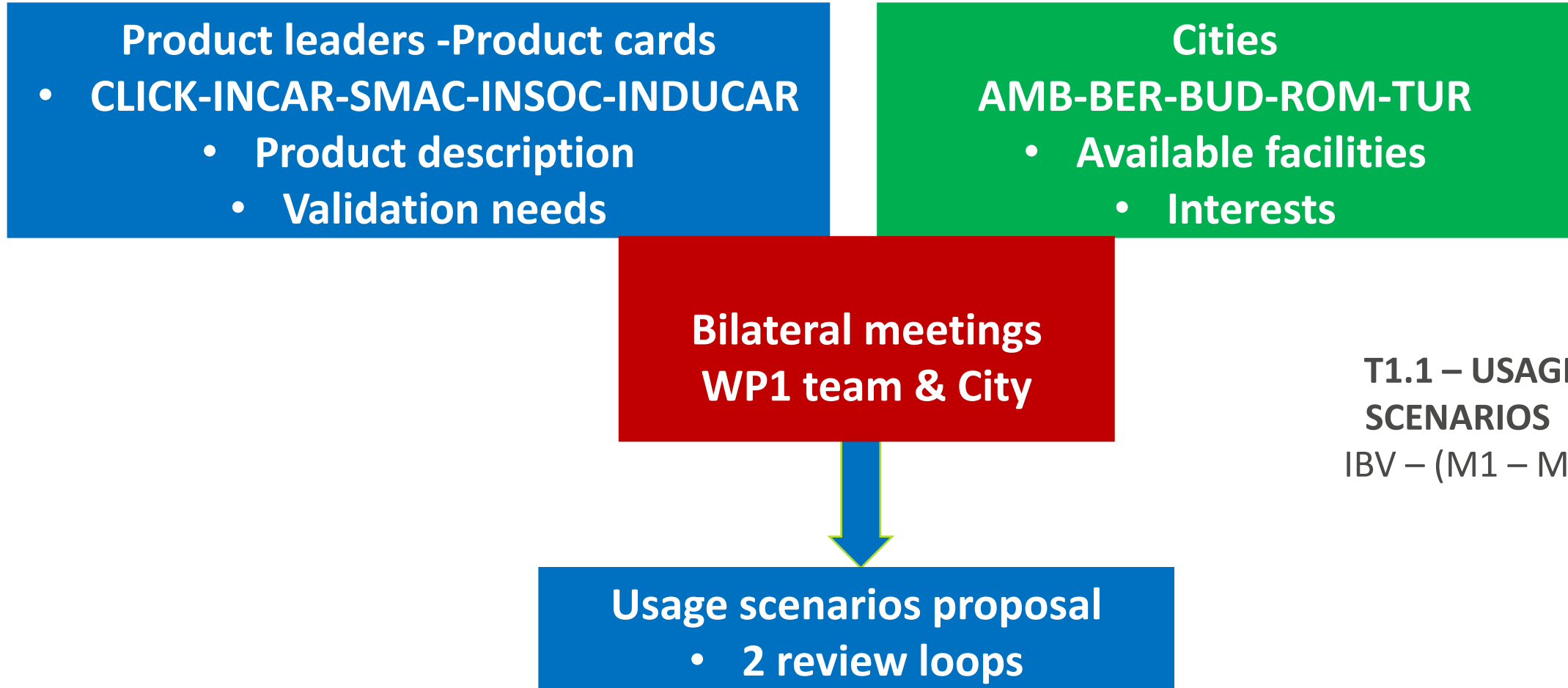
CHARGING LOCATIONS



AVERAGE RATING OF EXPERIENCE WITH ELECTRIC VEHICLE



USAGE SCENARIOS DEFINITION



T1.1 – USAGE SCENARIOS - IBV – (M1 – M9)

STATIONS OF THE FUTURE HANDBOOK

CONCEPT SOLUTIONS TO

Intermodal station of the future

Electric cars — eBikes — eScooters — Public transport

Services

- ①Chargers & ②Inductive charging for EVs + vehicle maintenance + parking lot
- ③Chargers for LEVs
- ④Intermodal ticketing point
- ⑤Cafeteria
- ⑥Toilets
- ⑦Lockers & courier service
- ⑧Coworking & resting area



USER-CHI — Stations of the Future

HOW MANY CHARGERS DO WE NEED? AND WHAT TYPE?

Although amount of chargers is quite different between Norway and Germany-Spain, Norwegians consider that the charging infrastructure is still an unsolved issue. This suggests that even in Norway the charging infrastructure has not overcome the required critical threshold, or perhaps there is something else...

NUMBER OF EV CHARGE INFRASTRUCTURE PER POPULATION

	GERMANY	NORWAY	SPAIN
Tesla Supercharger	1/1.000.000	1/70.000	1/700.000
Tesla Dest Charger	1/100.000	1/37.000	1/100.000
Charging Point	1/10.000	1/2.000	1/9.000
Connector	1/4.500	1/900	1/3.400

USER-CHI — Stations of the Future

3

ELECTROMOBILITY IS ONLY A QUANTITATIVE PROBLEM, OR QUALITATIVE ASPECTS ALSO MATTER?

TRENDS IN EVs

- Better availability of charging facilities
- Energy saving and greener environment
- Standardization of core components
- Ubiquitous and environmentally friendly
- Diversified charging modes
- Digital and intelligent charging
- Tighter control for safety and privacy protection
- Charging infrastructure is a node for multi-network convergence

OUR AIM

In order to achieve the project aims, USER-CHI is focused in defining the charging infrastructures for EVs and LEVs that create value for customers, the industry and the society.

4

THANK YOU!

ANY QUESTIONS OR COMMENTS?

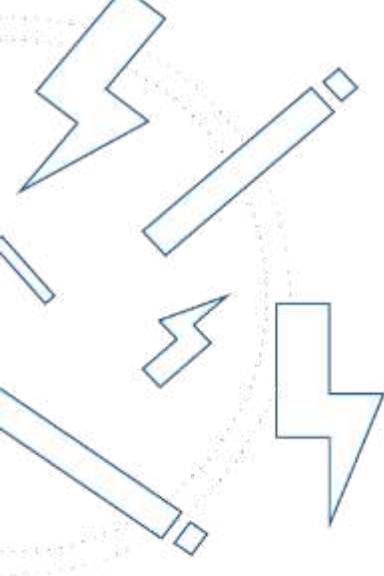
CONNECT WITH US:

Twitter: @Userchi_H2020

LinkedIn: <https://bit.ly/2W7M3mW>

Website: www.userchi.eu

Email: info@userchi.eu



USER-CHI FINAL EVENT



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 101019171

Date: **18/06/2024**
Author: **Lena Korostylova**



INCAR Motivation

Charging Spot Availability

Difficulty in finding available charging spots



Complex Payment Processes

Navigating through multiple payment methods and platforms



Lack of Information

Real-time information about the availability and status of charging station



Inconsistent Charging Experiences

Inconsistent charging experiences across different charging stations



Limited Interoperability

Lack of interoperability between different charging networks and platforms



INCAR Motivation

Charging Spot Availability

Difficulty in finding available charging spots

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Real-time information about the availability and status of charging station



Inconsistent Charging Experiences

Inconsistent charging experiences across different charging stations

Limited Interoperability

Lack of interoperability between different charging networks and platforms

Purpose and Goals of INCAR



- Ensures availability
- Saves time
- Efficient usage
- Supports trip planning
- Helps new users

Reservation



- Enhanced convenience
- Personalized settings
- More intuitive charging through one app
- Seamless and convenient charging experience,

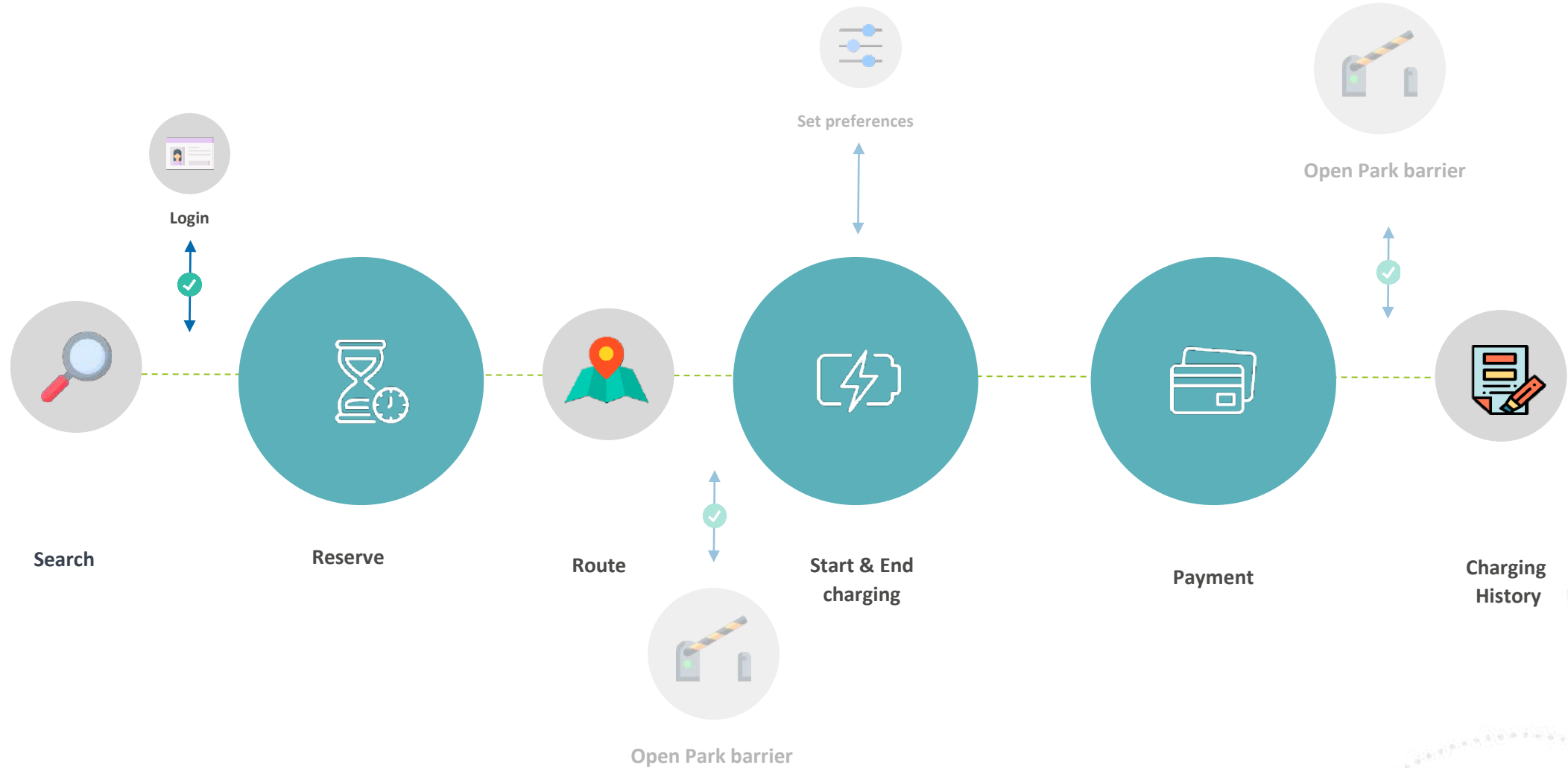
Charging



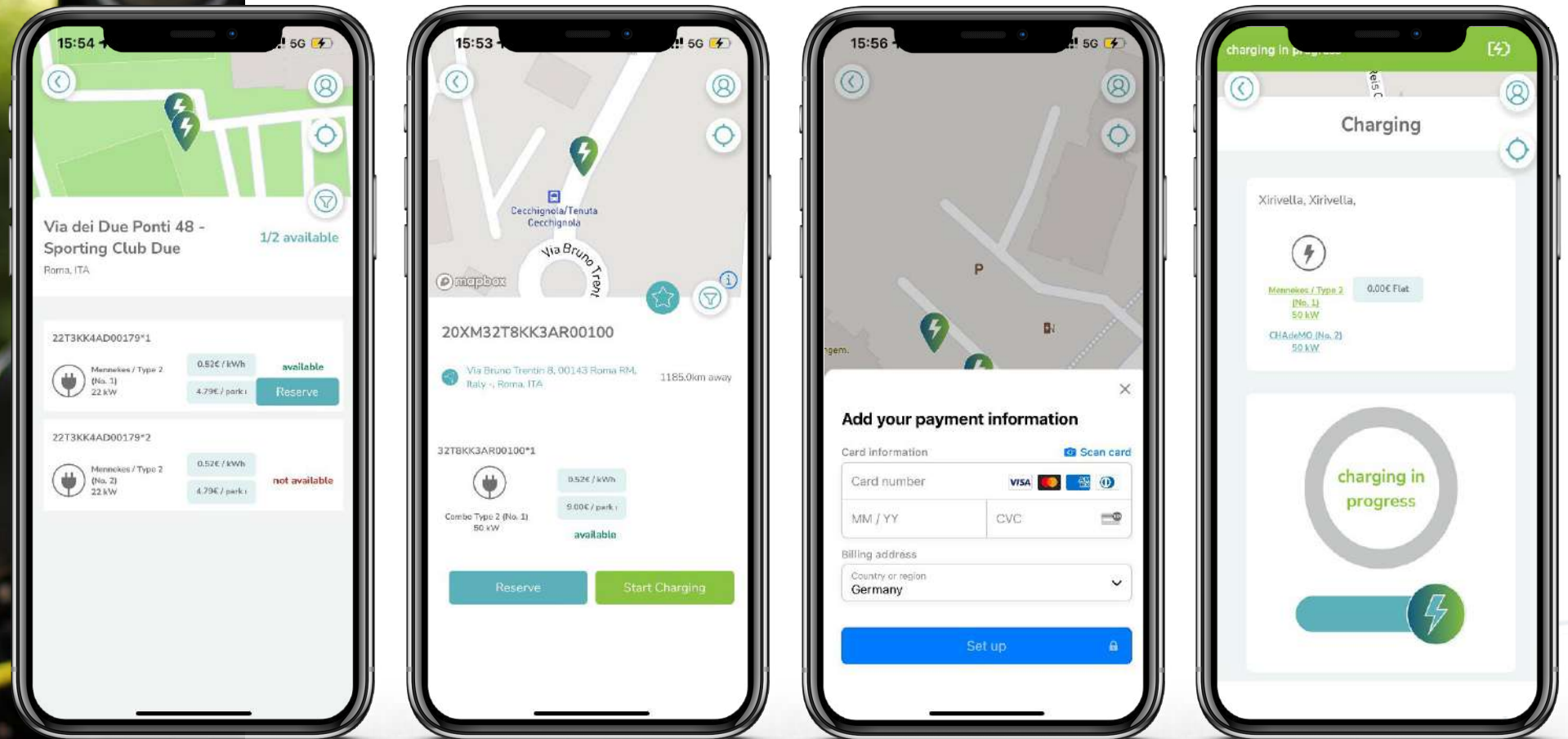
- Wider Accessibility
- Unified and improved user experience
- Transparent cost and billing
- Standardization and interoperability

Payment

INCAR Functionalities



INCAR Functionalities



INCAR in numbers

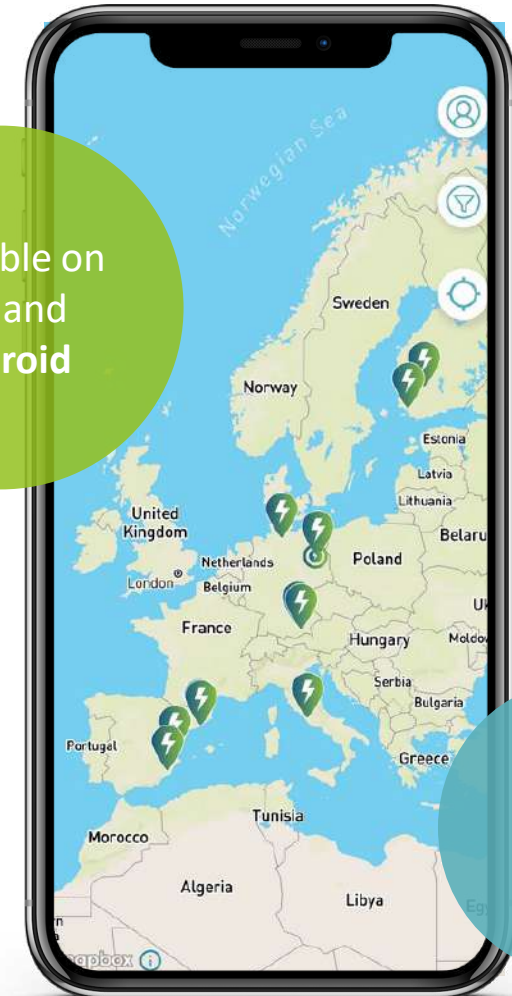
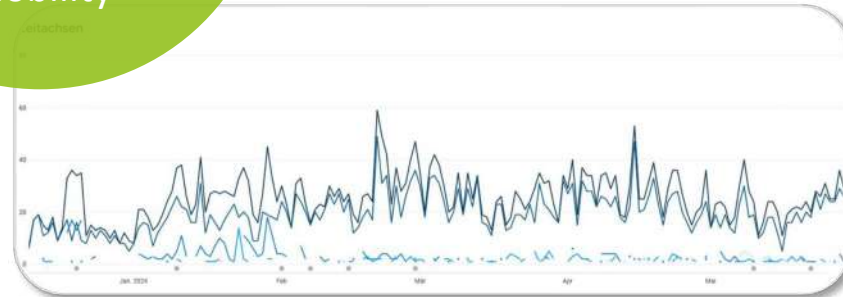
5000
charging
sessions

1000
registered
user

Support of **6**
charging
types for MIV
and Micro
Mobility

Available on
iOS and
Android

1300
charging
points in 5
countries

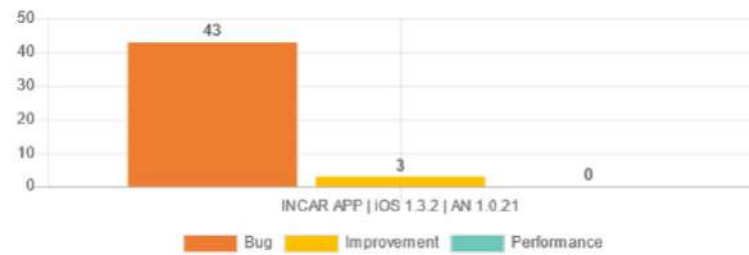


App in **8**
languages

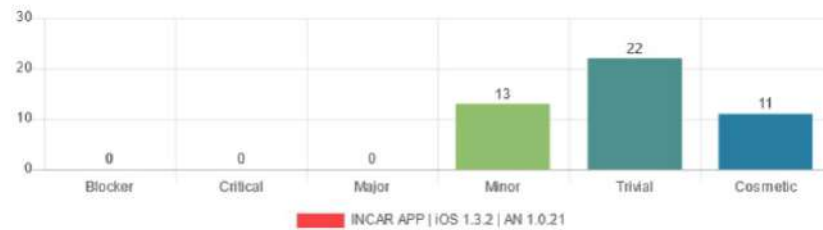
Learnings

App Testing

Testrun History



Severity



User Feedback

“

Charging process without any problems - keep it up.

“

Please improve payment method settings.





77% find the charging very easy

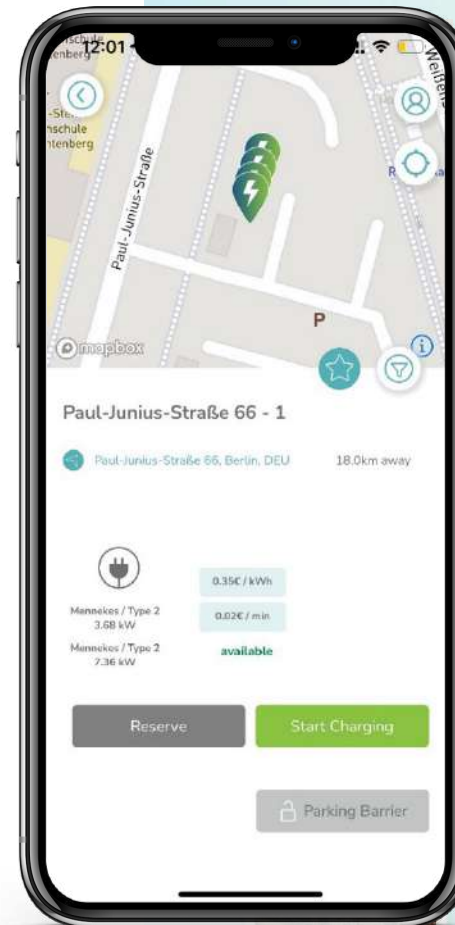
61% users believe that INCAR improves the electric charging experience

“

Charging and payment went smoothly!

Lessons Learned and Opportunities

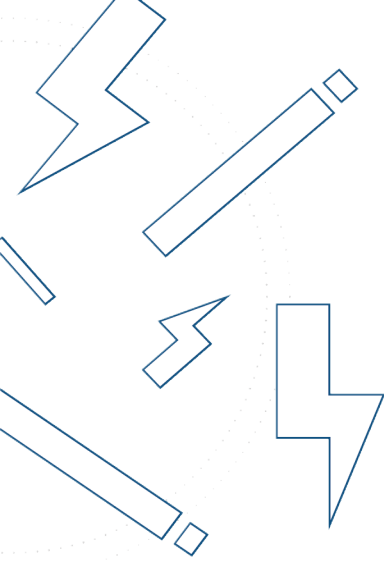
- 
Optimizing OCPI2.2 Implementation:
 Implementation of OCPI2.2 standards needs a structured approach from CPOs and EMSPs
- 
Engagement and Value Creation:
 Bringing more CPOs and EMSPs onto the platform
- 
Seamless OCPI2.2 Integration:
 Integrating OCPI features and aligning CPO hardware to these standards
- 
Effective User Acquisition:
 Innovative marketing strategies to effectively attract and retain a larger user base



Your Turn

Reserve, charge and pay
with INCAR





Moving
innovation



USER-CHI IN THE SPOTLIGHT

Insights from demo implementation and
local and cross-site evaluation



This project has received funding from
the European Union's Horizon 2020
research and innovation programme
under grant agreement No [875187]

Date: **18/06/2024**
Author: **Marisa Meta**



Demo implementation: who did what?



CLICK ⚡

INCAR ⚡

SMAC ⚡

INSOC ⚡

INDUCAR ⚡

✓	✓	✓	✓	✓
✓	✓	✓	✓	✓
✓	✗	⌚	✓	✓
✓		✗	⌚	✓
✓				

Key challenges and drivers



CHALLENGES

- Regulatory frameworks
- EV market uptake
- Local data availability and quality

- Flexibility of public procedures VS innovation program timing
- Defining effective BMs for prototypes
- New product and services VS existing ones



DRIVERS

- ✓ User centric approach
- ✓ Adoption of open standards
- ✓ Strong marketing campaigns and incentives
- ✓ Commitment of local consortia

Key figures on the project's achievements



- ~ 3,000 charging sessions
- ~ 10.23 kWh per session
- ~ 4h average duration
- ~ 360 distinct users



- ~ 30% energy cost reduction
- ~ 55% CO2 reduction

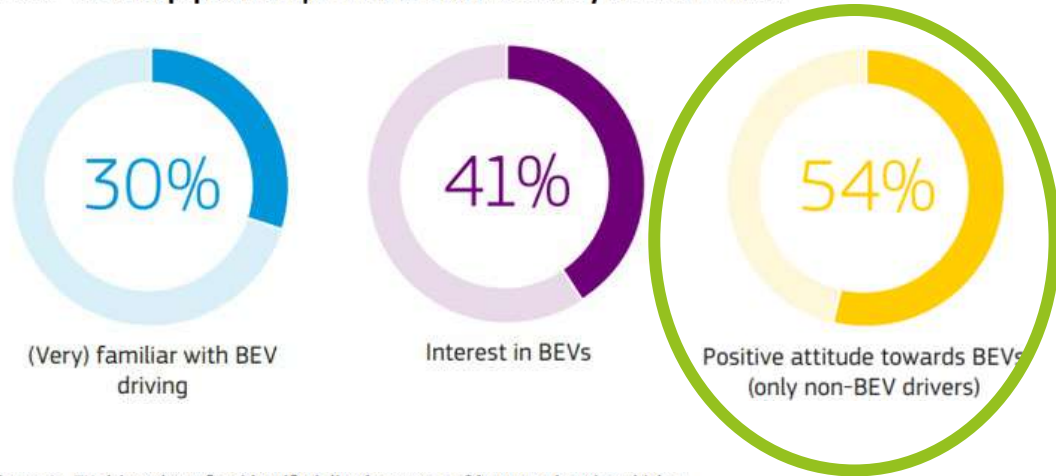


- 85 EVSE installed by USER-CHI
- 4,610 EVSE planned with CLICK



Key figures on the project's achievements – User perspective

Table 2: General population opinion and views on battery electric vehicles



✓ 195 detailed end-users feedbacks received so far

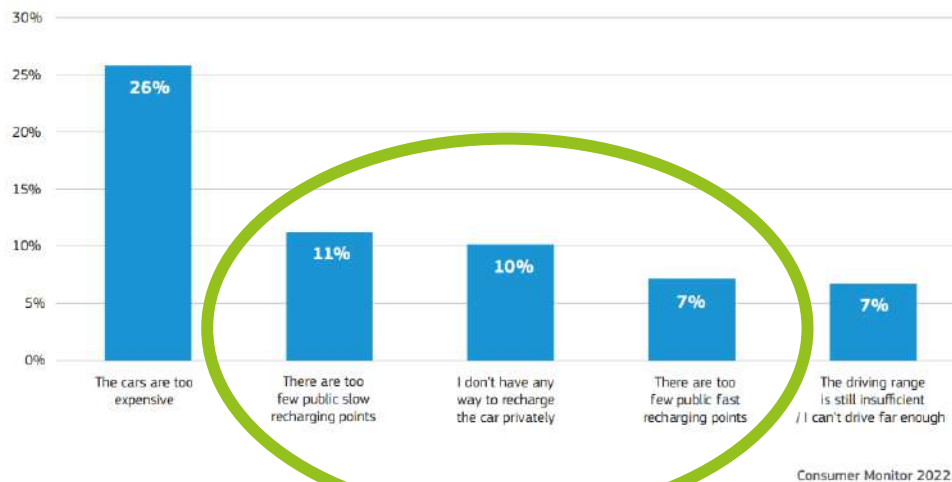


+11% Increase of citizens attitude toward BEV



+59% EV drivers satisfaction levels

Figure 1: EU drivers' top five identified disadvantages of battery electric vehicles



- "This station is usually busy, so booking your charge is good"
- "The ability to reserve ensures that you can manage the time to charge more comfortably"
- "[finding] Cheap charging points is important to me"
- "The perspective of having a less invasive charging network is appealing"
- "If it's Europe-wide, then it's good"

THANK YOU!





USER-CHI IN THE SPOTLIGHT

Final Event in Brussels



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]

Date: **18/06/2024**
Authors: **Divy Gupte(IKEM)**

BaU and Long-term Impacts

Improved
user
experience

Technology
Advancement

Policy &
Regulatory
Influence

Reduction in
CO2
emissions

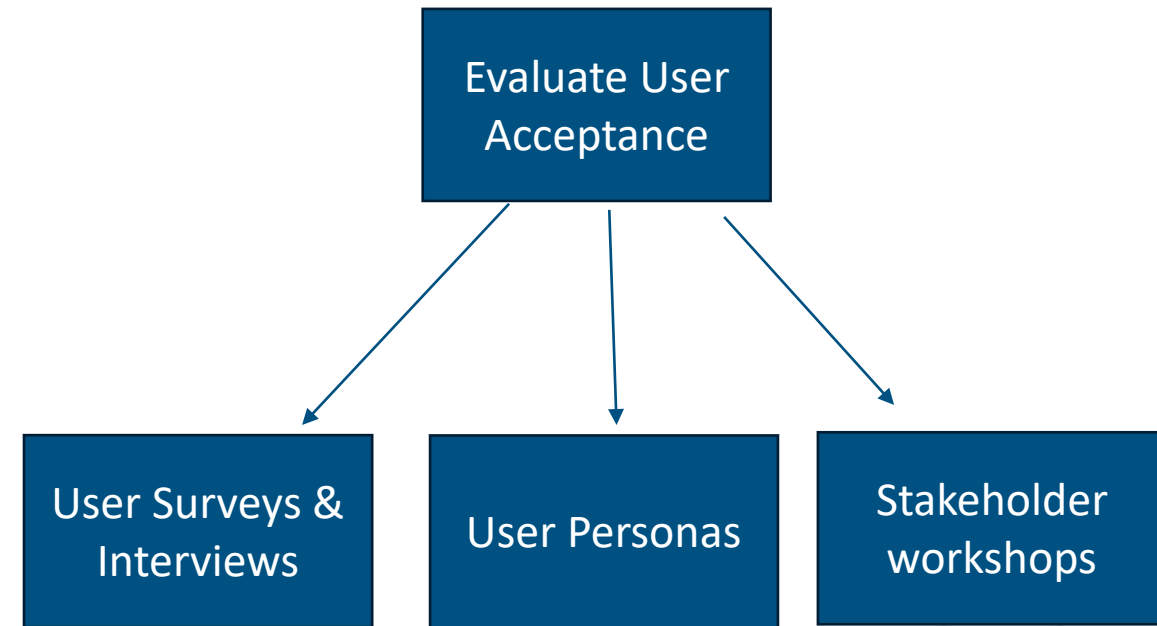
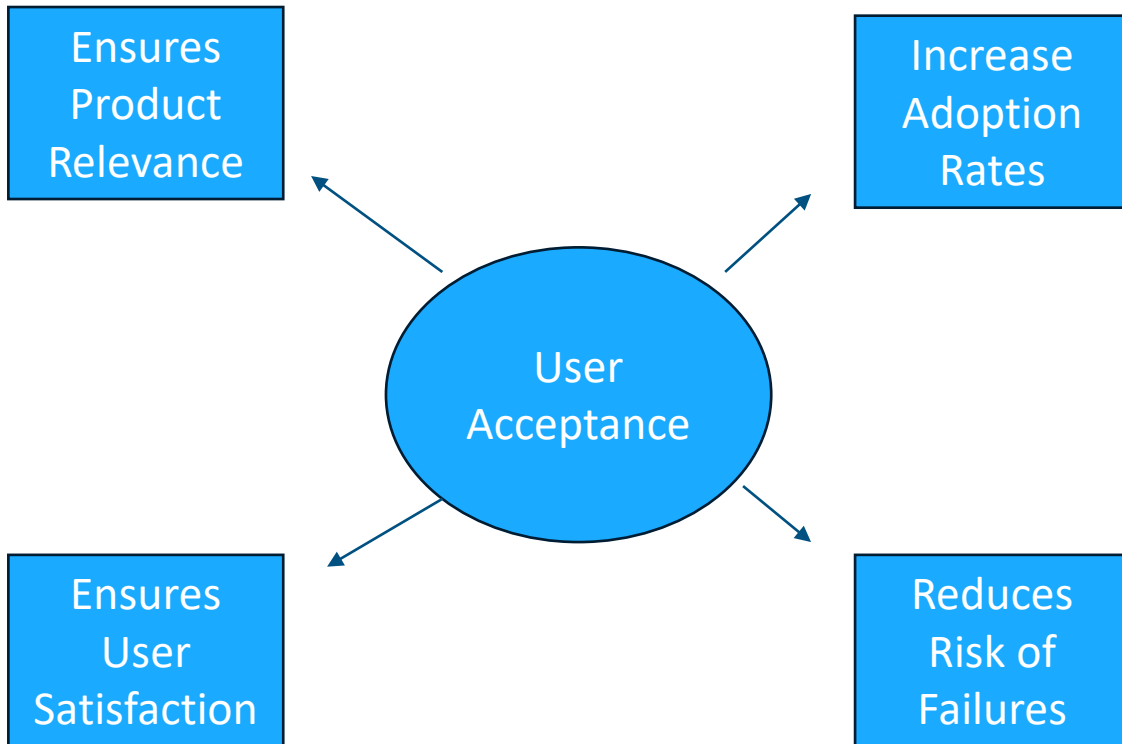
Enhanced
Urban
Mobility &
Planning

Improved
Economic &
Operational
Efficiencies

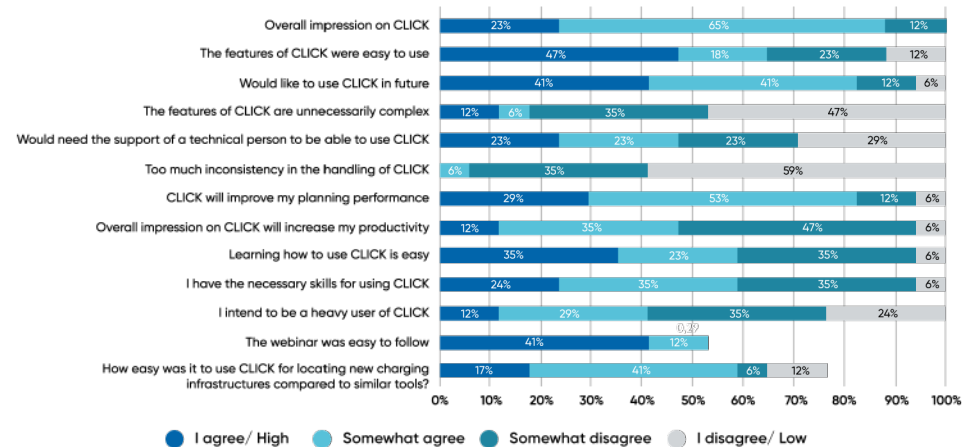
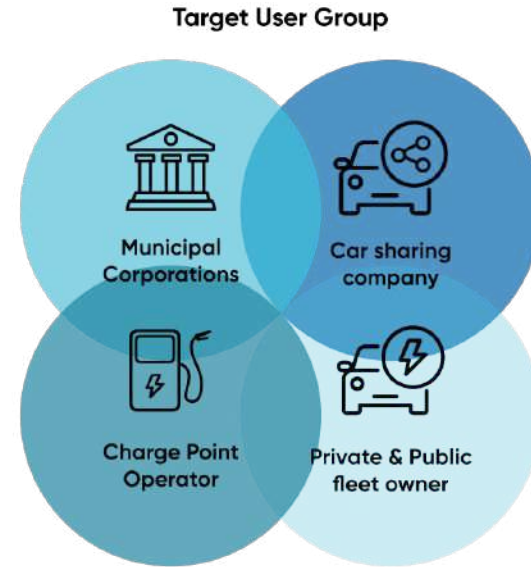
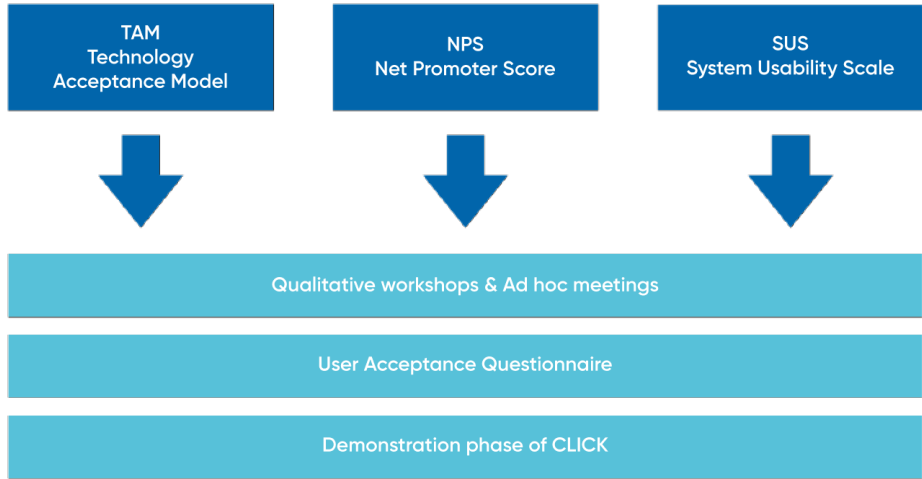
Behavioural
& Market
shifts

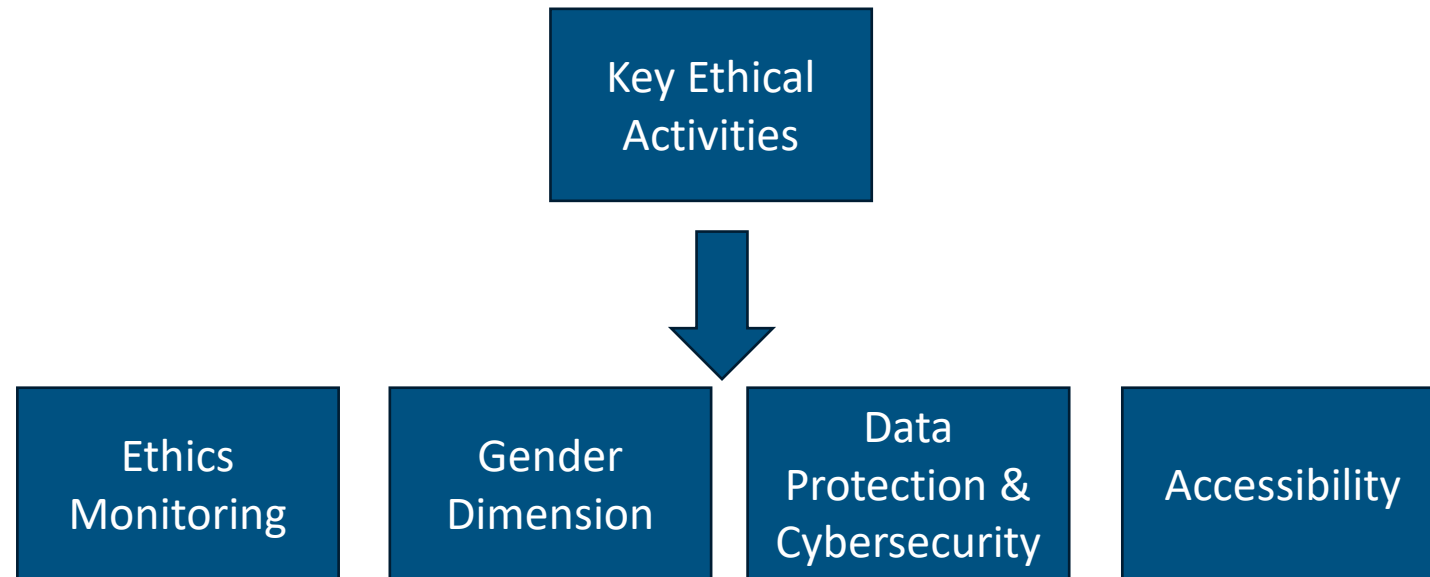
Market &
Business
model
Innovation

What is User Acceptance?



User Acceptance in USER-CHI





THANK YOU!



USER RESEARCH

PRODUCTS

DEMOS

EVALUATE

EXPLOIT



2020-2021



2021-2023



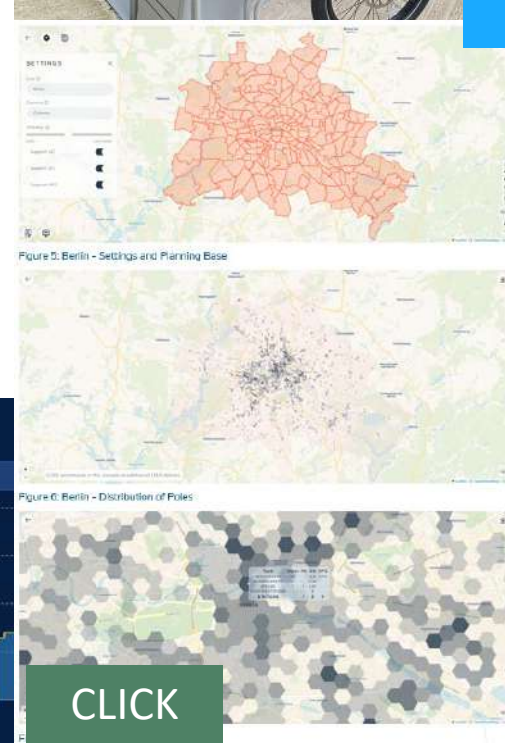
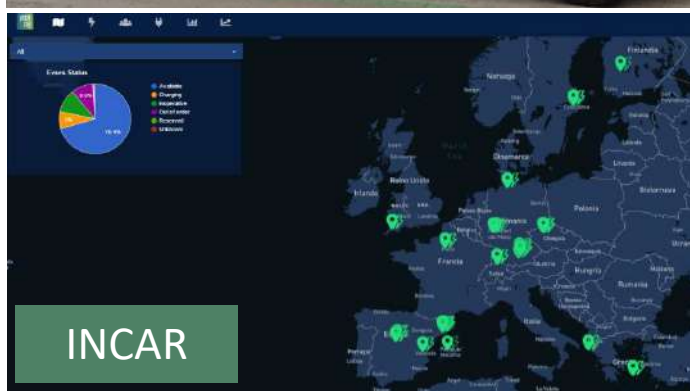
2023-2024



2024



2025...



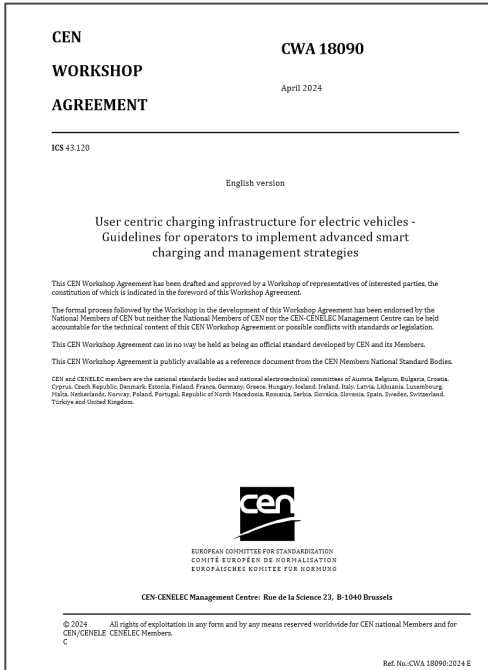
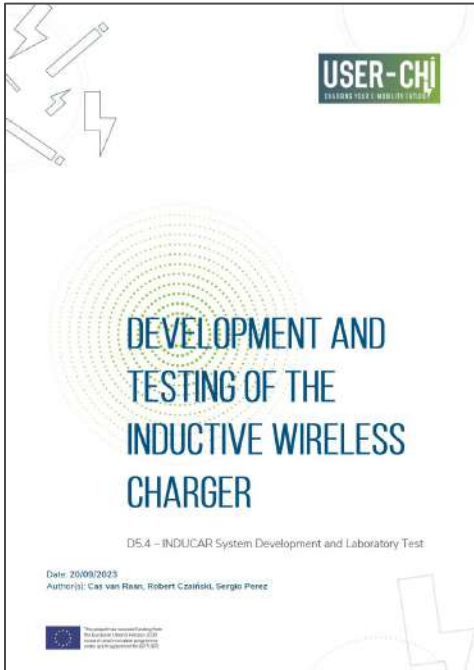
USER RESEARCH

PRODUCTS

DEMOS

EVALUATE

EXPLOIT



54
Deliverables

10
Scientific papers

2
CEN/CENELEC WA

4
PODCAST EPISODES

10
WEBINARS

2 E-Mobility Plans
1 Handbook SoF
1 Technical study
1 Replication booklet

5 Peer-Learning visits, 4 SAG meetings, 3 Ethics Committees, 4 trips EV Tour...

USER RESEARCH

PRODUCTS

DEMOS

EVALUATE

EXPLOIT



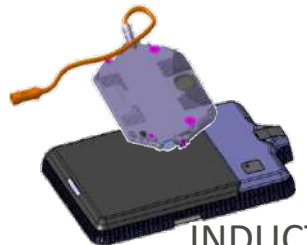
KEY LEARNINGS



NEXT STEPS

Hub
Roaming Platform

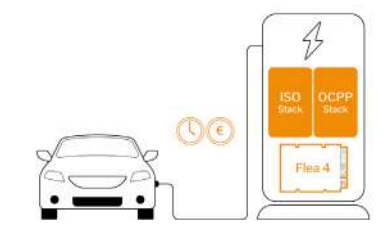
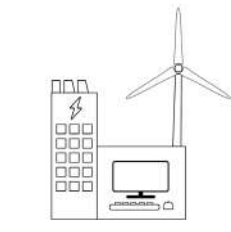
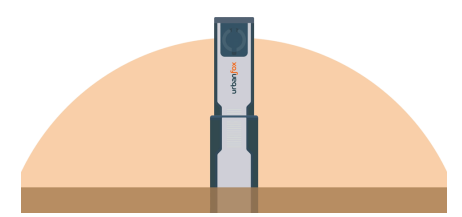




INDUCTIVE



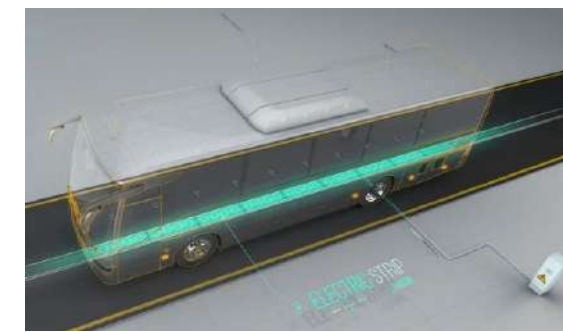
CABLE
CASE + COLLARS

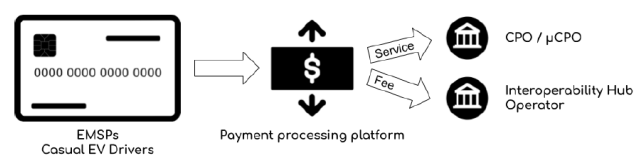
Fast




POLICIES


Smart charging?



Micro CPO's




Version_2



Version_3




Bi-directional EV-charging



THANK YOU!

etra I+D

PANEL DISCUSSION – CITIES IN THE SPOTLIGHT

METROPOLITAN AREA OF BARCELONA

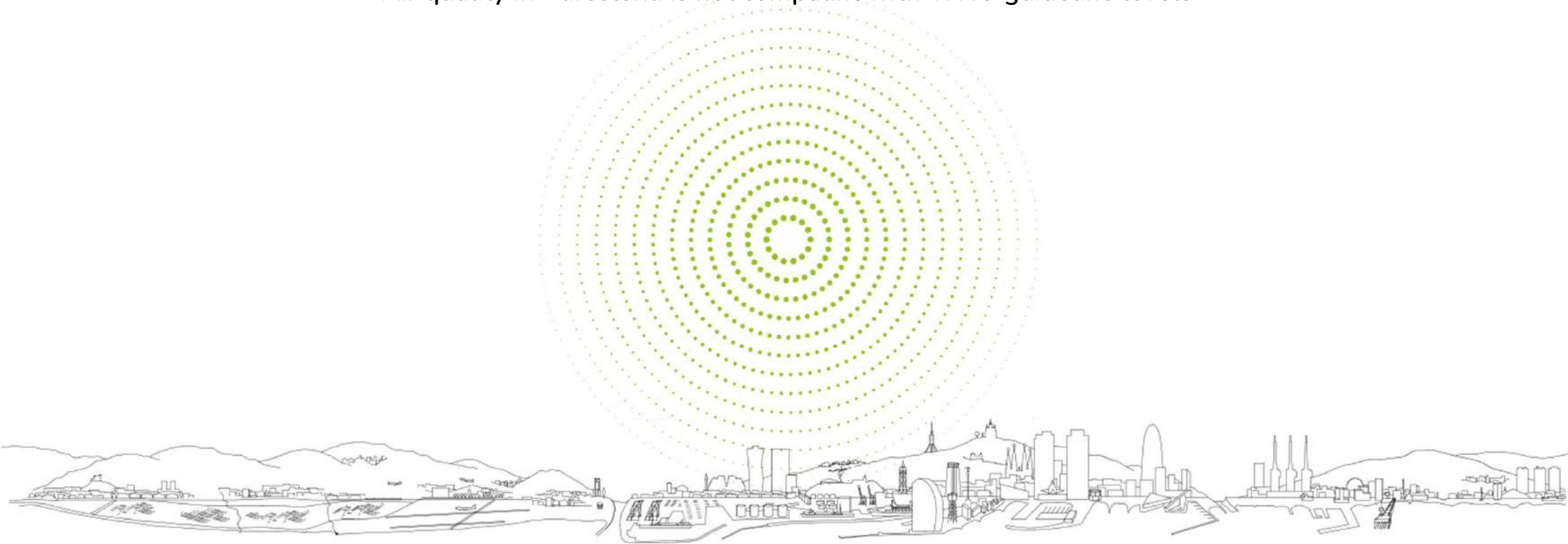
USER-CHI FINAL EVENT

A GLIMPSE AT ELECTROMOBILITY EVOLUTION IN BARCELONA

Brussels, 18th June 2024

BARCELONA

A metropolitan area with 3,35 million people
Air quality in Barcelona is not compliant with WHO guideline levels



EVOLUTION OF ELECTRIC VEHICLES CHARACTERISTICS



Spain 2014

Most popular BEV:

NISSAN LEAF

Battery: 24 kWh

Range: 199 km

465 units sold

x 3



Spain 2023

Most popular BEV:

TESLA Model Y and 3

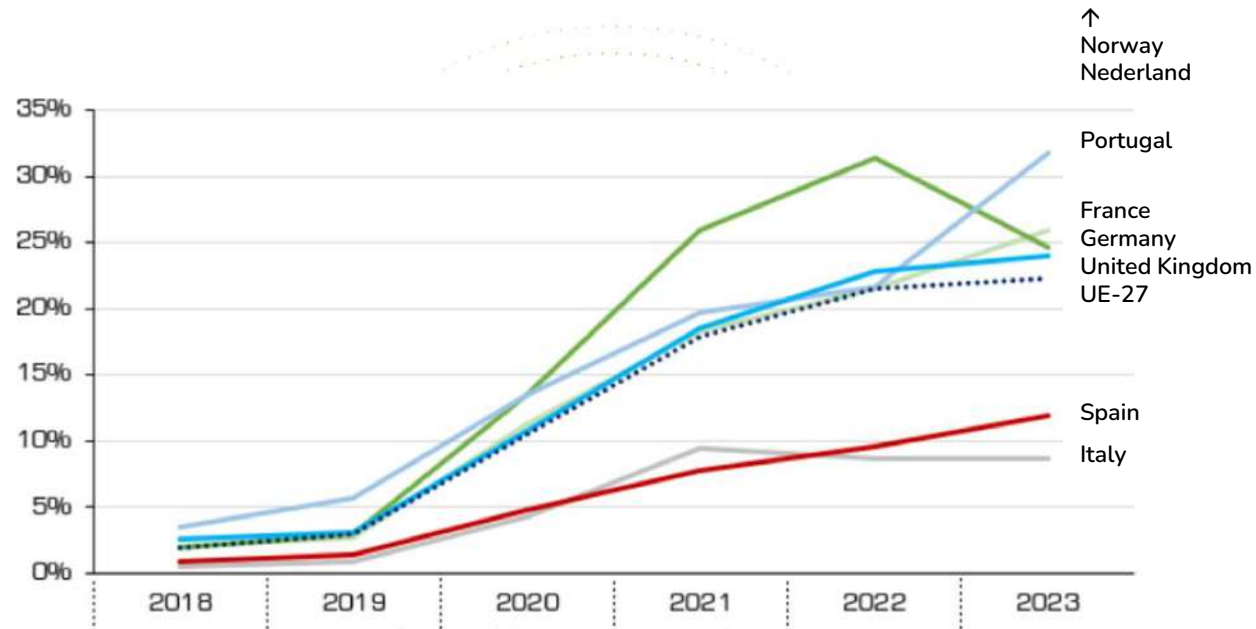
Battery: 60 - 80 kWh

Range: 450 - 540 km

12.949 units sold

EVOLUTION OF ELECTRIC VEHICLE SALES SHARE

Electric vehicle
(BEV+PHEV)
sales share
2018-2023



Only passenger cars
AMB figures are estimated
Source: ANFAC, AMB

<p>2014 AMB: 0,2% sales share 240 units sold</p>	<p>2019 AMB: 1,7% sales share 2.350 units sold</p>	<p>2023 AMB: 13,8% sales share 12.900 units sold</p>
---	---	---

EVOLUTION OF QUICK CHARGING EQUIPMENT

2014

50
kW

- 2 DC connectors
CHAdeMO+COMBO
- 1 AC connector
Mennekes
- 1 car simultaneously
- 350 kg
- <40°
- Made in France



2024

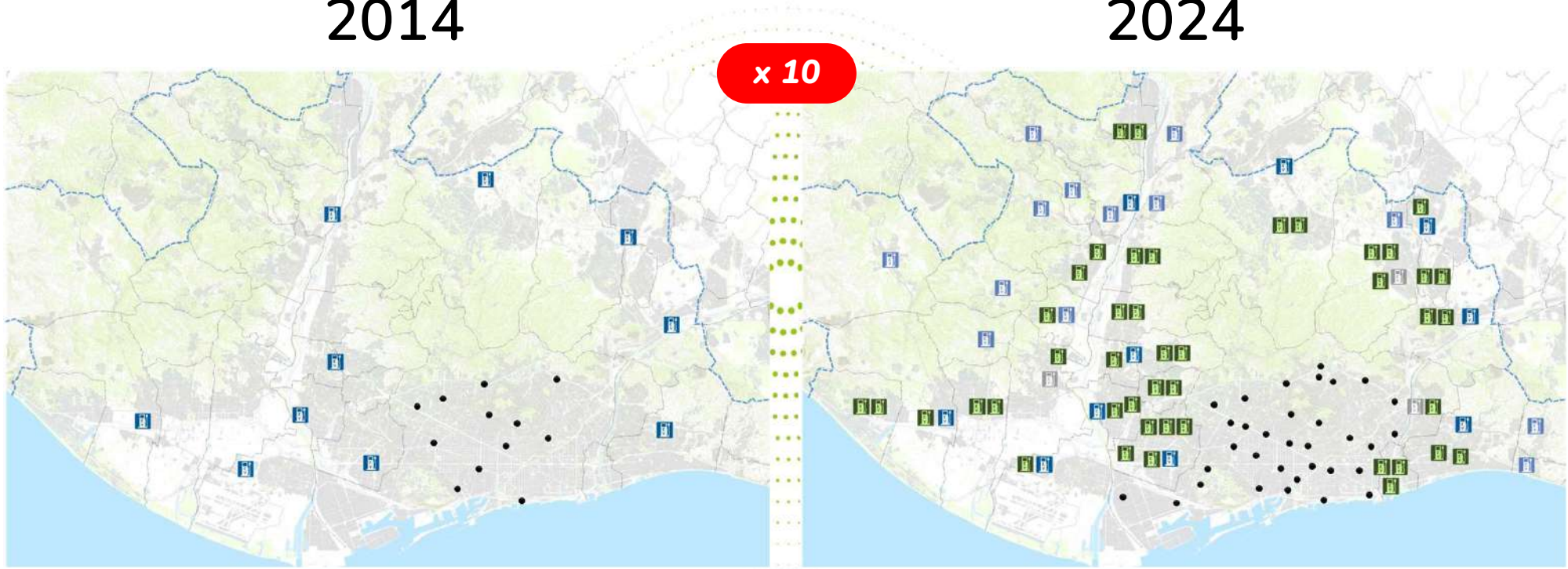
130
kW

- 2 DC connectors
COMBO+COMBO
- 2 cars simultaneously
- Cable: auto
retractable system
- 250 kg
- <50°
- Made in Barcelona

EVOLUTION OF QUICK CHARGING NETWORK

2014

2024



10 quick charging stations (50 kW)

63 quick charging stations (130 kW)
39 normal charging stations

TAKEAWAY FROM USER-CHI

- **Technology**

Collaboration with carmakers and charging points producers is required (after INDUCAR and INCAR tests).

- **User centric electromobility**

Communication with users must be simple and clear (after INCAR and INSOC tests).
Need of more easy and friendly payment systems (after INCAR test).

- **Administration role**

Benefits of collaboration with other cities. Role of local administration in electromobility? public operator versus private operators.

FUTURE PROJECTS/STRATEGIES FOR THE NEXT YEARS

- **Electromobility for freight transport:**

Electric vans, electric trucks, fuel cell electric vehicles?
Charging infrastructure needs? How to encourage it?

- **Macro charging stations:**

Night charging with low power? High power in the highways? Mobility-charging hubs?

- **Mobility sharing services:**

Sharing as a key issue to introduce electromobility (e-bikes, e-scooters, electric motorbikes, electric cars) and really reduce the passenger car fleet needed.

Thank you!

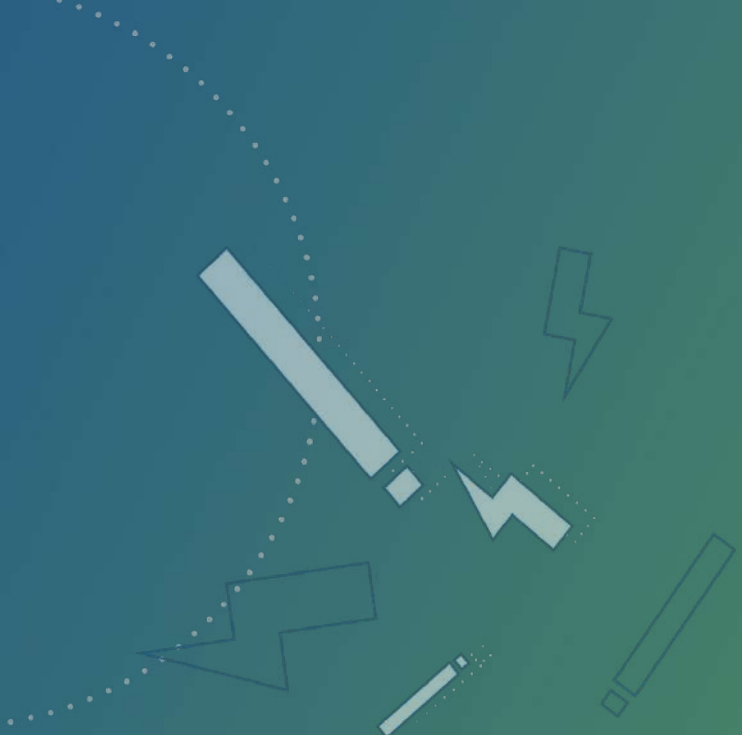
rbosch@amb.cat

 **AMB** | Mobilitat



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]

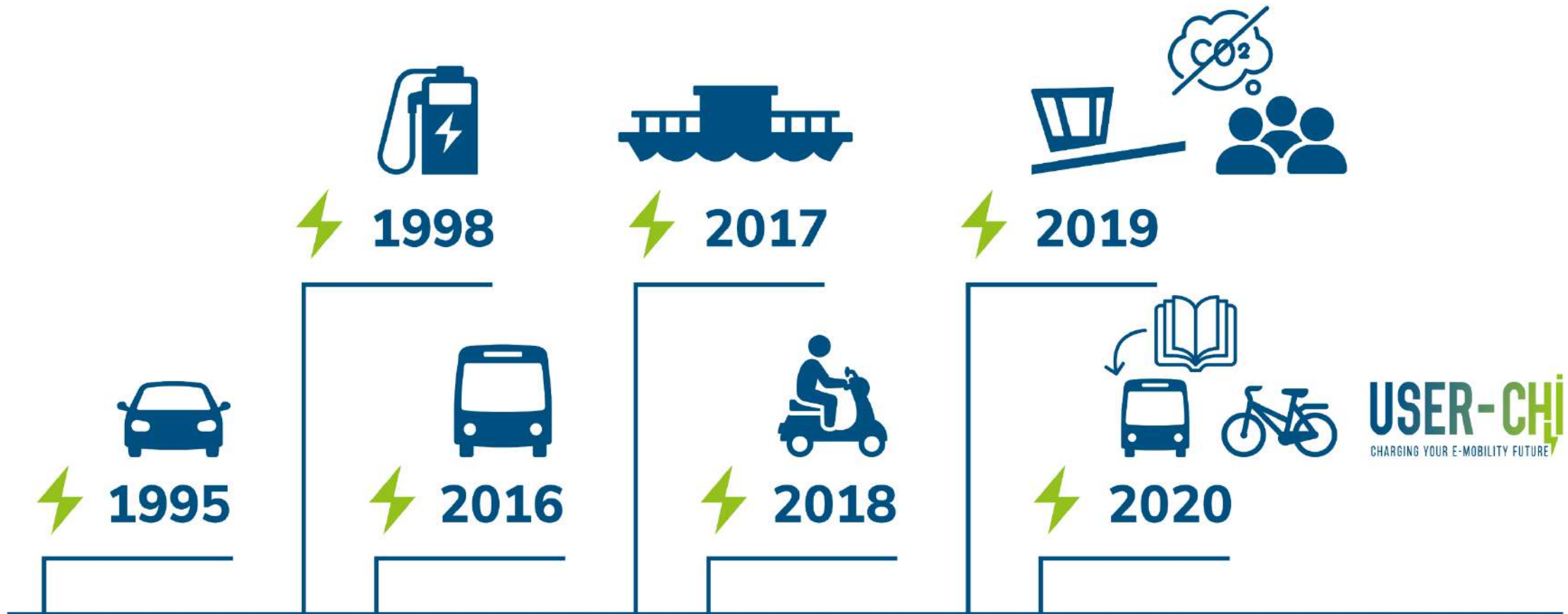
CITY OF TURKU



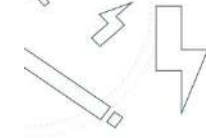
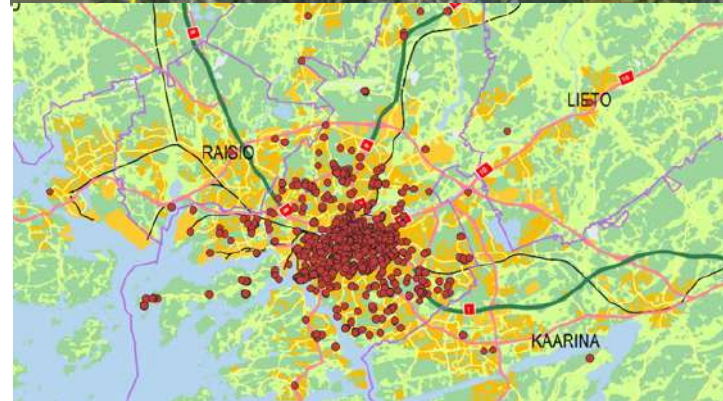
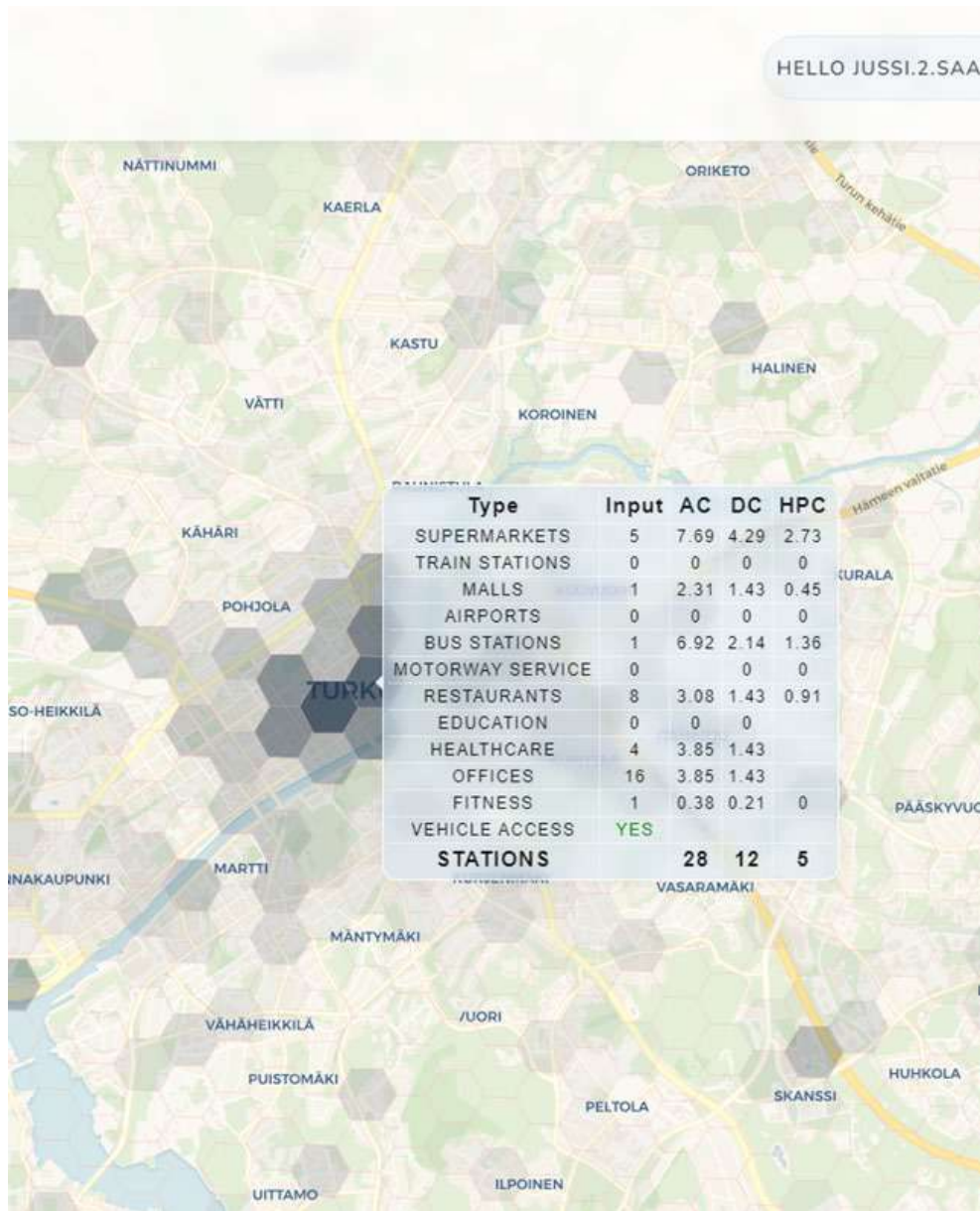


CITY OF TURKU

User-chi Final Conference 18.6.2024
Stella Aaltonen



Turku Master plan



Turun kaupungin Sähkölatauksen Yleissuunnitelma

Suunnitelma sähkölatauksen rakentamisesta ja kehittämisestä Turun kaupungin alueella vuosille 2024–2030

Päivämäärä: 29.4.2024
Tekijä: Projektiyhteistyö Jussi Saari, Turun kaupunki



INSOC testing



Testing INSOC
Picture: Jussi Saari

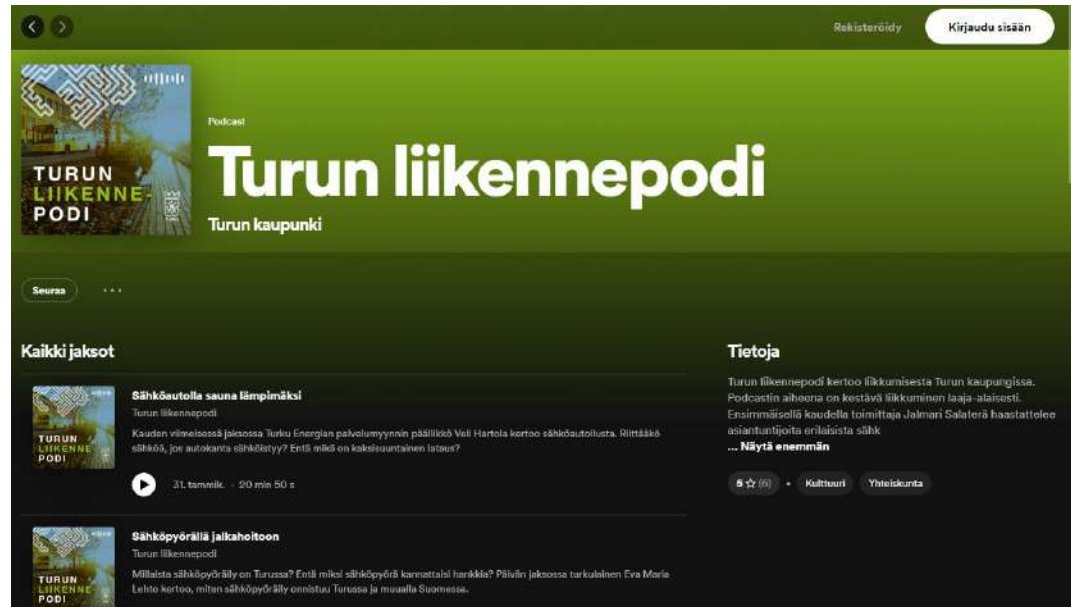


Artist Heidi Vuorio
Picture: Oona Uusitalo



Bike garage
Picture: Oona Uusitalo

Turku communication on e-charging



Rekisteröidy Kirjautu sisään

Podcast

Turun liikennepodi

Turun kaupunki

Seuraa

Kaikki jaksot

Sähköautolla sauna lämpimäksi
Turun liikennepodi
Kauden viimeisessä jaksossa Turku Energian palvelumyynnin päällikkö Veli Hartola kertoo sähköautoilusta, liittämästä sähköä, jos autokanta sähköistyy? Entä mikä on kokonaisaikaan latus?
31. tammik. - 20 min 50 s

Sähköpyörällä jalkaholtoon
Turun liikennepodi
Millaista sähköpyöräily on Turussa? Entä mikä sähköpyörä kannattaisi hankkia? Päivän jaksossa tarkastellaan Eva Marie Lehto kertoo, miten sähköpyöräily onnistuu Turussa ja muualla Suomessa.

Tietoja
Turun liikennepodi kertoo liikkumisesta Turun kaupungissa. Podcastin aiheena on kestävä liikkuminen laaja-alaisesti. Ensimmäisellä kaudella toimittaja Jalmar Salonen haastatteli asiantuntijoita erilaisista sähkö...
Näytä enemmän

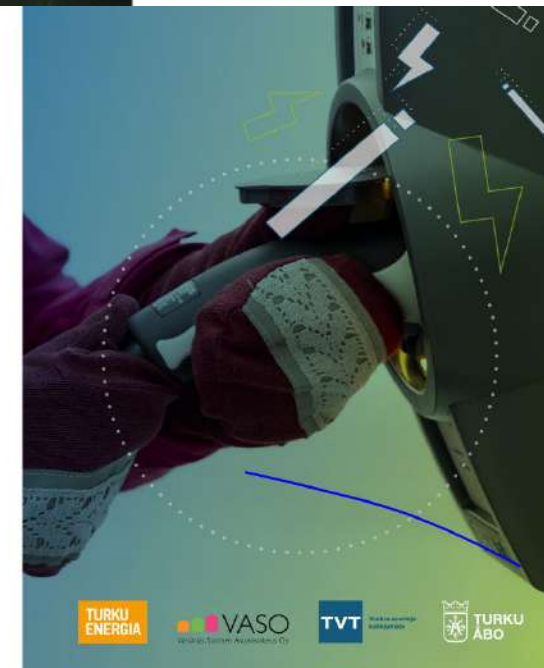
5 ☆ (6) • Kulttuuri Yhteiskunta



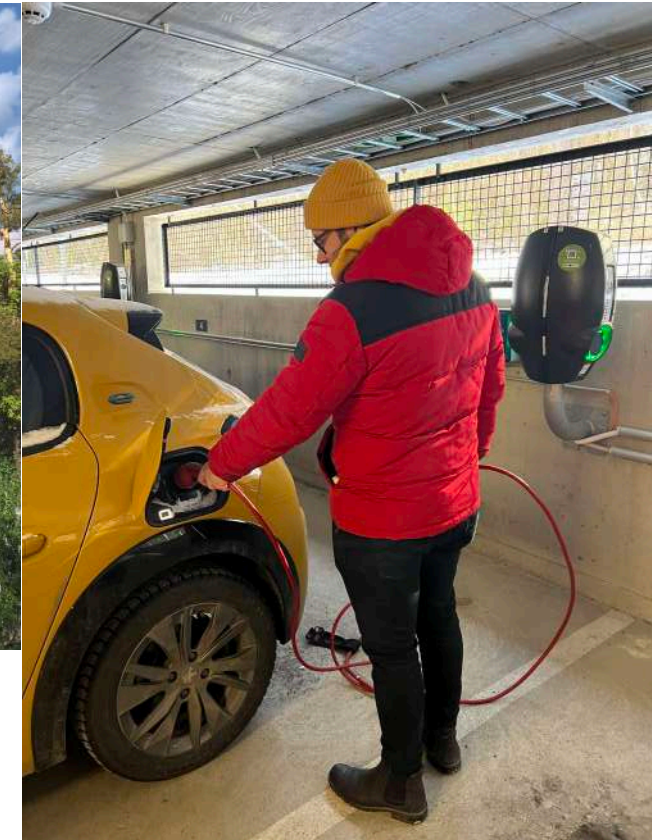
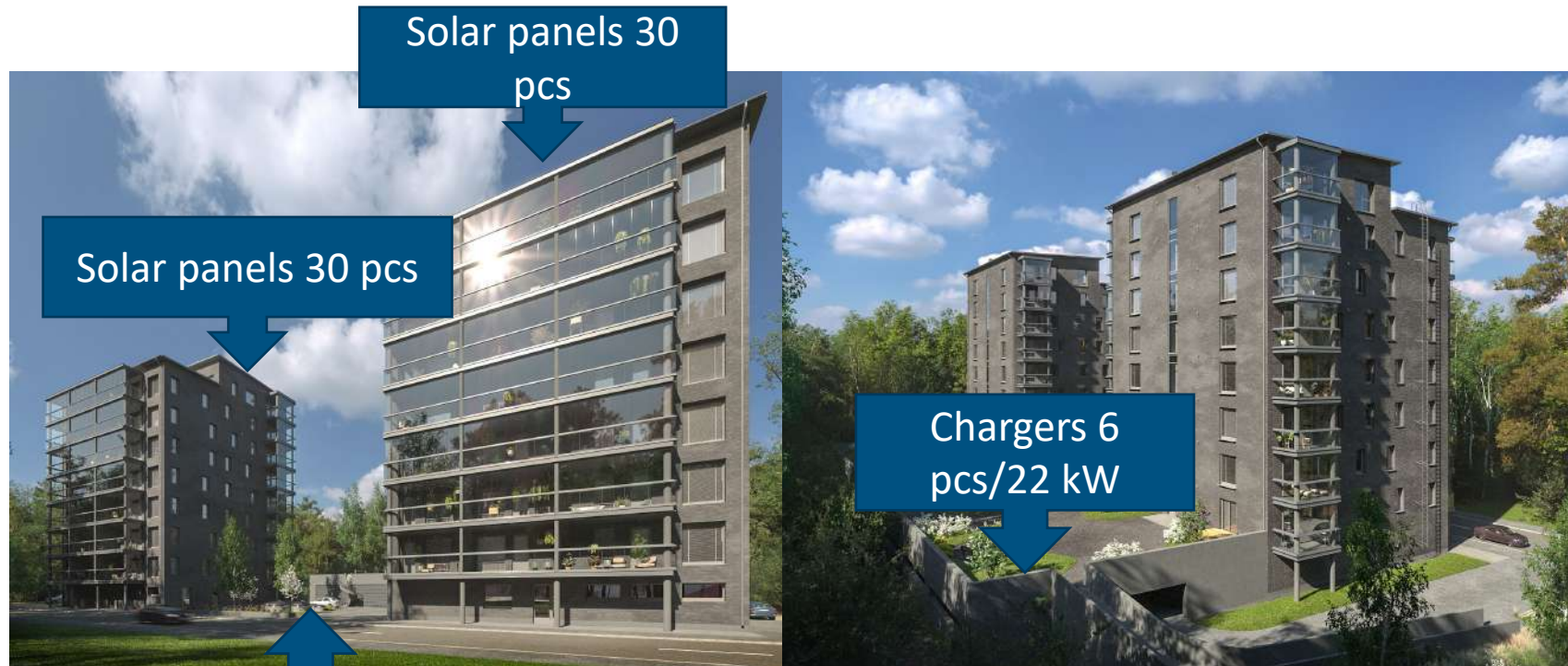
LATAUSPISTEIDEN HANKINTAOHJE

Eikö sinulla ole vielä kotilatauspistettä, mutta sinulla on jo sähköauto tai harkitset sellaisen hankkimista? Latauspisteen järjestäminen voi olla kiinteistöstä tai taloyhtiöstä riippuen haastavaa ja ilman yonakaista latausta sähköauton omistaminen voi olla työlästä. Tässä ohjeistuksessa kerromme, mitä vaihtoehtoja latauspisteen hankintaan on riippuen siitä, asutko kerrostalossa, rivitalossa tai omakotitalossa.

Tämä projekti on saanut rahoitusta Euroopan unionin Hanssiretti 2020-rakennus- ja innovaatio-ohjelmasta avustusrajoitetun rajalla (B75187)



Vaso Pääskynrinne



Demo sites
Pictures: Vaso

TVT – LEV e-charging



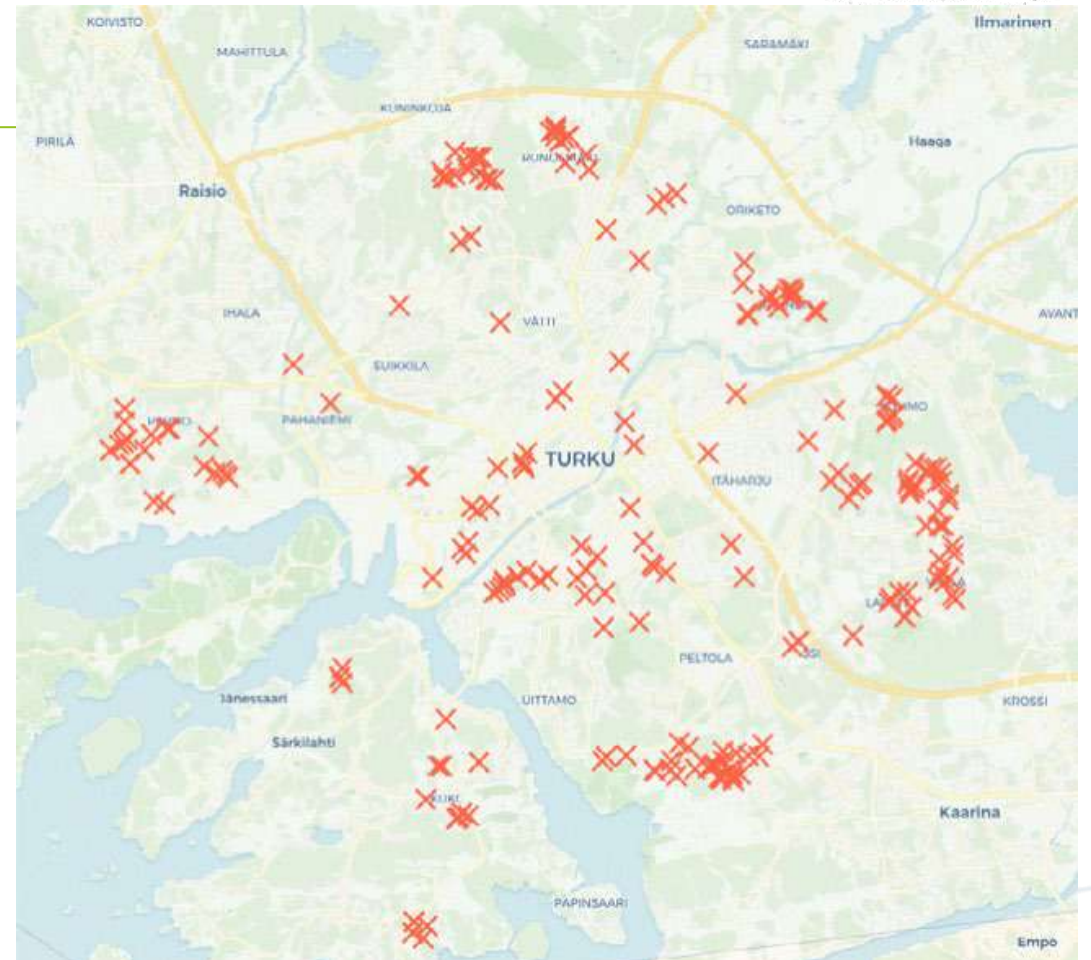
E-charging for senior scooters
Picture: Pauli Piekkari.



E-charging for bike batteries
Picture: Pauli Piekkari.

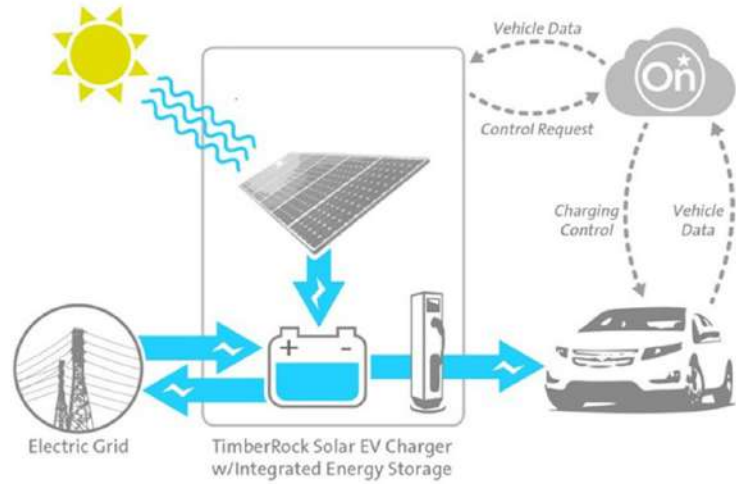


INSOC demonstration
Picture: Lasse Lähdemäki.



CLICK for future planning

Turku Energy charging pilots



TE demo sites
Pictures: Veli Hartola

PORT-TURKU
USER-CHI

Lataa aurinkoenergiaa sähköautoosi
Valitse sinäkin kestävän kehityksen ratkaisut: kotimaiset aurinkopaneelit ja laadukkaat latauspisteet.
turkuenergia.fi

TURKU ENERGIA



MUNICIPALITY OF BUDAPEST



CITIES IN THE SPOTLIGHT: BUDAPEST

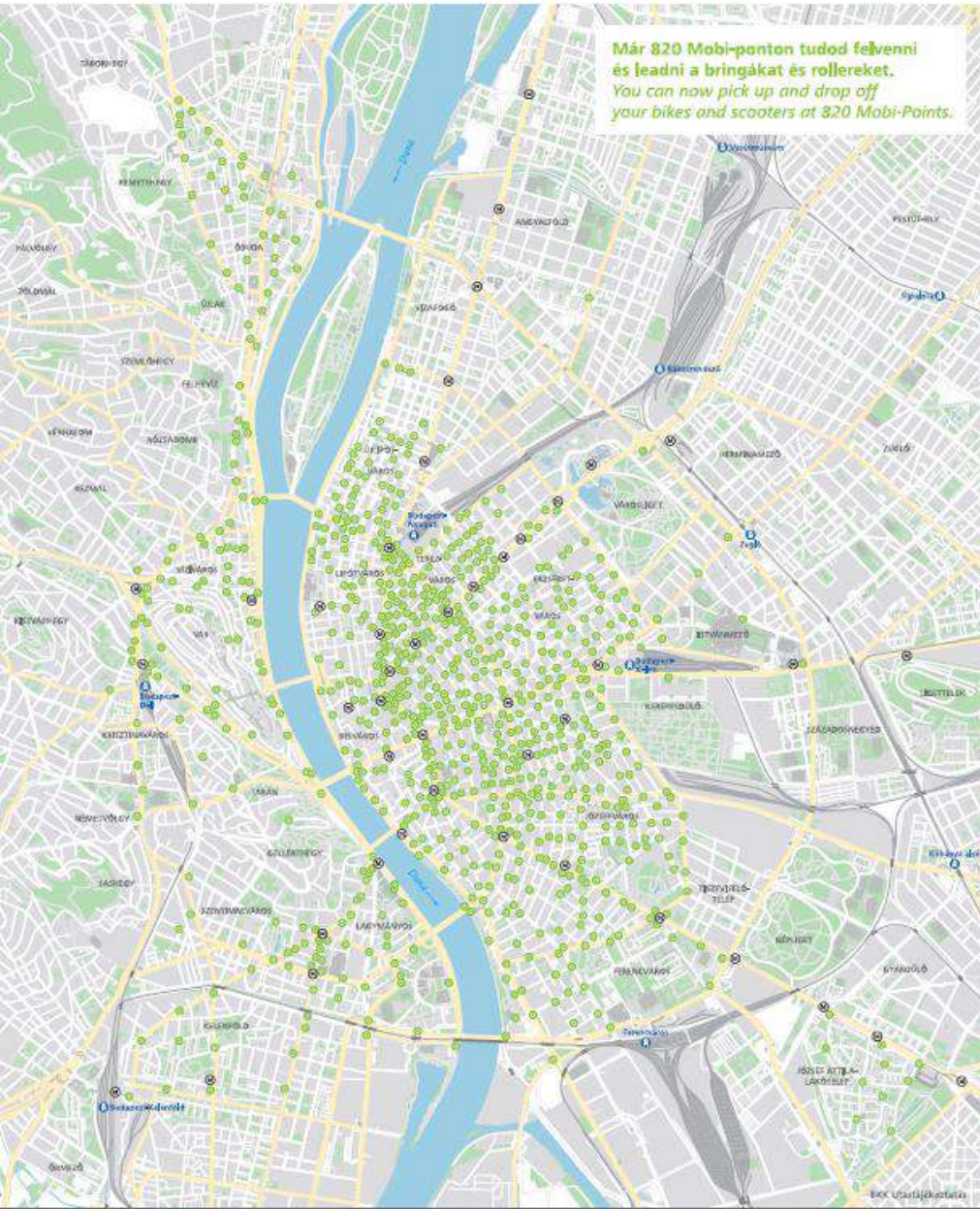
Final event

Why e-mobility is so important?

- Budapest is the centre of the country → transportation centre
- After noise pollution, **poor air quality** is the second largest environmental challenge in Budapest
- 2nd biggest emission source transport → old (diesel) vehicle fleet
- Citizen Assembly: reduce car traffic



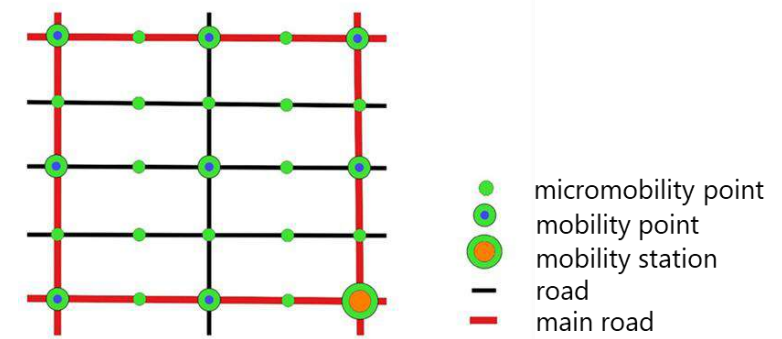
Smog in winter, credit: Soós Bértalan
Citizen Assembly on air quality, 2022



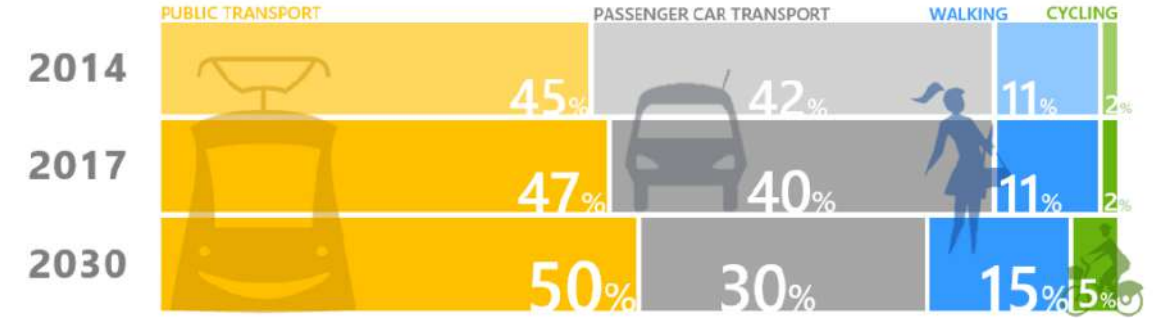
From theory to real life interventions

Mobility point concept developed with 3 service levels:

- **Micromobility Points**
- Mobility Points
- Mobility station



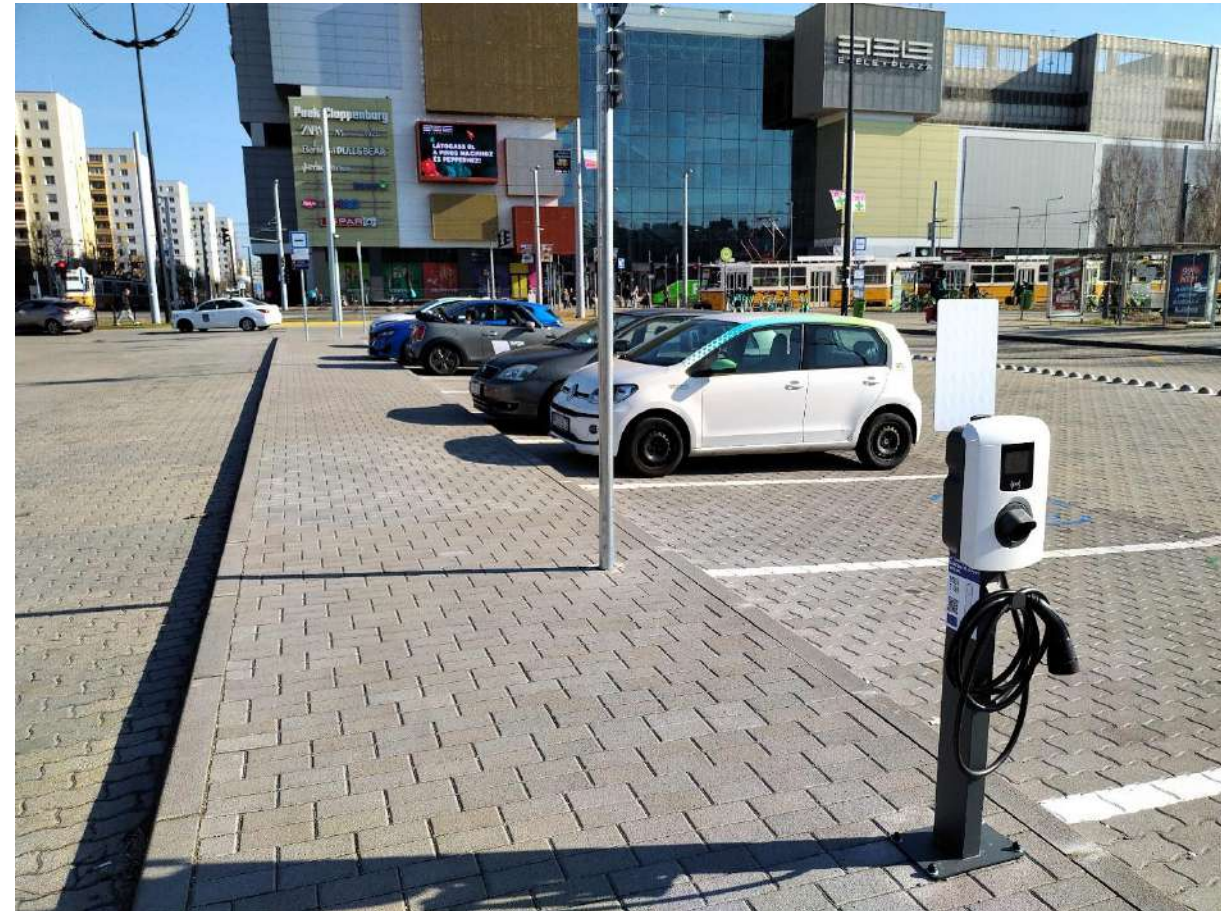
MODAL SPLIT - BUDAPEST (DISTANCE BASED, WORKING DAY)



6. ábra: A BMT utaskm alapú budapesti Modal Split célkitűzés ábrája

User-chi demo: Citizen centric e-mobility points

- 4 different urban context
 - 1 TEN-T corridor (11 carsharing parking place, 2 charging spots)
 - 1 densely populated Pest side (2 carsharing parking places, 2 charging spots)
 - 1 densely populated Buda side (3 carsharing parking places, 2 charging spots)
 - 1 transition zone (2 carsharing parking places, 2 charging spots)
- Smart charging: private property of Budapest Waterworks



E-mobility strategy of Budapest

- Concept developed in 2017 for 1100 e-chargers.
- Now: 800+ public chargers, private chargers x 10 times more
- The trends changed a lot, now different focus: not only vehicle fleet but public space usage, shared mobility, better public services.
- NEW: Energy scarcity → decreasing energy dependency, RES into e-mobility
- 100 Climate neutral cities Mission
- Wider stakeholder engagement

Number of public e-chargers in Budapest

Source: Mekh



Lessons learnt

- Rapidly changing trends: regulatory, technical, behavioural (COVID, energy crisis)
- Role of a municipality in a changing world? Public space scarcity?
- Administrative barriers, fragmented territory of electromobility
- Facing financial bottlenecks
- Operation: private investments vs. city budget
- Shifting environmental issues, ideologies (local emission vs. manufacturing)
- **Small scale pilot to city level upscale**



FUTURE? How AI envisions an e-mobility point in 2030...



THANK YOU!

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www.userchi.eu



info@userchi.eu



CITY OF BERLIN





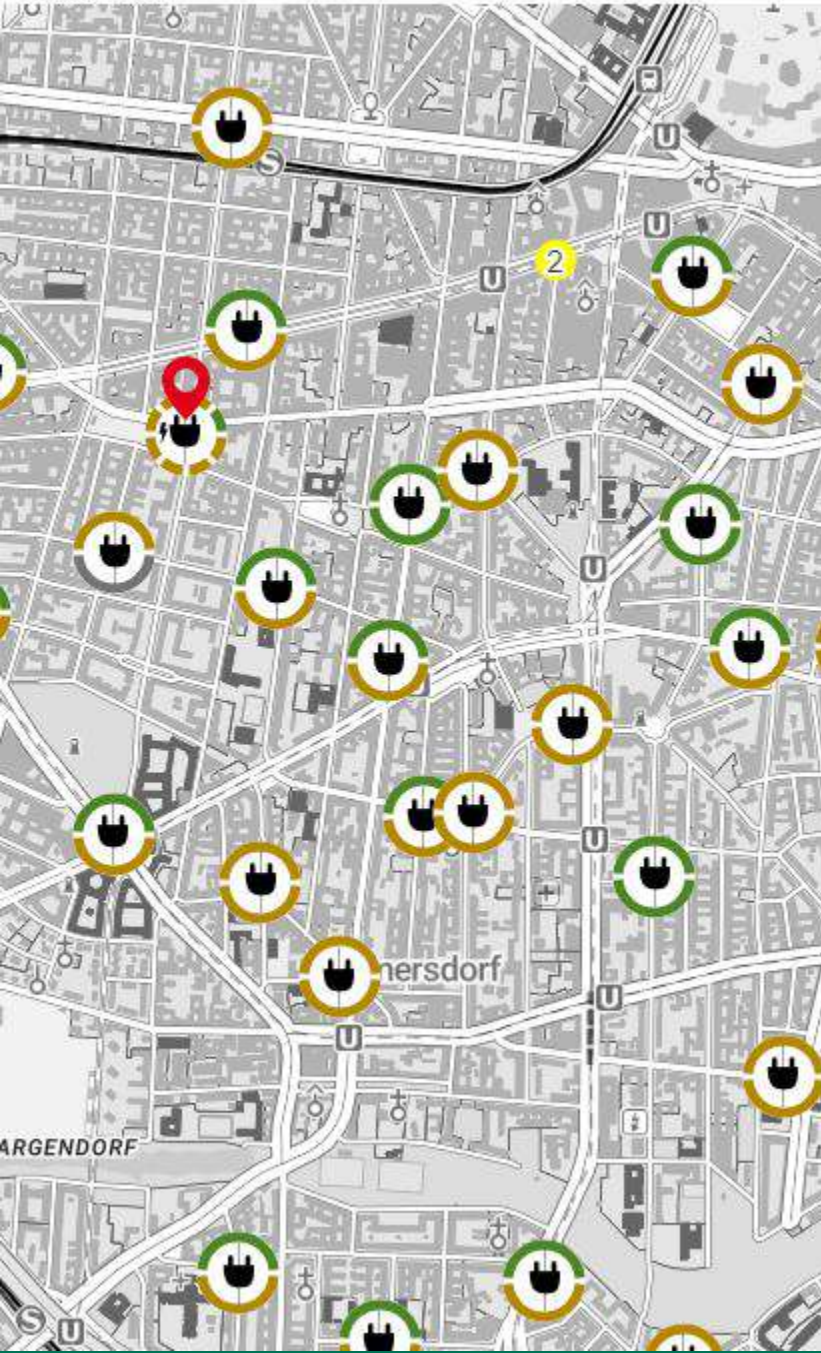
Senatsverwaltung
für Mobilität, Verkehr,
Klimaschutz und Umwelt

BERLIN



CHARGING INFRASTRUCTURE AND E-MOBILITY STATUS QUO IN BERLIN LESSONS LEARNED FROM USER-CHI

USER-CHI – Final Event
Cities in the spotlight
18th June; Brussels



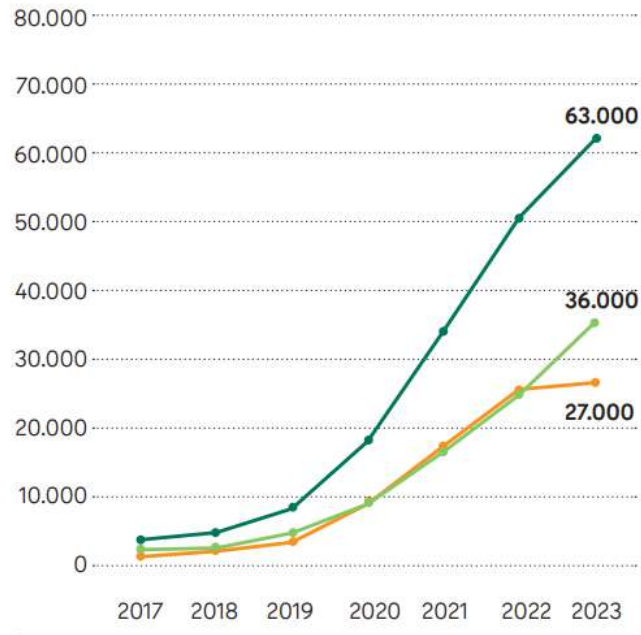
CHARGING INFRASTRUCTURE IN BERLIN STATUS QUO

SHARED RESPONSIBILITIES IN THE FEDERAL STATE OF BERLIN

	Public space (A)	Publicly accessible private space (B)	Private space (C)	
Role of the public sector	<ul style="list-style-type: none"> Approval authority Development of the state's own charging infrastructure network CPO-overarching concept on public ground (Berliner Modell) 	<ul style="list-style-type: none"> Legislature Motivator Economic promoter Framer 	<ul style="list-style-type: none"> Legislature Motivator Economic promoter Framer 	<p>A Berlin street law BerlStrG</p> <p>A AFIR</p> <p>B AFIR</p>
Role of private actors	<ul style="list-style-type: none"> CPOs Investors 	<ul style="list-style-type: none"> CPOs Investors Property owners Service provider Area developer 	<ul style="list-style-type: none"> CPOs Investors Property owners Service provider Area developer 	
Examples	<ul style="list-style-type: none"> Charging infrastructure on public streets 	<ul style="list-style-type: none"> Publicly accessible charging infrastructure on private ground (e.g. customer parking places) 	<ul style="list-style-type: none"> Private space Own parking lot Own company ground Shared space For various tenants For specific users 	
Responsible	Senate Department for Urban Mobility, Transport, Climate Action and the Environment	Senate Department for Economic Affairs, Energy and Public Enterprises; Berlin Agency for Electromobility (eMO)		

ACTUAL NUMBERS – ELECTRIC VEHICLES / CHARGING INFRASTRUCTURE

EV - vehicle stock



- BEV
- PHEV
- Both (BEV+PHEV)

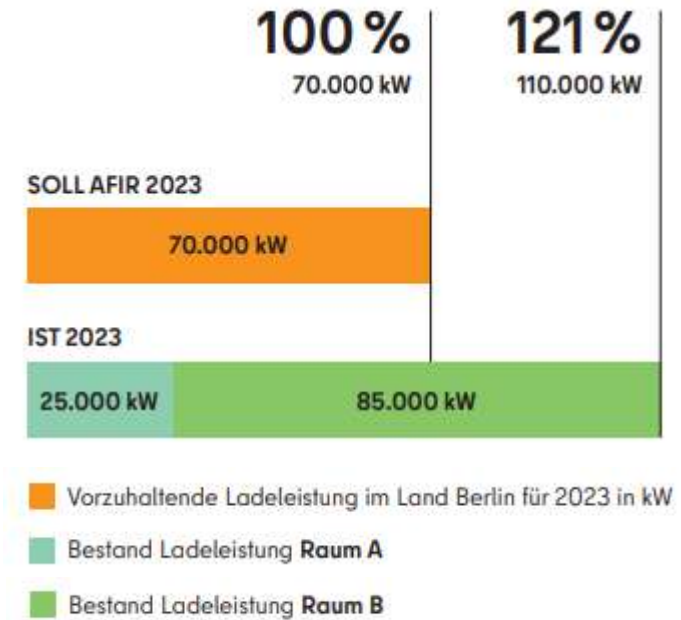
2024

Actual situation

63,000 electric vehicles

With a daily charging demand of

300,000 kWh / d

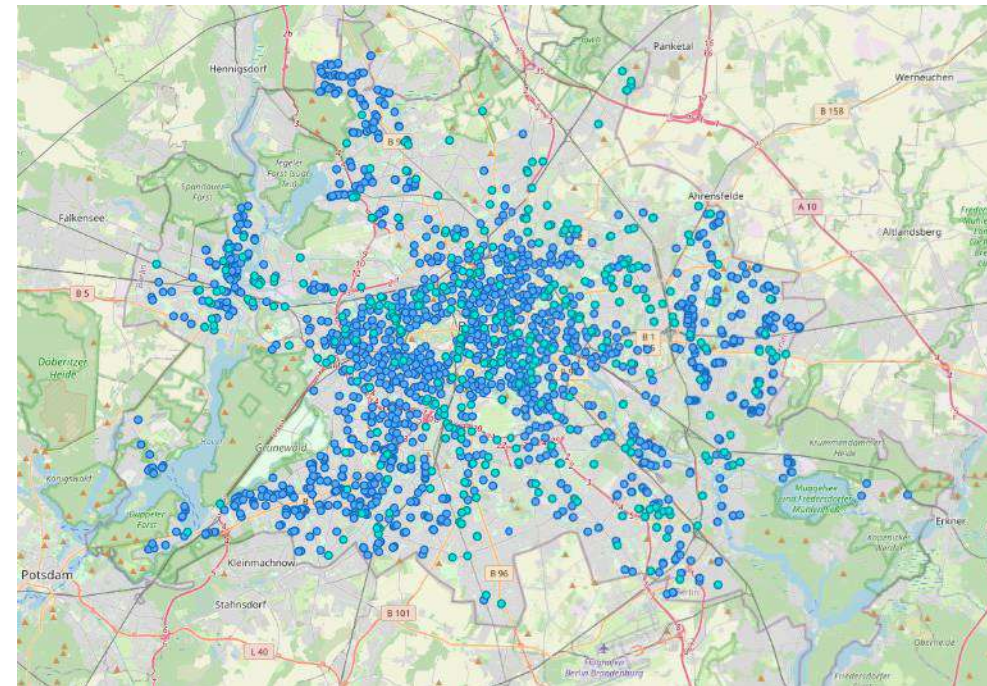
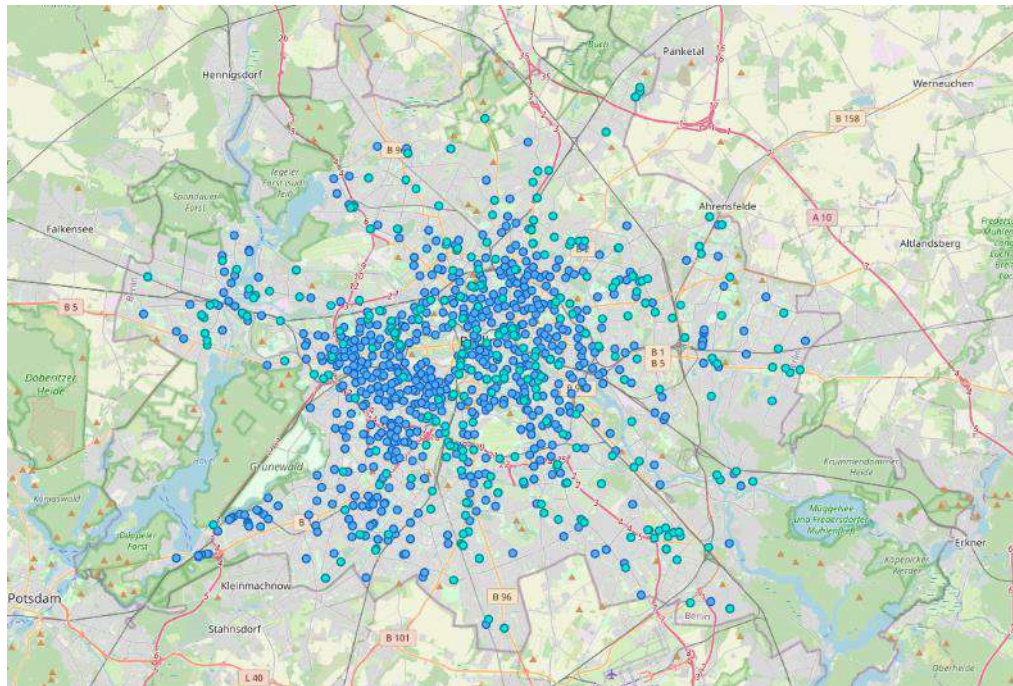


PUBLICLY ACCESSIBLE CHARGING INFRASTRUCTURE

There are more than **25,000 charging points** across all areas of the city. Approximately **4,200 are publicly accessible**. Around **2,500 of these charging points are on public ground** (as of the end of Q4 2022: around 1,200).

Publicly accessible charging infrastructure - end 2022

Publicly accessible charging infrastructure - end 2023

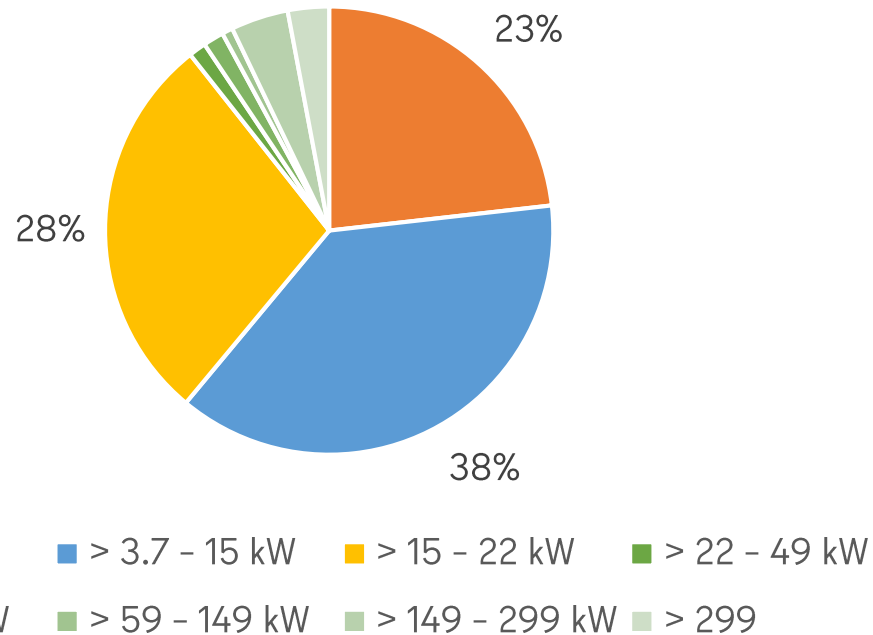


- Public space
- Publicly accessible private space

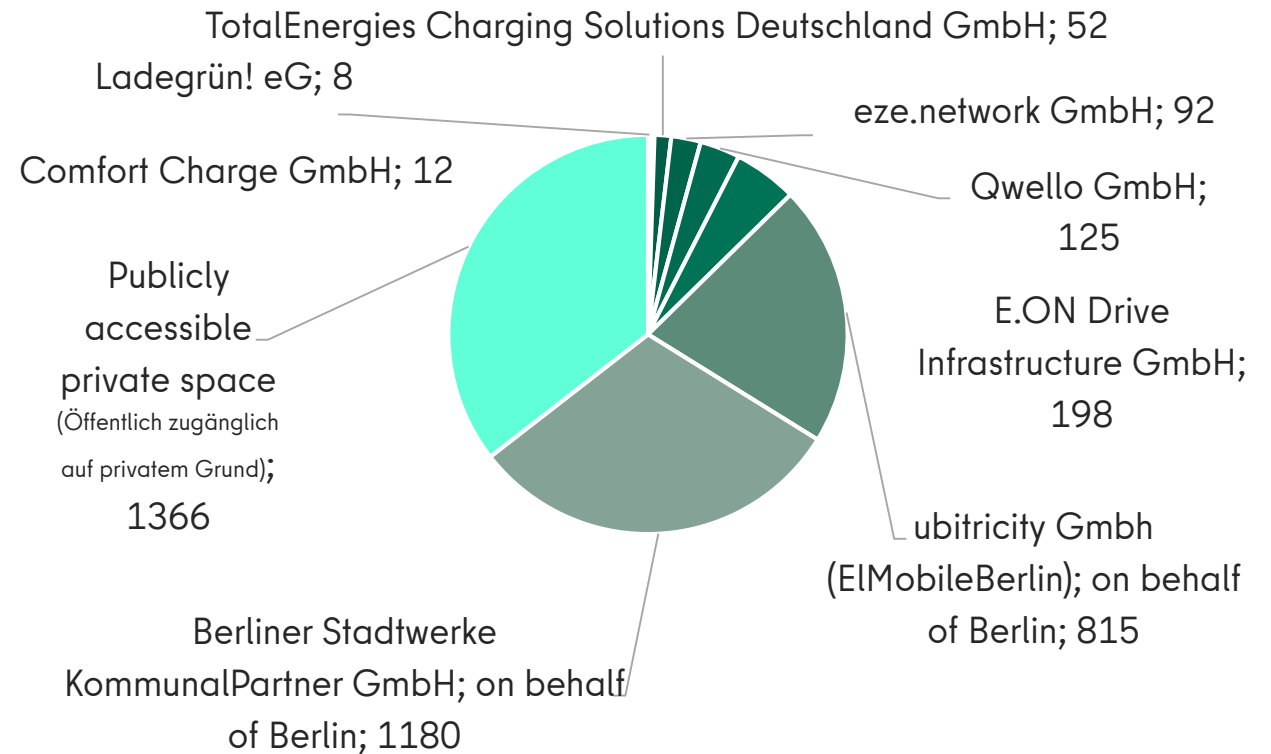
Source: <https://energieatlas.berlin.de/>

SHARES OF DIFFERENT CHARGING INFRASTRUCTURE CAPACITIES – CPOs ON PUBLIC GROUND

SHARES OF CHARGING INFRASTRUCTURE CAPACITIES FOR PUBLICLY ACCESSIBLE CHARGING INFRASTRUCTURE (END 2023)



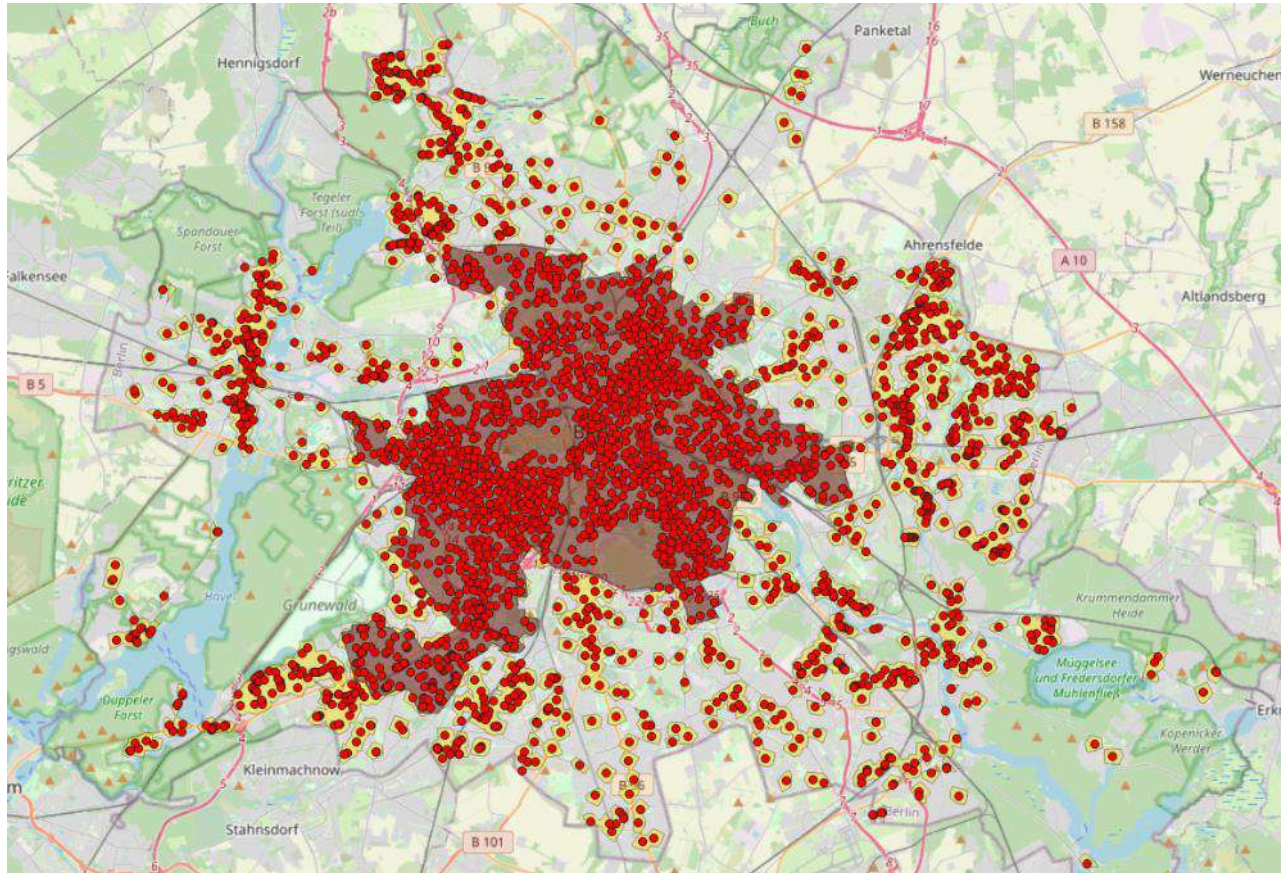
CHARGE POINT OPERATORS ON PUBLIC GROUND (BERLINER MODELL)



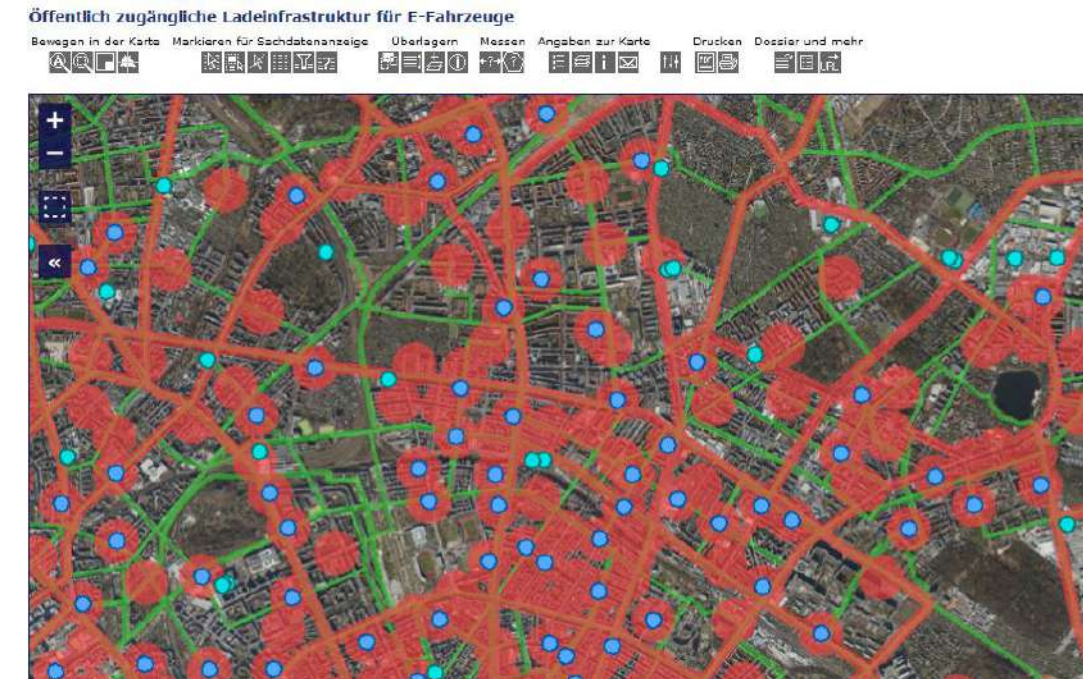
source: <https://energieatlas.berlin.de/>

GAP ANALYSIS AND APPROACH TO AVOID PLANNING CONFLICTS

Charge points on public ground (existing, in approval phase, in implementation)



Blocked search areas on public ground



BERLIN



Senatsverwaltung
für Mobilität, Verkehr,
Klimaschutz und Umwelt

BERLIN



CHARGING INFRASTRUCTURE STRATEGY BERLIN 2030 (APRIL 2024)

AVAILABLE UNDER:

[HTTPS://LADEINFRASTRUKTUR.BERLIN](https://ladeinfrastruktur.berlin)

**GESAMTSTRATEGIE
LADEINFRASTRUKTUR 2030**

für das Land Berlin

MAIN GOALS

1

A forward-looking, user-oriented charging infrastructure roll out shall form a key incentive for an accelerated EV market penetration.

2

The Federal State of Berlin itself is – on state-owned areas – taking over a pioneering role in expanding the charging infrastructure.

3

Most charging takes place in private spaces at home and at work. The Federal State of Berlin therefore prioritizes and promotes the expansion of charging infrastructure in private spaces, such as residential complexes, underground car parks and retail outlets.

4

The Federal State of Berlin counts on an intensive cooperation and information transfer with all relevant stakeholders to expand, accelerate and simplify the charging infrastructure roll-out.

5

The Federal State of Berlin creates – in cooperation with private actors – a central information platform and guidance system in order to create transparency about assets and plans (areas, processes and approvals).



2030



400,000
Electric vehicles
BEV and PHEV

- Private and commercial transport
- Commuters
- Inhabitants
- Guests

AFIR

420,000 kW

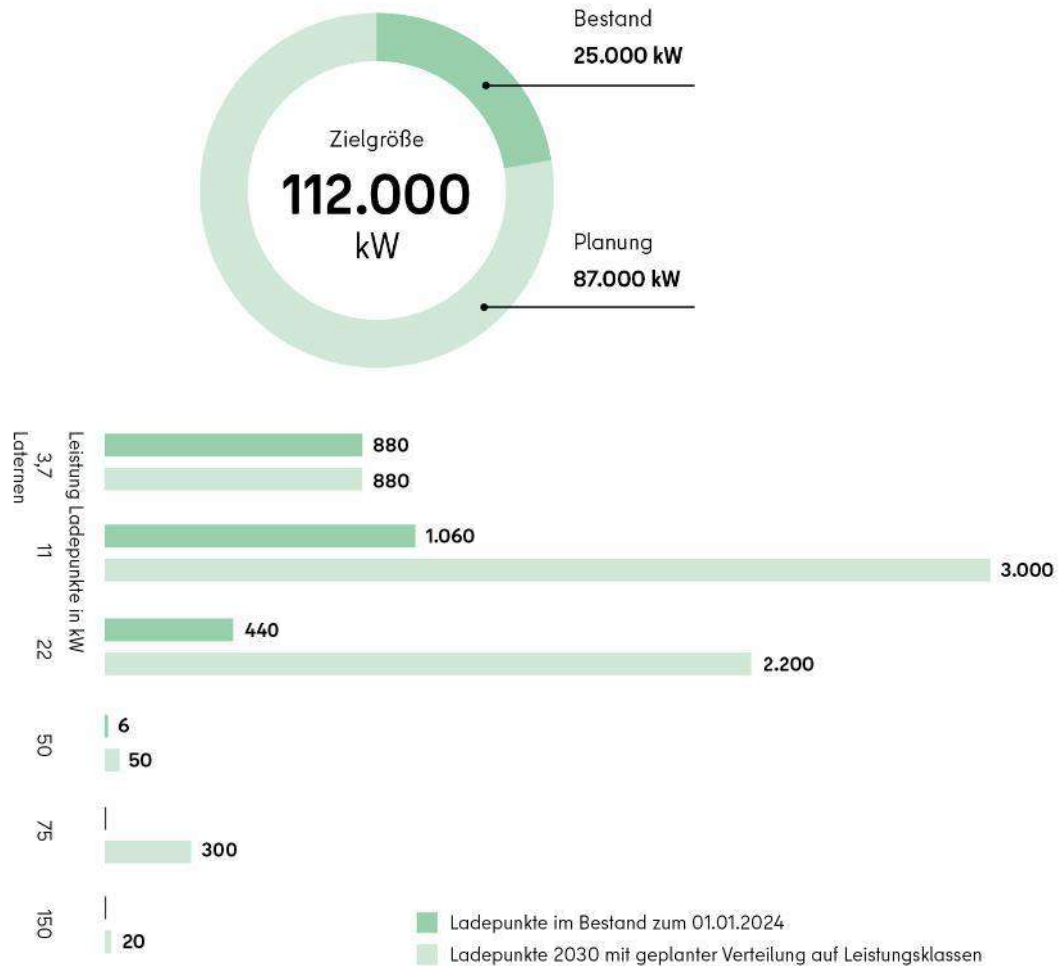
1.3 kW BEV / 0.8 kW PHEV

OVERALL CHARGING DEMAND

2 M kWh/d

5 kWh per day * 400,000 EV

EXAMPLE: PUBLIC SPACE



- Charging infrastructure on public ground will contribute to 20% of the total energy required per day in 2030
- Network extension activities are based on future demand intensities
- Creation of a basic network in all 440 planning areas, expansion of the existing network also in the outskirts
- Goal: Creating a mix of fast charging stations (DC); normal charging station (AC) and charging facilities with lower charging capacities (AC), e.g. on streetlights
- Creation of an offer for different user groups, e.g. cars, light commercial vehicles in commercial transport fleets, etc.



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für Mobilität, Verkehr,
Klimaschutz und Umwelt

BERLIN



RESULTS – USER-CHI

CHALLENGES AND SOLUTIONS

1

PUBLIC SPACE IS HIGHLY CONTESTED.

Potential solution:

- Using the space potential on publicly accessible private ground can reduce the spatial impact on public streets.

2

THE INSTALLATION OF CHARGING INFRASTRUCTURE IS A VERY COST-INTENSIVE BUSINESS.

Potential Solution:

- A higher utilization makes private investments more attractive.
- A higher utilization reduces the total number of charging points necessary.

3

MANY CHARGING POINTS ARE NOT BEING USED. COSTS COMPARISONS ARE OFTEN NOT POSSIBLE. QUALITY OF AVAILABLE INFORMATION DIFFERS.

Potential Solution:

- Improved information provision / integration of payment
- Use of standard protocols and an (also spatial) integration of different charging networks increases accessibility and user experience.



USER CHI RESULTS – WITH FOCUS ON BERLIN



1

- **USER-CHI** developed new business models for (publicly accessible) charging on private ground
- **implemented new charging infrastructure** on publicly accessible ground of a large housing company
- results from USER-CHI are a transferable to other companies.
- **The company is now opening more private space for CPOs.**

2

- **USER-CHI's INCAR APP** integrated 1,300 charging stations in Barcelona, Berlin, Budapest, Rom and Turku
- uses the Open Charge Point Interface (OCPI) 2.2 protocol and improved the interoperability between different charging networks.

3

- Is available in eight languages and allows reservation and payment.
- **1,000 users have already registered.**
- **5,000 charging sessions carried out via the app.**





Senatsverwaltung
für Mobilität, Verkehr,
Klimaschutz und Umwelt

BERLIN



THANK YOU!

NORMAN DÖGE

Transport Policy and und Strategic Concepts;
Senate Department for Urban Mobility, Transport, Climate
Action and the Environment
norman.doege@senmvku.berlin.de

CITY OF ROME – ROMA MOBILITAT



FINAL EVENT

PANEL “CITIES IN THE SPOTLIGHT: A GLIMPSE AT URBAN ELECTROMOBILITY IN EUROPE”

**THE EVOLUTIONS OF MOBILITY IN ROME:
THE APPROVED SUMP, ELECTRIFICATION
OF MOBILITY AND USER-CHI IMPACT**

BRUXELLES – JUNE 18TH, 2024

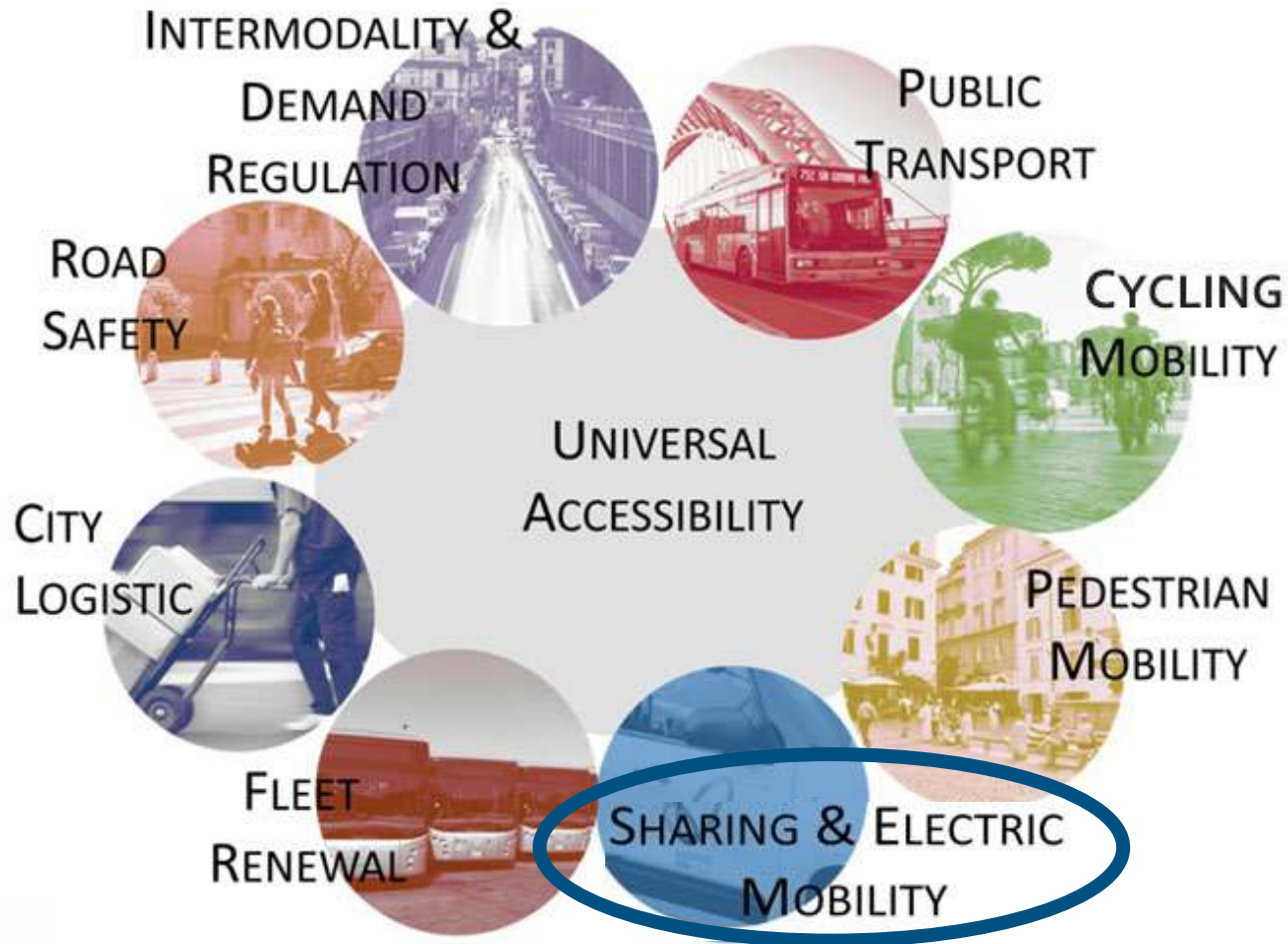


Ing. Fabio Nussio
Head International Co-operation & Sustainability
Mobility Agency of the City of Rome

Roma



The Approved SUMP (2022) & targets for electric mobility



Adapting the **development of public charging** infrastructures according to the structure of energy distribution network

Evaluating solutions for automatic **monitoring of parking spaces** reserved for electric recharging

Equipping **multi-modal hubs** with low-power recharging facilities and Promoting the creation of **smart service stations**

Specific solutions for **two-wheels vehicles** recharging and electric sharing mobility

The SUMP Scenario and the first Electric Mobility Plan (2020)

- **4.000 infrastructures** on public areas to support the objective of increasing to **35%** of the share of electric cars (BEVs) and plug-in hybrids (PHEVs) in the Metropolitan City of Rome
- Promote the use of **ZEVs for urban freight distribution** such as cargo bikes, pedal-assisted tricycles and quadri-cycles



The **plan defined** charging point needs in the public areas and supported the private investments in the sector defining its rules

It included a **technical and administrative regulation** to rule:

- How to submit applications
- The technical specifications of charging points
- Road signs of the parking lots

New Regulation 2023: main technical features

Definitions

- **Charging corridors:** 3-10 standard power devices. Each city borough will provide indication on routes where installing slow (mainly) recharging devices
- **Charging islands:** 5-30 high-power devices near Multimodal hubs, parking and points of interest

Steps

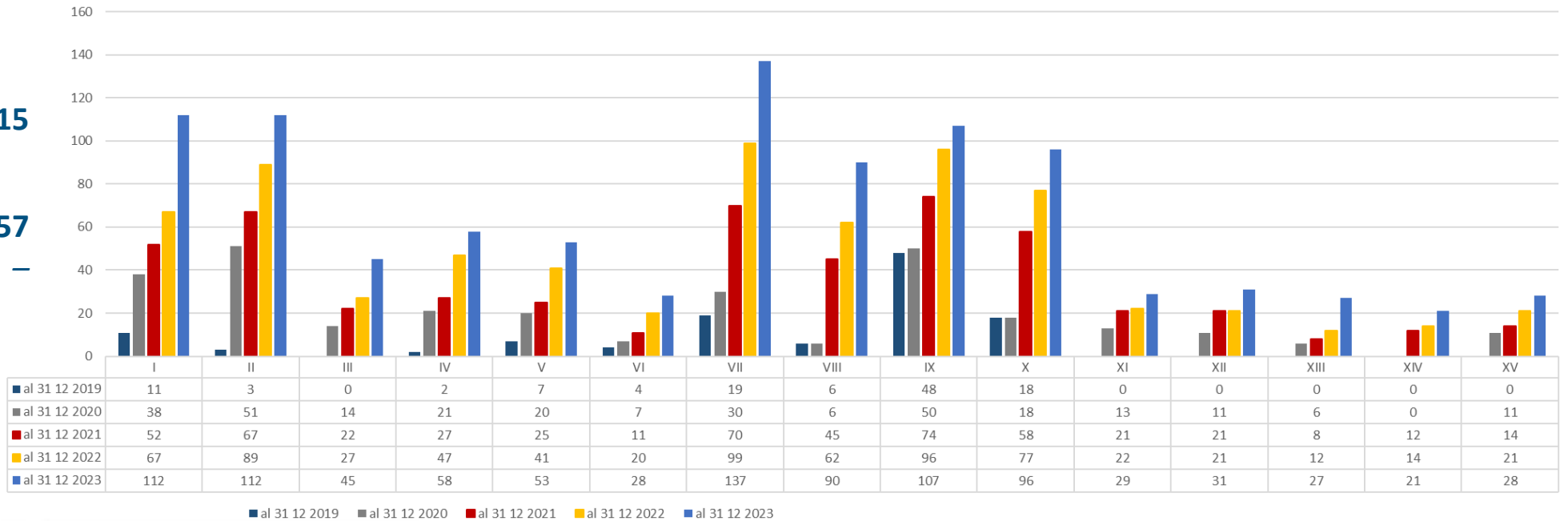
- Identification of charging needs carried out by Mobility Dpt (RSM) based on indications of city boroughs
- Agreement with electricity distributor Areti
- **Conferences of the interested Parties** (participation process with stakeholders) for acquisition of consent documents. Within 30 days of the closure of the SC, the Mobility and Transport Department issues the concession for the implementation of the interventions to be concluded within 90 days.
- The concession has a **duration of 10 years**

The development of charging columns

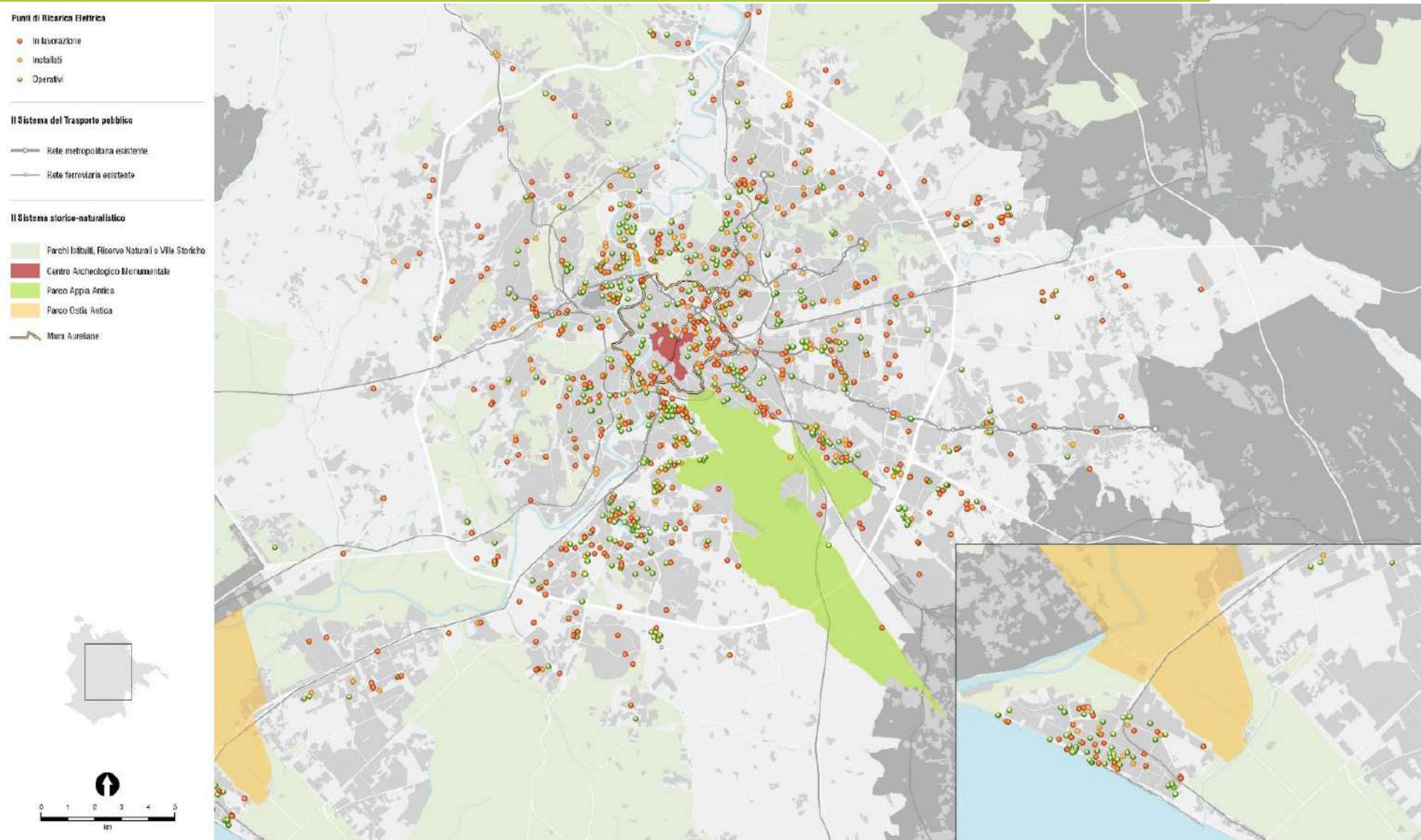
Installed 31/12/23: 1115
(2230 recharging points)

Working 31/12/23: 857
(1714 recharging points –
721 Slow, 136 Fast)

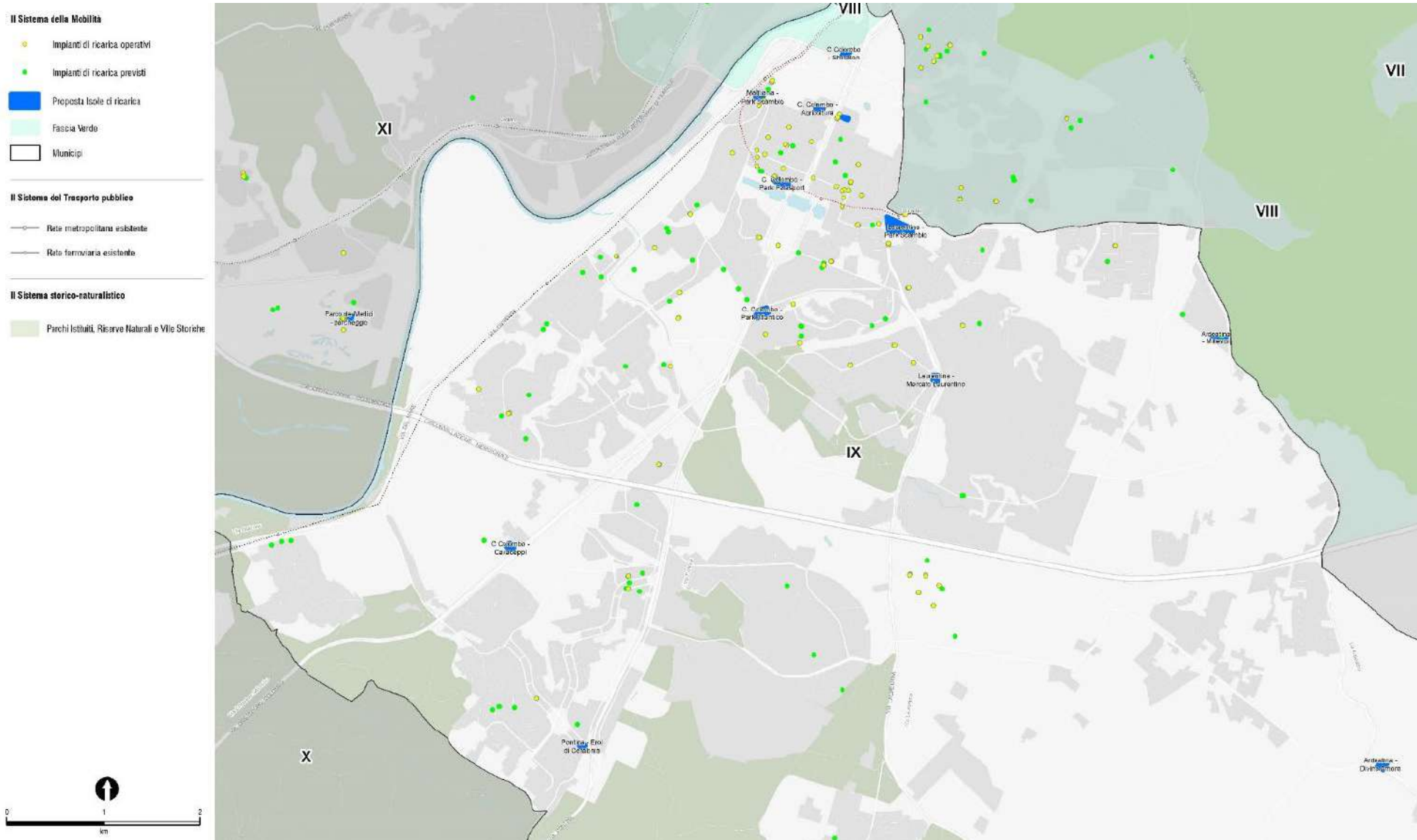
INSTALLAZIONI PER MUNICIPIO
confronto 2019 - 2020 - 2021 - 2022 - 2023



Electric charging point in Rome: a view



Proposal for installation of charging islands (IX borough)



Electrification of Public Transport within 2026

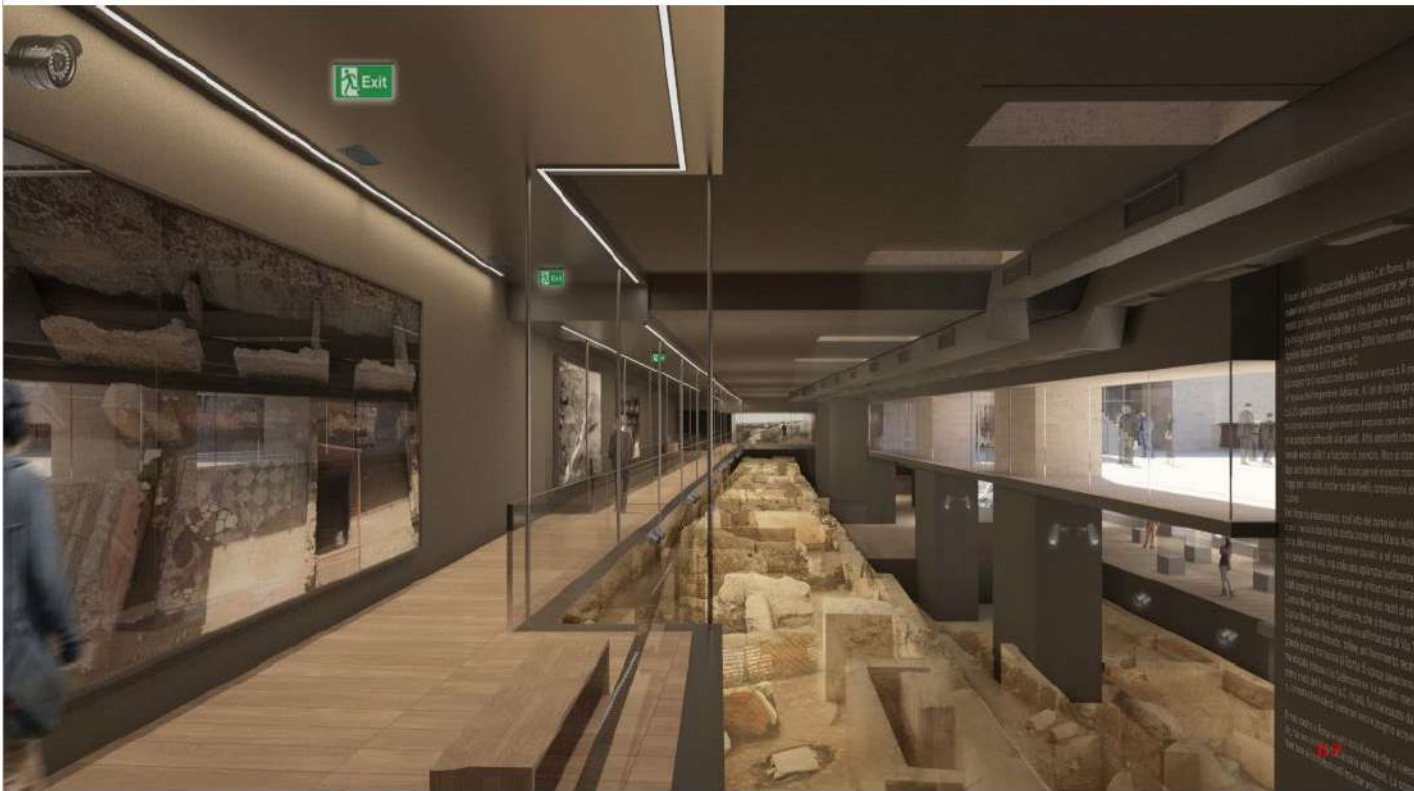
About 3 billion euros financing obtained and works running for:

- **NEW TRAMWAY LINES**
 - Tramway TVA Termini-Vaticano-Aurelio and new Tram Depot (*financed by RRF*)
 - Tramway via Palmiro Togliatti (*financed by RRF*)
 - Tramway via Tiburtina (piazzale del Verano - Stazione Tiburtina)
 - Tramway Termini-Giardinetti
- **ROLLING STOCK:** Purchase of 121 new tram and 30 new metro convoys
- **METRO C COMPLETION:** opening of Amba Aradam and Colosseo Station in mid 2025

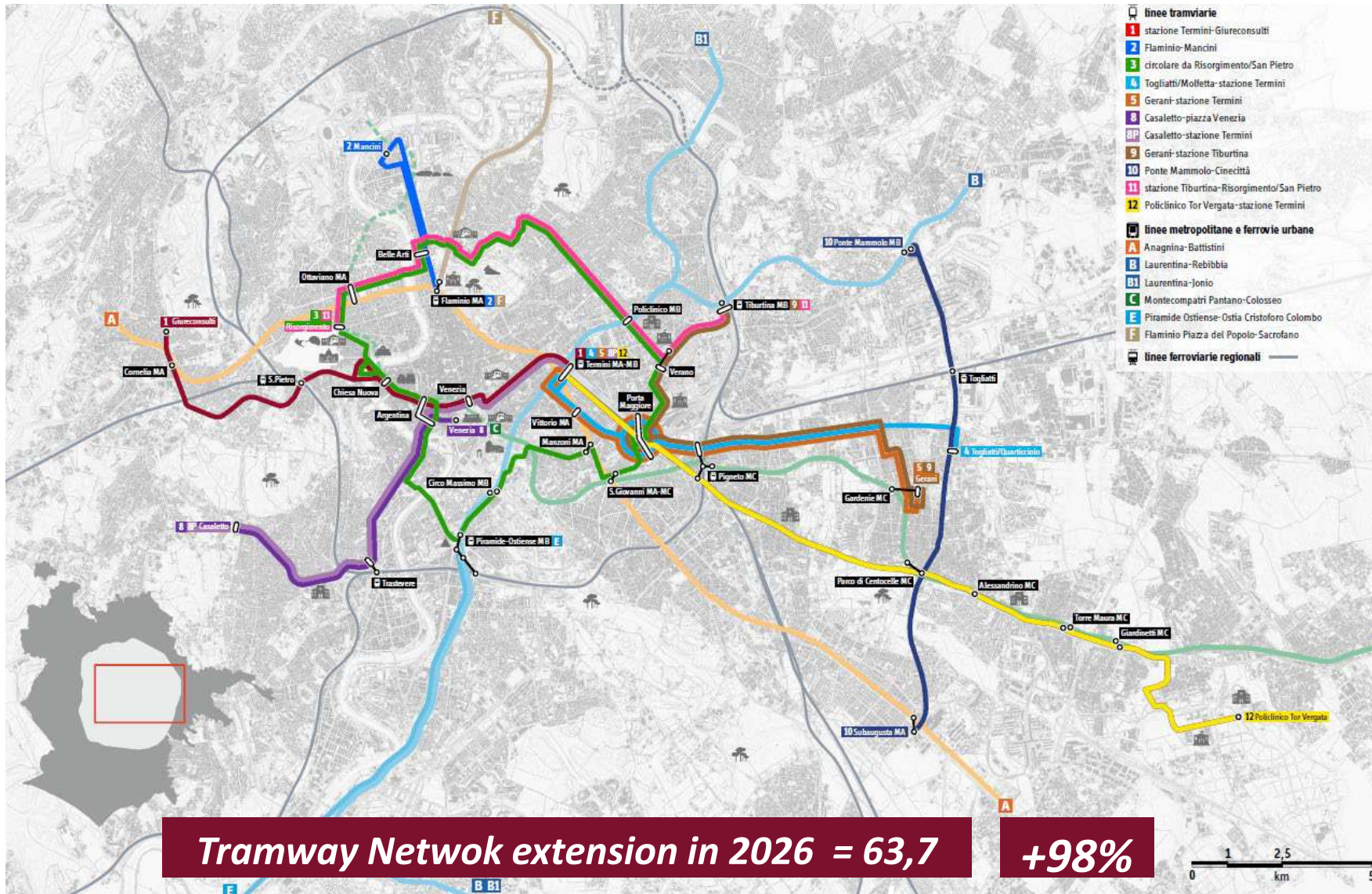
Electrification of Public Transport within 2026

The new archeo-metro station: Colosseo Fori Imperiali

The new archeo-metro station: Porta Metronia



Electrification of Public Transport within 2026: the tramway network



Electrification of Public Transport within 2026: the tramway network



TOGLIATTI Line (8 km)



TERMINI – VATICANO – AURELIO Line: 8,3 km)



TERMINI - TOR VERGATA Line (12,8 km)



121 new Tram convoys

Electrification of Public Transport within 2026: new e-buses & depots

Purchase of electric-powered buses:

- 411 for ATAC, to be put in service by 30/06/2026 (110 in 2024)
- 514 for new operators, with a gradual entry in operation in 5 years

New bus depots adapted for the introduction of the new electric bus fleet

New charging stations at the end of the main lines

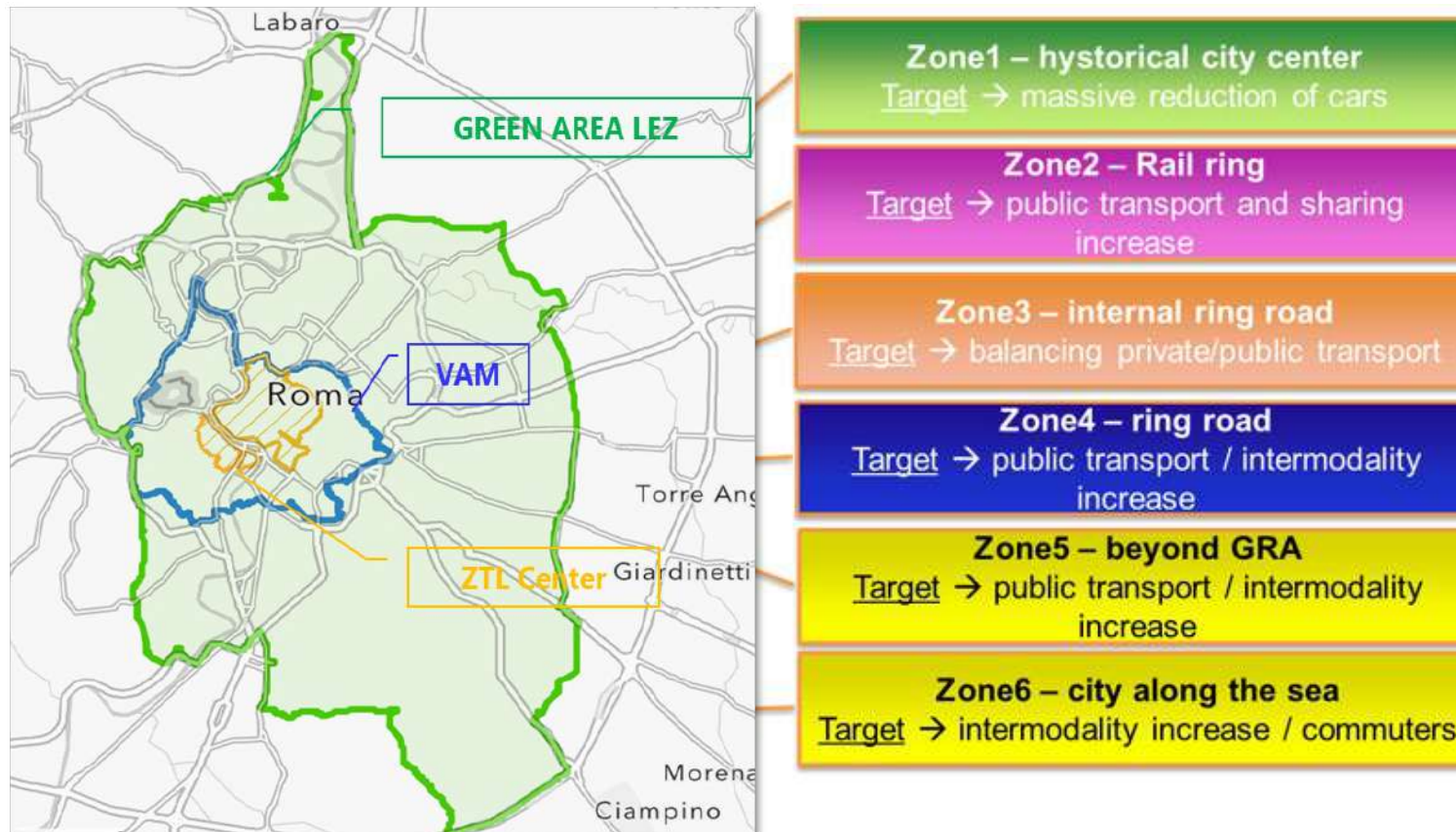


Demand Management Policies: towards e-fleets

City zoning: 6 areas with increasing constraints to private mobility, supported by ITS measures.

76

From **November 2023** new regulations (with gradual bans over the years) with **new access and circulation rules** to limit air pollution



Demand Management Policies: towards e-fleets

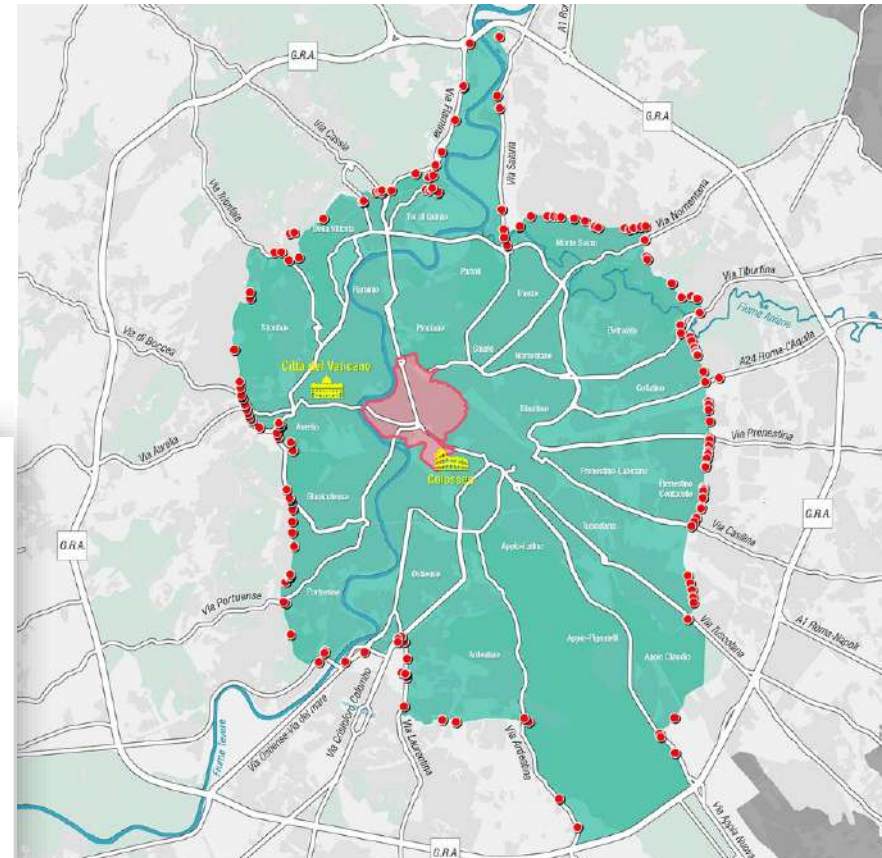
Zone 3: Green Area LEZ controlled by electronic access control systems

A Council Act approved the LEZ in 2022. E-gates project granted by EU & Vatican Jubilee funds. **Active from 11/24**

ANPR based controls on accessing vehicle carried out remotely by Urban Police.

Electronic Systems implemented, centralized and maintained by RSM.

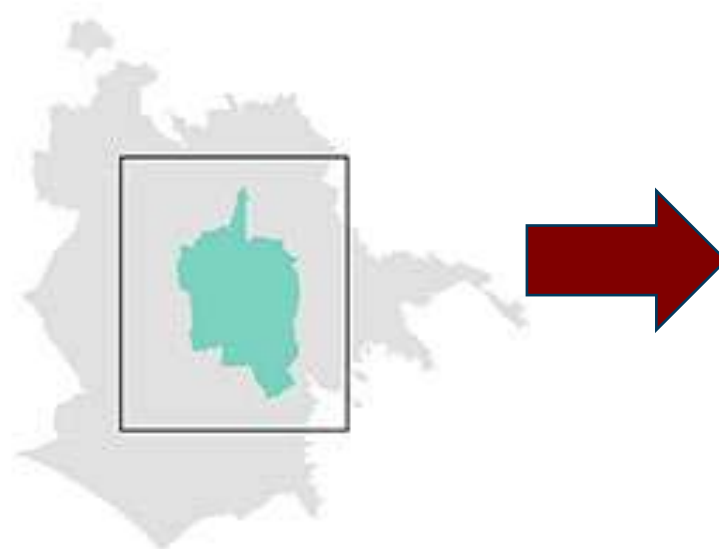
-  ZTL Fascia Verde
-  Varco di accesso alla ZTL Fascia Verde
-  ZTL Centro storico
-  Parchi istituiti, Riserve naturali e Ville storiche
-  Aree urbanizzate
-  Viabilità principale



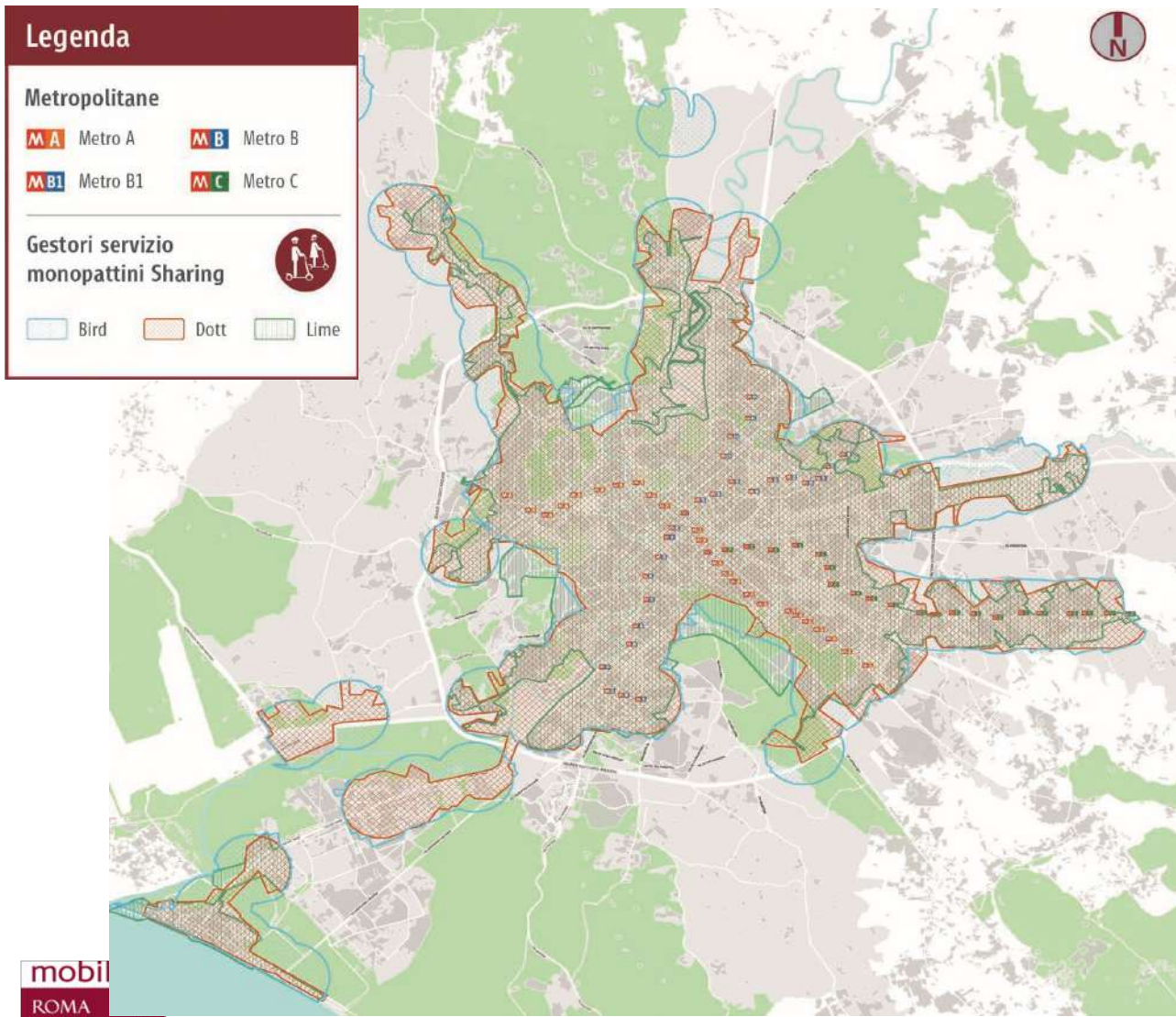
Surface: 156,16 kmq – 45 % of the area inside G.R.A.

Working h24, from Monday to Saturday

Accesses: 154, 1 phase 80 e-gates



Promotion of sharing: e-micromobility



MICROMOBILITY SHARING

78

- 3 e-scooter operators with new rules from 1 September 2023:
- 2 e-bike operators from 1 November 2023;
80 rides/month included in annual PT card (Metrebus)
- **New hubs for secure private e-bike parking**



Rome and USER-CHI project: European R&S project in e-mobility

USER-CHI project in Rome: Thanks to the development of their products, has represented a lever for the promotion of electric mobility, also for micro-mobility.

USER-CHI is supporting the development of the Electric Mobility Plan and the issues contained in the SUMP, oriented towards a more sustainable mobility and alternative to the use of more polluting vehicles

Rome cluster composition and partner contributions

The Rome cluster within USER-CHI includes **Roma Servizi per la Mobilità (RSM)** that represent the city and leads the deployment of the demonstration activities in Rome, supported by:

- **Enel X Way**, technically supporting the demonstration activities and providing technical skills and knowledge for the successful design and implementation of Citizens e-Mobility Stations
- **DSI**, providing strategic vision and execution capacity, specifically on the Citizens e-Mobility Station
- **ENEA**, especially supporting the integration of EVSE with smart grid and RES

Kick-off mid-November 2022.

November 2023 dedicated to integration with INCAR:
SMAC integration with V2G in June 2023

Intermodal Hub – Corso di Francia



18/05/2021

Rome – Demonstration activities

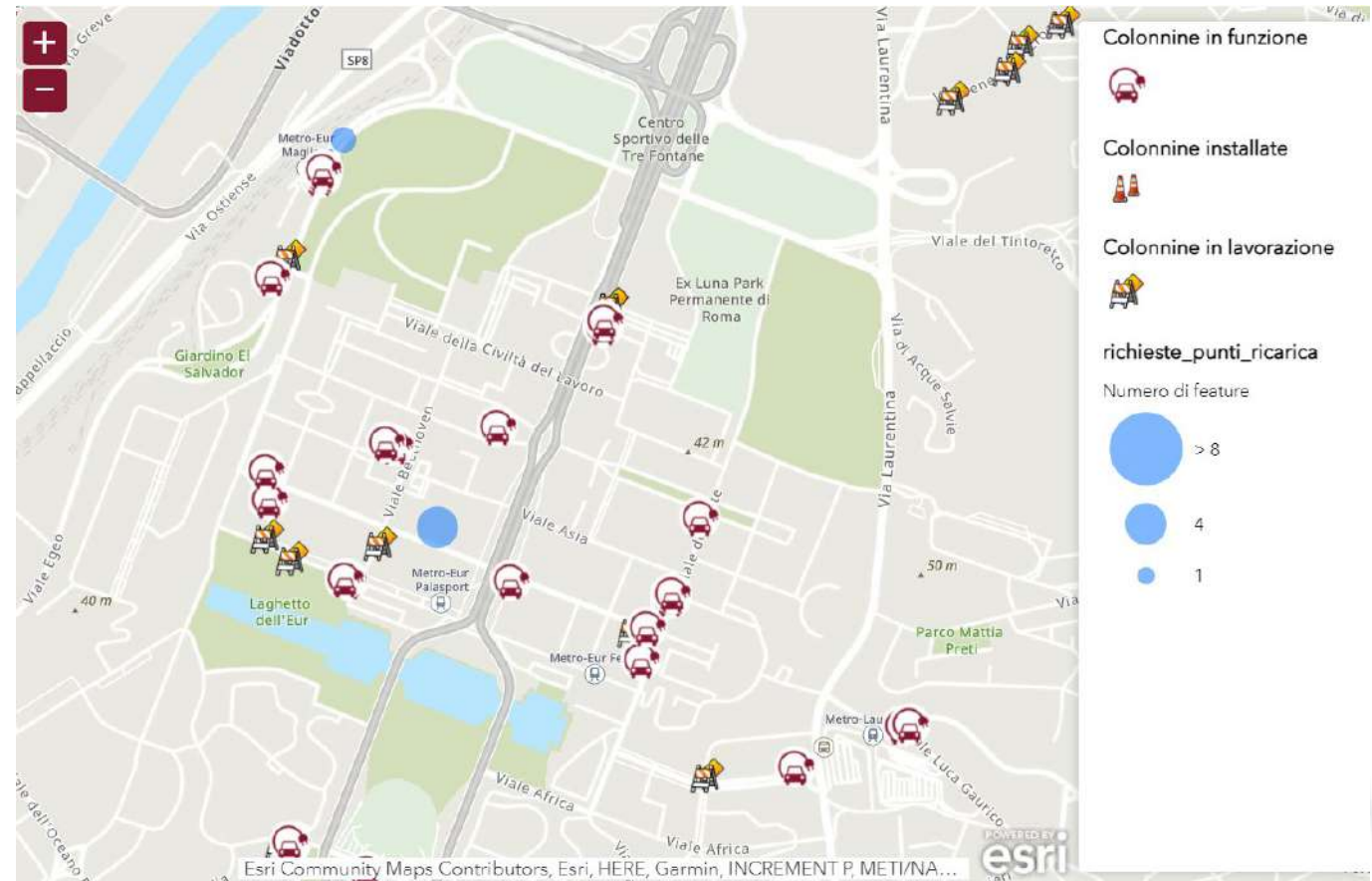
Click product and information website of the Mobility Agency RSM

The RSM site

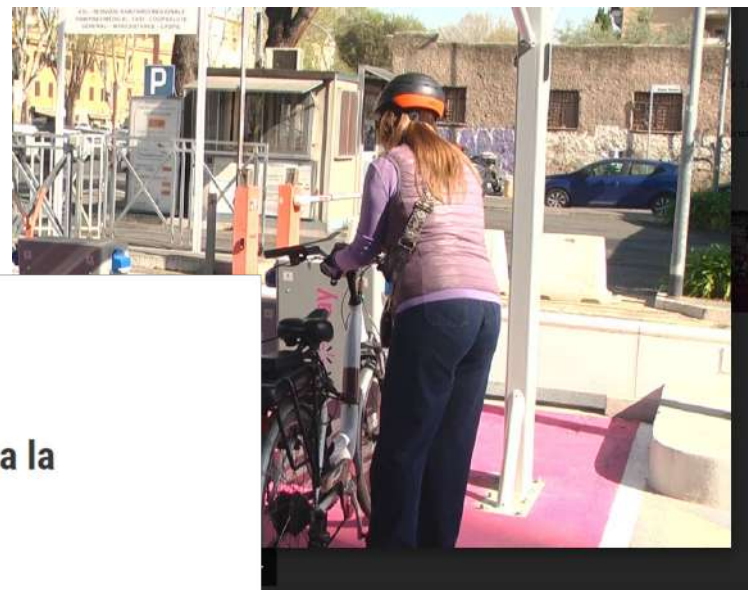
<https://romamobilita.it/it/muoversiaroma/elett> rico constantly updates the map of the plants in relation to the level of construction

The georeferenced information is superimposed on the map of the reports of installation needs advanced by citizens, in order to facilitate the matching of supply and demand for charging systems.

CLICK was tested and evaluated in two separate testing phases by urban and transport planners within all pilot cities. After each testing phase, the feedback was collected and analyzed by the demonstration and development-partners VMZ and IKEM.



Insoc / micro mobility & Incar: since May test in via Ostiense 131 & on the INCAR app



mobilità ROMA ROMAMOBILITA.IT
Azienda Servizi Progetti Media Muoversi a Roma Tecnologie

HOME | PROGETTI | PROGETTI INTERNAZIONALI | USER-CHI

USER-CHI, dal 1 giugno al 15 luglio è attiva la sperimentazione dell'app INCAR

Data di inizio dell'evento: 01-06-2024



Nell'ambito del **progetto europeo USER-CHI** è stata sviluppata la **piattaforma INCAR**, il cui obiettivo principale è risolvere i problemi che si possono presentare nel settore della mobilità elettrica **offrendo - in un'unica app** destinata a operatori di punti di ricarica (CPO), micro-CPO, fornitori di servizi di mobilità elettronica (EMSP) e conducenti di veicoli elettrici - **le funzioni** di:

- 📍 **prenotazione** del parcheggio e della ricarica per i veicoli elettrici - evitando i tempi di attesa e aumentando quindi il tasso di utilizzo degli impianti di ricarica
- 🕒 **informazioni in tempo reale** sugli impianti di ricarica accessibili al pubblico
- 📍 **ricerca del punto di ricarica** più vicino e relative indicazioni stradali.

La piattaforma è sperimentale e sarà **attiva dal 1 giugno al 15 luglio 2024**.

Per **promuovere la sperimentazione dell'app** e la **partecipazione all'indagine di definizione del profilo** degli utenti della rete di ricarica (che è tra gli obiettivi del progetto USER-CHI), viene offerto - **a chi effettua la prima ricarica** utilizzando la app INCAR e compila il questionario - uno **sconto fino a € 30,00 sul costo della ricarica**.

Compila il questionario e ottieni lo sconto scaricando l'app (**Android - iOS**)



Additional test: User-centric multisource recharging platform *

Il Sistema della Mobilità

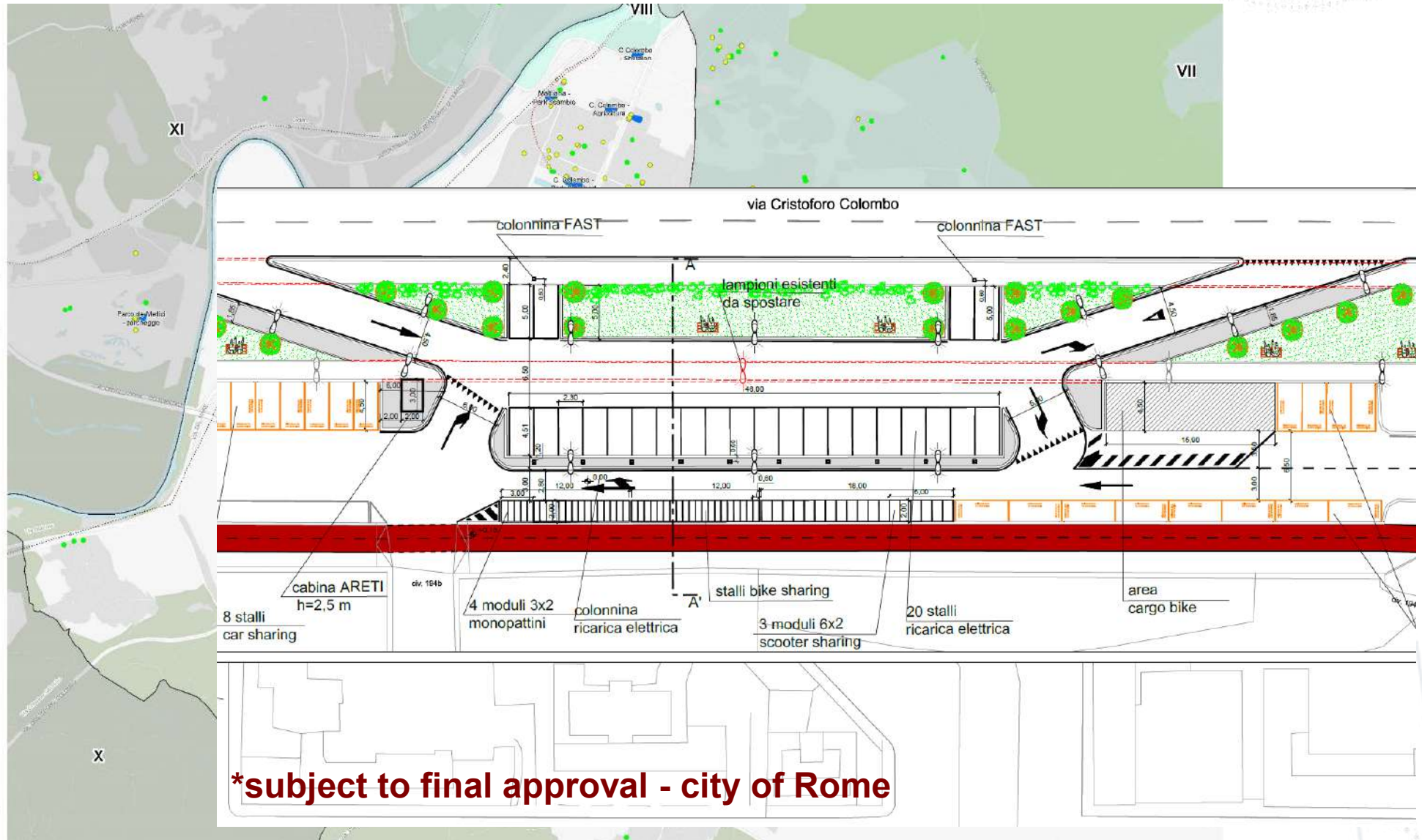
- Impianti di ricarica operativi
- Impianti di ricarica previsti
- Proposta Isole di ricarica
- Fascia Verde
- Municipi

Il Sistema del Trasporto pubblico

- Rete metropolitana esistente
- Rete ferroviaria esistente

Il Sistema storico-naturalistico

- Parchi Istituti, Riserve Naturali e Vile Storiche



***subject to final approval - city of Rome**



Thank you

for your attention!

For any question:



Mobility Agency of the City of Rome
fabio.nussio@romamobilita.it

Roma



CITY OF FLORENCE

CITY OF MURCIA



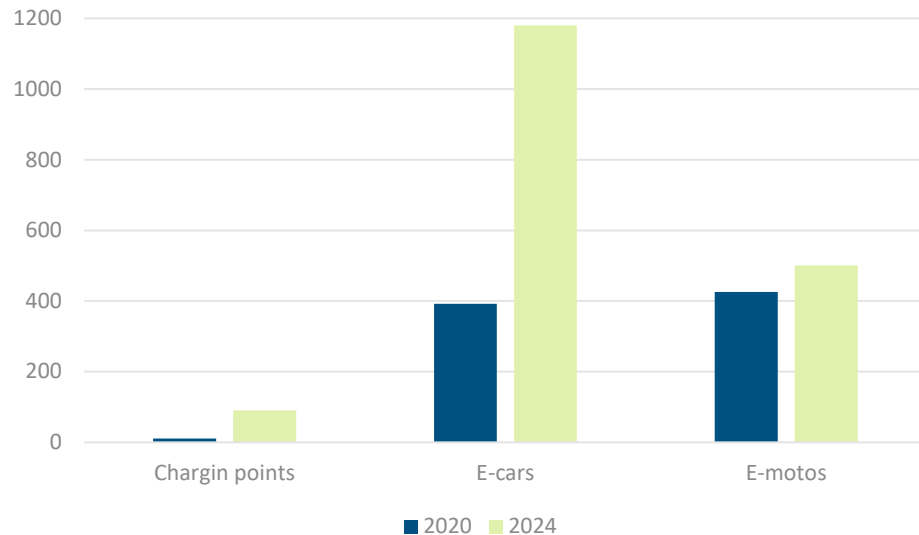
CITIES IN THE SPOTLIGHT: MURCIA CASE

Evolution and future

Evolution: 2020 - 2024

2020

6 public charging points managed by municipality (22 Kw)
 5 public charging points (dual socket) managed by electric company (50 kW) - Public/private partnership
 46 parking spaces for e-vehicle
 392 e-cars and 426 e-motos



2024

25 public charging points managed by municipality (22 Kw)
 10 public charging points (dual socket) managed by electric company (50 kW) - Public/private partnership
 46 parking spaces for e-vehicle
 Public service of e-scooters (1000 uds) - Public/private partnership
 Public service of e-motos (200 uds) - Public/private partnership
 1180 e-cars, 501 e-motos and hundreds of e-scooters
 Ordinance for PMV - personal mobility vehicle

June 2024: public tender for managing, maintaining 25+10 charging points and installing 55 points more

December 2024: public tender for PMV (bikes, e-bikes, e-scooters)

FUTURE VISION



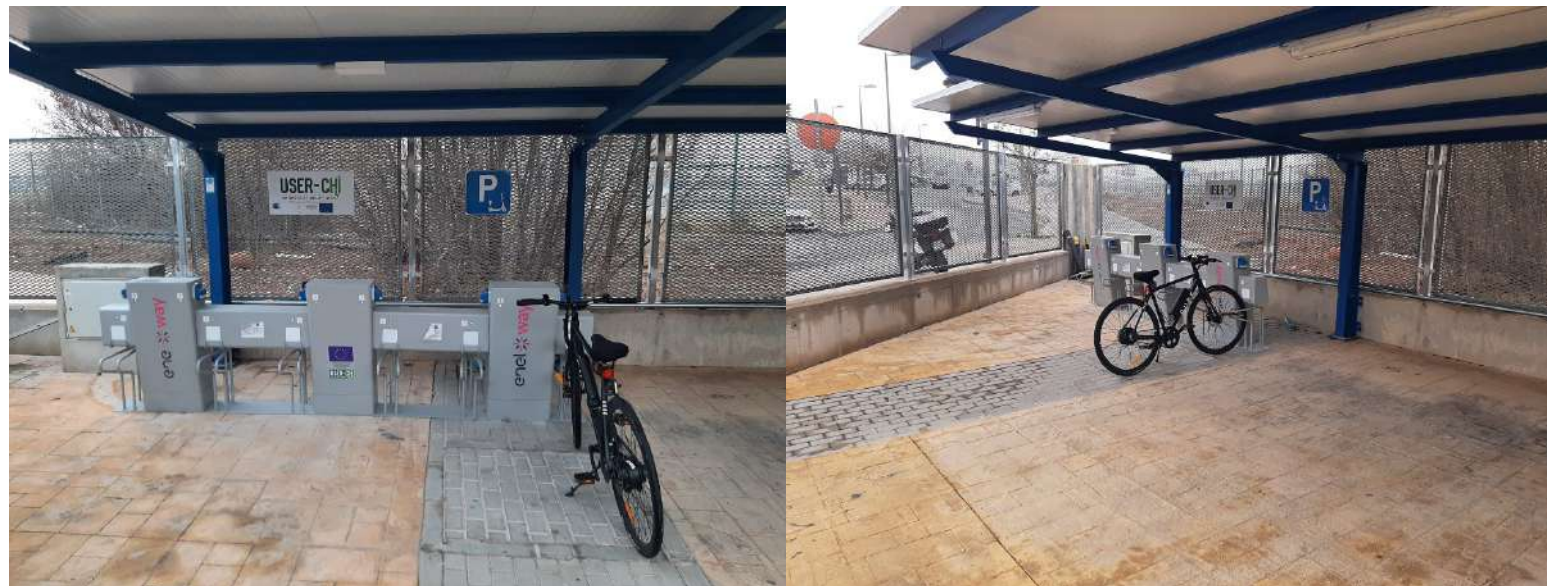
KPIs selected	Phase 1		Phase 2		Phase 3
	2022	2023	2024	2025	>2025
% of Strategy measures implemented.	50%	60%	70%	75%	>75%
Number of electric vehicles in the municipality of Murcia	1200	1800	2700	4000	>4000
Number of residential communities benefited by the subsidies for the installation of charging points.	25	100	200	300	>300
Nº of daily trips made using shared electric mobility systems in Murcia.	4000	4800	5760	6912	>6912
Nº of municipal initiative public electric vehicle charging points.	23	35	40	40	40
Nº of information and awareness actions promoted by the Murcia City Council.	15	10	7	5	5
Nº of fast charging points for electric vehicles of private promotion and public access.	15	25	40	60	>60

Key takeaways - INSOC

Our suggestions box:

- Quite useful and sustainable
- Slow so, ideal for workers
- Some network failures make difficult the charge

It was not necessary to install a solar panel.
We use the pre-existing one



THANK YOU!

MANUEL VALLS SEVILLA



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USER-CHI

CHARGING YOUR E-MOBILITY FUTURE

REPLICATION BOOKLET



This project has received funding from the European Union's Horizon 2020 research and innovation programme under the grant agreement No [875187]



Replication Booklet

INPRINT

PUBLISHER

Eurocities, Brussels, Belgium

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LAYOUT

20stm Studio

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USER CHI

CHARGING
YOUR
E-MOBILITY
FUTURE

USER-CHI is an industry powered, city driven, and user-centric project that co-created and demonstrated **smart charging solutions** around **7 connecting nodes** of the Mediterranean and Scandinavian-Mediterranean Trans European Network-Transport (TEN-T) corridors between February 2020 and July 2024.

Check out
our videos



CLICK
CHARGING LOCATION AND HOLISTIC PLANNING KIT
An online tool for the location planning of new charging infrastructure in cities and TEN-T corridors.

INCAR
INTEROPERABILITY, CHARGING AND PARKING PLATFORM
INCAR is an advanced platform providing seamless access to EV charging points with innovative features like interoperability, roaming, park & charge booking, and real-time information. It supports various stakeholders, including CPOs, micro-CPOs, EMSPs, and casual EV drivers, by offering customized services and automating billing. The INCAR app enhances user experience by displaying charging station availability, tariffs, and enabling booking, payment options and management of the charging session.

SMAC
SMART CHARGING TOOL
A tool providing smart grid integration and demand management services for slow, medium, fast and ultrafast charging.

INSOC
INTEGRATED SOLAR DC CHARGING FOR LIGHT ELECTRONIC VEHICLES (LEVS)
A solution offering charging and parking for Light Electric Vehicles using clean energy from integrated PV canopy.

INDUCAR
INDUCTIVE CHARGING FOR E-CARS
A wireless and highly automated charging solution for e-cars.



STATIONS OF THE FUTURE HANDBOOK
Guidelines and recommendations to design the perfect user-centric charging station of the future.

EMOBEST
E-MOBILITY REPLICATION AND BEST PRACTICE CLUSTER
A collaboration platform to facilitate the transfer of best practices among the demonstration and replication cities.

INFRA
INTEROPERABILITY FRAMEWORK
A package of rules, guidelines and recommendations to support highly interoperable processes among the electromobility stakeholders



Roadmap of replication milestone

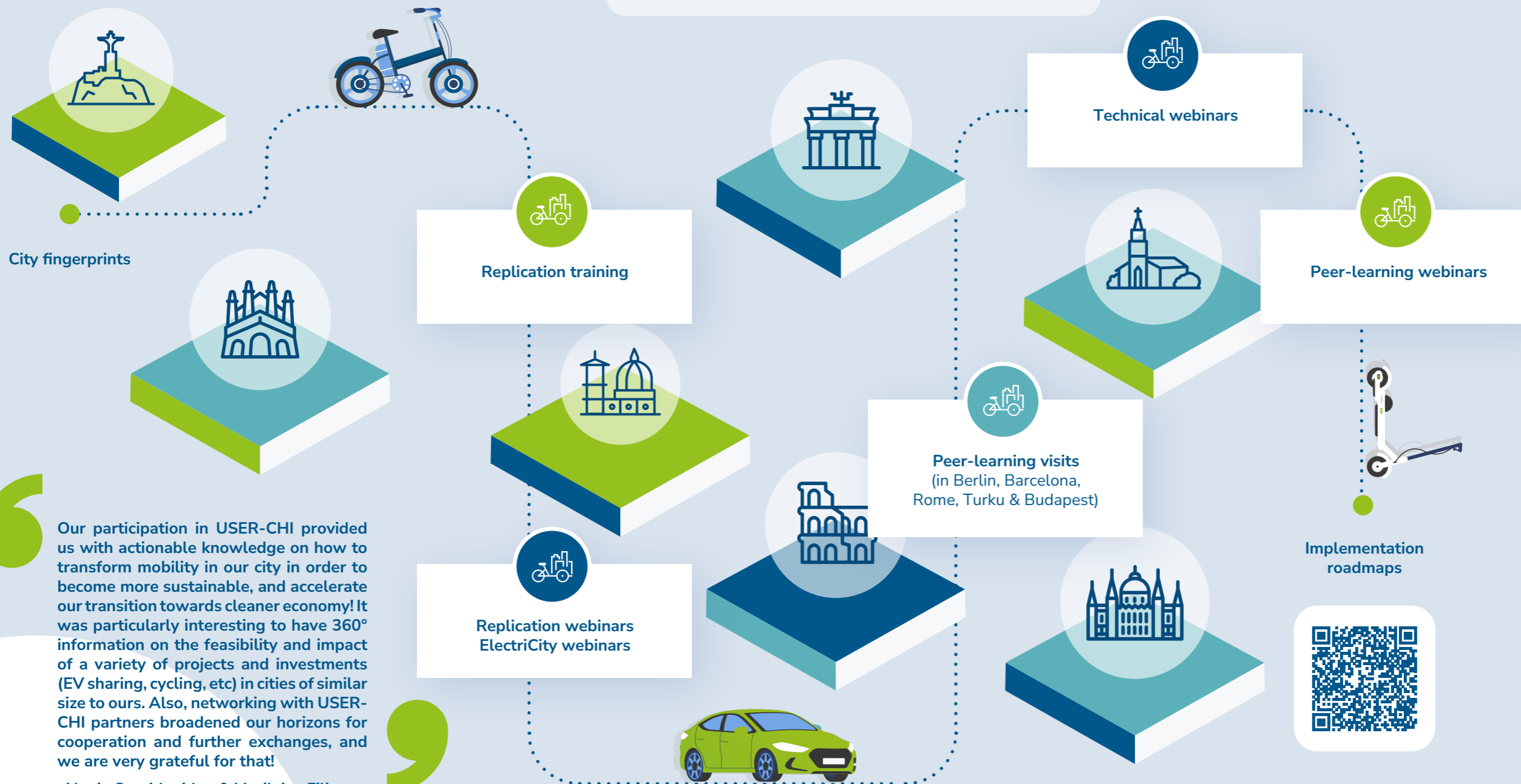
10 FELLOW CITIES joined USER-CHI replication programme

Their questions, feedback, and reports helped identify the replication potential of different solutions and fostered discussions on how to boost the widespread adoption of urban electromobility across Europe and the role of cities in this process.



« Taking part in the USER-CHI programme was a great opportunity to learn from the experiences of contemporaries working in different European cities on the shared objective of seeking to decarbonise transport and move towards city scale infrastructure to support EV uptake. This is, of course, one of the key components to the broader work required to tackle the climate emergency.» »

Andy Hickford
Senior Project Manager
Leeds City Council



Our participation in USER-CHI provided us with actionable knowledge on how to transform mobility in our city in order to become more sustainable, and accelerate our transition towards cleaner economy! It was particularly interesting to have 360° information on the feasibility and impact of a variety of projects and investments (EV sharing, cycling, etc) in cities of similar size to ours. Also, networking with USER-CHI partners broadened our horizons for cooperation and further exchanges, and we are very grateful for that!

Alexia Spyridonidou & Vasileios Filippou
Climate Neutrality Advisors
Karditsa, Greece

List of the fellow cities

- Leeds UK
- Lisbon Portugal
- Göteborg Sweden
- Bucharest Romania
- Hannover Germany
- Karditsa Greece
- Venice Italy
- Graz Austria
- Sarajevo Bosnia and Herzegovina





FOCUS ON

BARCELONA

SOLUTIONS DEMONSTRATED :
CLICK, INDUCAR, INCAR, SMAC & INSOC
 PARTNERS : Àrea Metropolitana de Barcelona

INCAR ⚡



- **3 charging points** available on the INCAR platform & App
- **24 hours** accessible charging points in public spaces
- For both **private** and **professional** EV drivers
- For now, the charging is **free of charge** on USER-CHI chargers
- The entire AMB charging network offers a public service that is accessible to **any EV user**.



TIPS FOR REPLICATION

Plan ahead! Grid connection and permitting procedures can take longer than expected and may delay the installation of your charging station.

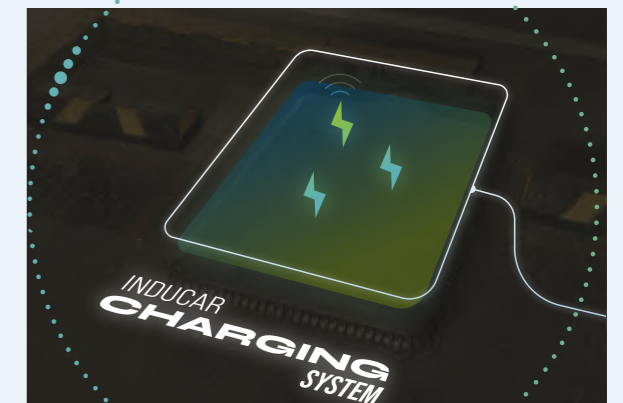
TIPS FOR REPLICATION

The charging service provider must be contractually engaged in implementing new Open Charge Point Protocol (OCPP) necessary for new and future charging features, such as energy balancing, monetary transactions, and platform integration.

INDUCAR ⚡

The **INDUCAR** solution was specifically designed to be tested on AMB premises :

- 2 retrofitted vehicles used
- Administration's employees involved as EV users
- 2 charging pads installed and reserved for wireless charging at the AMB HQ parking premises



TIPS FOR REPLICATION

Ensure that your fleet or vehicle is modern enough to support CCS communication for wireless retrofitting.

LESSONS LEARNED

CHALLENGES

- More flexibility needs to be provided in parking positions.
- There is a need to improve compatibility between the vehicles and charging stations.
- The special permitting process required for retrofitted vehicles before they can be driven needs to be considered.

LESSONS LEARNED

OPPORTUNITIES

- There is significant potential for installing inductive charging points in underground parking areas and for company fleets.
- The charging process is more convenient for users as it eliminates the need to handle cables.
- The equipment is less visually intrusive.
- The charging station is simple to install, requiring only a Schuko outlet to connect the pad.





TIPS FOR REPLICATION

Handbooks and user-friendly guides are essential for boosting the use of such decision support system tools.

INSOC ⚡



Fundesplai Centre Esplai
Youth hostel



- **A low-power charging station** for light electric vehicles (LEVs) was installed.
- Employees of the hostel were provided with **4 electric bikes** and tested them for their daily commute to work.
- The test users had access to **free charging at the INSOC station** on the hostel premises.



TIPS FOR REPLICATION

Charging stations for e-bikes in public spaces need extra security and anti-theft parking systems to ensure users feel safe leaving their bikes for several hours.

TIPS FOR REPLICATION

As e-bikes have components around the bike wheel, the parking system should avoid contact with the wheels.

LESSONS LEARNED

- **Need for sustainable use cases** : Shared LEVs and their use are creating tensions and conflicts in many European cities. Sustainable use cases need to be developed to operate them effectively in urban environments.
- **Assess the priorities** : Most LEVs can charge using a normal Schuko socket, do not require extra power, and are easy to install indoors. Therefore, the need for public charging solutions for LEVs does not seem to be a high priority and the added value of public charging stations for LEVs lies in providing appropriate and secure parking solutions for these vehicles.

CLICK ⚡

- **CLICK** is being used in the Geographic Information System (GIS) department of **AMB** and their collaborators.
- **AMB** relies on local municipalities to provide their own data and preferences for the deployment of the network.
- The results will be used internally to compare with the current locations decided.
- If the results differ significantly, **AMB** may include the **CLICK** criteria for future tenders in a new extension of the charging stations network.





FOCUS ON

BERLIN

SOLUTIONS DEMONSTRATED :
CLICK, INCAR

PARTNERS : Gewobag (housing company), Qwello (CPO), VMZ (technology provider)



INCAR



USER-CHI PARTNERS IN BERLIN demonstrated :

6 publicly accessible AC chargers in 2 different private car parks.

Users Private and professional drivers.

Locations Innovative business model and user-friendly location

A housing company rents private parking spaces to charge point operators (CPOs). CPOs equip these spaces with charging infrastructure and make them available for public use.



TIPS FOR REPLICATION

Targeted communication and incentives are crucial to engage users and promote the new and innovative charging solutions! Explore the VMZ and Gewobag [communication campaign](#), which effectively combines social media posts, in-person activities, user guidance, and local press promotion to engage and inform the public.

LESSONS LEARNED

This business model promotes the efficient use of existing private infrastructure and supports the expansion of publicly accessible charging networks in urban areas. It addresses the growing demand for publicly accessible charging stations and optimizes the use of private property with advantages for all parties involved.

Property owners :

- increase revenue by optimizing the use of their parking properties, offering them at higher rental rates.

Charge Point Operators (CPOs) :

- faster installation and easier operation of their charging stations due to fewer permits required compared to public spaces.
- further income generated by charging for parking time in addition to revenue from electricity sales.
- revenue-sharing agreements with property owners are established to share income from charging sessions and parking fees based on pre-agreed terms.

EV drivers :

- greater choice of charging options due to access to reservable and secure parking and charging spaces.

THE RESPONSIBILITIES OF EACH PARTNER are as follows

Property Owner

The property owner is responsible for the maintenance of the car park, which includes ensuring adequate and operational lighting, cleanliness of the car park, proper signage, maintenance of access barriers and removal of hazards.



Charging Point Operator (CPO)

The Charge Point Operator (CPO) is responsible for installation, operation and maintenance of the charging points. Additionally, the CPO ensures that the charging points remain operational and is obligated to resolve any technical issues that may arise.

E-Mobility Service Provider (EMSP)

The E-Mobility Service Provider (EMSP) makes the charging points accessible to the public through a mobile application, such as the INCAR app. The mobile app caters to a large user base of electric vehicle drivers, allowing them to locate and reserve the charging points, start and stop the charging sessions, and make cashless payment, which simplifies the entire parking and charging process.

Looking at the bigger picture

The seamless integration of charging infrastructure into private parking spaces represents a significant step forward in building a robust, inclusive, and user-friendly electric vehicle ecosystem. The model is replicable and scalable, allowing for expansion to different types of properties (e.g., commercial real estate) and geographic regions, thereby fostering more widespread adoption of electric vehicles.

Read [Eurocities article on the deployment of public off-street charging infrastructure in Berlin.](#)





FOCUS ON

BUDAPEST

SOLUTIONS DEMONSTRATED :
INCAR, SMAC & CLICK

PARTNERS : Municipality of Budapest, BKK (public transport agency), E.ON (CPO)

INCAR ⚡



6 AC chargers have been installed across **4 different locations in Budapest** to test integration with the INCAR app.

This deployment is part of the **MOBILITY POINT NETWORK CONCEPT** that Budapest has been developing since 2020:

3-level service structure

- MicroMobility points (Mobi)
- Mobility points
- Mobility stations

The deployment of each service level depends on the **modes and technologies involved**, as well as **user demand**.

4 e-mobility points and stations

equipped with USER-CHI chargers integrated with INCAR

Used by **car-sharing companies** and **private EV users**.



TIPS FOR REPLICATION

Designing sustainable and future-proof business models with all parties involved is essential before investing in the deployment of charging points.

Take a look at our **STATIONS OF THE FUTURE HANDBOOK** to learn more about sustainable business models for charging infrastructure.



Find out more [here](#) on the **« mobility station concept »** in Budapest, developed jointly by the Municipality and the public transport company BKK.

CLICK ⚡

The Climate and Environmental Affairs Directorate of the Municipality of Budapest, along with the Strategy and Mobility Planning Directorates of BKK, tested the **CLICK** planning tool :

- The results and recommendations are being integrated into Budapest's e-mobility strategy, (currently under development).
- In the long run, **CLICK** will serve as a supporting planning tool for future charging infrastructure.

LESSONS LEARNED

- A decision-support system tool like **CLICK** is essential for cities, aiding in the planning of their future charging infrastructure. However, **CLICK** is not a stand-alone solution. In Budapest, it was used in combination with traffic modelling data to cross-check and validate results from current planning strategies.



LESSONS LEARNED

- **Build capacity to address the ever-changing landscape of electric mobility:**

Electric mobility is a fast-changing ecosystem, influenced by growing demand, advancements in charging technology, vehicle innovations, evolving standards, legislation, and energy availability. Cities often lack the technical capacity, human

resources, and knowledge to keep up with these changes. Therefore, dedicated departments should be established in each city to develop and ensure the proper expertise.

- **Think strategically and involve your stakeholders:**

Municipalities should develop clear and transparent deployment strategies for charging infrastructure. This includes defining stakeholder roles and responsibilities, as well as providing guidelines on business models and revenue schemes.

PARTNERS : Roma Servizi per la Mobilità (public transport agency), ENELX Way (charging solutions provider)



FOCUS ON

ROME

SOLUTIONS DEMONSTRATED :
INCAR, INSOC, CLICK



INCAR ⚡



The partners in Rome are demonstrating the integration of the whole Romanian network of ENELX into the INCAR app.

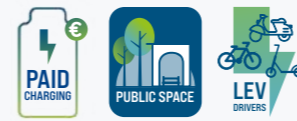
- Around 100 chargers are now accessible via the INCAR app.
- Slow, medium and fast chargers are available.
- This integration aims to test the interoperability and automation of processes and payments between ENEL X as a CPO and ETRA as an eMSP.
- Roma Servizi per la Mobilità is offering a monetary incentive to users charging through the INCAR app and has launched an information campaign.



TIPS FOR REPLICATION

It is possible to combine the use of an existing service app with the demonstration of a new and innovative app. The ENEL X app is informing users that they can switch to the INCAR app and receive a discount for testing the services and completing a feedback questionnaire.

INSOC ⚡



- INSOC is being tested in a **publicly accessible private area** near Garbatella metro station in the Ostiense area.
- The charging station is accessible **24/7**.
- It can be used to charge **electric bikes and e-kick scooters**.
- The station is equipped with **6 wireless charging spots**, integrated theft-proof mechanical rack for personal locking, payment services and on-site produced **renewable energy** through the photovoltaic canopy present on the roof of the station.

LESSONS LEARNED

- **Fit for commuters** : INSOC product improves the management of electric light vehicles parking and fleet through a single hub as collection point in Ostiense area. In this area, there is a huge number of commuters and citizens that work and live.

CLICK ⚡

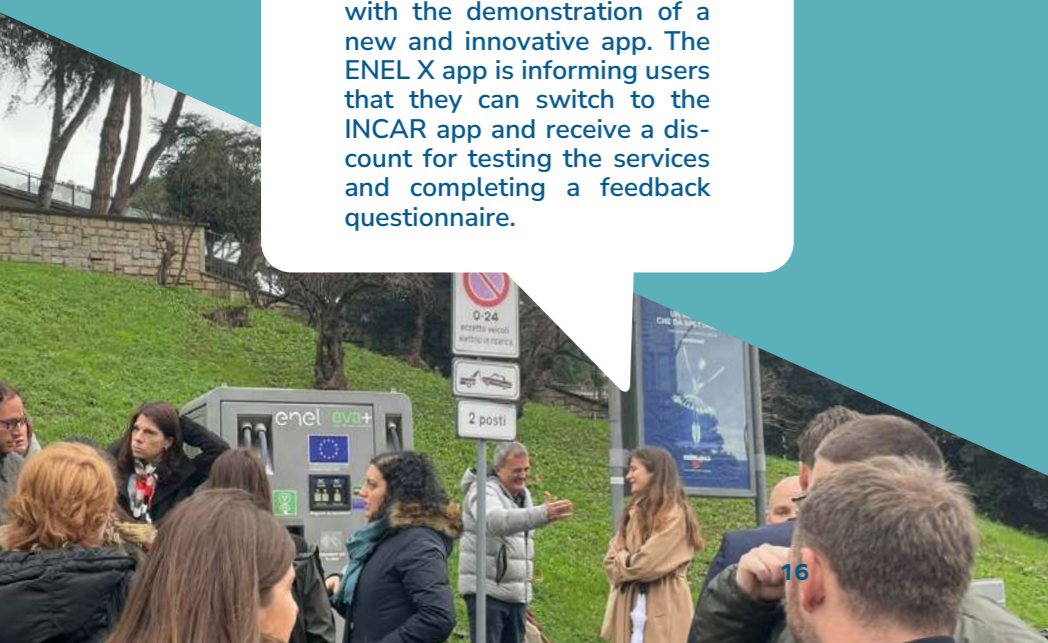
- Roma Servizi per la Mobilità (RSM), in cooperation with the Municipality of Rome, is drafting an Electric Mobility Plan and has developed a model for identifying areas in need of electric charging points.
- RSM technicians, who are directly involved in planning the charging points and drafting the Electric Mobility Plan, have tested the **CLICK** tool.
- The areas identified by the CLICK tool will be put out to tender for operators of charging points.
- According to the model, the locations of the charging points are determined by the density of residents and employees and their connection to the electricity distribution network.

LESSONS LEARNED

- In terms of urban planning, the tests of the CLICK product were instrumental in expanding the variables included in the model implemented by RSM for locating charging points in public areas.
- In terms of urban planning, the tests of the This use of CLICK is highly replicable as it is applicable to any urban area.

SMAC ⚡

ENEL X will test the SMAC tool using three V2G chargers on the company fleet and on company premises.



PARTNERS : City of Turku, Turku Energia (energy company), TVT ASUNNOT OY (housing company), VASO (housing company) and IGL-Technologies Oy (technology provider).



FOCUS ON

TURKU

SOLUTIONS DEMONSTRATED :
INCAR, SMAC, INSOC, CLICK

The consortium :

In Turku, a local consortium was formed to test and demonstrate USER-CHI solutions in different settings.

2 housing companies



1 energy company



The City of Turku



The Finnish technology provider IGL-Technologies Oy



which manufactures the charging devices, developed a back-end system compatible with the INCAR application as part of the project and also operates the charging devices on the properties.



INSOC use case



The housing company TVT seized the opportunity of their new residential building to test different and innovative ways of charging LEVs as a means to promote their use :

- An INSOC station with six charging points was installed.
- Freely available to all local residents and other commuters.
- Allows for the charging of light electric vehicles, such as electric bicycles and scooters. charging cabinet was installed for safe charging of electric bike batteries inside the building; The battery, removed from the bike, is charged in a compartment that can be opened with an app, ensuring that any malfunction does not pose a fire hazard to the surroundings.

- Separate area for electric senior scooters in the bike storage: This charging area for senior scooters was designed in collaboration with the City of Turku's accessibility board. These indoor functions are available only to the residents of the building.



TIPS FOR REPLICATION

Are you interested in ensuring accessibility of charging infrastructure to all users? Check out our resources [here](#).

TURKU ENERGIA

INCAR use case

26 load-managed charging points, each with a maximum charging power of 22 kW:

- **6 charging points** installed in the parking area of Turku Energia's new headquarters in Kupittaa (for both private vehicles and the company fleet).
- **20 charging points** in front of the office building in Turku Harbor (available to all EV drivers, targeting local workers and boat cruise passengers)



SMAC use case

Turku Energia's Kupittaa office and the office building at Turku Harbor are equipped with electric vehicle charging devices, solar panels, and battery solutions, enabling the testing of the SMAC tool. TVT has been testing intelligent and dynamic demand management since January 2024, allowing the CPO to optimize energy-related costs and enhance the use of renewable energy sources. Additionally, Turku Energia's Kupittaa office venue is equipped with a V2G (Vehicle to Grid) charger, allowing for the piloting of this new charging technology and further development of the SMAC tool.

TIPS FOR REPLICATION

Future-proof your chargers by equipping them with features that allow for smart charging and V2G capabilities.



INCAR ⚡ use case

INCAR-compatible chargers installed at VASO Pääskylvuorenrinne's new housing development :

6 22kW chargers intended for residents

- 1 charger for public use.
- chargers are also connected to PV panels and battery storage inverters.



SMAC ⚡ use case

In collaboration with Turku Energia, VASO has developed intelligent electricity control for the VASO Pääskylvuorenrinne pilot site. The property is managed with a system that integrates the entire property's energy consumption and production. This system connects to the solar panels, electric vehicle charging, property electricity consumption, battery storage, and hourly-priced electricity. The goal is to maximize benefits for the property owner without compromising the use of controlled loads. For example, consumption management prioritizes chargers that have been in use the longest, and consumption during expensive hours is managed with electricity stored in the batteries.

LESSONS LEARNED

The integration of all charging features (location, booking, session management, integration of RES and demand management) into a single application/platform is highly advantageous and ensures more efficient management of charging demand.



TIPS FOR REPLICATION

Participation in EU-funded research projects allows cities to expand their perspectives and better understand the rapidly changing technologies and innovations in the field of electric mobility.

INSOC ⚡ use case

In June 2023, the City of Turku installed a new portable bike garage in Kupittaa train station area :

- Secure storage, electric charging for e-bikes, and maintenance for bicycles and other small vehicles.
- The bike garage can be disassembled into three parts and transported to a new location if needed.
- Capacity around 40 bicycles, including space for cargo bikes and bicycle maintenance.
- The garage features the INSOC charging device integrated with the INCAR app. Thanks to the solar panels and battery system installed on the roof, the bike garage is energy-positive. The services provided by the garage are free and available to everyone.



The safety of the garage is ensured by a surveillance camera and lighting. Accessibility has been considered in the design, with easy access via a ramp and sliding doors that open with a motion sensor.

Two exterior walls of the bike garage are decorated with an artwork by artist Heidi Vuorio titled «Watt is Love.» The piece was selected through a public and jury vote from ideas and proposals submitted for the competition.

The bike garage window also features a display providing useful information, including schedules for nearby buses and trains, a map of the nearest bus stops, information on the mural, details about the services offered, and information about the USER-CHI project.

CLICK ⚡ and Turku charging masterplan

The Urban Mobility solutions department of the City of Turku used the CLICK tool to determine the optimal locations for the charging network. The CLICK tool's proposal for the charging network in Turku for the year 2030 includes about 2,000 charging points. The data from the CLICK tool is supplemented by the results of an electric charging survey. This data is supplemented by the results of an electric charging survey, which support the recommendations by CLICK. From these results, a plan was created for the phased opening of charging points.

Everything you want to know about Turku electric charging masterplan...

The city of Turku has designed an electric charging masterplan within the framework of USER-CHI project. The plan covers all publicly available charging points on both municipal and privately-owned land. The development of the public charging network will be tied to the increase in the number of electric vehicles, and the actual number of charging points will be monitored annually. For the charging network, the city will use the «charging street» model, where one charging station has multiple charging points (ranging from 4 to 20) depending on the purpose and power requirements of the station. The general plan also defines guidelines for payment, cost structures, accessibility, signage, and parking enforcement for charging points. The city's goal is to ensure that the charging network becomes a functional and cohesive system that is convenient for residents and economically viable for charging operators.

TIPS FOR REPLICATION

Are you interested in ensuring accessibility of charging infrastructure to all users? Check out our resources [here](#).

LESSONS LEARNED

This type of portable garage can be a solution to the lack of safe parking solutions and maintenance services in cities where the modal split is rapidly shifting towards cycling. It integrates easily into the urban environment and is well-received by residents, especially thanks to the inclusion of artwork.

TIPS FOR REPLICATION

Include extensive options in tenders for charging points to allow for future scalability. This ensures that the size and technology of the charging network can be easily expanded as budget and needs permit.

LESSONS LEARNED

- A decision-support system tool like CLICK can help a city design its masterplan. Beyond determining the size of the charging network, insights on placement and grid power requirements are highly valuable and can guide public authorities in tailoring their charging network to specific urban constraints.
- Learning from others: The City of Turku was inspired by the city of Stockholm's charging network, which has proven effective. A study visit to Berlin also highlighted the risks of a scattered network.
- Turku is particularly focused on developing the city center's charging network, as private entities do not have the same development opportunities in the center as they do outside. Therefore, Turku aims to create a sufficient charging network in the city center to effectively accelerate the electrification of private car use. In other areas, the charging network relies more on private charging at home and on commercial premises.



FOCUS ON

FLORENCE

SOLUTIONS DEMONSTRATED :
INSOC & CLICK

INSOC ⚡

- The **INSOC** charging station has been installed at the Ponte a Greve Park&Ride facility.
- The station features 6 wireless charging spots and uses on-site produced renewable energy from the photovoltaic canopy on the station's roof.

LESSONS LEARNED

- The **INSOC** station is an excellent example of integrating LEV charging infrastructure within a multimodal transport system.
- This new **Park&Ride** facility is one of the largest parking lots in the city, with 324 spots, serving the tramway and including a cycle path. It was created using European funds and enhances access to the tramway while improving traffic flow in the Ponte a Greve area.
- 230 meters of cycle path have been added along the perimeter of the car park to connect it to the rest of the cycling path network.



FOCUS ON

MURCIA

SOLUTIONS DEMONSTRATED :
INSOC & CLICK

INSOC ⚡

The City of **Murcia** installed an **INSOC** charging station under an existing photovoltaic (PV) panel roof at the local police station. This charging station is equipped with six wireless sockets for charging e-kick scooters and can be used by both municipal employees and private e-bike riders.



LESSONS LEARNED

- Charging stations for e-bikes prevent the parking of light electric vehicles (LEVs) inside the police station. With the increasing number of LEVs, secure parking and charging will become increasingly necessary in urban environments and workplaces.
- Charging stations for e-bikes are well-suited for charging larger municipal fleets.



USER-CHI

CHARGING YOUR E-MOBILITY FUTURE

ACCESS
ALL DELIVERABLES
HERE



This project has received funding from the European Union's Horizon 2020 research and innovation programme under the grant agreement No [875187]



Where is the money? Investment needs, tariff schemes and sustainable business models for charging infrastructure

Date: **18/06/2024**

CONTEXT



SPECIFICITIES OF EV CHARGING

Between 15 minutes and 8 hours

On highways, at home, at work, in the street...

Upgrade to electricity grid

Subscriptions, different pricing schemes...

How much do we need to invest?

€172 billion by
2030*

€85 billion for
public
charging

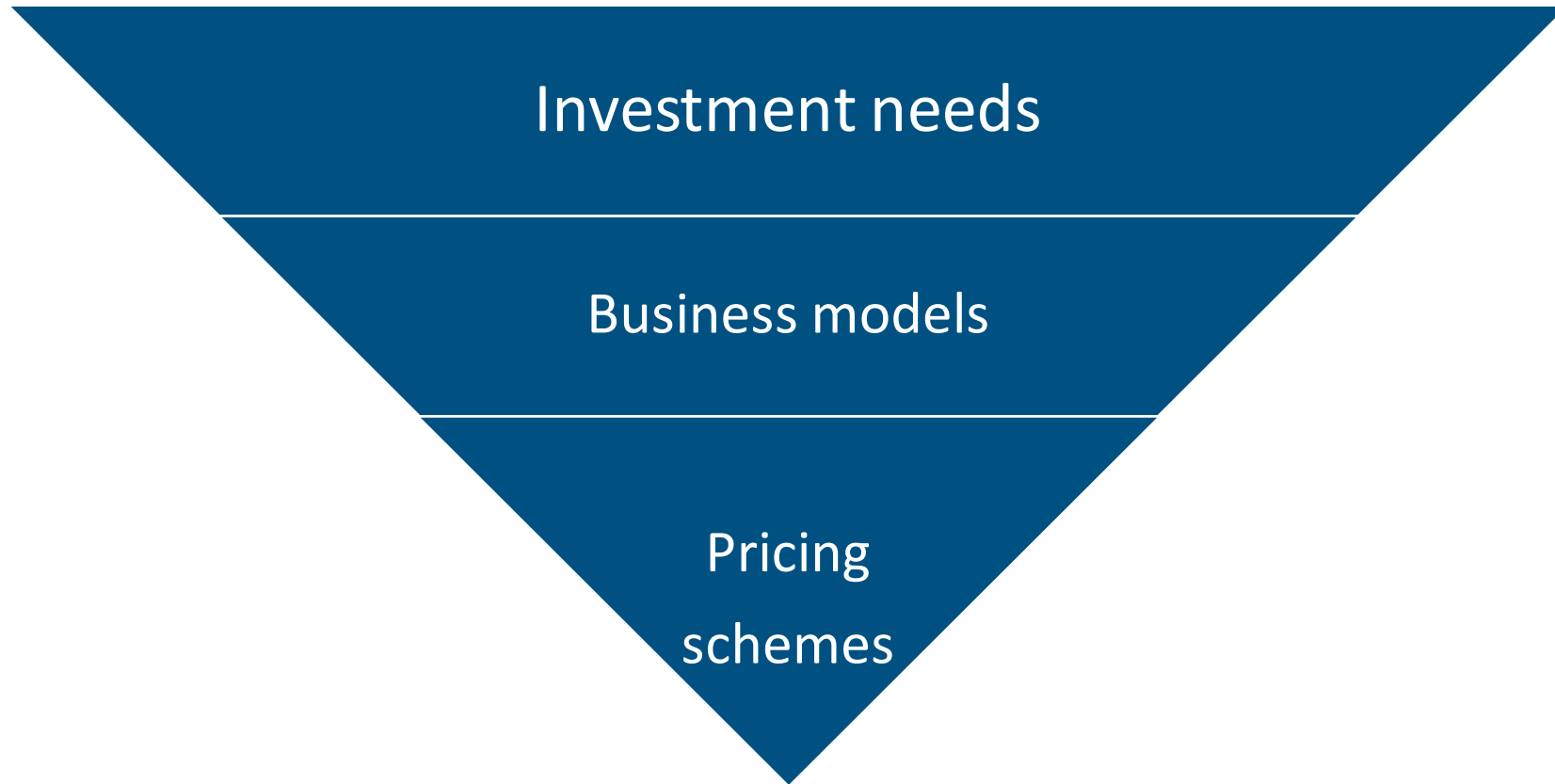
€4
billion/year
in grid
upgrade

*source European Electric Vehicle masterplan

How?

- Homeowners will need to pay for the hardware and installation of their private charging points, possibly receiving government subsidies to offset costs.
- Public charging points are built either by private charging operators or by local public utilities.
- Costs for grid upgrades will ultimately translate into electricity distribution fees for end consumers.

The investment needed can also be supported by loans such as the ones from the European Investment Bank.





Matching the users needs and sustainable business models – insights from USER-CHI project

Stations of the Future Handbook

JUNE 18TH, 2024

BRUSSELS, USER-CHI FINAL MEETING

JUAN F. GIMÉNEZ – A. LÓPEZ

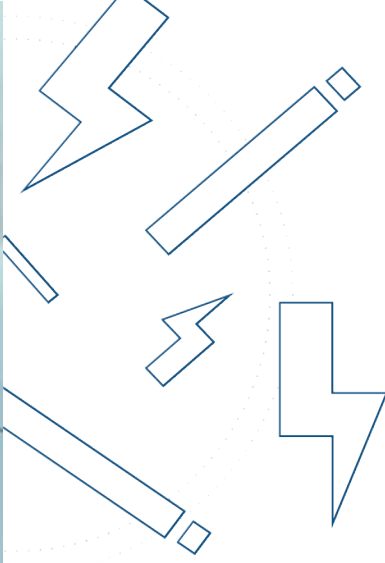
STATIONS OF THE FUTURE

USER-CHI

Charging your e-mobility future



USER-CHI
CHARGING YOUR E-MOBILITY FUTURE



USER-CHI
CHARGING YOUR E-MOBILITY FUTURE



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]

Introduction

USER-CHI is a research and innovation project, aimed at unlocking the massive potential of electromobility in Europe, from a user-centric perspective. Following a user-driven innovation approach, the project performed a deep qualitative and quantitative research of charging needs, demands and requirements of citizens and users in six different European countries: Norway, Finland, Hungary, Germany, Italy and Spain. As a result of this research work, subjective perception of charging options, decision influences and acceptance barriers have been analysed to define the innovative features and value-added services needed and expected in the next generation of future charging stations.

STATIONS OF THE FUTURE

This document, *Stations of the Future*, presents the four different stations envisaged by the project team to fulfil the needs and expectations of Electric Vehicle users (including Light Electric Vehicles - LEVs), according to the results obtained in our user research.

Highlights



THE UPCOMING SCENARIO IN MOBILITY IS

ELECTROMOBILITY

Plug-in hybrid electric vehicles became the most popular type of passenger electric vehicles in the European Union in November 2020. This technological transition is supporting today the development of electromobility, but to foster a widespread use of electromobility, we need to provide appropriate charging infrastructure.

The Context

Electromobility and the USER-CHI project

HOW MANY CHARGERS DO WE NEED? AND WHAT TYPE?

Although amount of chargers is quite different between Norway and Germany-Spain, Norwegians consider that the charging infrastructure is still an unsolved issue. This suggests that even in Norway the charging infrastructure has not overcome the required critical threshold, or perhaps there is something else...

NUMBER OF EV CHARGE INFRASTRUCTURE PER POPULATION

	GERMANY	NORWAY	SPAIN
Tesla Supercharger	1/1.000.000	1/70.000	1/700.000
Tesla Dest Charger	1/100.000	1/37.000	1/100.000
Charging Point	1/10.000	1/2.000	1/9.000
Connector	1/4.500	1/900	1/3.400

ELECTROMOBILITY IS ONLY A QUANTITATIVE PROBLEM, OR QUALITATIVE ASPECTS ALSO MATTER?

TRENDS IN EVs

- Better availability of charging facilities
- Energy saving and greener environment
- Standardization of core components
- Ubiquitous and environmentally friendly
- Diversified charging modes
- Digital and intelligent charging
- Tighter control for safety and privacy protection
- Charging infrastructure is a node for multi-network convergence

OUR AIM

In order to achieve the project aims, USER-CHI is focused in defining the charging infrastructures for EVs and LEVs that create value for customers, the industry and the society.

How do we boost electromobility?

It's a matter of quantity, but the qualitative matters

ACCORDING TO OUR RESEARCH, CAR ELECTROMOBILITY HAS REQUIREMENTS:

MUST-BE REQUIREMENTS

- Availability of a dense charging point network in cities and in highways, including promoting the installation of charging points at drivers' home and in public parking lots. For professional drivers the city charging network is critical, while for private drivers the most critical point is charging when they arrive home, in private chargers or public chargers.
- A procedure for booking a charging point that ensures its availability when the driver arrives.

INCREMENTAL GAIN REQUIREMENTS

- Charging point status: occupied-unoccupied-in maintenance, blocked, charging, or reserved.
- Standardization of technical components and signalization.
- Paying with credit cards; contactless payment.
- Employing app utilities without subscription.
- Increase the amount of fast charging points; fast charge in highways.
- Automatic user detection in the charging point.
- Interoperability among charging points. at European level.
- A unique application for routing, booking and paying; pre-booking.



DESIRABLE REQUIREMENTS

- Additional services to perform activities when charging the battery. We could differentiate between:
 - Services at urban charging points, like shopping malls or mobility hubs.
 - Services at the charging points on route, in long range trips.
- Monitoring utilities like remaining charging time, percentage of charge in real time, power limitation to obtain a lower price, different criteria for fixing fees, or service interruption alarm, are interesting features for managing the waiting time when charging.
- Sustainability: users perceive electromobility as sustainable, and this value must be present in all the charging process.

What did we find out?

There are basic drivers, valuable requirements and desirable features

AND WHAT ABOUT LEVs IN ELECTROMOBILITY?

INCREMENTAL GAIN REQUIREMENTS (FOR LEVs)

- Specific free charging points for LEVs in urban areas.
- Lighter e-Bikes (they are currently heavier than conventional bikes).
- Safer e-Scooters.



AND WHAT ABOUT THE GENDER ISSUES?

What differences do they make in electromobility?

Based on our research, women tend to park in private parking. On the other hand, women would like to have more charging points at home. Both results could be related to security reasons as the risk of sexual harassment is higher for women in public spaces. From the gender perspective, there are two different dominant patterns and needs associated. This should be addressed when planning charging stations in the future.

Does everybody need the same?

LEVs have specific requirements. And women have a different experience ...

		Technologies	Services / User demands	Location
Intermodal Station	Electric cars – eBikes – eScooters – Public transport	<ul style="list-style-type: none"> Chargers for LEVs Shared electric scooters (eScooters), electric-assist bicycles (eBikes) and electric mopeds. Slow chargers. Low power chargers (AC, Inductive charging) Fast chargers (DC) Pay for charging (not parking), interchangeable payment method (credit cards; contactless payment; subscription, cash, ...) Rental and shared vehicle area 	<ul style="list-style-type: none"> Standard and fast chargers Inductive charging for EVs + Maintenance + Parking lot Chargers for LEVs Intermodal ticketing point Cafeteria Toilets Lockers & Courier service Coworking & resting area 	<ul style="list-style-type: none"> Nature integrated Anti-theft / safe zona Railway station, city accesses, university campuses Big space is required
Urban Station	Electric cars – eBikes – eScooters - Electric vans	<ul style="list-style-type: none"> Slow chargers (AC) Fast chargers (DC) Parking & Charging booking Restricted access Interchangeable payment method (credit cards; contactless payment; subscription, cash, ...) 	<ul style="list-style-type: none"> Parking & Charging service for LEVs and EVs Lockers & Courier service Logistics Short stays Loading/Unloading area 	<ul style="list-style-type: none"> City Center Neighborhood Shopping area
Highway Station	Electric cars – Electric vans	<ul style="list-style-type: none"> Fast chargers (DC) Charging booking 	<ul style="list-style-type: none"> Interchangeable payment method (credit cards; contactless payment; subscription, cash, ...) Cafeteria Toilets Coworking & resting area Vehicle maintenance Playground / Physical activity 	<ul style="list-style-type: none"> Highway
LEV Station	eBikes – eScooters – eMopeds	<ul style="list-style-type: none"> Photovoltaic panels connected to grid Modularity Battery storage cabinets / Battery swapping AC chargers Charging booking 	<ul style="list-style-type: none"> Secure parking Vertical parking Interchangeable payment method (credit cards; contactless payment; subscription, cash, ...) 	<ul style="list-style-type: none"> Chargers in urban furniture, street lights and benches Bus canopies, underground University campus

According to the users' demands, FOUR different stations:

- The Long and the Short range
- Peri-urban areas and city centre
- Public Transport and active mobility

Intermodal station of the future

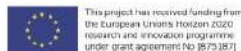
Citizens e-mobility stations + Logistics Hubs + E-taxi stops + City centre park&charge



Before introducing our concept designs ...

... a little explanation about how we tackled the business models definition

Date: 31/01/2022
Author(s): Gabriele Pistilli, Fabio Cartolano



CONCEPT SOLUTIONS TO

Intermodal station of the future

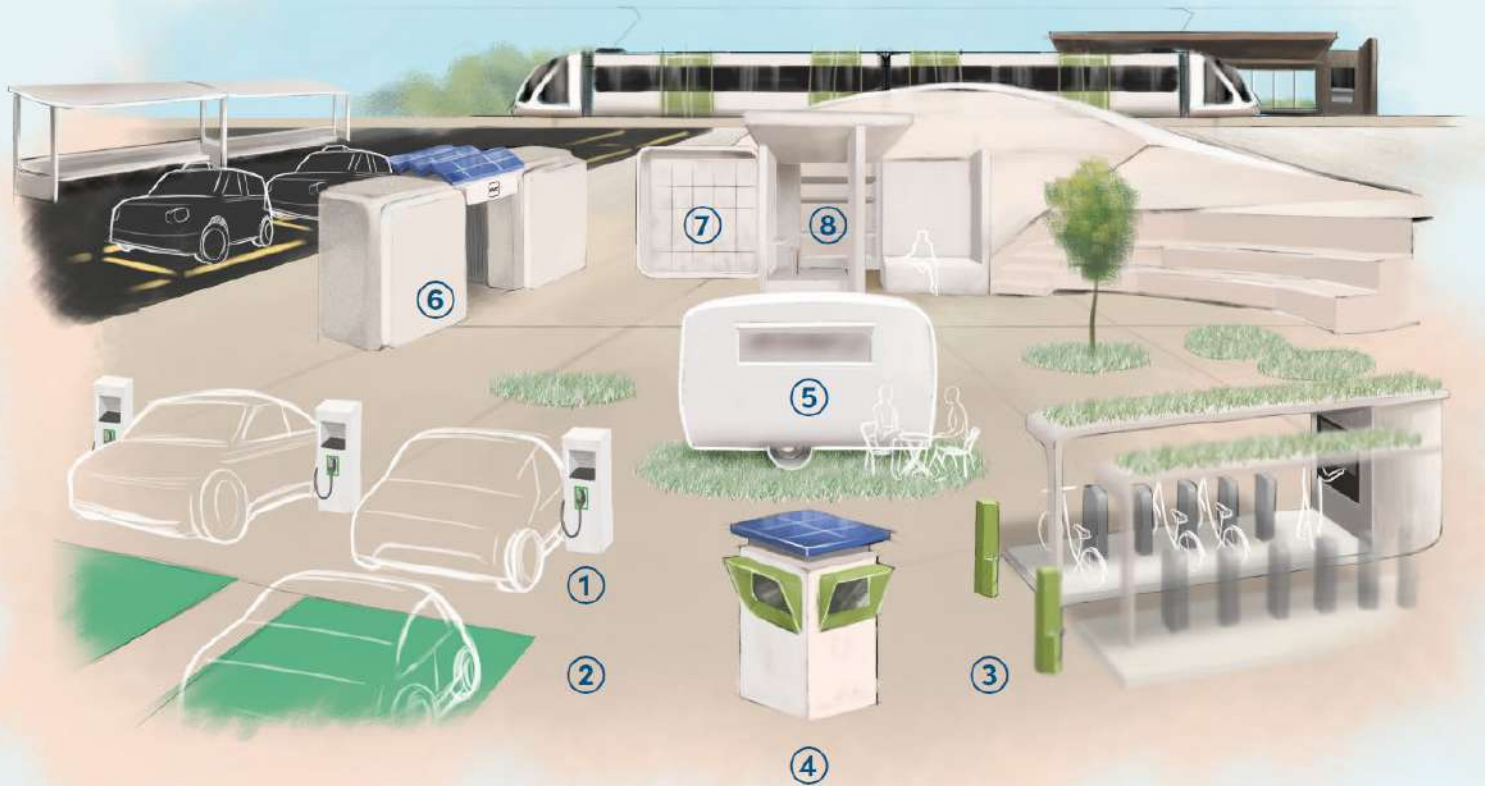
Electric cars — eBikes — eScooters — Public transport

Services

①Chargers & ②inductive charging for EVs + vehicle maintenance + parking lot

③Chargers for LEVs
④Intermodal ticketing point
⑤Cafeteria

⑥Toilets
⑦Lockers & courier service
⑧Coworking & resting area



USER-CHI — Stations of the Future

The Intermodal Station of the Future

A station to
support the
multimodal
mobility

Intermodal station of the future

Electric cars — eBikes — eScooters — Public transport

SERVICES

- ① Standard and fast chargers
- ② Inductive charging for EVs + vehicle maintenance + parking lot
- ③ Chargers for LEVs
- ④ Intermodal ticketing point
- ⑤ Cafeteria
- ⑥ Toilets
- ⑦ Lockers & courier service
- ⑧ Coworking & resting area

TECHNOLOGY

- ☒ Chargers for LEVs
- ☒ Shared electric scooters (e-scooters), electric-assist bicycles (e-bikes) and electric mopeds
- ☒ Slow chargers. Low power chargers (AC, inductive charging)
- ☒ Fast chargers (DC)
- ☒ Pay for charging (not parking), payment method interchangeable (credit cards; contactless payment; subscriptions, cash...)
- ☒ Rental and shared vehicle area

LOCATION

- ☒ Nature-integrated
- ☒ Anti-theft/safe zone
- ☒ Railway station, city accesses, university campuses
- ☒ Big space is required

Intermodal Station main features

- Services
- Technology
- Location

Intermodal station of the future

Electric cars — eBikes — eScooters — Public transport

Intermodal Station business model

- Citizens e-mobility
- Logistics Hubs
- e-Taxi stops
- CC park&charge

THE BUSINESS

PARTNERS	ACTIVITIES & RESOURCES
Electromobility Service Providers CPOs Grid Infrastructure Managers Energy supplier companies	Power grid characteristics Deals with most important energy suppliers Roaming deals with different CPOs Strategic locations

THE VALUE

To stop and charge in strategic intermodal locations
 Standard, fast, and ultra fast chargers
 Vehicles maintenance
 Rental and shared mobility services
 Intermodal ticketing
 Lockers, courier and logistics services
 Sharing of logistics areas
 Coworking & resting areas
 Grid balancing solutions
 Energy storage solutions

THE MARKET

RELATIONSHIP & CHANNELS	SEGMENTS
Harmonized charging standards Providers roaming solutions Apps	Private drivers PT companies Electromobility providers Logistics operators

THE FLOW

OUT	IN
Electricity grid upgrade Charging point installation Land setting and adaptation Maintenance	Private vehicles recharging Business vehicles charging Maintenance services Ancillary general services Ancillary logistics services EV drivers' data

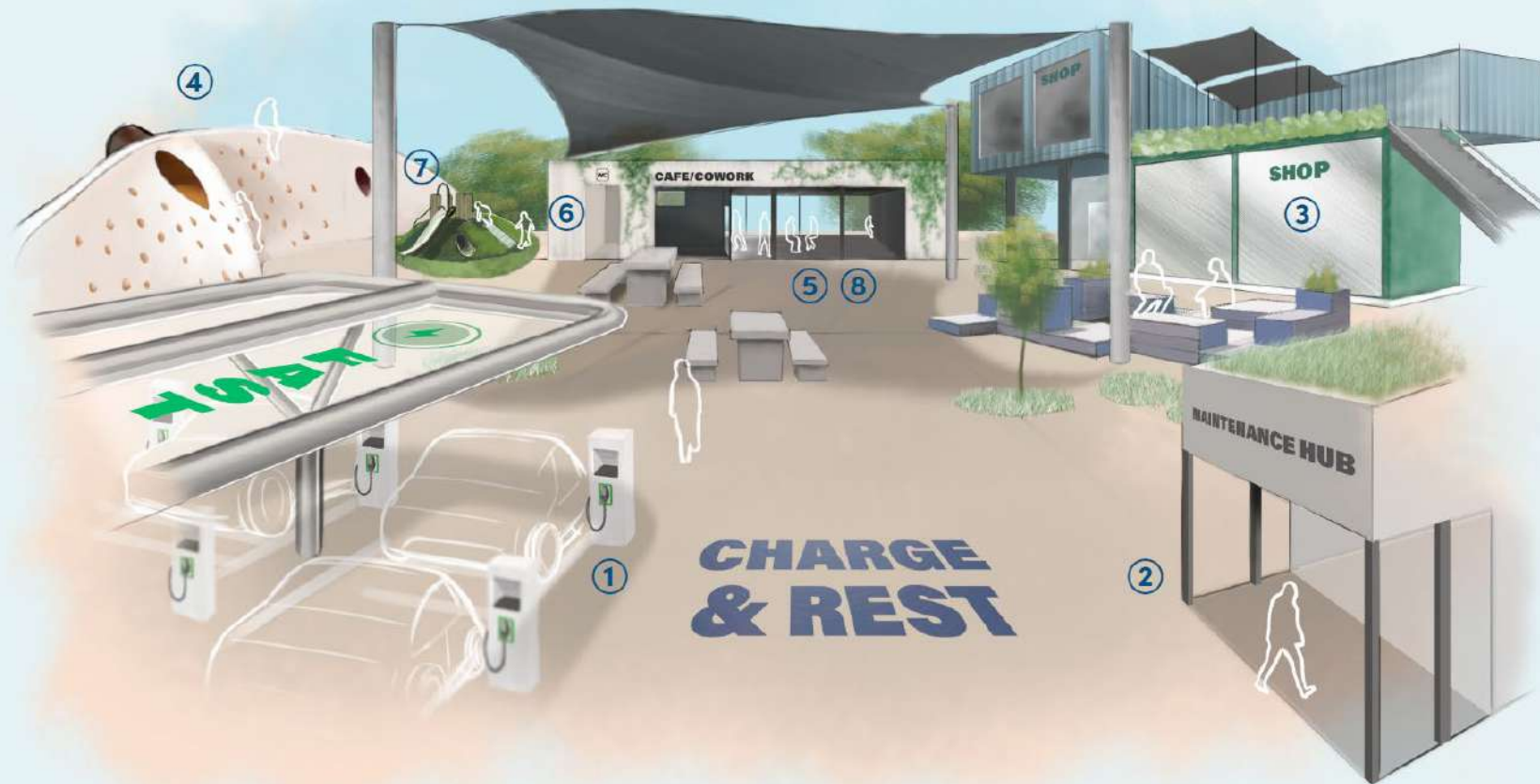
CONCEPT SOLUTIONS TO

Highway station of the future

Electric cars — Electric vans

Services

- ① Fast chargers + parking lot
- ② Vehicle maintenance
- ③ Shops
- ④ Fitness/Playground zone
- ⑤ Cafeteria
- ⑥ Toilets
- ⑦ Playground
- ⑧ Coworking & rest area



USER-CHI — Stations of the Future

The Highway Station of the Future

A station to support the long range electromobility

Highway station of the future

Electric cars — Electric vans

SERVICES

- ① Fast chargers
- ② Vehicle maintenance + parking lot
- ③ Shops
- ④ Physical activity zone
- ⑤ Cafeteria
- ⑥ Toilets
- ⑦ Playground
- ⑧ Coworking & resting area

TECHNOLOGY

- ✔ Fast chargers (DC)
- ✔ Booking of chargers

LOCATION

- ✔ Nature-integrated
- ✔ Highway
- ✔ Big space is required

Highway Station main features

- Services
- Technology
- Location

Highway station of the future

Electric cars — Electric vans

Intermodal Station business model

- Citizens e-mobility
- Special Events
- e-Trucks
- Mobile charging

THE BUSINESS

PARTNERS	ACTIVITIES & RESOURCES
Highway operators and concessionaries CPOs Grid Infrastructure Managers	Analysis of relevant pools of attraction Power grid characteristics Roaming deals with different CPOs National electrical assets

THE VALUE

To stop and charge in strategic highway locations
Fast and ultra fast chargers
Multiple ancillary services for different e-transport modalities
Grid balancing solutions
Energy storage solutions
Emergency and ad-hoc support for EVs
Provision of mobile charging stations

THE MARKET

RELATIONSHIP & CHANNELS	SEGMENTS
Booking of chargers Providers roaming solutions Parking & charging points for trucks Highway administrations and operators visibility	Private drivers Professional EV drivers Logistics operators

THE FLOW

OUT	IN
Electricity grid upgrade Charging point hardware (specific for heavy vehicles) Maintenance Staff, security	Logistics vehicles recharging Private vehicles recharging Business vehicles charging Ancillary general services EV drivers' data

CONCEPT SOLUTIONS TO

LEV chargers of the future

eBikes — eScooters

Services

① Shelter+charger modules in underground stations

② Solar powered chargers in streetlamps in university campuses, parks...

③ Solar powered chargers integrated in bus canopies, with vertical parking of LEVs



The LEV chargers of the Future

A station to support the active, multimodal and sustainable mobility

USER-CHI — Stations of the Future

LEV chargers of the future

eBikes — eScooters

SERVICES

- ① Secure parking
- ② Vertical parking
- ③ Chargers for LEVs
- ④ Interchangeable payment method (credit cards; contactless payment; subscription; cash...)

TECHNOLOGY

- ☒ Photovoltaic panels connected to grid
- ☒ Modularity
- ☒ Battery storage cabinets / Battery swapping
- ☒ AC chargers
- ☒ Charging booking

LOCATION

- ☒ Chargers in urban furniture, streetlamps and benches
- ☒ Integrated in bus canopies or by underground stations
- ☒ Near university campuses

LEV chargers main features

- Services
- Technology
- Location

BUSINESS MODEL

LEV chargers of the future

eBikes — eScooters

LEV chargers business model

- Citizens e-mobility
- CC park&charge

THE BUSINESS

PARTNERS	ACTIVITIES & RESOURCES
Electromobility Service Providers CPOs Sharing mobility operators Location owners	Engagement with users and citizens Analysis of relevant pools of attraction Analysis and design of public space Municipal electrical assets

THE VALUE

To stop and charge LEVs at strategic locations in the city
 Charging infrastructure and services tailored to cities specific features and to different vehicle models
 Secure parking
 eBikes sharing services
 Cargo-bikes for couriers and logistics services
 loading/unloading areas
 Battery storage cabinets/Battery swapping
 Solar powered chargers

THE MARKET

RELATIONSHIP & CHANNELS	SEGMENTS
Different payment solutions Harmonized charging standards Providers roaming solutions Strategic urban location visibility Apps	Private LEV drivers Cargo-bike logistics operators

THE FLOW

OUT	IN
Electricity grid upgrade Charging point installation Maintenance	Private LEVs recharging Business LEVs charging Fees for parking LEV drivers' data

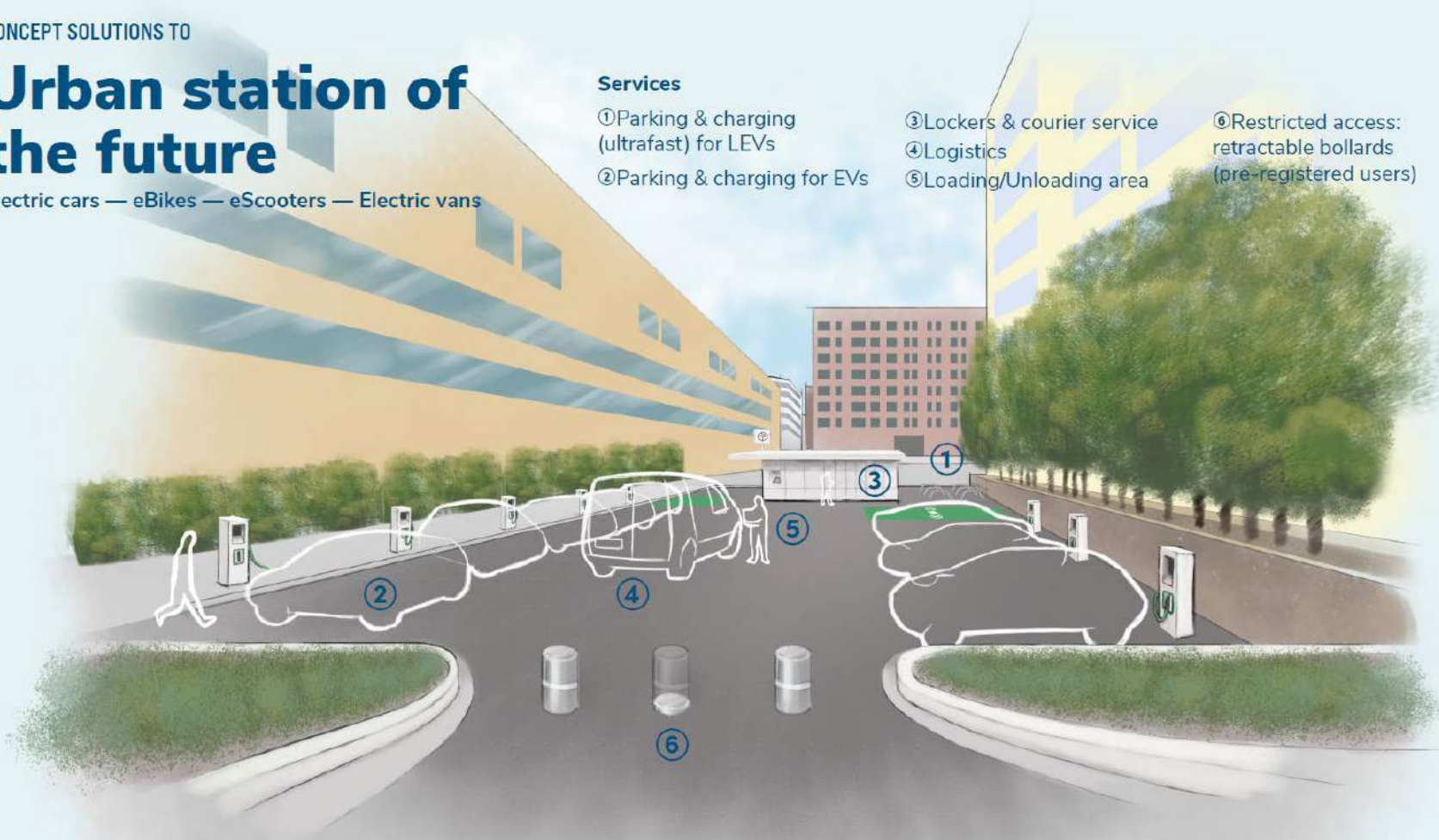
CONCEPT SOLUTIONS TO

Urban station of the future

Electric cars — eBikes — eScooters — Electric vans

Services

- ① Parking & charging (ultrafast) for LEVs
- ② Parking & charging for EVs
- ③ Lockers & courier service
- ④ Logistics
- ⑤ Loading/Unloading area
- ⑥ Restricted access: retractable bollards (pre-registered users)



The Urban Station of the Future

A station to support the new mobility in the cities

Urban station of the future

Electric cars — eBikes — eScooters — Electric vans

SERVICES

- ① Parking & charging (ultrafast) for LEVs
- ② Parking & charging (AC & DC) for EVs
- ③ Lockers and courier service
- ④ Logistics
- ⑤ Loading/Unloading area
- ⑥ Short stays

TECHNOLOGY

- ☒ Slow chargers (AC)
- ☒ Fast chargers (DC)
- ☒ Parking & charging booking
- ☒ Restricted access
- ☒ Pay for charging (not parking), payment method interchangeable (credit cards; contactless payment; subscriptions, cash...)

LOCATION

- ☒ City centre
- ☒ Neighbourhood
- ☒ Shopping area

Urban Station main features

- Services
- Technology
- Location

Urban station of the future

Electric cars — eBikes — eScooters — Electric vans

Urban Station business model

- Logistics Hubs
- e-Taxi stops
- CC park&charge

THE BUSINESS

PARTNERS	ACTIVITIES & RESOURCES
Electromobility Service Providers CPOs Grid Infrastructure Managers Local authorities/ Mobility agencies	Identification of local conditions as neighbourhoods traffic type Analysis of relevant pools of attraction Power grid characteristics Municipal electrical assets

THE VALUE

To stop and charge in strategic locations in the city
 Charging infrastructure and services tailored to cities' features and to different vehicle models
 Shared mobility services Lockers, courier and logistics services
 Loading/unloading areas

THE MARKET

RELATIONSHIP & CHANNELS	SEGMENTS
Different payment solutions Harmonized charging standards Providers roaming solutions Parking&Charging booking Apps	Private drivers Charging at home Charging at office Charging during shopping Taxi corporations

THE FLOW

OUT	IN
Electricity grid upgrade (especially for DC fast charging points) Charging point hardware Charging point installation Land procurement	Logistics vehicles recharging Private vehicles recharging Business vehicles charging EV drivers' data

Some conclusions

- A Handbook to promote electromobility, based on user needs and expectations regarding the charging process of EVs.
- Our concepts aim to be a reference to support electromobility actors to implement the facilities their cities need to boost a more sustainable and active mobility.
- The Handbook relates every concept to different business models that have been defined and assessed with relevant European cities.
- A *CEN Workshop Agreement (CWA)* have been produced, with the aim of disseminating these results among the mobility industry ([CWA18090 2024](#))

STATIONS
OF THE
FUTURE



THANK YOU!

ANY QUESTIONS OR COMMENTS?

CONNECT WITH US:

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Email: info@userchi.eu

[Download the Handbook here](#)



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [8/5187]



Charging pricing schemes – insights from eCharge4Drivers project

Pedro Gomes

POLIS Network

USER-CHI Final Conference | 18 June 2024



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 875131 (Innovation Action)

eCharge4Drivers in a Nutshell

Call identifier: H2020-LC-GV-2018-2019-2020

Topic: GV-10-2017 “Demonstration (pilots) for integration of electrified L-category vehicles in the urban transport system”

EC funding: 14,424,526.39 €

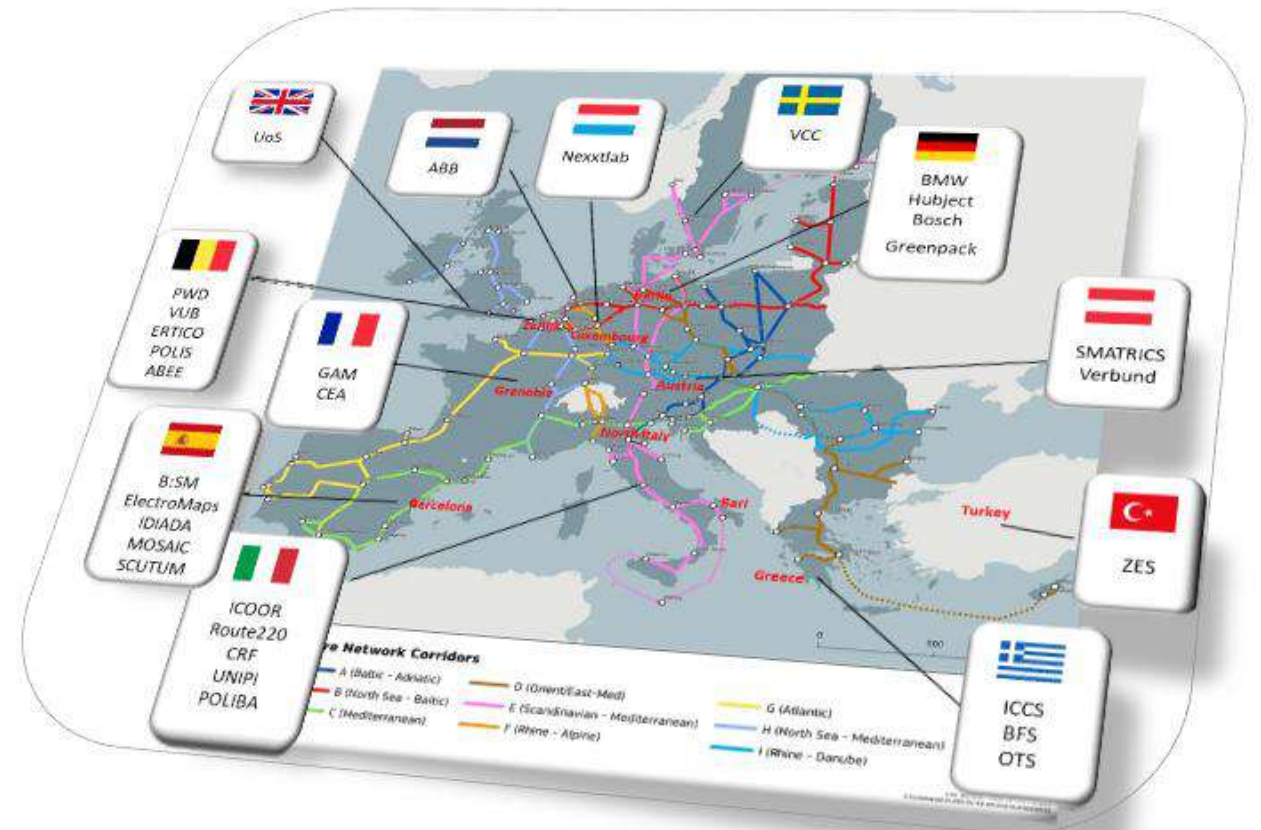
Duration: June 2020 – November 2024

12 countries - 30 Partners – 10 demonstration areas

SCOPE:

eCharge4Drivers aims to improve the **Electric-Vehicle charging experience in urban areas** and on interurban corridors towards promoting e-mobility concept and making it more convenient for users to go green by **developing and designing user-centric and interoperable charging solutions.**

Different e-mobility maturity level



<https://echarge4drivers.eu/>

Strategic objectives



O-1: Understand the user needs so that the project charging solutions and services substantially **improve the user charging experience**

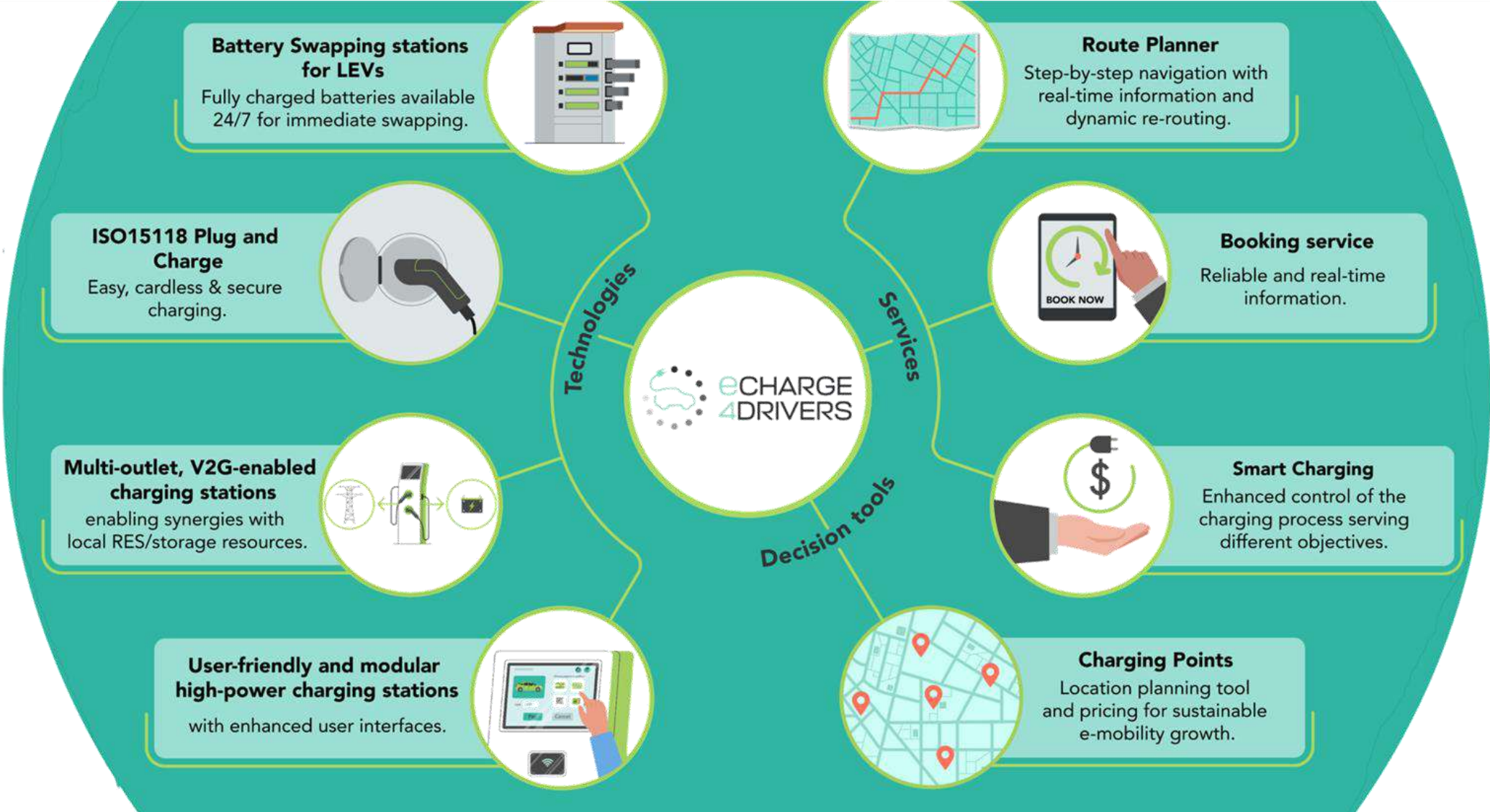
O-2: Develop and demonstrate **user-friendly and cost-efficient charging stations** for passenger vehicles and LEVs

O-3: Design and **demonstrate advanced user-centric charging services (smart charging/booking/routing)** serving diverse objectives and unlocking several business opportunities

O-4: Enable and demonstrate **interoperability of end-to-end communication** and provision of **enhanced information to the EV users**, before, during and after a charging session

O-5: Propose mechanisms to **accelerate the deployment** of charging infrastructure and other charging services in a sustainable and user-centric way (CP location planning tools, new tariff/.incentives schemes)

eC4D solutions



Demonstration Areas

Infrastructure

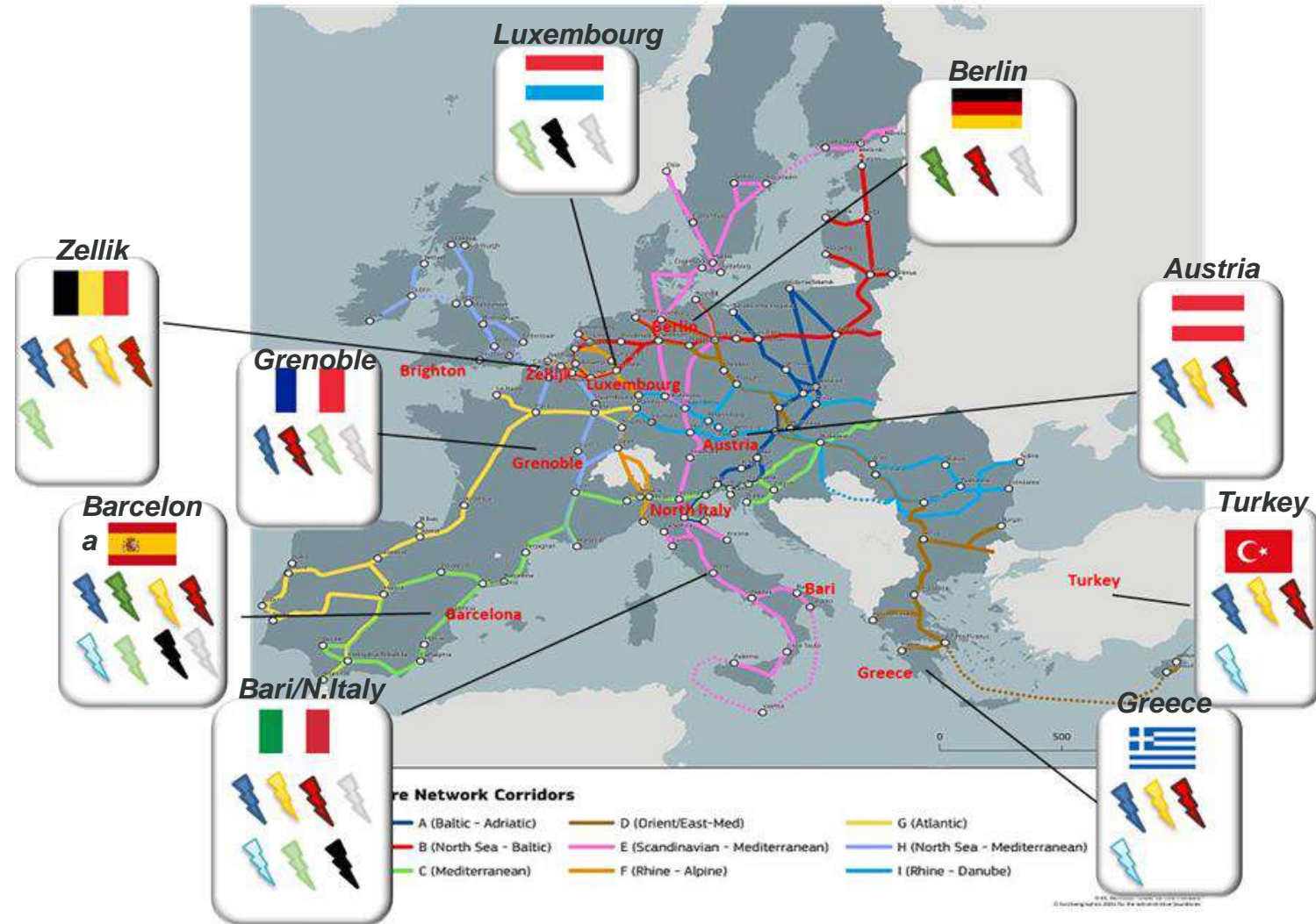
- Use Case I-1:** User-friendly, low and high-power charging stations for passenger & L3e vehicles with enhanced user interfaces
- Use Case I-2:** Multi-user master station with multiple DC power charging points for passenger and L1e EVs
- Use Case I-3:** Battery swapping concept for L1e vehicles

e-Mobility Services

- Use case II-1:** Advanced charging authentication - ISO15118PnC
- Use case II-2:** Enhanced booking service
- Use Case II-3:** Advanced routing service
- Use Case II-4:** Smart charging suite unlocking new business opportunities

Decision Support Tools

- Use Case III-1:** EV Charging location planning tool
- Use Case III-2:** Incentives schemes and tariff structures towards emobility sustainability



Metropolitan areas:
Zellik, Grenoble, Barcelona,
Bari, Berlin, Luxembourg

TEN-T corridors:
Austria, Greece, Turkey,
N. Italy

Tariffs and Incentives Analysis

The objective of the work done under eC4D was to provide EV stakeholders (authorities, eMSP, CPO, users and OEM) with a generic frame of incentives and tariff structures as well as recommendations on their use. This was done via:



Analysing all possible manners to **incentivise the purchase and the usage of an EV**. Each country and region have different approaches to incentivise EV's depending on national regulations, degree of maturity of the market, cultural values, etc.



Analysis of the tariff structures used by the projects partners (MSP's and CPO's) and the motivation of the parameters used to define them. A **generic formula** has been defined so that any eMSP or CPO is **able to define a tariff structure** according to their users behaviour, constraints and revenue expectations.

Incentive Schemes Outcomes

- Making **incentives available at the time of purchase or** shifting the incentives to vehicle purchasing tax exemptions or reductions of similar value, appear to be effective solutions.
- Existing financial incentives should not be removed in the short-term. Research shows that the **tax exemption benefits is more effective than the purchase subsidies in the use phase of EVs.** The governments still need to undertake the cost of EVs through incentive policies.
- The **deployment of charging infrastructure** is a prerequisite for **mass market adoption.** The governments should expand the scale of charging points to ramp up density and it is a key measure to popularize EVs. Incentives on EV charging infrastructure have critical effect in this regard.
- **Non-financial incentive** measures can promote the adoption of EVs **by raising consumers' awareness of EVs.**
- Incentives that have complex indexing of the incentive magnitude (incentives which are evaluating lots of points) can be hard to understand for both customers and sellers. **All the incentives should be understandable and customer friendly.**
- It may be important to encourage users that **the incentives applied remain active for at least a few years instead of temporary processes.**

How to increase Tariff Efficiency

- **Low use of the charging points** → Temporary promotions, reduction of the initial fee
- **High rate of parked vehicles without charging (after a charging session)** → Increase energy cost after certain time, increase parking cost after a certain time, increase charging costs after a reasonable time
- **High rate of no show of booked charging sessions** → Implement a penalty fee (booking cost only charged if user does not show)
- **Very high use of charging points (low availability)** → Set a reduced cost at nighttime to incentivise moving the time of charge, reduce or eliminate parking costs at lower-use times
- **High use of PHEV of the charging points** → Ban subscriptions to PHEV, increase booking costs to PHEV, increase the minimum charge to a threshold in which small PHEV batteries pay above the energy charged
- **Short use (short amount of time, little energy charged) of the charging stations** → Set or increase the minimum charging to incentivize a better use of charging points.
- **Long use of slow chargers at car parks (longer than required)** → Apply a fee for the parking space after a reasonable amount of time

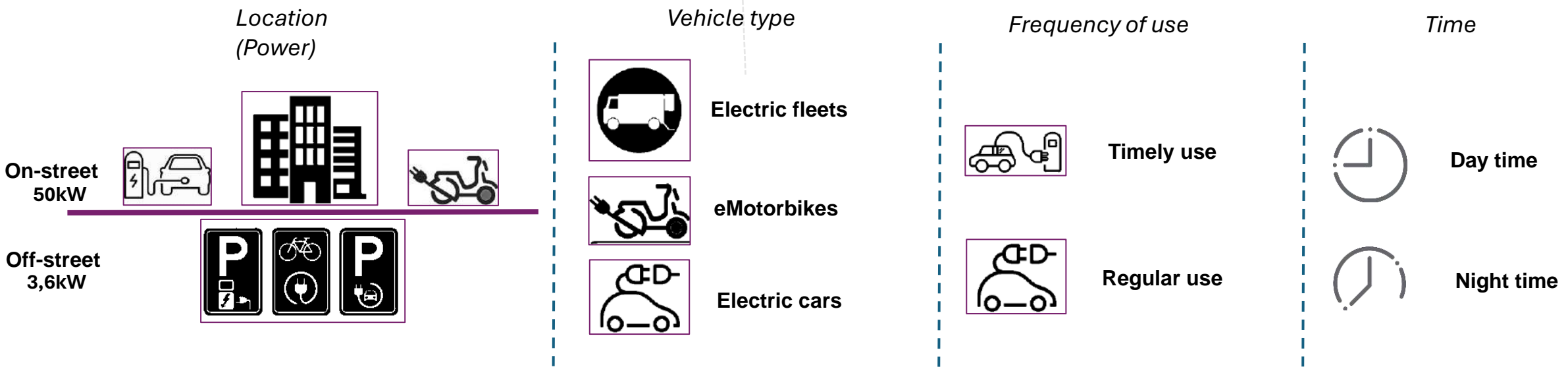
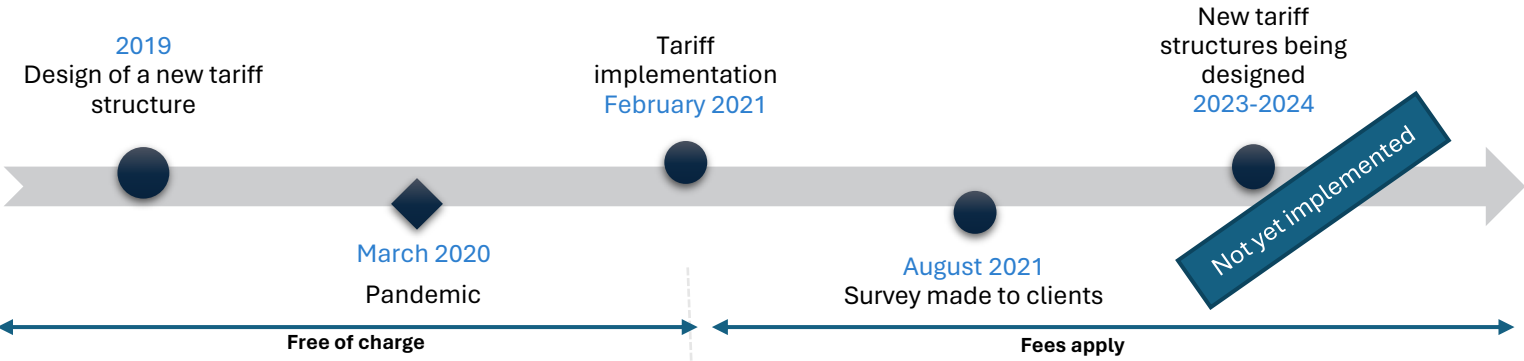
eC4D cities in the spotlight: Barcelona and Grenoble



Different tariff approaches


...tariffs depend on...	Barcelona	Grenoble
Subscription	✓	✓
Type of charger		
Location of the CP	✓	✓
Type of vehicle	✓	
Time of the day	✓	✓
Cost (€/kWh or €/min)	✓	✓
Minimum charge	✓	
Time threshold		✓
Discounts	✓	


Tariff structure at BSM (Endolla)





Tariff structures were designed identifying all possible profiles of users and proposing tariffs customized to these profiles.

Tariff structure at BSM (Endolla)

 Subscription (€/year)

 Minimum charge(€/charge)

 Energy fee(€/kWh)

 Total charging cost

The tariff structure is currently calculated by adding three parameters, subscription, minimum charge and the energy fee. When charging in off-street car parks, a parking fee is added

Are you a particular that use the service regularly?

- With an annual subscription for cars,vans and motorbikes
- Can be shared with 2 other family members
- More affordable recharging prices

Annual subscription: 50 €
Now 50 % off: 25 €
 This promotion is valid until the 30th of June 2024

CAR / VAN

BSM PARKING	STREET
Recharge type: Normal	Recharge type: Fast
0.27 €/kWh Diurnal	0.40 €/kWh Diurnal
0.22 €/kWh Nightly	0.35 €/kWh Nightly

MOTO

BSM PARKING	STREET
Recharge type: Normal	Recharge type: Normal
0.27 €/kWh Diurnal	0.30 €/kWh Diurnal
0.22 €/kWh Nightly	0.25 €/kWh Nightly

Are you an occasional user, particular or professional?

- With an annual subscription for cars,vans and motorbikes
- Exclusive options for professionals
- More affordable recharging prices

Annual subscription: 100 €
Now 50 % off: 50 €
 This promotion is valid until the 30th of June 2024

CAR / VAN

BSM PARKING	STREET
Recharge type: Normal	Recharge type: Fast
0.27 €/kWh Diurnal	0.35 €/kWh Diurnal
0.22 €/kWh Nightly	0.30 €/kWh Nightly

MOTO

BSM PARKING	STREET
Recharge type: Normal	Recharge type: Normal
0.27 €/kWh Diurnal	0.28 €/kWh Diurnal
0.22 €/kWh Nightly	0.23 €/kWh Nightly

Are you a professional that search for the best payment option?

- Without subscription
- For cars, vans and motorbikes

CAR / VAN

BSM PARKING	STREET
Recharge type: Normal	Recharge type: Fast
0.35 €/kWh Diurnal	0.49 €/kWh Diurnal
0.30 €/kWh Nightly	0.44 €/kWh Nightly

MOTO

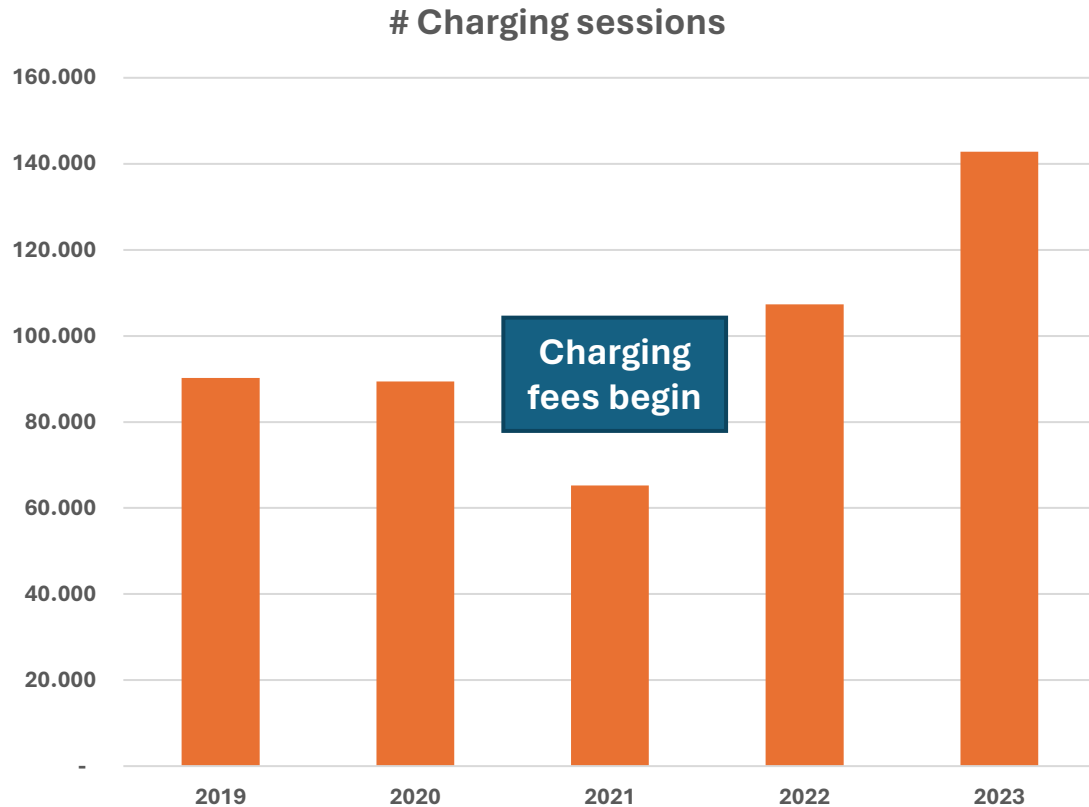
BSM PARKING	STREET
Recharge type: Normal	Recharge type: Normal
0.35 €/kWh Diurnal	0.40 €/kWh Diurnal
0.30 €/kWh Nightly	0.35 €/kWh Nightly

The fees charged were designed following two main objectives:

- **Be competitive against other eMSP offerings** in the city of Barcelona and the surrounding areas
- **Offer reasonable prices** that are in accordance **with energy costs**.

Fees do not intend, at this moment, to provide a return on the investment or the operational expenses.

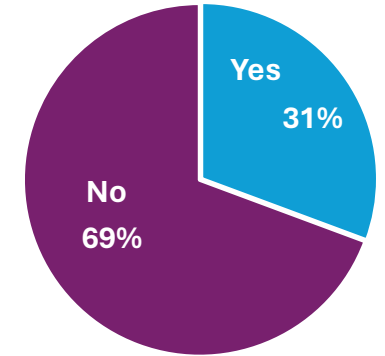
Results of the implementation of tariffs in Barcelona



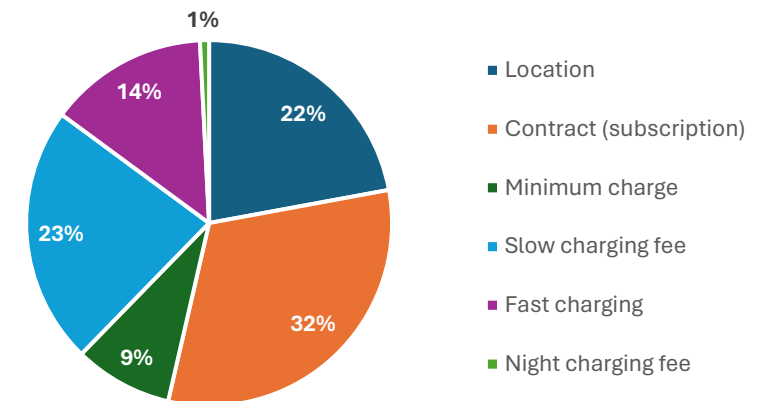
2022/2023 increase due to:

- 1 – More chargers
- 2 – People used to tariff

Use of annual subscriptions



Most valued attributes to select a tariff



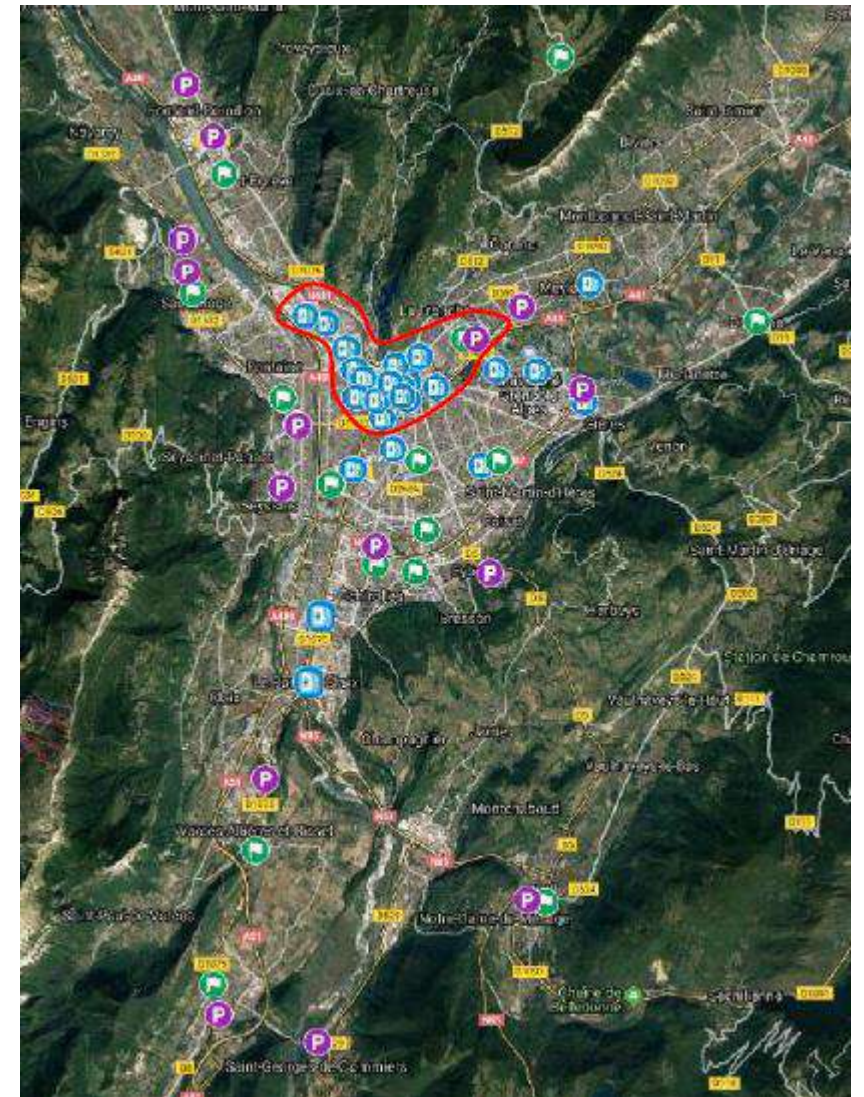
The median number of minutes of use of the on-street fast chargers dropped from 135' to 25' with the implementation of tariffs

Lessons learned

- Hybrid vehicles don't reach the minimum charge, there are complains about this.
- Network is working much better compared to the period in which no tariffs were applied.
- Requested enhancements include a tariff simulator to improve selection of most suitable fee.
- Not all subscriptions are being used, so rethinking the subscriptions structure is needed (the subscription for professionals using e-motorbikes is hardly being used). In general, there is a low use of the subscriptions
- The difference in night and day-time fees make sense for underground car parks, but not for on-street charging stations (very few users do a fast-charge at night)
- The large amount of tariff schemes makes it difficult for users to understand and select their best option. For this reason, a simplification of the tariffs is being prepared.
- Future tariff structure will include gamification processes to incentivise a more loyal use.
- New tariffs should encourage the slow night-time charges, in order to reduce peak power demands.

Implementation of new tariff schemes in Grenoble Alpes Métropole

- Objectives:
 - Balancing takings and OPEX as quickly as possible
 - Prioritize complement charging
 - Encourage existing vehicle rotation
- Pricing is based on:
 - kWh consumption
 - Space occupation time, which depends on the pressure on this space (consistency with parking policies), with 2 differentiated zones
- Timeframe:
 - Time-based tariff integrated in May 2020
 - New tariff schemes applied since 1st April 2022
 - Subscription from 10€/year to 6€/month



Zoning mapping for duration pricing: the area circled in red is with duration pricing from the first minute of charging; outside this zone, the first two hours are free for subscribers

Implementation of new tariff schemes in Grenoble Alpes Métropole

New tariff schemes:

- Park and ride facilities (7kW): 0,25 €/kWh (before: 0,20 €/kWh)
- On-street (22 kW), for subscribers:
 - Subscription 6€/month; 0,25€/kWh + 1€/30 min (free at night) (before: 0,20 €/kWh)
- On-street, for non-subscribers:
 - 0,45€/kWh + 1€/30 min (before: 0,30 €/kWh)
- Lampposts: 0,25 €/kWh (same as P+R)
- Hypothesis to balance takings and OPEX - doubling of the number of users:
 - If the number of users is multiplied by 1,5, the deficit is estimated at 32 k€;
 - If the number of users is multiplied by 3, the benefit is estimated at 85 k€.

RECHARGEZ VOTRE VÉHICULE ÉLECTRIQUE AVEC alizé



Une marque de 

COÛT DU SERVICE DE RECHARGE (applicable au 1er avril 2022)

	Tarif abonné*	Tarif non-abonné
Coût au kWh	0,25 € / kWh	0,45 € / kWh
Coût horaire	1 € / 30 min Gratuit entre 20h et 9h	1 € / 30 min

 * L'abonnement est de 6€/mois. Rendez-vous sur www.alizecharge.com/fr/partenaires/grenoblealpes-metropole/
La puissance indiquée sur la borne est une puissance maximale qui peut ensuite être limitée par votre véhicule.

 **Besoin d'aide ?**
0 805 02 14 80

 Avec votre badge OùRA! ou un badge partenaire**

- 1 Badgez, branchez et chargez
- 2 Terminez la charge en débranchant votre véhicule
Si besoin, badgez au préalable

 Avec votre smartphone

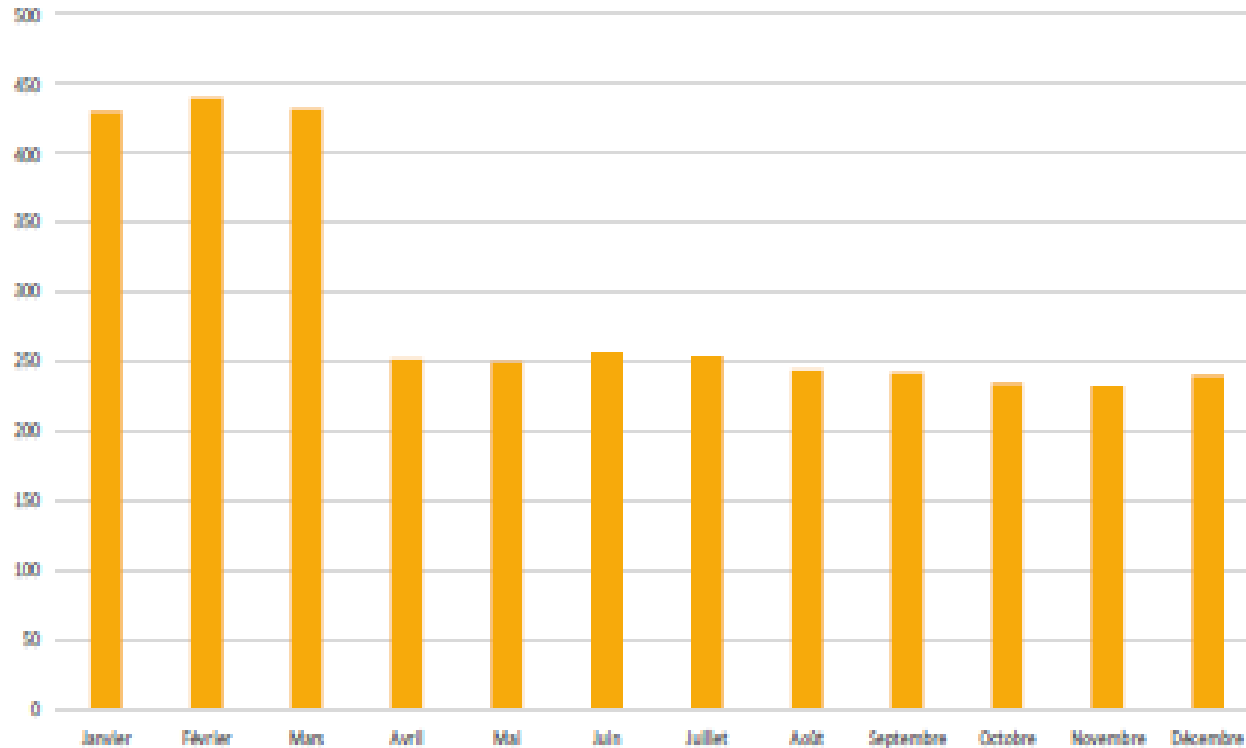
- 1 Téléchargez l'application Alizé et créez un compte
- 2 Sélectionnez le point de charge et démarrez la charge
- 3 Terminez la charge en débranchant votre véhicule
Si besoin, arrêtez la session depuis votre application

** Vérifiez la compatibilité de votre badge et les surcoûts auprès de votre opérateur de mobilité

Sticker put at the charging stations

Implementation of new tariff schemes in Grenoble Alpes Métropole

1st impact: decrease of the number of subscribers and increase of roaming



Evolution of subscribers' number in 2022

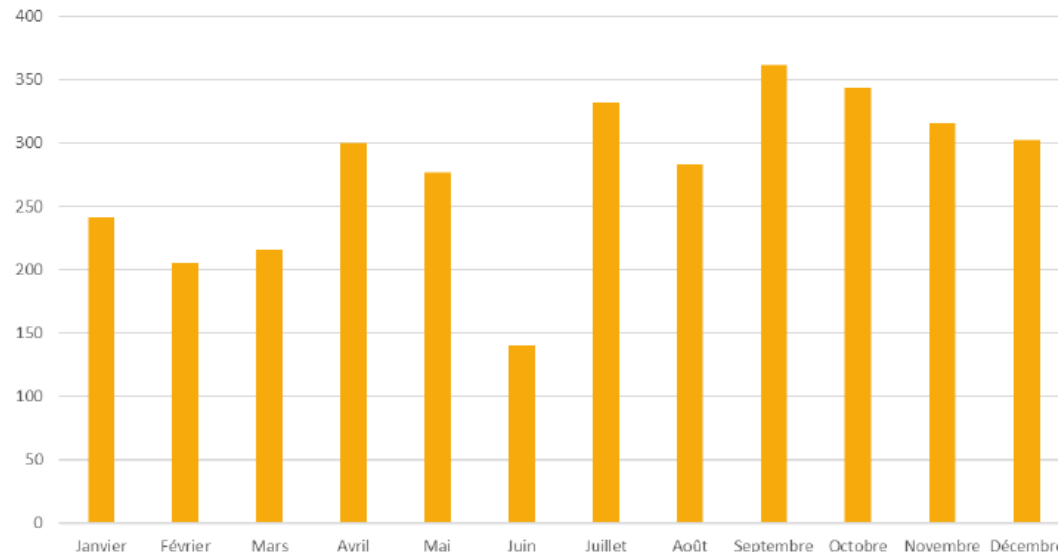
2nd impact: keeping the vehicles rotation

- One of the objectives of the tariff scheme was to avoid reducing vehicles rotation at charging stations (as the tariff scheme prevailing in 2021 already included tariff on duration)
- The average duration of a charging session remained the same:
 - 3 hours and 44 minutes in 2022
 - 3 hours and 43 minutes in 2021

Implementation of new tariff schemes in Grenoble Alpes Métropole

3rd impact: Increase of the revenues

In 2022, for the first time, revenues exceeded OPEX, which was confirmed in 2023



Average monthly revenue per charging station in 2022

Lessons learned


- Successful:
 - Budget balance (with OPEX)
 - Vehicles rotation
 - Permitted to keep only «active» subscribers (~200)
- Unsuccessful:
 - Complaints at the beginning about the pricing increase
 - Still parking bay squatters (by combustion-engine vehicles or electric vehicles not plugged in)
 - No price differentiating between charging power output

Thank you!

Pedro Gomes, pgomes@polisnetwork.eu

If you want to know more:



 @Charge4E

 <https://www.linkedin.com/company/echarge4drivers-project>

 info@echarge4drivers.eu

 www.echarge4drivers.eu



Welcome to deep-DIVE SESSION #2

EV charging uncovered: for an efficient multistakeholder
planning of infrastructure location

AGENDA

- Introduction – the importance of efficient planning of infrastructure location and stakeholders to involve – Peter Staelens, Eurocities

Stakeholders round

- The DSO perspective: efficient planning and integration of charging infrastructure in the electricity grid - Selene Liverani, Senior Technology and Projects Advisor E.DSO – European Distribution System Operators – 5’
- The case for off-street charging infrastructure, Luca Greski, Gewobag (housing company), Berlin – 5’
- The mobility provider perspective: ride-hailing contribution - Sophie Bonnacarrere, Uber – 5’
- Presentation and demonstration of the CLICK tool – Ishak Gougam, VMZ 15’

Discussion and Q&A

USER-CHI FINAL EVENT

The DSO perspective: efficient planning and integration of charging infrastructure in the electricity grid

Selene Liverani, Senior Technology and Projects Advisor, E.DSO

E.DSO: who we are

E.DSO is committed to the achievement of the ambitious European energy, climate, and growth targets by enabling **customer empowerment**, supporting **decarbonisation** through **electrification**, and driving the development and digitalisation of **smart distribution grids**.



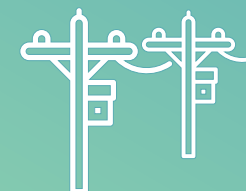
European Distribution System Operators gathers **leading European electricity DSO**



35 Distribution System Operators, including **2** Associations



>350 million Customers



7 million kilometres of distribution lines

E.DSO: what we do

Policy & Regulation

- **Advocacy and dialogue** between industry and policymakers.
- Monitoring **EU regulation** and legislative amendments, defending the DSO vision.

E-mobility Working Group

09-11-2022
E.DSO reaction to the Parliament position on the Alternative Fuels Infrastructure Regulation (AFIR)

"Greasing the Wheels: Electrifying Urban Transport – Navigating the Role of DSOs in Shaping a Smarter Tomorrow"
3-10-2023 / 03-10-2023

Technology & Knowledge Sharing

- **Debate on technological topics** that impact distribution grids.
- **Share knowledge and promote cooperation** among E.DSO members and key external players.

Task Force 2 E-mobility

TF2: EV charging integration
Smart charging solutions survey
FINAL RESULTS

13. Vehicle-to-Grid

The concept of Vehicle-to-Grid (V2G) is very similar to the one of smart charging. Smart charging aims to balance the network, especially when demand suddenly increases. Vehicle-to-Battery (V2B) charging in different from V2G and includes V2H (Vehicle-to-Home), V2B (Vehicle-to-Battery), and V2G.

Highlights

- The transport sector is undergoing a revolution that can be seen in the growing number of electric vehicles on our roads. In addition to having a much smaller ecological footprint than conventional vehicles, electric cars (battery operated) also offer storage capacity (20kWh to 100 kWh) which can be used to store energy when it is not needed by the user. By 2030, that means there will be at least 140 million electric vehicles on the roads. How (distributed) energy storage like V2G can be used to balance the network and contribute to the grid is one of the key topics that are being explored with their possibilities. Energy registers in electric and provide an outlet for emerging technologies like smart car charging and V2G to make an immediate impact.
- V2G's impact on power quality and voltage control has to be analysed.
- Commercial solutions have to be defined for V2G (DC or AC).

Innovation & Research

- Share experiences from **EU/national projects**.
- **Directly participate in EU-funded projects** and R&I initiatives focused on strategic topics.

Horizon EU FLOW project

E.DSO Projects
Grant Agreement No. 101056730

A Strong European Team Empowers Users For Widespread Electric Mobility Uptake
05-07-2022

16-05-2023
FLOW: Drivers for Vehicle-Grid Integration

E-mobility impact on distribution grids

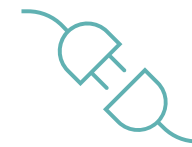
As part of the EU's decarbonisation ambition, the **Alternative Fuels Infrastructure Regulation (AFIR)** aims to bolster the infrastructure necessary for the uptake of alternative fuel vehicles, including integration of charging infrastructure with power grids to boost the uptake of electric vehicles (EVs).



Move to a sustainable, resilient and forward-looking transport sector.



Support integration of Renewable Energy Sources (RES) and security of supply.



Increase system complexity due to mass electrification and intermittent generation.

Planning

- **Short-term:** ensure grid stability to face rapid EV uptake.
- **Long-term:** optimise grid reinforcement with flexibility solutions to meet peak demand.

Connection

- Manage the surge in connection requests, especially in areas with **limited grid capacity**.
- Relieve **bottlenecks in permitting and connection** processes.

Operation and Control

- Address emerging **congestion issues**.
- Implement **advanced load management** and smart grid technology for dynamic balancing.

Solutions for optimal vehicle-grid integration

The electrification of the transport sector and optimal integration of charging infrastructure with the power network calls for the implementation of new measures across all dimensions of distribution grid management.

Planning

- Enhance **grid observability** through digitalisation.
- Introduce **strategic, coordinated planning** for grid expansion and optimal location of charging stations.
- Introduce **anticipatory investments** to prevent congestion issues.

Connection

- Assess mechanisms for the reallocation of unused network capacity and **flexible connection agreements**.
- **Streamline permitting processes** in cooperation with governments and introduce **guidelines for** (prioritization of) **connection requests**.
- Promote customer awareness to ensure **reporting of new charging stations**.

Operation and Control

- Enable **EV flexibility procurement** for DSOs and stimulate smart charging and V2G mechanisms.
- Put in place adequate **control strategies** to ensure grid stability and emergency response.

Thank you for your attention!



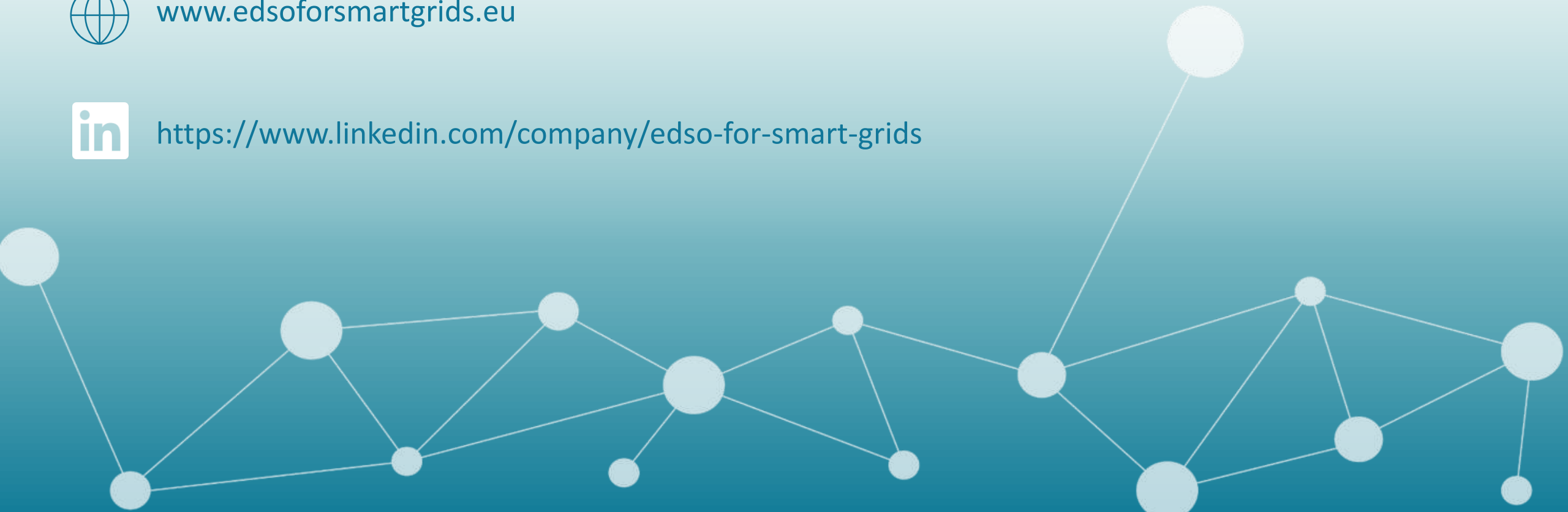
selene.liverani@edsoforsmartgrids.eu



www.edsoforsmartgrids.eu



<https://www.linkedin.com/company/edso-for-smart-grids>



Deep-dive session #2

EV off-street charging expansion

18. June 2024

Luca Grzeski



Gewobag
Die ganze Vielfalt Berlins.

“In Europe, 70% of EV charging occurs at home or at work...”



Private tenant charging (AC)



Semi-public charging (AC)



Turning off-street parking spaces into charging hubs



Publicly accessible off-street parking and charging



Property owners

- + optimize parking properties
- + higher rental rate

CPOs / EMSPs

- + install and operationalize charging stations more quickly
- + generate further income by charging for parking time
- + expand the range of charging options

Electric vehicle drivers

- + access to reservable and secure parking and charging spaces
- + greater choice of charging options

Thank you!

Luca Grzeski
Department of Mobility

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www.gewobag.de

**MORE
INFO**



Gewobag
Die ganze Vielfalt Berlins.



Ride-hailing & EV charging demand

Sophie Bonnacarrere
USER-CHI Event
18 June 2024

Uber

Create opportunity through movement in Europe...

343+

cities

25

countries

32

mobility services

280k+

driver partners

17k

taxi partners



We're electrifying every ride

2030

2040



100% rides in zero
emission vehicles, on
micromobility and transit:

**...in the US, Canada and
Europe**

...globally

Net zero emissions across all
corporate accounting scopes
(1, 2 and 3)

Charging as a barrier to EV for drivers on Uber



72%

EVs are expensive

54%

Lost earnings due to charging

47%

I can't find suitable charging

46%

I don't have a private parking space to install a home charger

Provide Earners with the best charging solution for their situation and a seamless charging experience

Overnight
charging

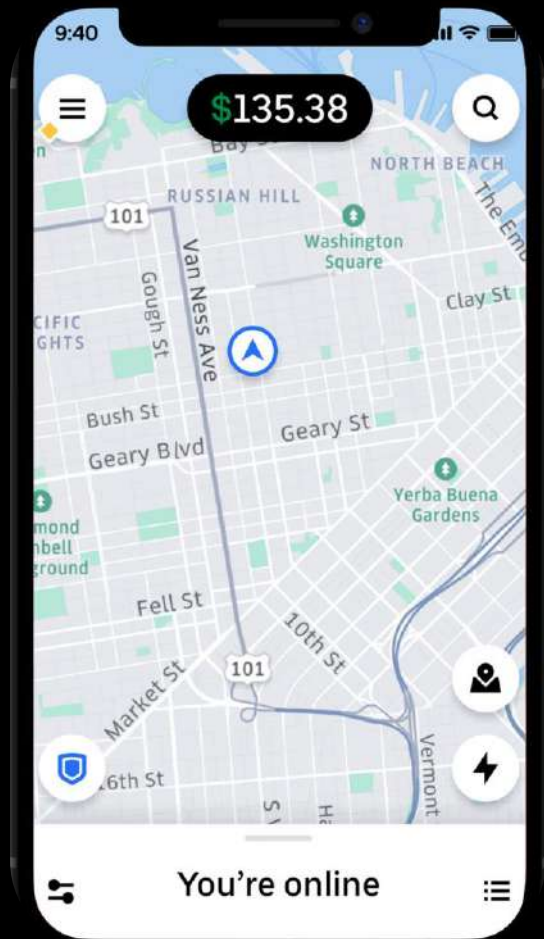
On-the-go
charging

Home charging

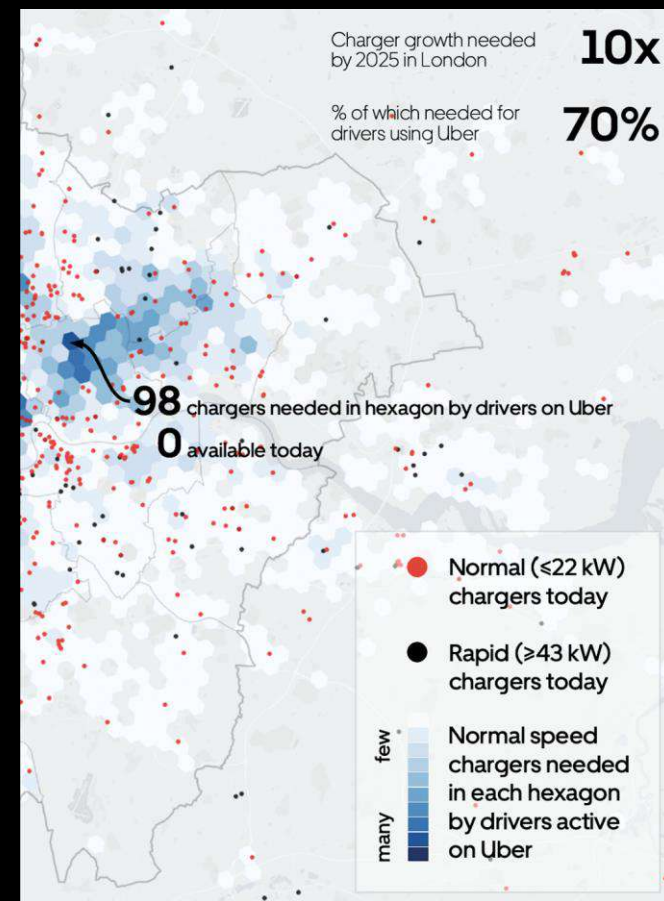
Street charging

Depot charging

(Ultra) Rapid charging



In app experience



Demand Mapping

Learnings

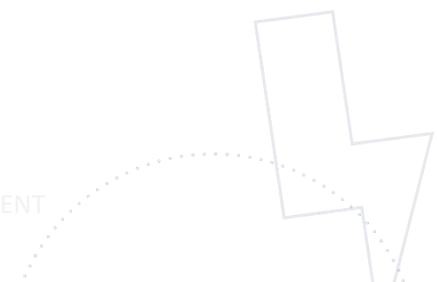
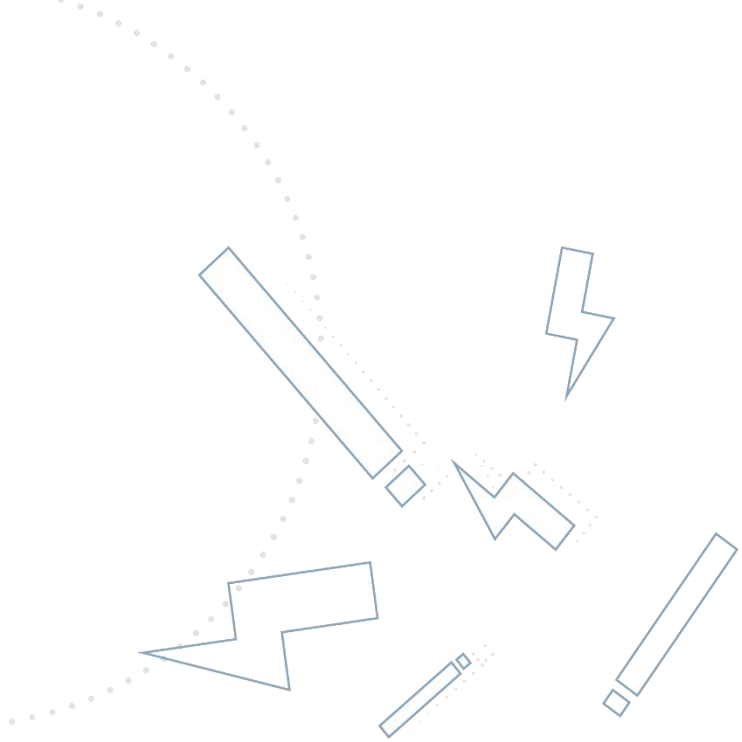
- **‘Right to charge’**: ease financial & administrative burden of at- and near-home charging
- **Faster deployment of EV charging** especially at urban nodes like airports and train stations
- **Address charging deserts** by providing chargers in low-income neighborhoods
- **Enhance public-private partnerships**: Bring all players involved in the ‘charging chain’ together



CLICK

USER-CHI FINAL EVENT – June 18TH, 2024

VMZ Berlin / Ishak Gougam



Introduction



Problem:

Cities need assistance in evaluating the best locations for charging points.



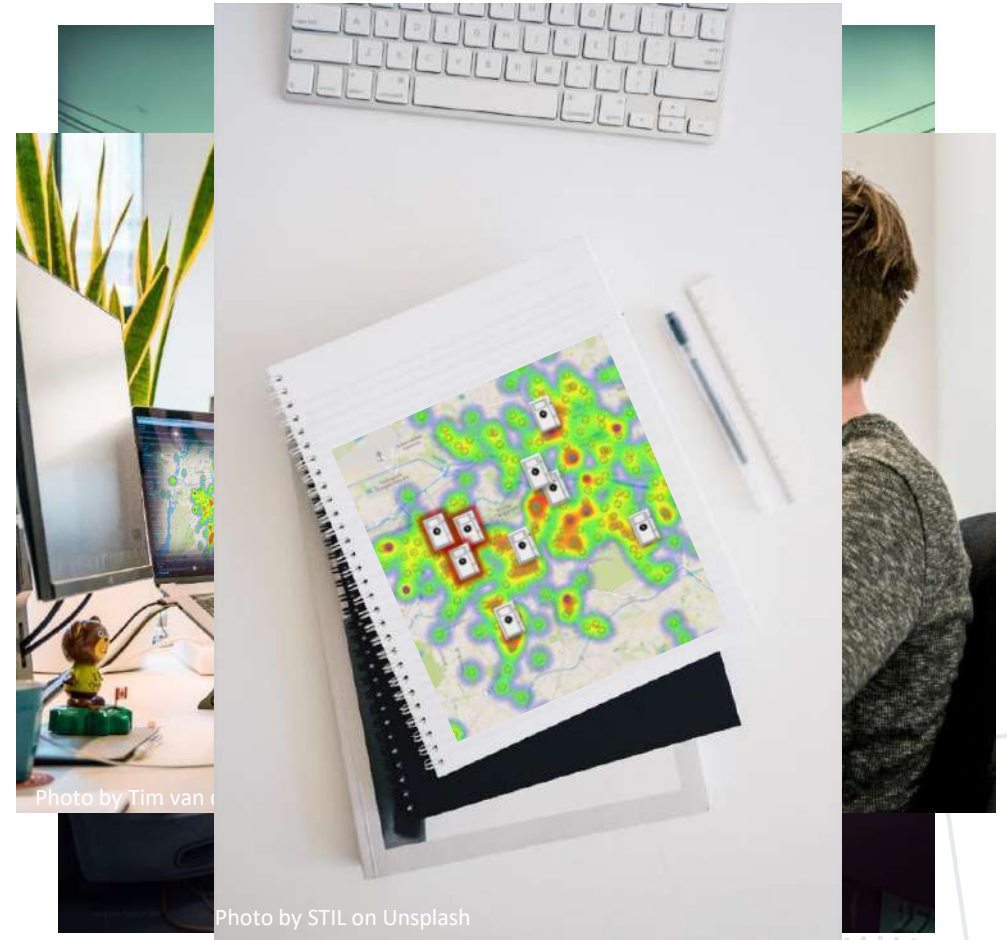
Idea:

Decision support tool with GIS statistical calculation



Solution:

- Easy-to-use online platform with personal accounts and custom projects and calculation function
- CLICK – Charging infrastructure Location concept development kit

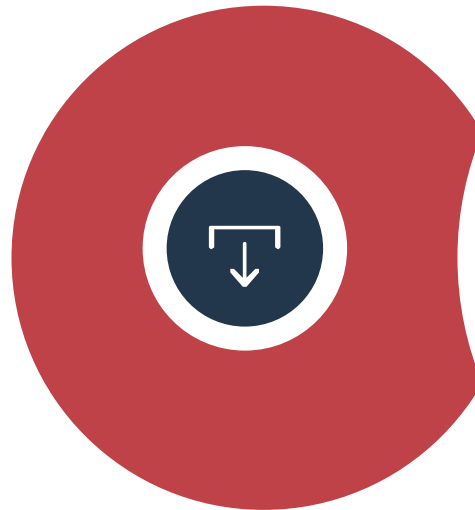


Introduction



Create a new project

City, Country



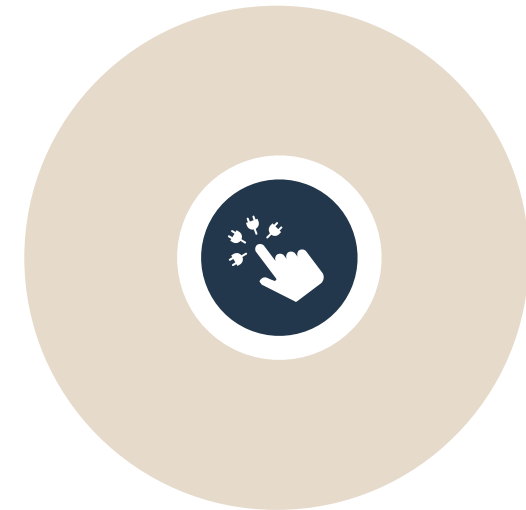
Set your personal goal

„Become a market leader in infrastructure“
„Provide a basic coverage“



Feed in geospatial data

Planning Area, Road Network, POIs, Parking Areas, Electrical Grid



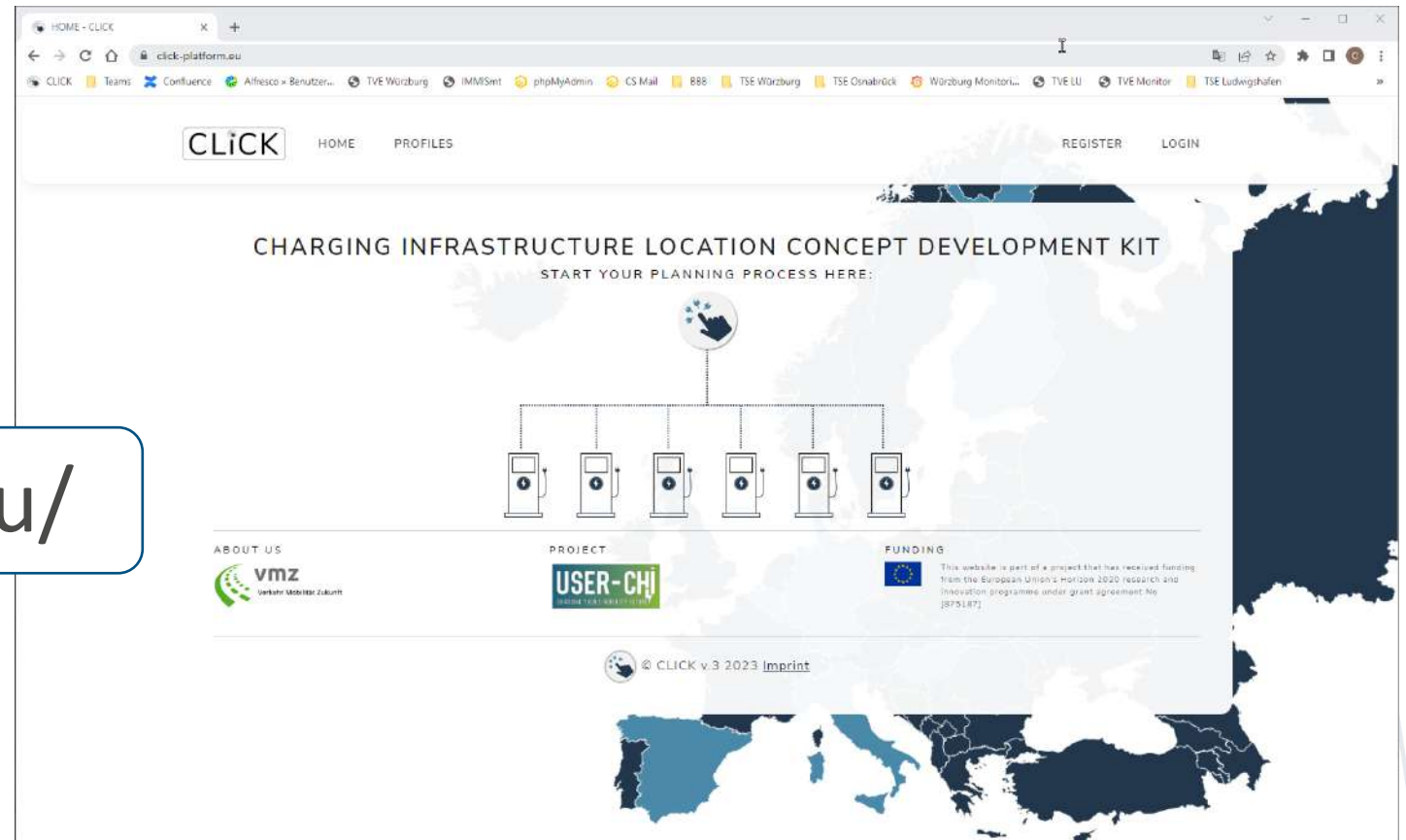
Get recommendation

Number of charging points and technology by cell

DEMONSTRATION



<https://click-platform.eu/>



Testing & Results

1

- **Scope:** Detailed manual for the use of CLICK
- **Style:** Clear instructions in bullet point form complemented with screenshots of the software (e.g. Microsoft Support)
- **Format:** PDF

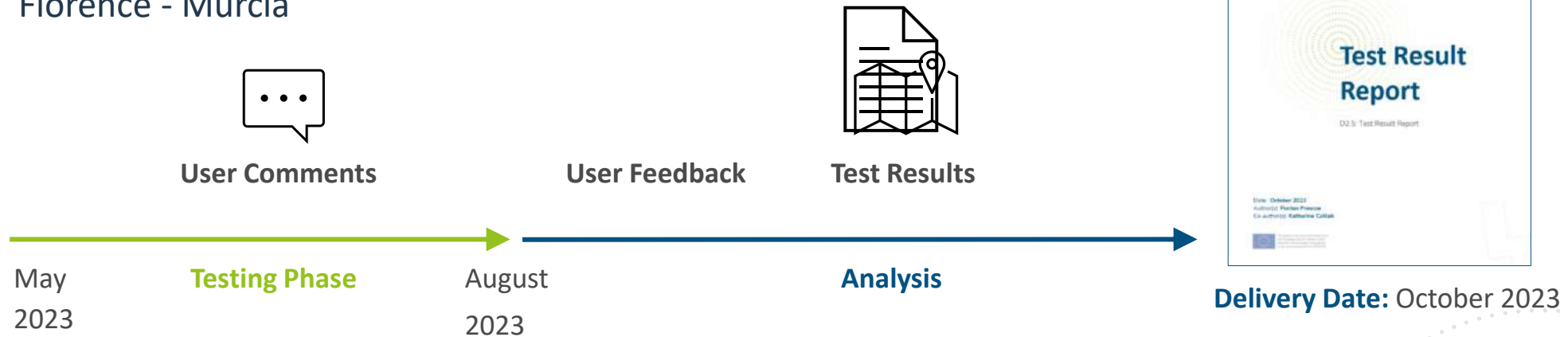
2

- **Scope:** Detailed explanation of the CLICK tool with an integrated Q & A session
- **Style:** Clear oral instructions by leading through the software step by step and answering questions
- **Format:** Microsoft Teams Webinar

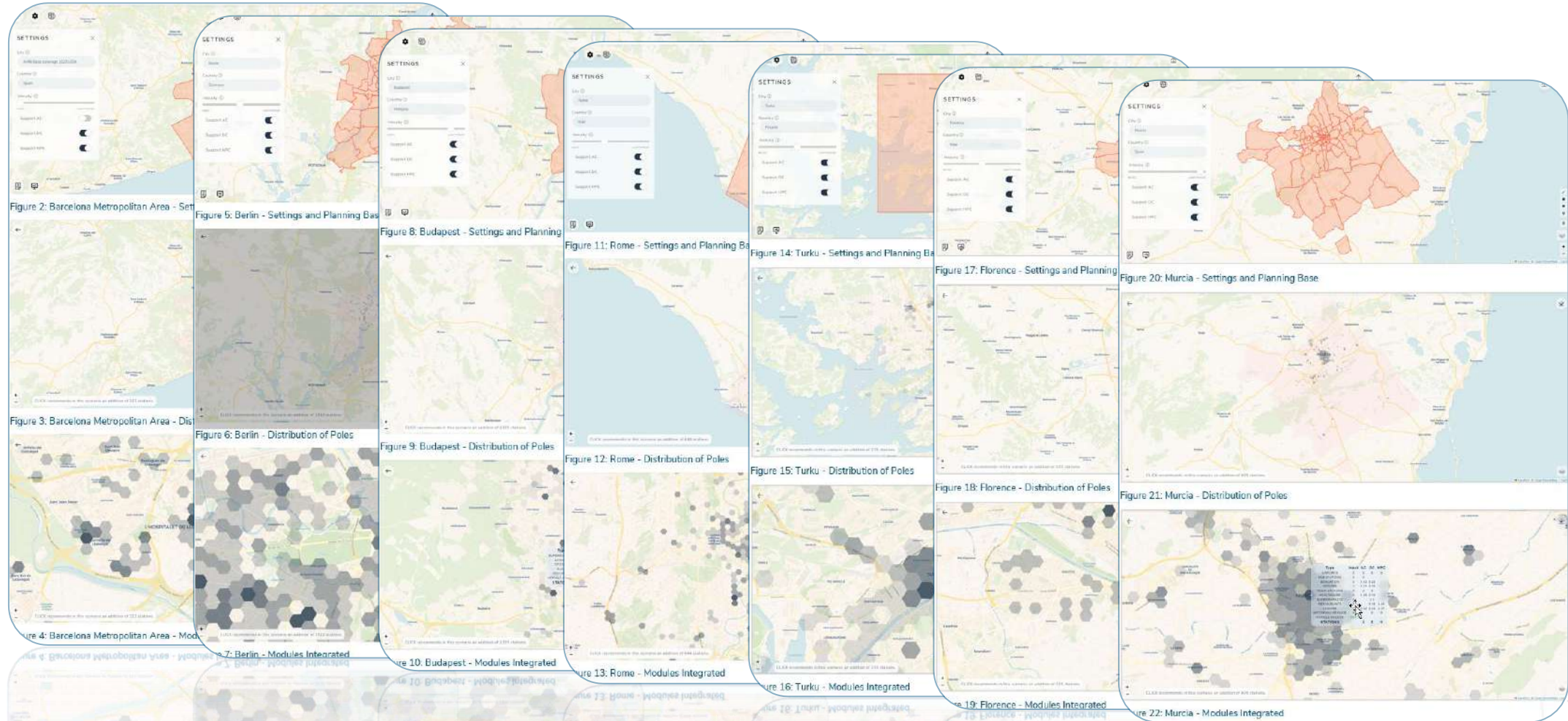


City:

Barcelona Metropolitan Area – Berlin – Budapest – Rome – Turku – Florence – Murcia

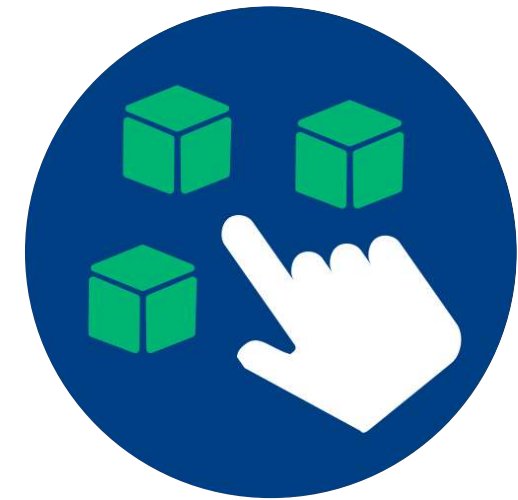


Testing & Results



Outlook

- After the end of the USER-CHI project, VMZ keeps CLICK online
- VMZ will apply for master planning and will use CLICK as a consulting product
- Further development of CLICK in the EU project Unchain



Connect With Us

Twitter: @Userchi_H2020

LinkedIn: <https://bit.ly/2W7M3mW>

Website: www.userchi.eu


Email: info@userchi.eu

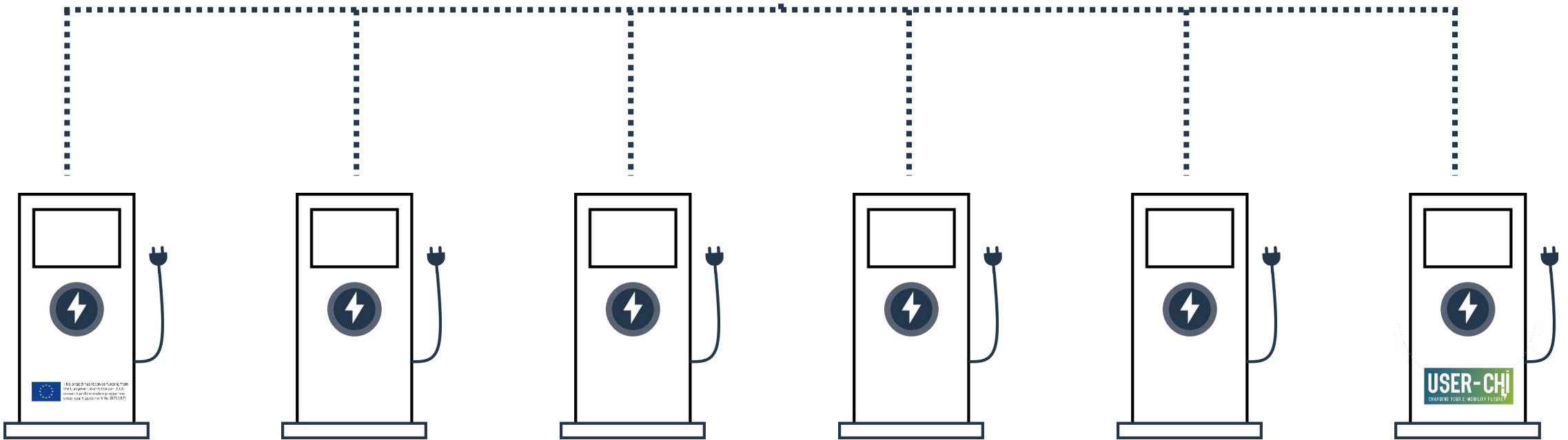


Ishak Gougam

 ishak.gougam@vmzberlin.com

 Phone: +49 30 81453-182

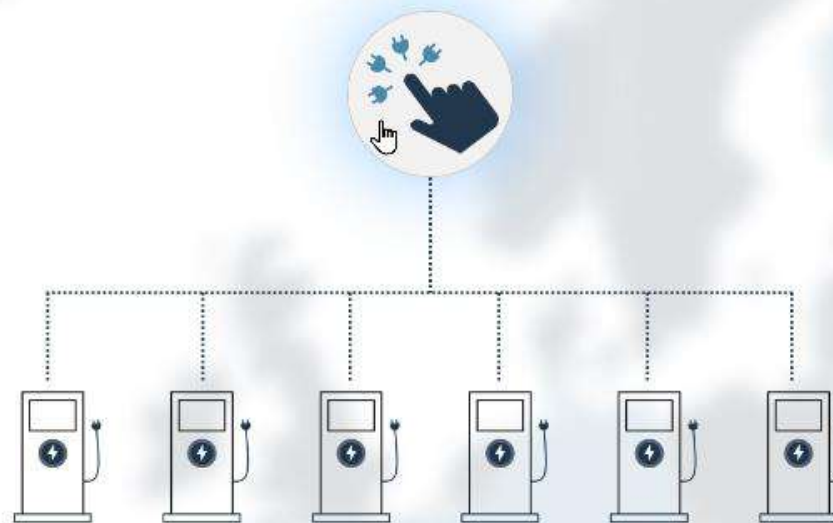
 **VMZ Berlin Betreibergesellschaft mbH**
Ullsteinstr. 120, Turm C
12109 Berlin



CHARGING INFRASTRUCTURE LOCATION CONCEPT DEVELOPMENT KIT

Welcome to CLICK, the online platform for suggesting charging locations for e-mobility. With CLICK, city planners and government officials can easily identify gaps in charging infrastructure and make data-driven decisions to improve the availability and accessibility of charging stations.

START YOUR PLANNING PROCESS HERE:



ABOUT US



PROJECT



FUNDING



This website is part of a project that has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]



REGISTER

CREATE A NEW ACCOUNT.

Email

user@click-platform.eu

Password

••••••••

Confirm password

••••••••

REGISTER

ABOUT US



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REGISTER CONFIRMATION

Please check your email to confirm your account.

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REGISTER CONFIRMATION

You have successfully confirmed your account..

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FUNDING



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LOG IN TO YOUR PERSONAL ACCOUNT.

Email
user@click-platform.eu

Password
●●●●●●●●

Remember me?

LOG IN

[Forgot your password?](#)

[Register as a new user](#)

[Resend email confirmation](#)

ABOUT US



PROJECT



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YOU DON'T HAVE ANY PLANNINGS YET.



Add new planning.

ABOUT US



PROJECT



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YOU DON'T HAVE ANY PLANNINGS YET.



ABOUT US



PROJECT

FUNDING

CREATE NEW PLANNING



Name ⓘ

Brussels

CREATE

This website is part of a project that has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No [875187]



SETTINGS



City ⓘ

Brussels

Country ⓘ

Belgium

Intensity ⓘ



BASIC

LIGHTHOUSE

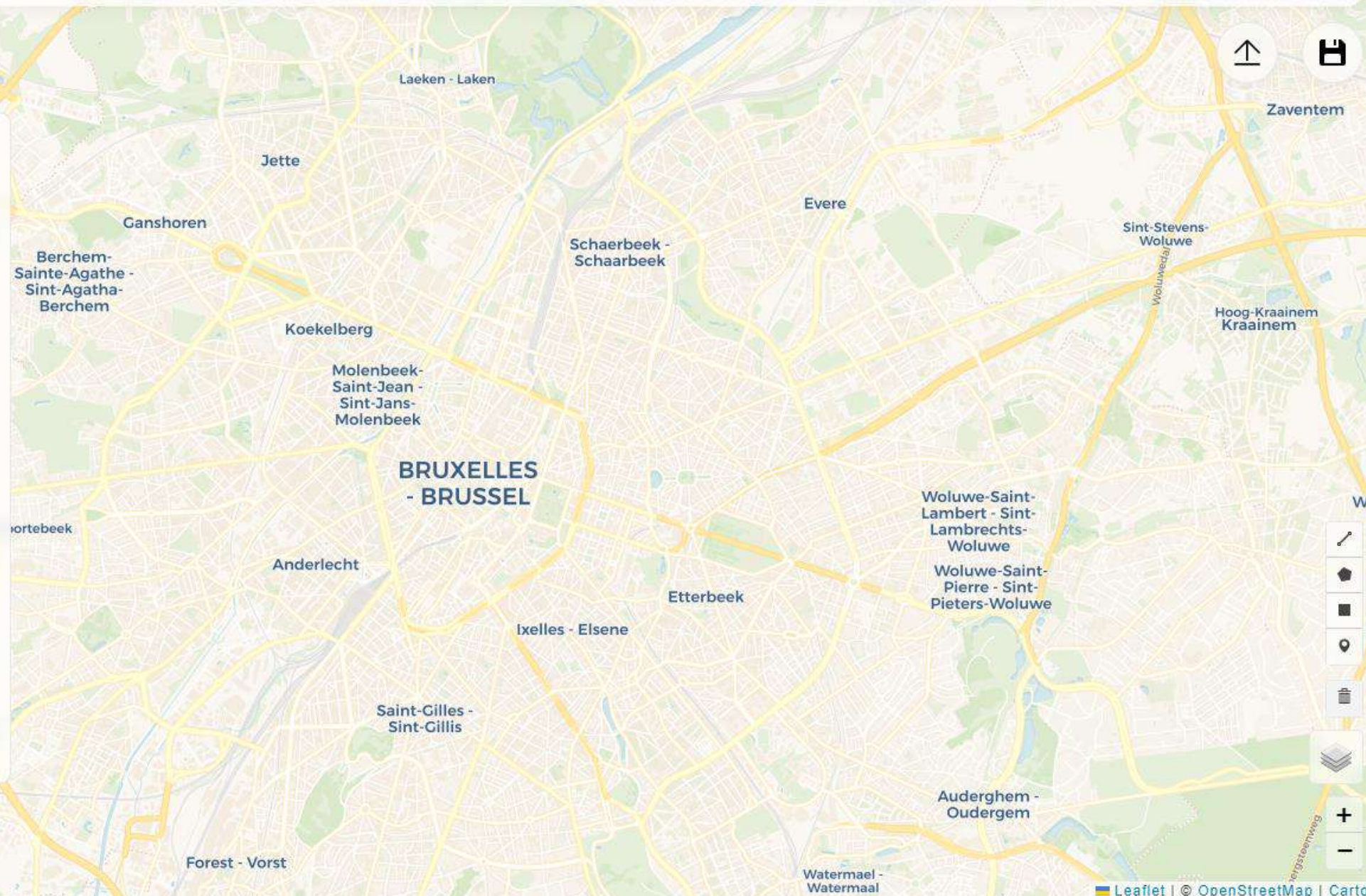
Support AC



Support DC



Support HPC

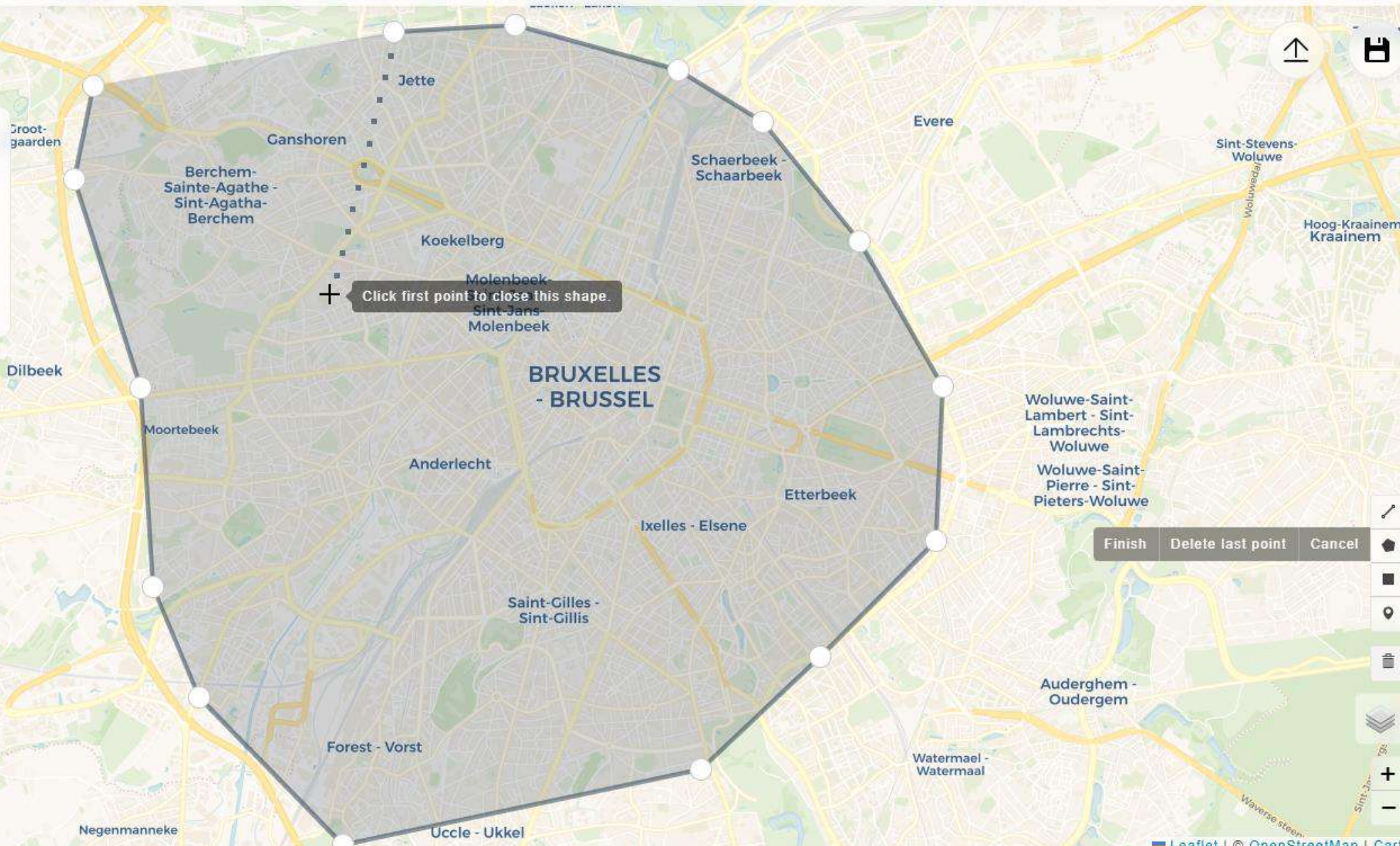




MODULES



PLANNING BASIS



Click first point to close this shape.

Finish Delete last point Cancel



← ⚙️ 🌐

MODULES + X

PLANNING BASIS

ADD MODULE X

Type ⓘ

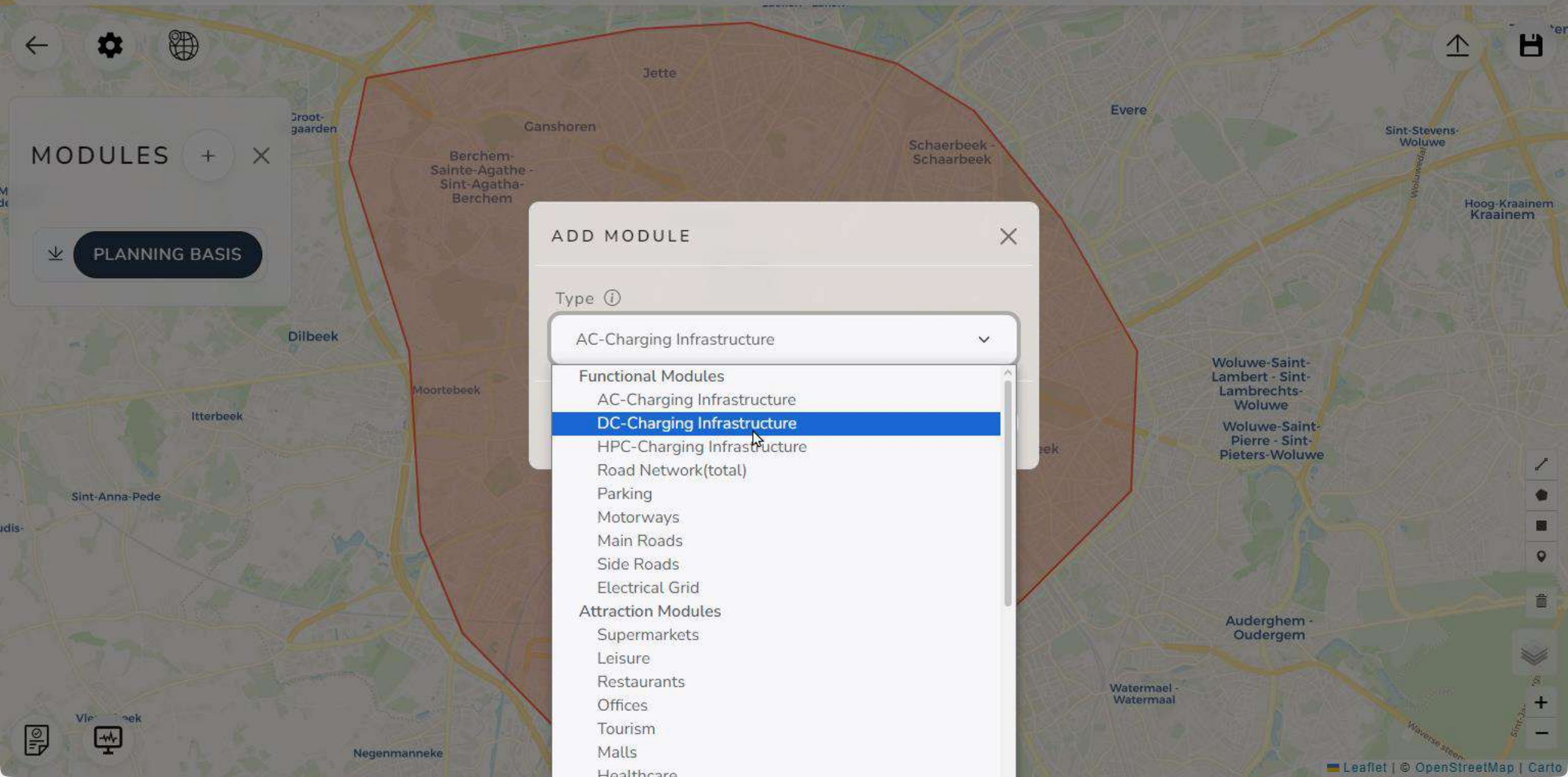
AC-Charging Infrastructure

Functional Modules

- AC-Charging Infrastructure
- DC-Charging Infrastructure**
- HPC-Charging Infrastructure
- Road Network(total)
- Parking
- Motorways
- Main Roads
- Side Roads
- Electrical Grid

Attraction Modules

- Supermarkets
- Leisure
- Restaurants
- Offices
- Tourism
- Malls
- Healthcare





MODULES



PLANNING BASIS



DC-CHARGING INFRASTRUCTURE



Öffnen

Dieser PC > Lokaler Datenträger (C:) > tmp >

Organisieren > Neuer Ordner

tmp durchsuchen

Name	Änderungsda
ishak.gougam	
tmp	
repos	
PMBrowser	
Orga	
TSE	
Verkehrslage_WÜ	
Verkehrslage	
USER-CHI_EU.A00000.AKZ6190018	
IBS Auswertung	
__MACOSX	13.03.2024 13
00 LOGO PACKAGE	20.07.2023 15
2022_A_S	31.05.2024 09
661399b6c392616ecad5ab3e_2024-04-08_...	17.05.2024 10
DO30_Belastungsbilder	21.12.2023 10
Doku	21.12.2023 14
sqldeveloper-22.2.1.234.1810-x64	14.12.2022 15
bezirksgrenzen.geojson	19.10.2023 09
map (1).geojson	03.11.2023 09
map.geojson	19.10.2023 09
SCENARIO_4 (1).geojson	04.10.2023 13

Dateiname:

GEOJSON-Datei (*.geojson)

Öffnen Abbrechen





MODULES



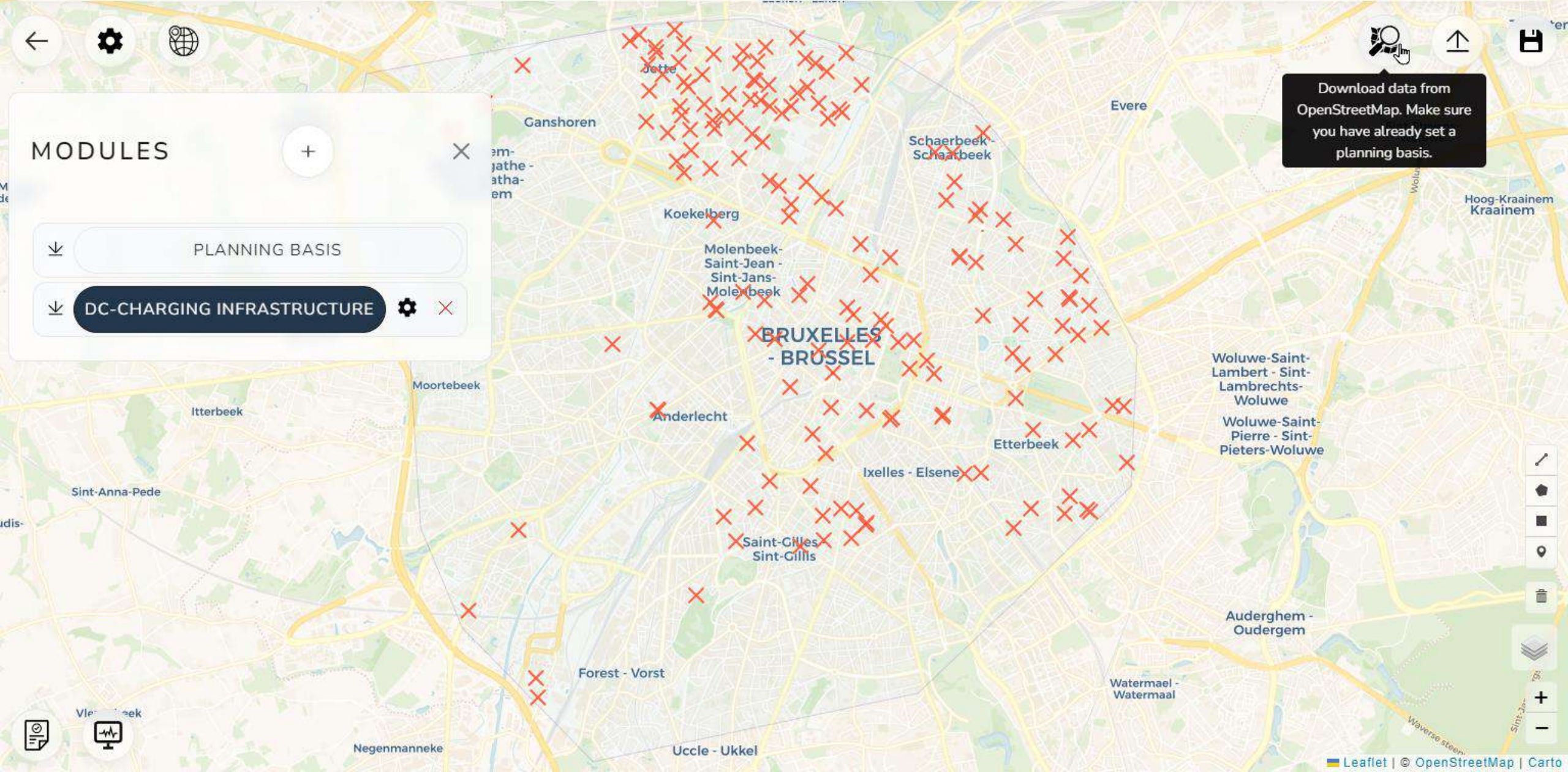
PLANNING BASIS



DC-CHARGING INFRASTRUCTURE



Download data from OpenStreetMap. Make sure you have already set a planning basis.





MODULES



PLANNING BASIS



DC-CHARGING INFRASTRUCTURE



ADD MODULE



Type ⓘ

Road Network(total)

Functional Modules

- AC-Charging Infrastructure
- DC-Charging Infrastructure
- HPC-Charging Infrastructure

Road Network(total)

- Parking
- Motorways
- Main Roads
- Side Roads
- Electrical Grid

Attraction Modules

- Supermarkets
- Leisure
- Restaurants
- Offices
- Tourism
- Malls
- Healthcare



MODULES



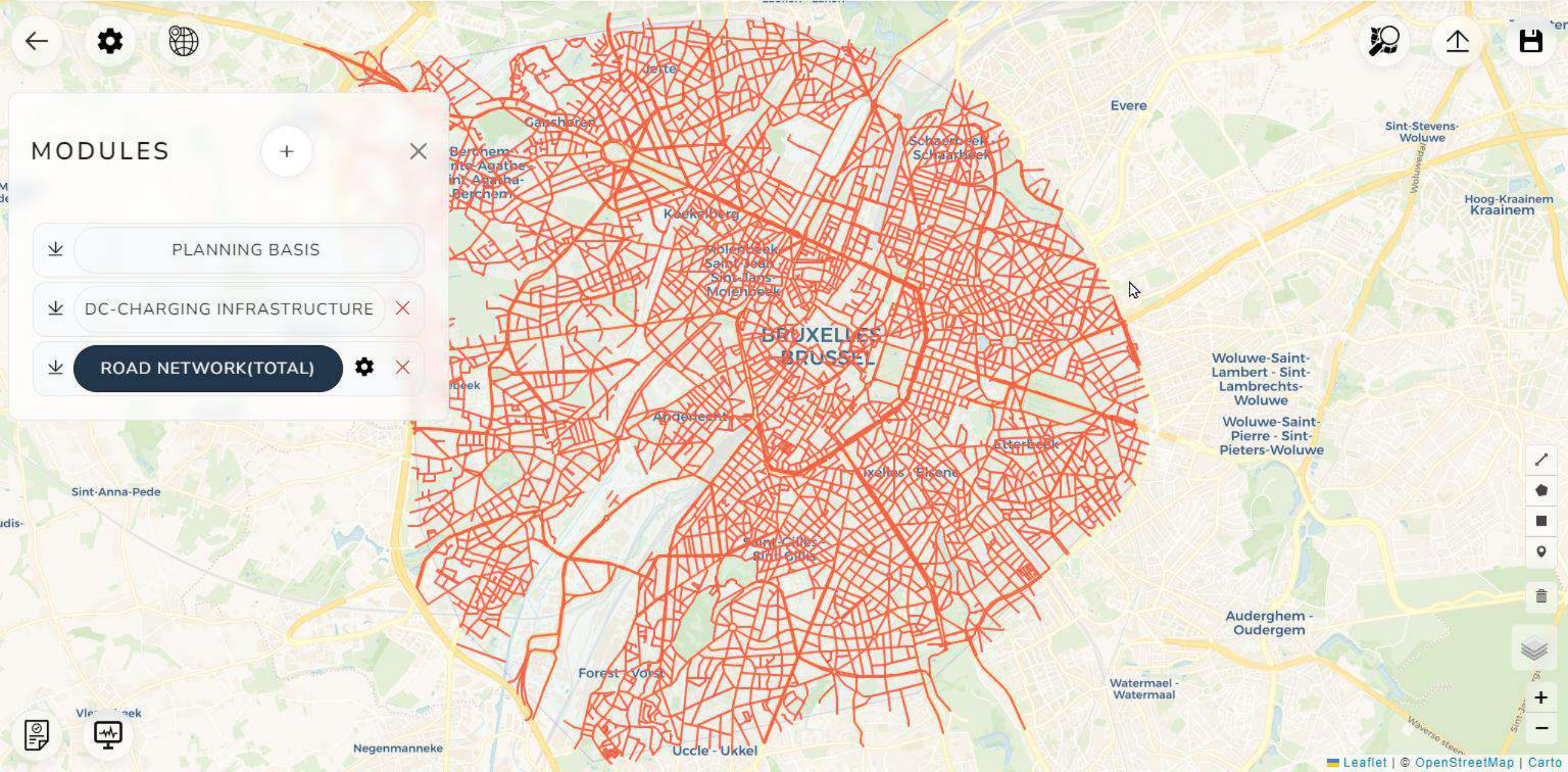
PLANNING BASIS



DC-CHARGING INFRASTRUCTURE



ROAD NETWORK(TOTAL)





MODULES



PLANNING BASIS



DC-CHARGING INFRASTRUCTURE



ROAD NETWORK(TOTAL)



Vle...eek

Negenmanneke

ADD MODULE



Type ⓘ

Restaurants

Name ⓘ

Restaurants

Weight ⓘ

1

Min.Input ⓘ

1

Max.Input ⓘ

10



Attraction

Min.AC ⓘ

Min.DC ⓘ

Min.HPC ⓘ

1.25

0

Max.AC ⓘ

Max.DC ⓘ

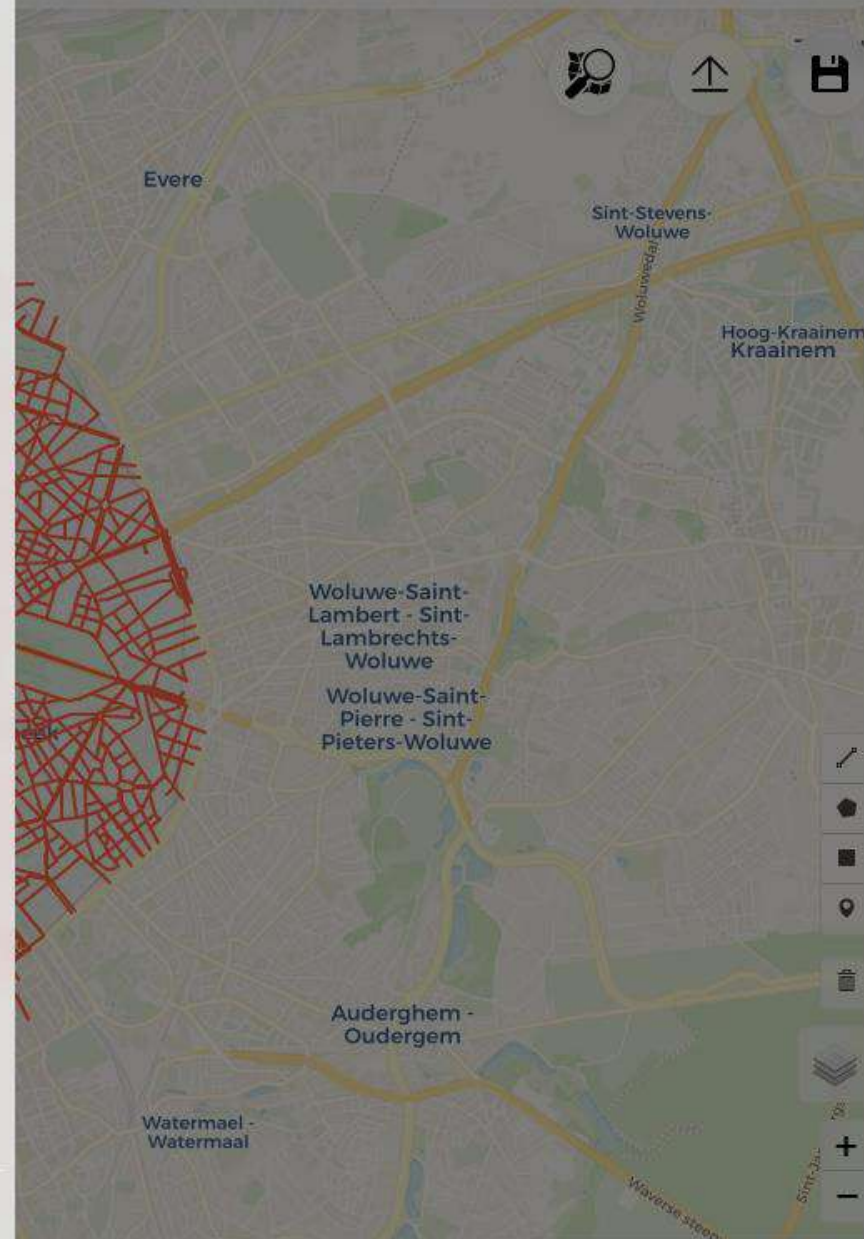
Max.HPC ⓘ

2.5

1

ADD

CLOSE





MODULES



PLANNING BASIS



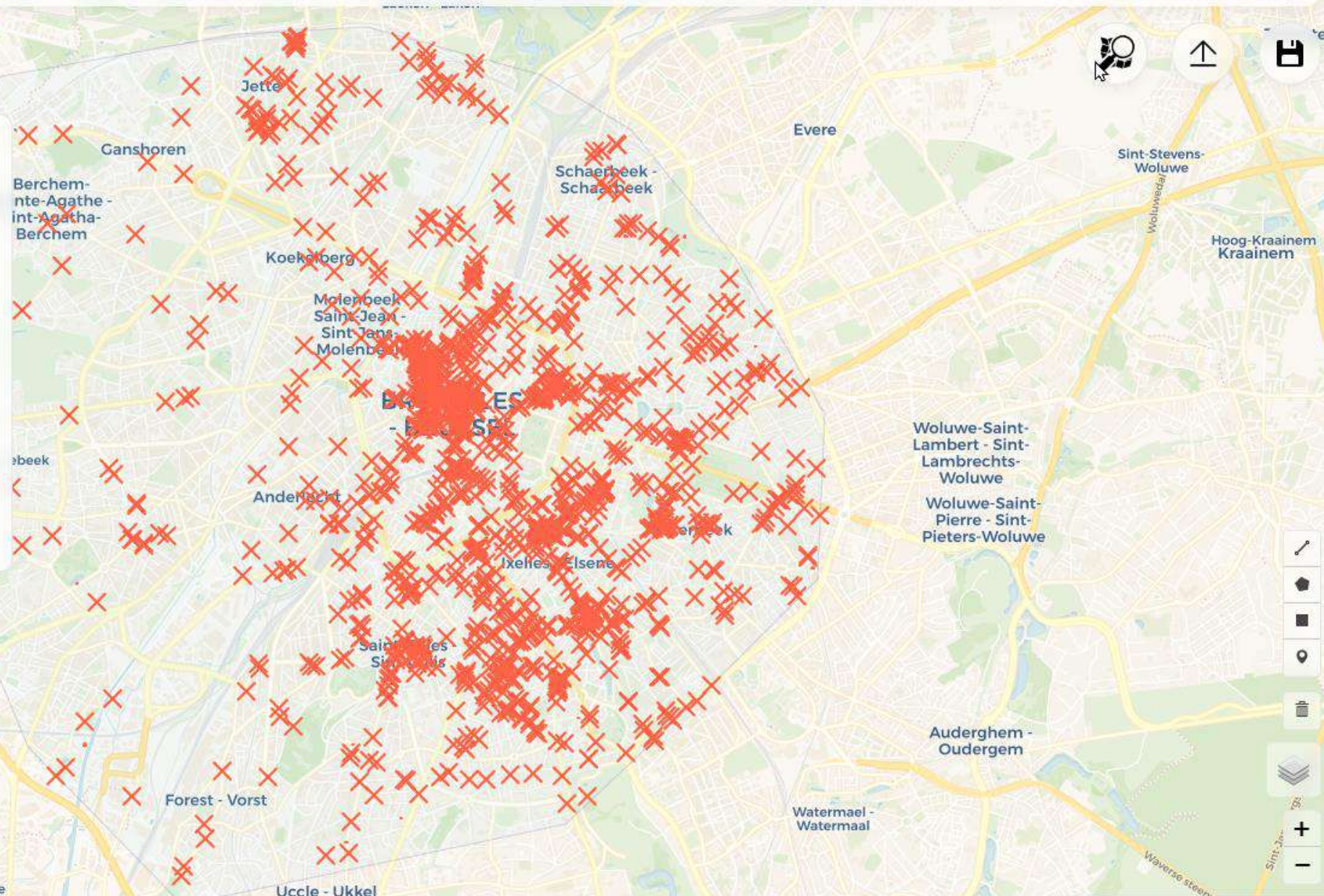
DC-CHARGING INFRASTRUCTURE



ROAD NETWORK(TOTAL)

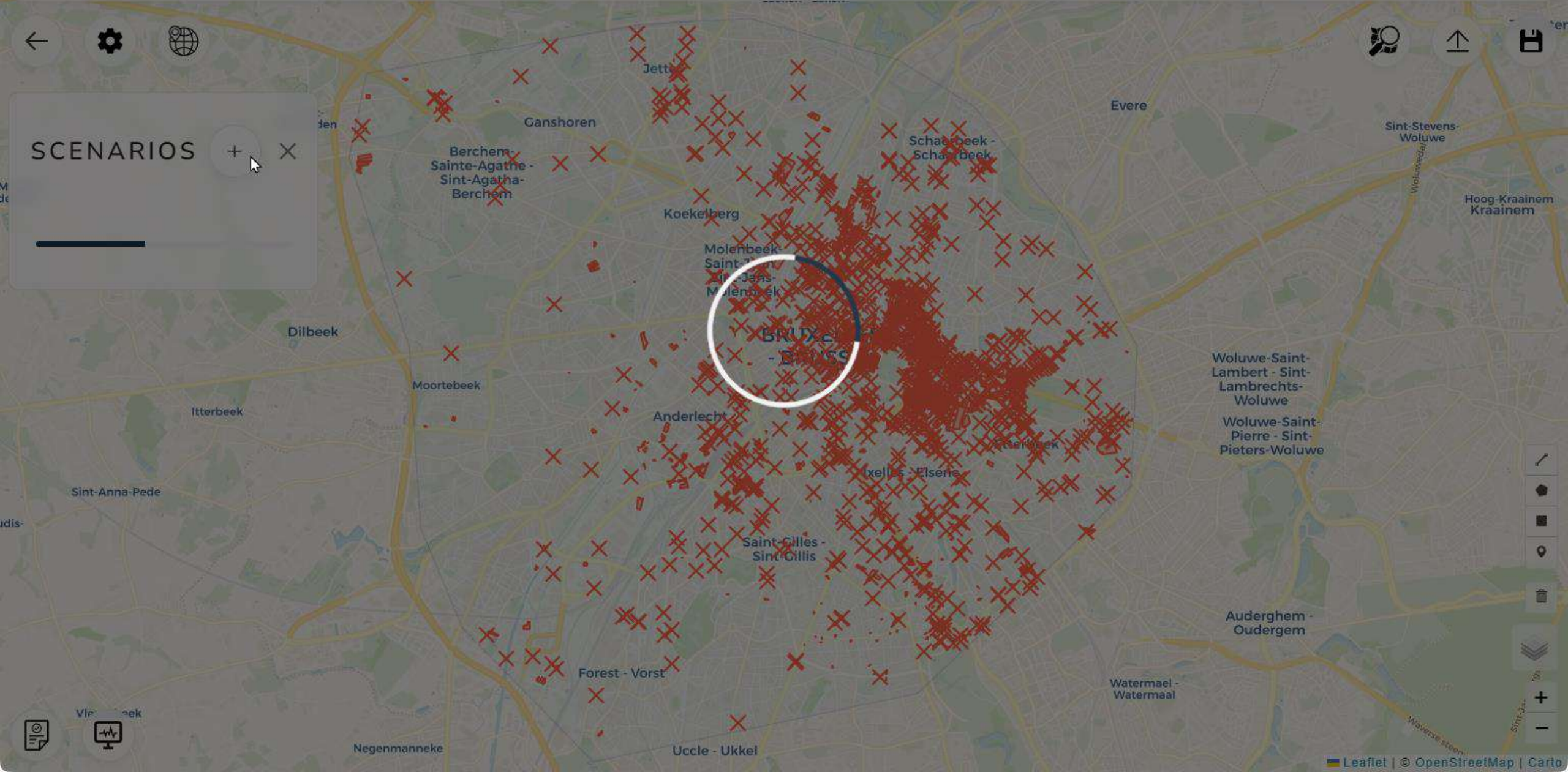
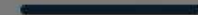


RESTAURANTS





SCENARIOS

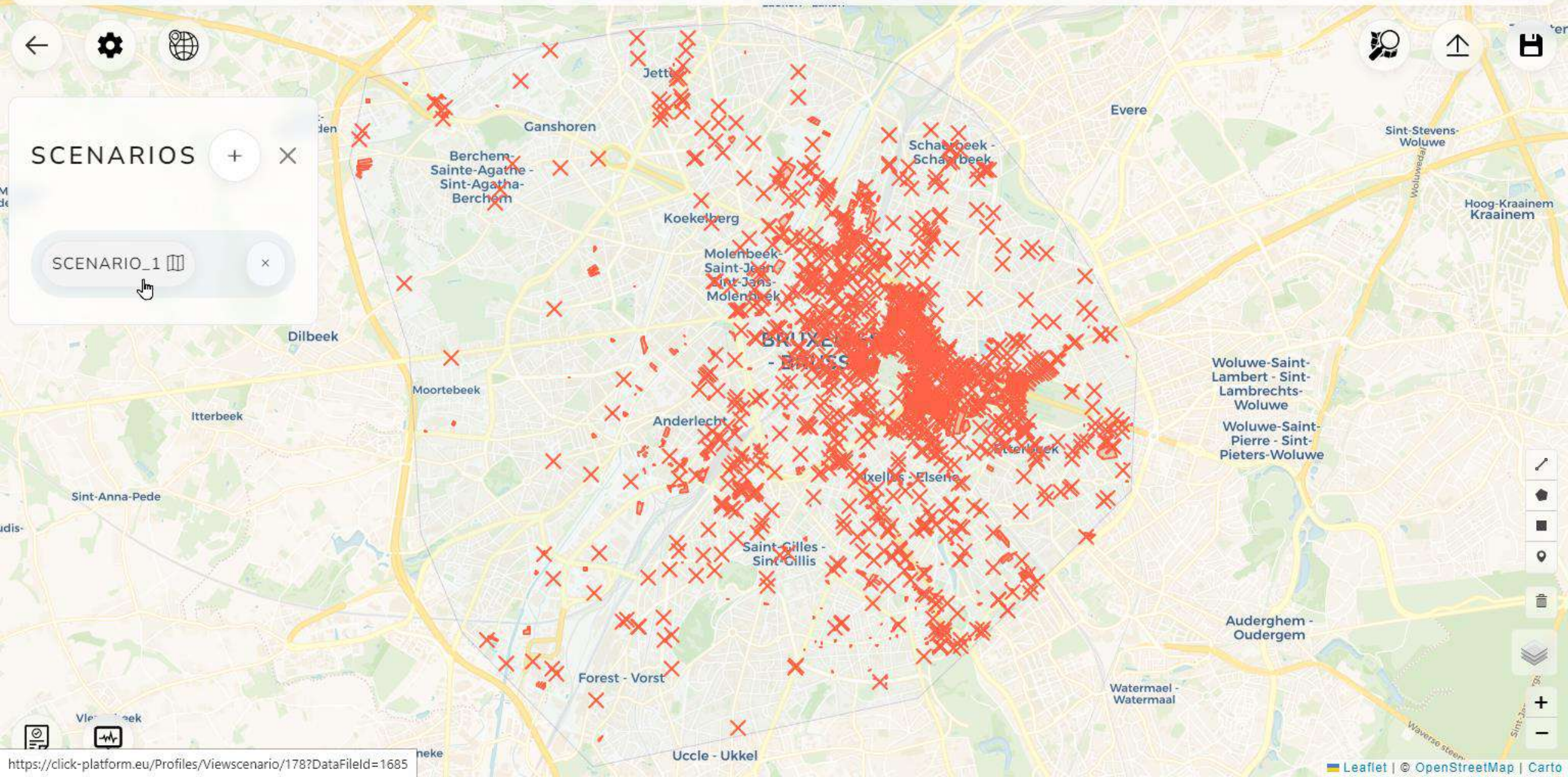


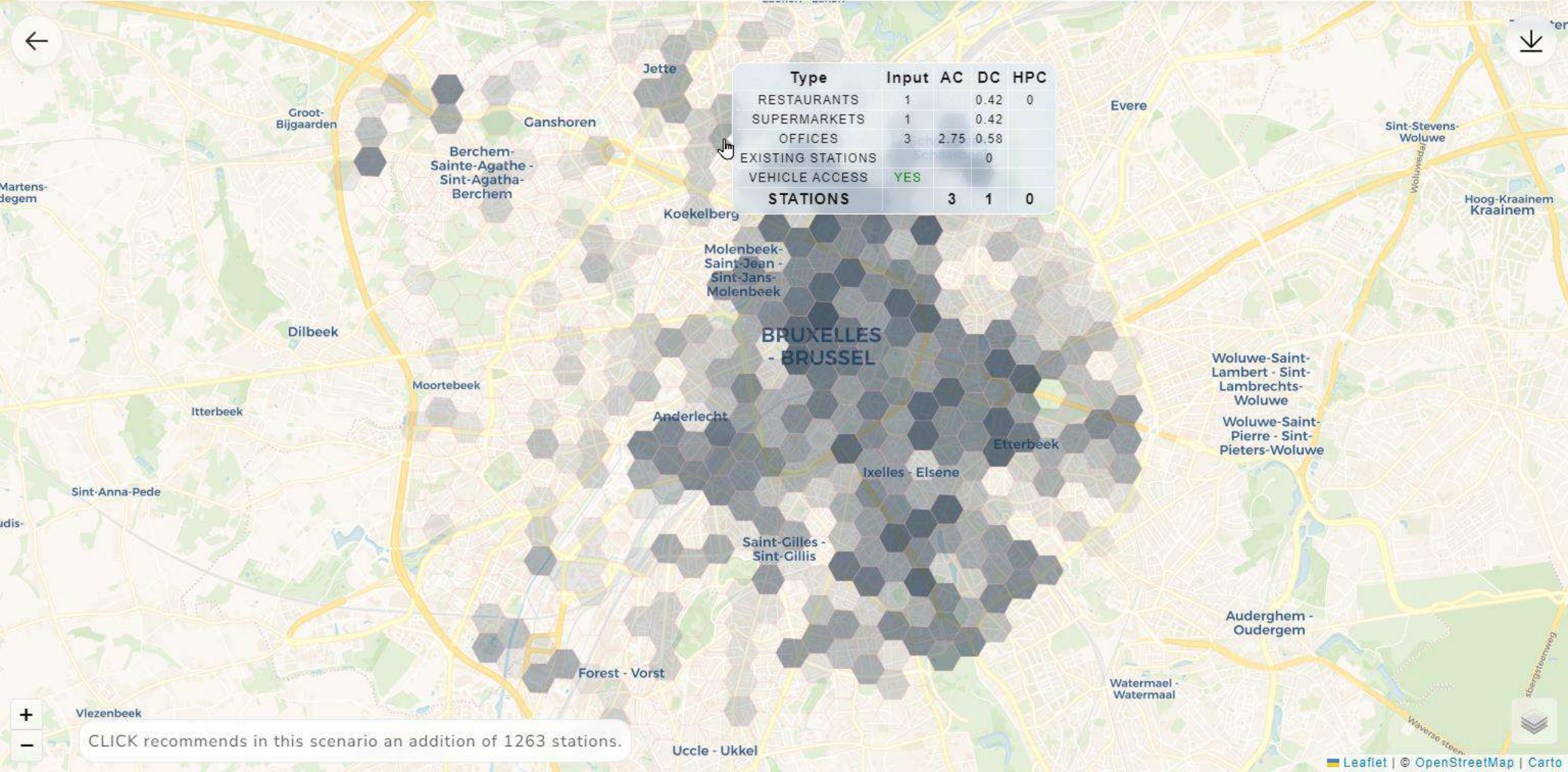


SCENARIOS



SCENARIO_1





BRUSSELS, BELGIUM



BERLIN, GERMANY



ABOUT US



PROJECT



FUNDING

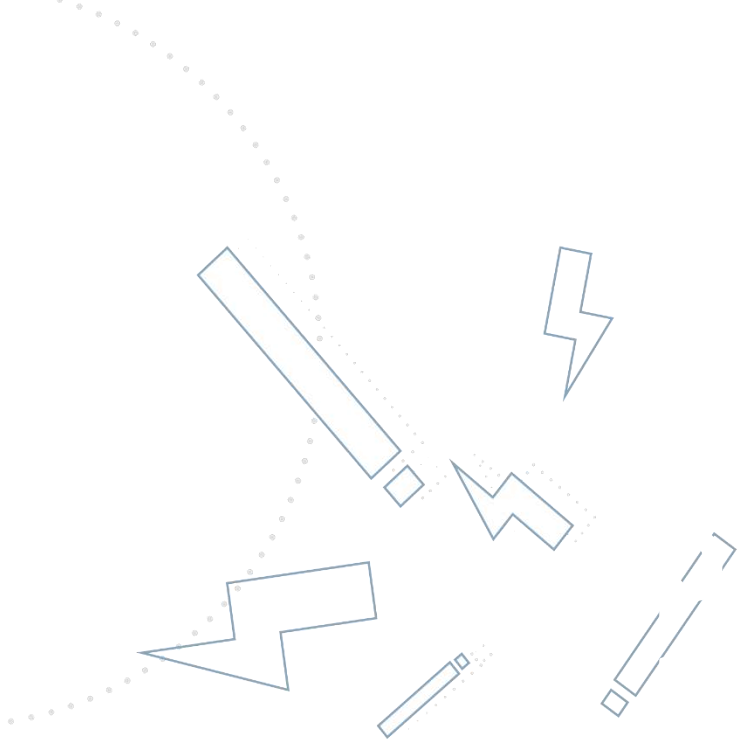


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THANK YOU

**TIME FOR A COFFEE
BREAK, LET'S MEET
BACK AT 16:00**





Setting the scene: the benefit and importance of smart and innovative charging solutions

Jaap Burger, RAP



Setting standards for smart charging solutions – a European perspective

Luka De Bruyckere, ECOS



Standards for smart charging

Luka De Bruyckere | Senior Programme Manager | 18.06.2024

What is a standard?

Voluntary but common way to

- implement specifications
- ensure interoperability



What is a standard? Examples

- EV charging plug
- Standardised communication protocols for enabling e.g.
 - V2G
 - Optimised load management
 - Grid services – emergency response



How can standards support policy making?

- Provide a common way of implementing legislative requirements
- EU Commission requests standardisation organisations to develop standards
- Needed to test whether product can be sold on the EU market
- Can be based on international standards (ISO/IEC)

EXAMPLE: AFIR

EU law on public charging infrastructure sets mandatory specifications for charging stations

- Commission requested smart charging standards
- Standards provide **interoperability**
- Key **smart charging** standards are not finished



Smart charging standards

ISO 15118-20 = V2G standard

IEC 63110 (OCPP?) = Management of charging infrastructure (CSMS)

IEC 63119 = Roaming standard

EN 50491-12-2 = Customer Energy Management standard (S2)

EV ↔ charging station

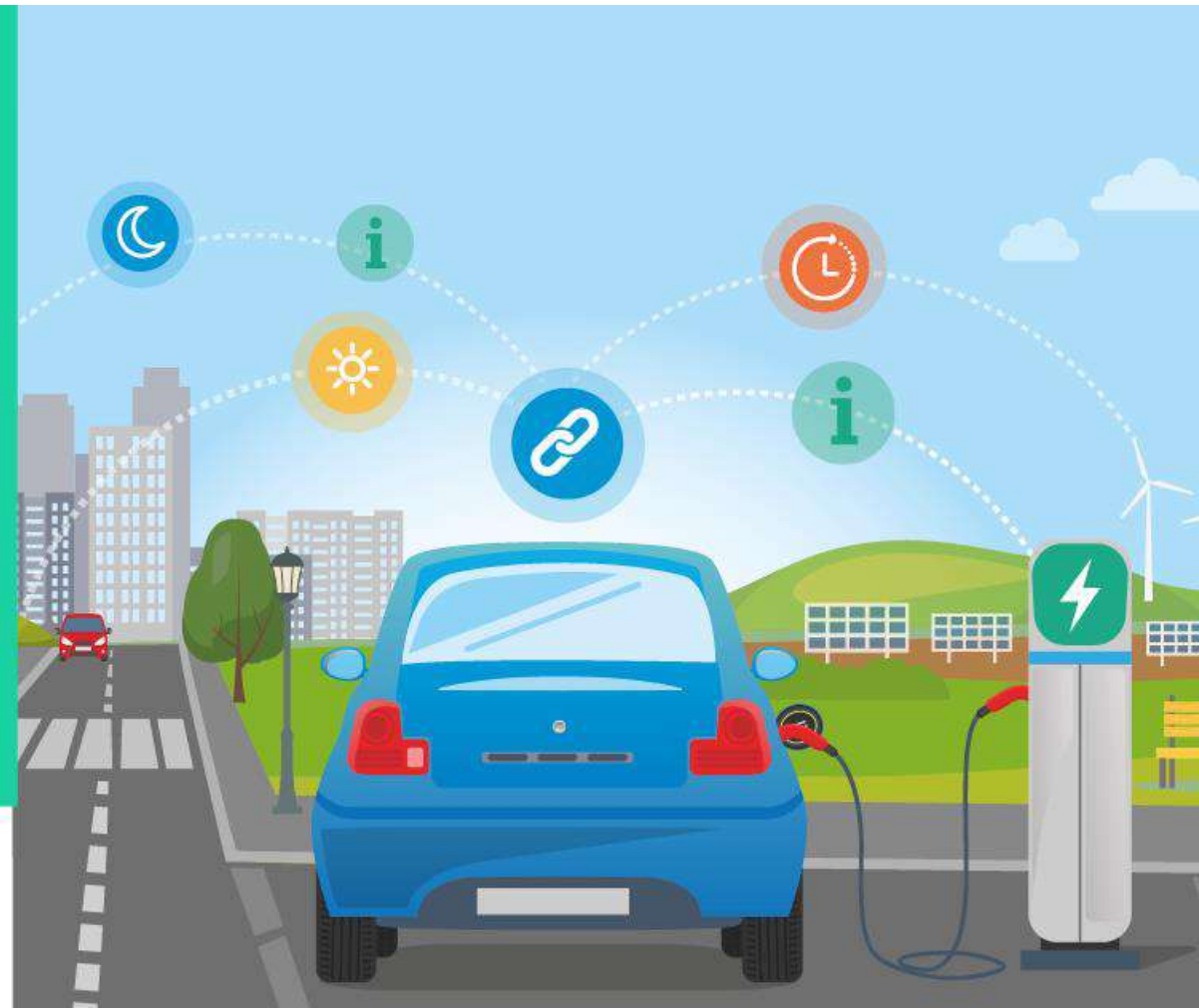
charging station ↔ charging station management system (CSMS)

CSMS ↔ third-party roaming systems

CSMS ↔ home energy management system (HEMS)

Standards for EV smart charging: A guide for local authorities

Planning for future-proof charging infrastructure in cities



Our recommendations for future-proof infrastructure

Make infrastructure ready to evolve with standards

- Anticipate the evolution of standards
 - Upgradable infrastructure
- = Future-proof infrastructure avoids replacement before end of expected lifetime





What should local authorities ask from charging station operators when issuing a tender?



Ensure infrastructure meets the **latest available smart charging standards**



Integrate upgraded or new standards into the charging station's software



Install charging stations with **sufficient computing and memory capacity**



Provide all **technical documentation** regarding the protocols applied



In new infrastructure, implement **V2G technology**, and anticipate future standards **IEC 63110 and IEC 63119**



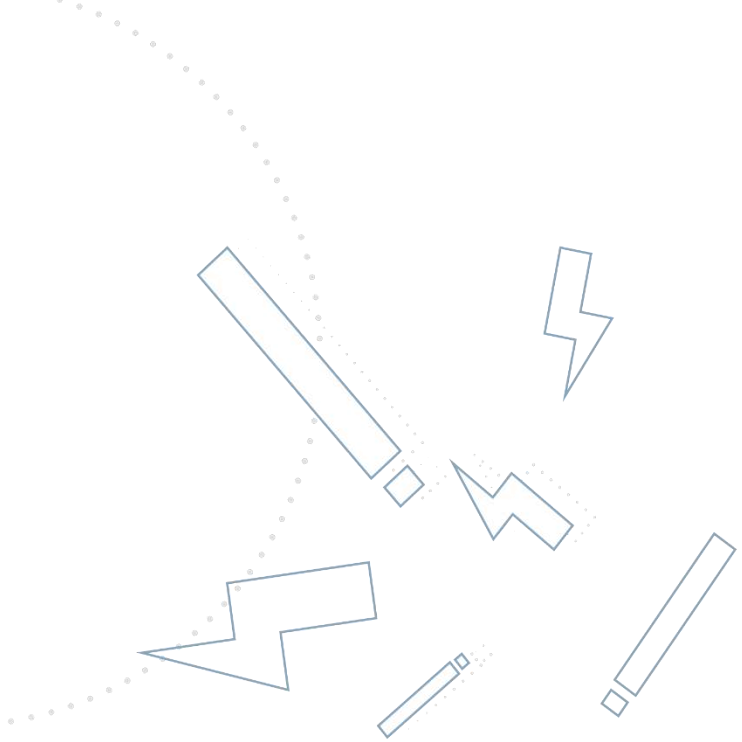
Conclusion and way forward

- Standards needed to make all charging stations **capable of smart charging**
- EC has a key role in bringing them to the EU level
 - **Smooth** process: EC to mandate ISO 15118-2 and 15118-20
 - **Delay** of IEC 63110, IEC 63119. Harms the roll-out of **future-proof** smart charging stations
- International standards need to be finalised asap to support legislation, while ensuring large scale EV grid integration
- In the meantime, local authorities can ensure that charging stations implement the right standards by **procuring upgradable charging stations**:
[Guide for cities](#) in evolving standardisation landscape

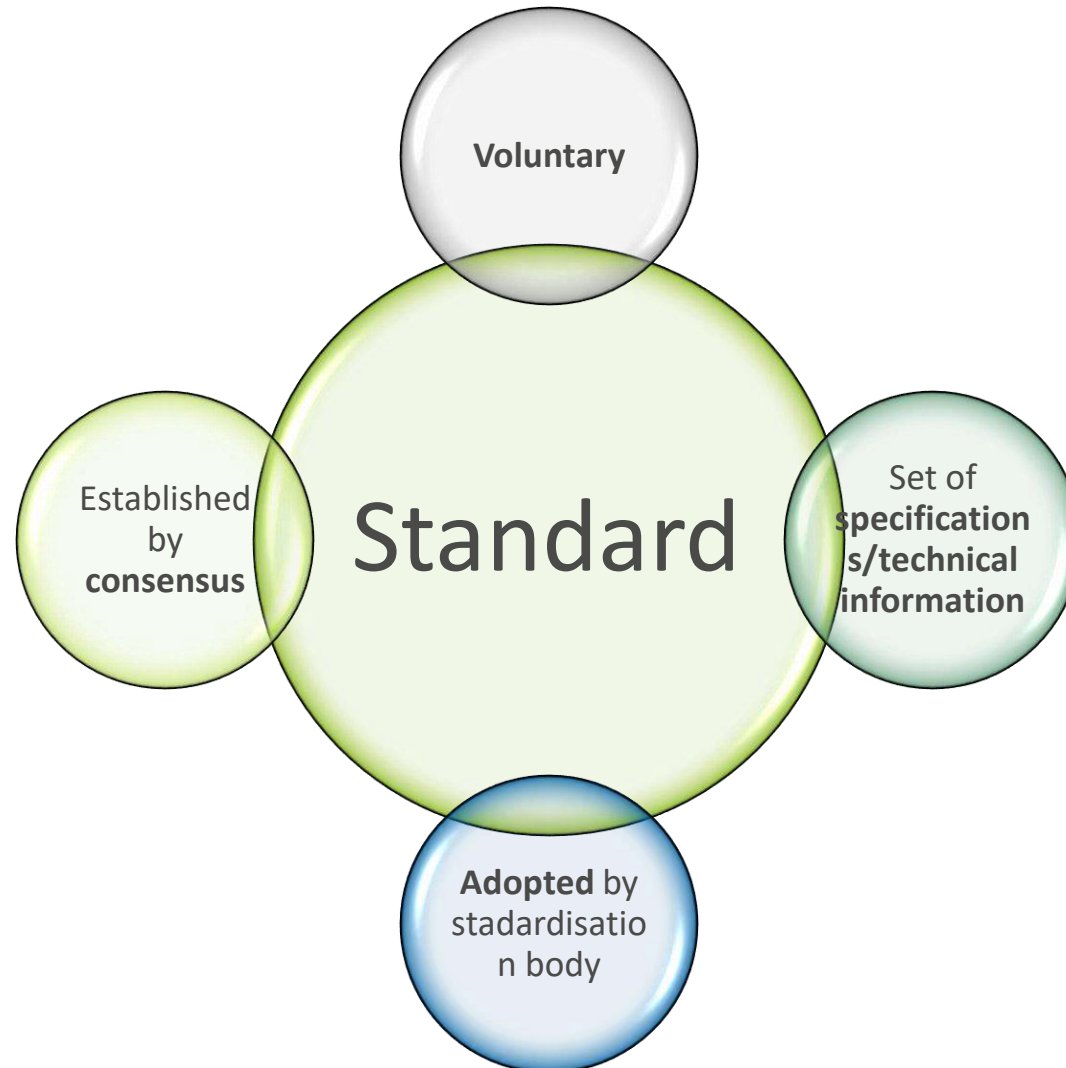


R&I contributing to standardisation

Date: **18/06/2024**
Author: **Javier López (UNE)**
Project Manager for Transport Means
jlopezr@une.org



Standards



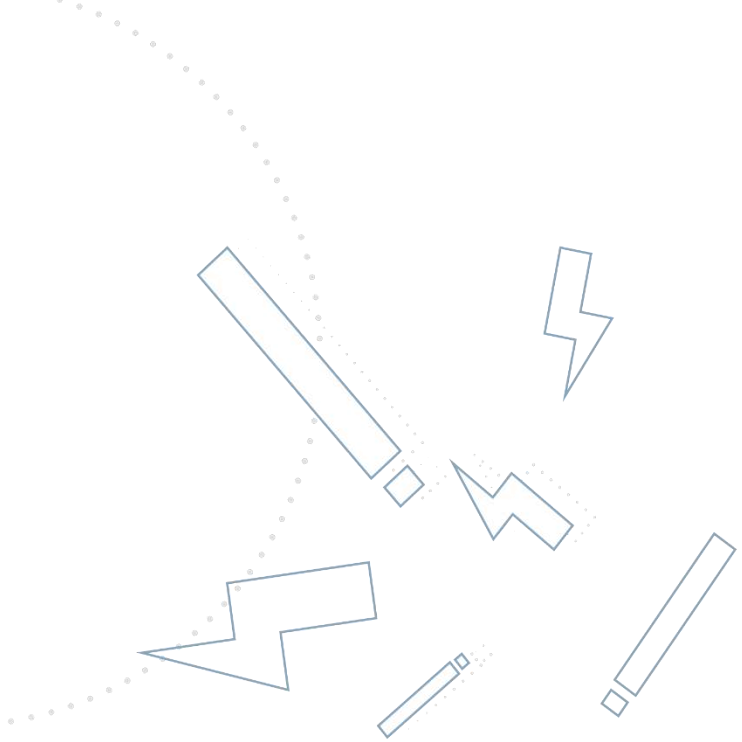
Standards

Provide a basis for mutual understanding among individuals, businesses, public authorities and other kinds of organizations

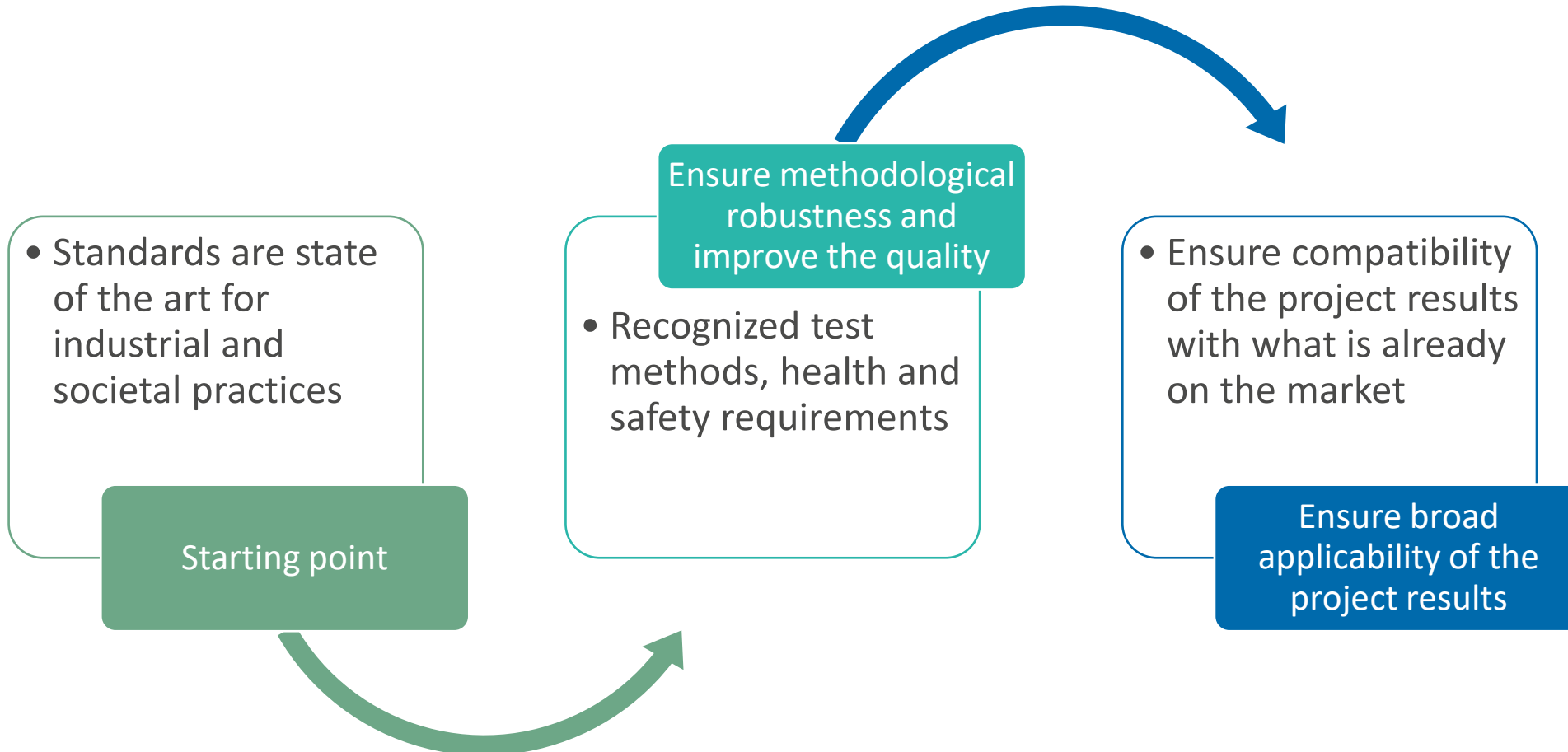
Facilitate communication, commerce, measurement and manufacturing

Benefit: reduce costs, enhance performance and improve safety

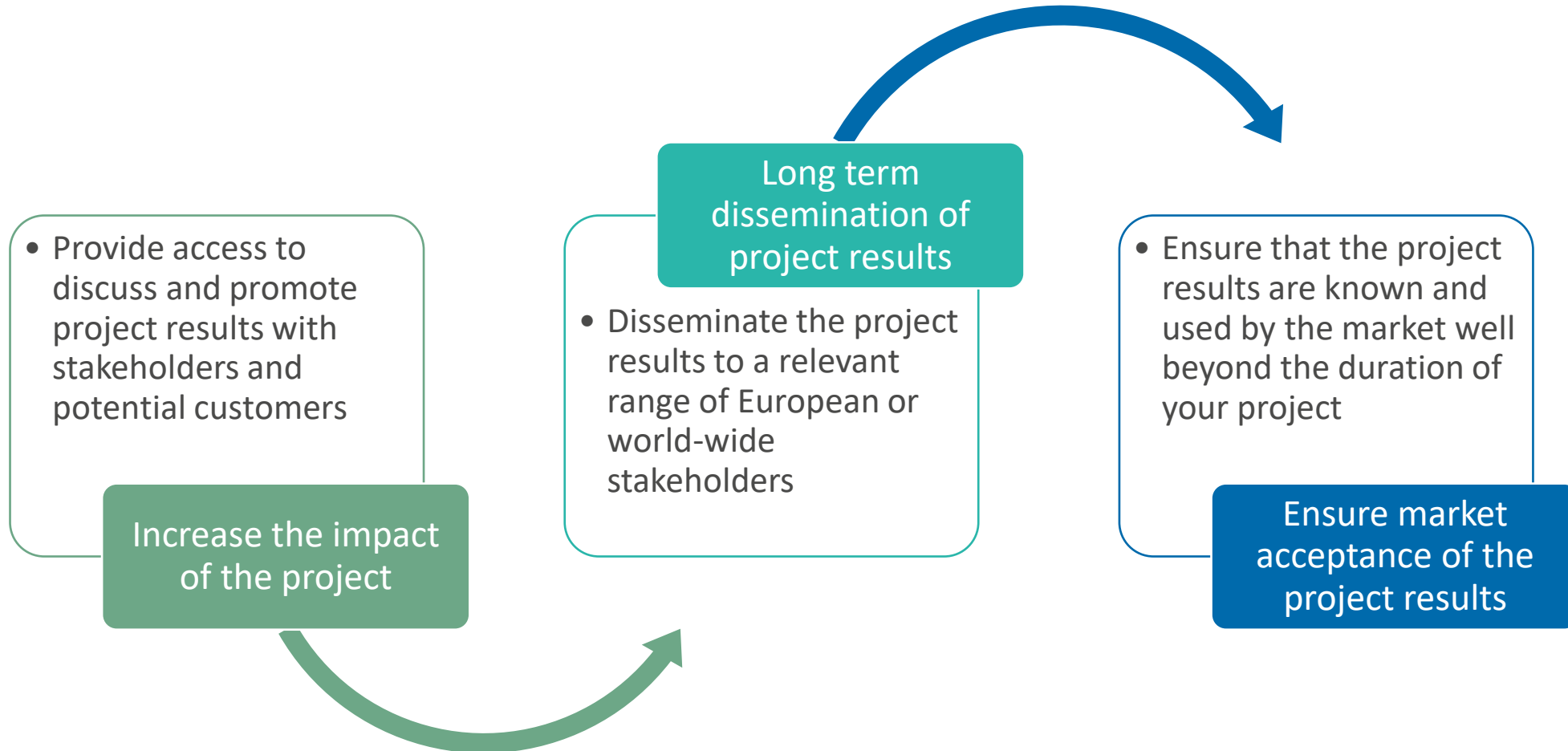
Ensure the compatibility of different components/products/services

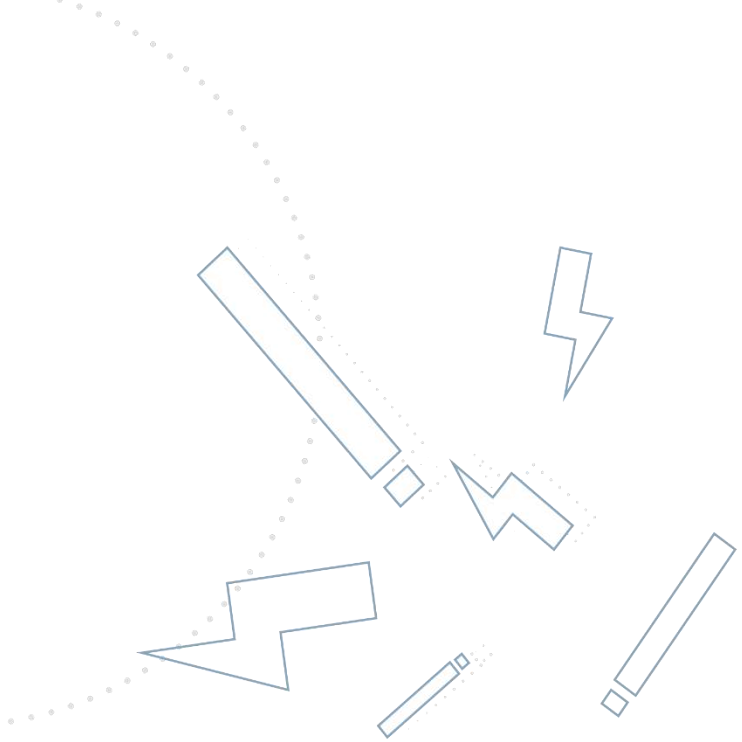


Early stages of the project

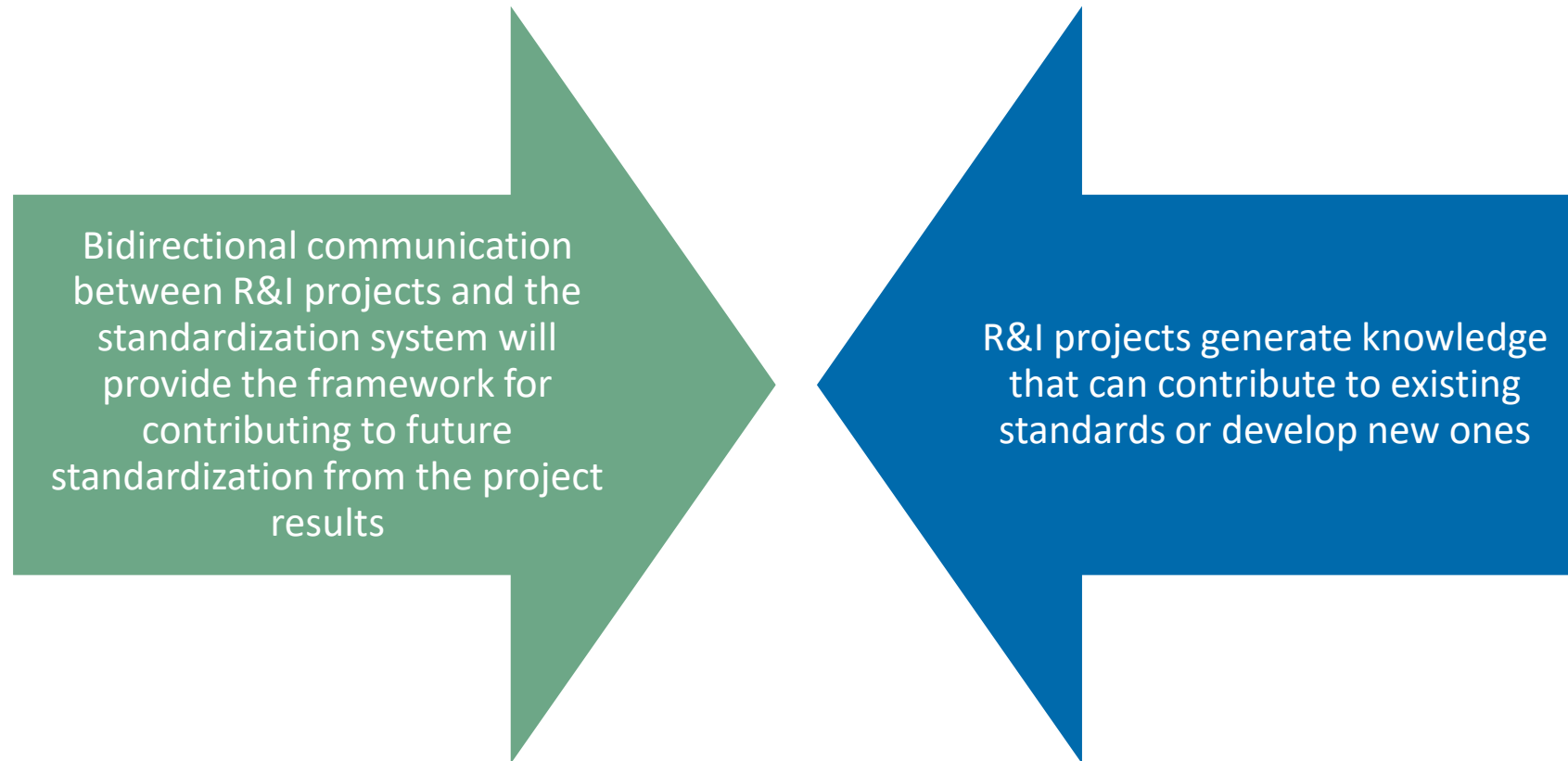


During and after the project





R&I projects contribute to standardization

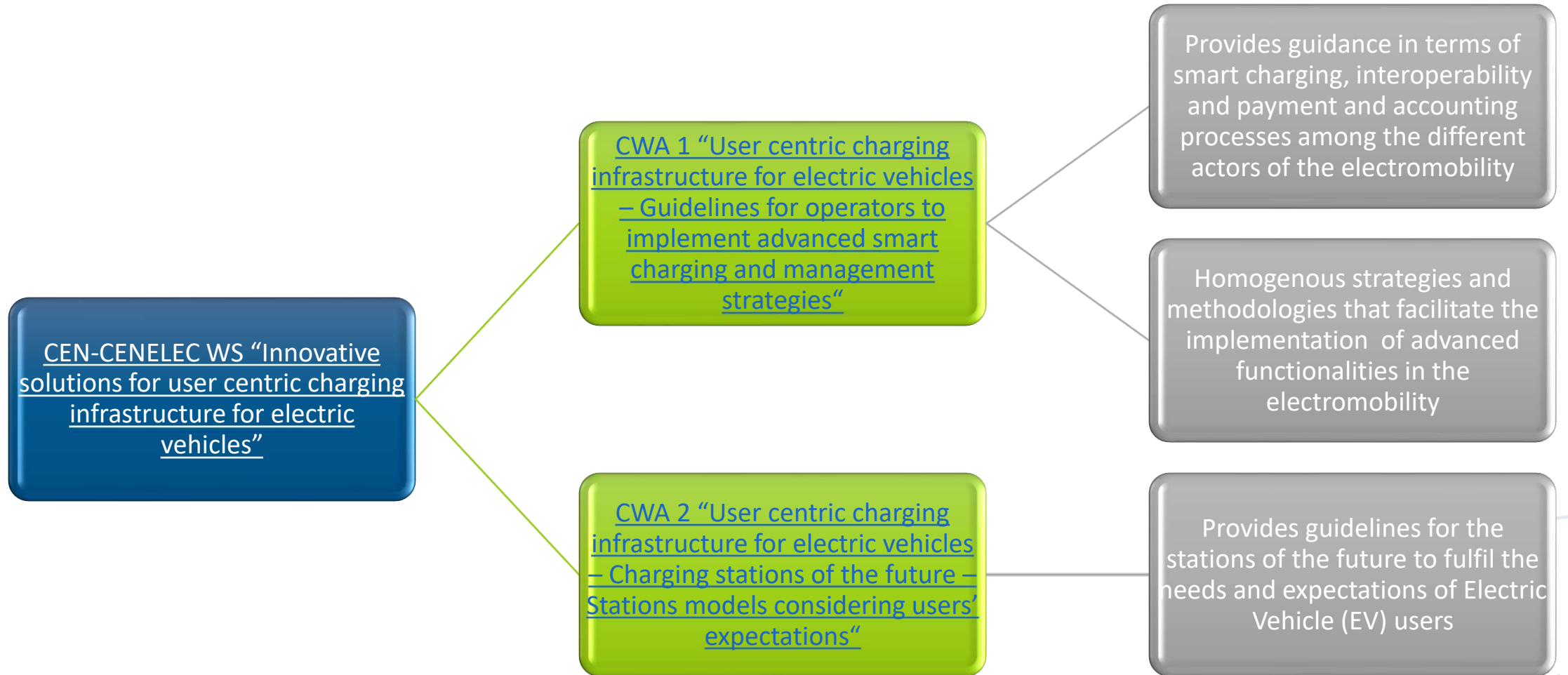


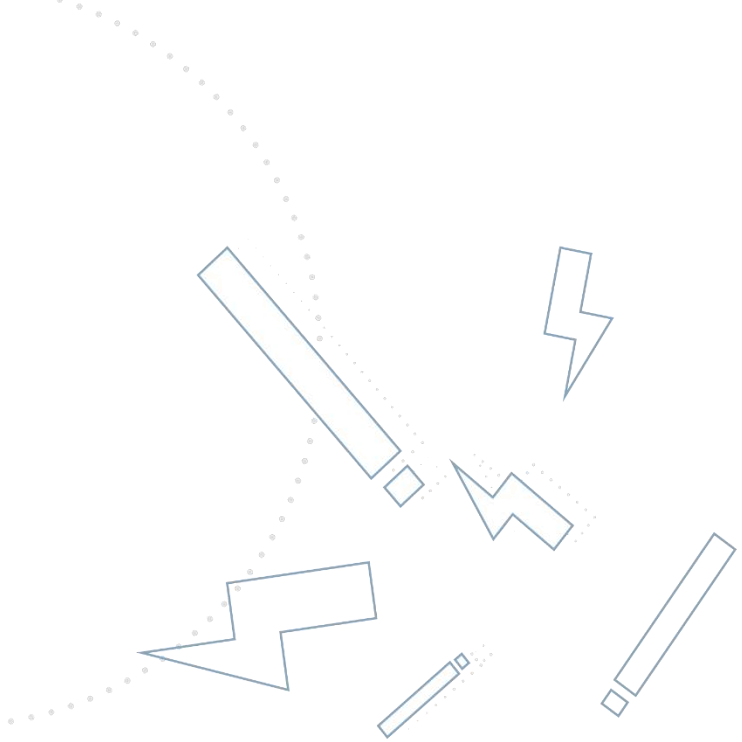
USER-CHI Example



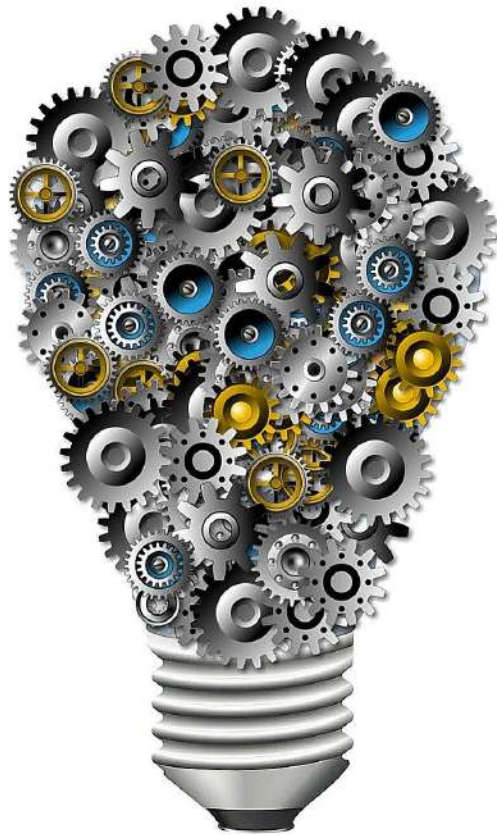
USER-CHI is an industry-powered, city-driven and user-centric project which will boost a large-scale e-mobility market take up in Europe, by means of developing integrated smart solutions, novel business models and new regulatory framework conditions.

USER-CHI Example





Conclusions



Tool to boost the project impact

Ensures compatibility and interoperability

Provides the distribution and transfer of knowledge

Facilitates market acceptance of innovations

THANK YOU
 GRACIAS
 ARIGATO
 SHUKURIA
 JUSPAXAR
 DANKSCHEEN
 TASHAKKUR ATU
 YAQHANYELAY
 SUKSAMA
 MEHRBANI
 PALDIES
 BOLZIN
 MERCI
 BIYAN
 SHUKRIA
 TINGKI
 CHALYU
 NUHUR
 SHACHALHUYA
 SPASSIBO
 WAHABEJA
 MAITEKA
 YUSSAGARATAM
 HUI
 DHANYABAD
 AKHIA
 ATTO
 MERESI
 DENKAUJA
 NEHACHALHYA
 UNALCHESH
 NATUR
 GUR
 EKOJU
 SIKOMO
 MERASTAWHY
 GAEJTHO
 TAVYAPUCH
 MEDAWAGSE
 MERASTAWHY
 GAEJTHO
 AGUYJE
 FAKAAUE
 KOMAPSUMNIDA
 LAH
 MAAKE
 MAMETAI
 MINMONCHAR





In practice – lessons learned from USER-CHI & INCIT-EV projects



SMAC

Smart charging tool

etra I+D

Alberto Zambrano, Telecom Eng., ETRA I+D
azambrano.etraid@grupoetra.com

What is SMAC?

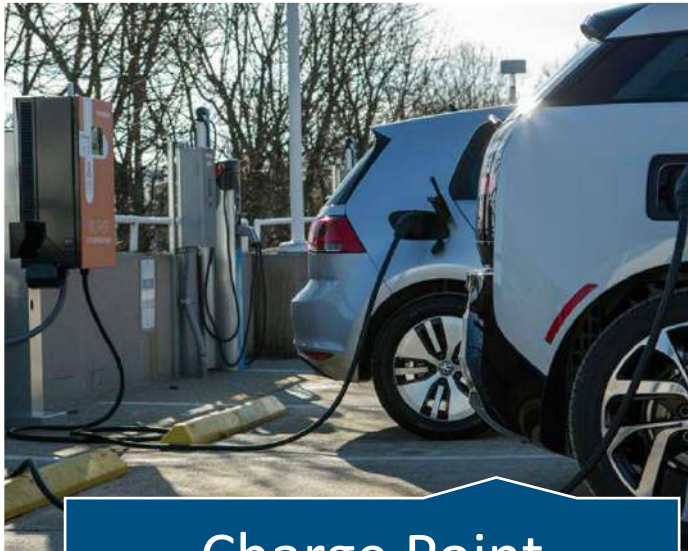
A platform that enables adoption of smart charging strategies by CPOs

Reduce operational costs while keeping quality of service

Increase competitiveness and transfer benefits to its customers (EV drivers)

Facilitate adoption of smart charging strategies

Target actors



Charge Point Operators

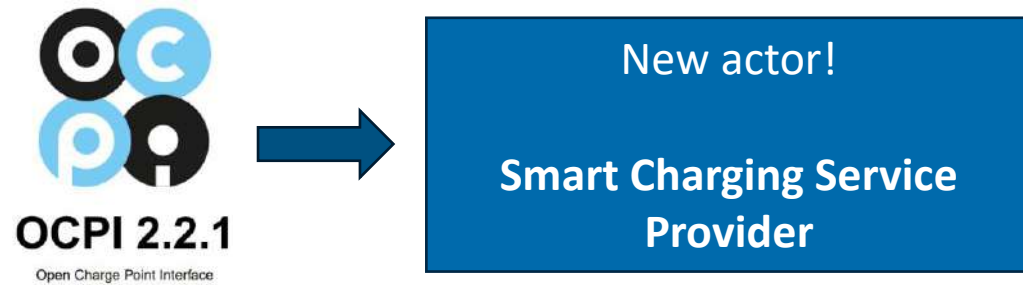


EV drivers



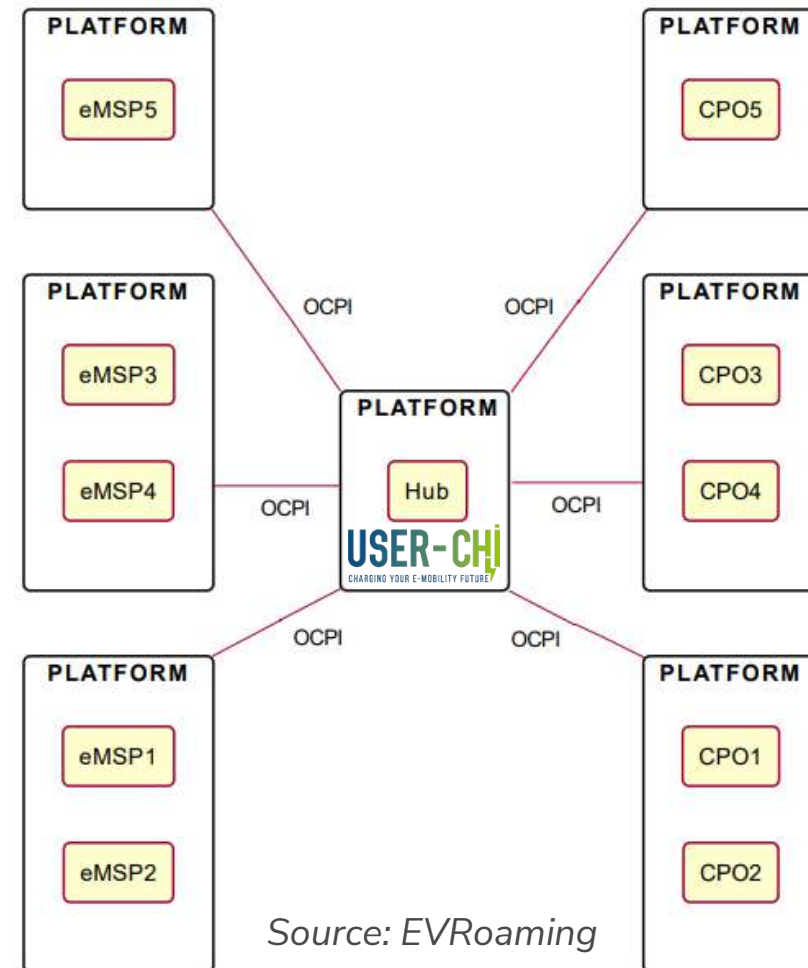
Distribution System Operators

Architecture: how to facilitate adoption? Identified synergies

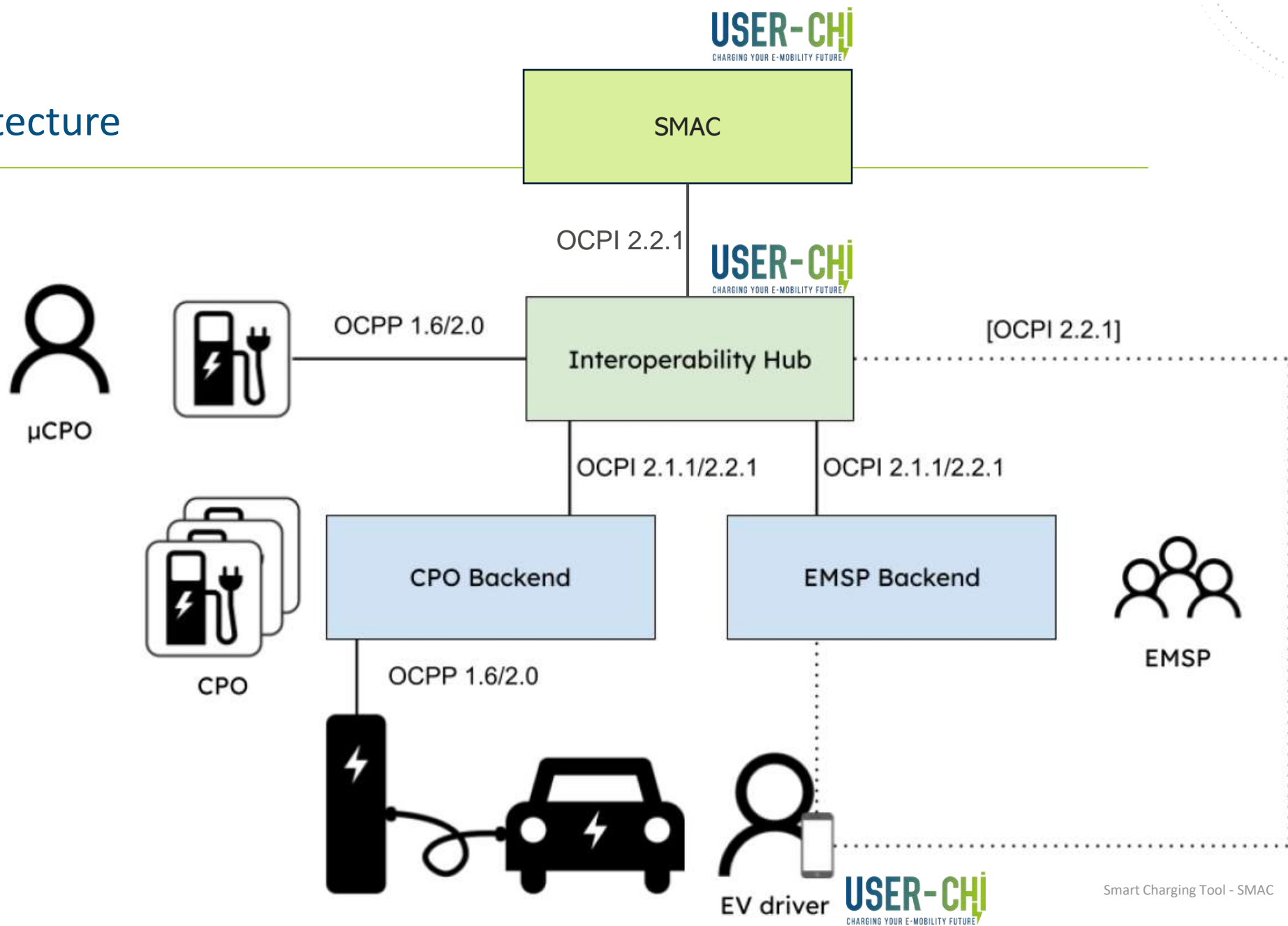


HUB topology

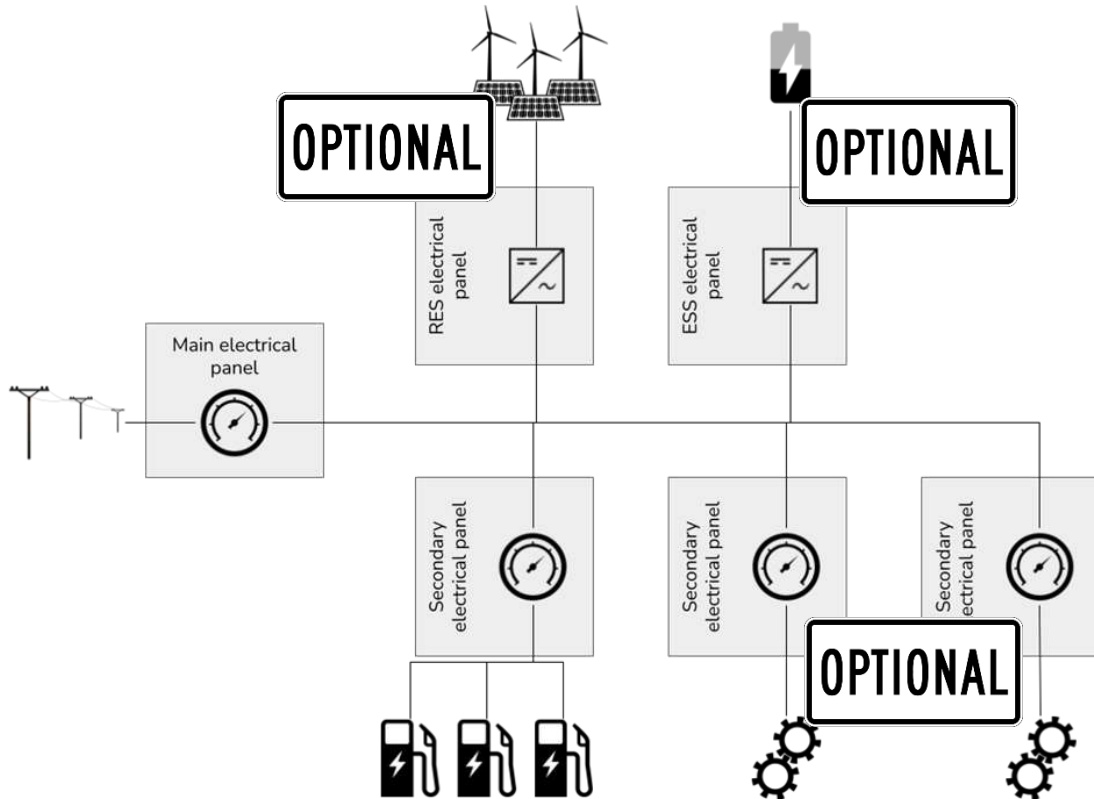
- Single contract and integration between INCAR and CPO/EMSP partner required
- Seamless access to elements from other partners
- EMSPs customers have access to any charger from any CPO
- CPOs gain visibility



Architecture



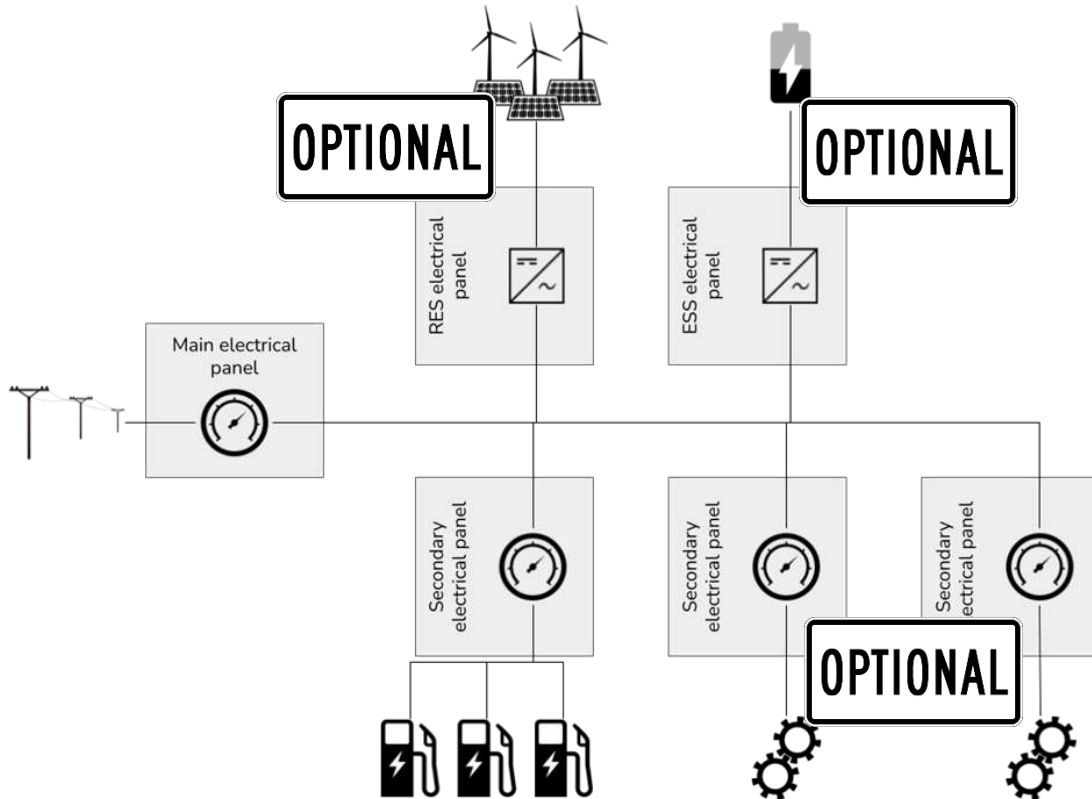
SMAC core: optimization



Minimize cost of the charge sessions



SMAC core: optimization (ii)



Enabled use cases

Dynamic load balancing / Peak power reduction
 Energy cost-driven smart charging
 RES-driven smart charging / Self-consumption optim.
 Active participation in smart grid management

SMAC core: optimization

Settings for scheduled charging

Please enter your maximum battery capacity:

kWh

What is your current battery level?

30 %

0 100

Please specify the desired minimum battery level after charging.:

100 %

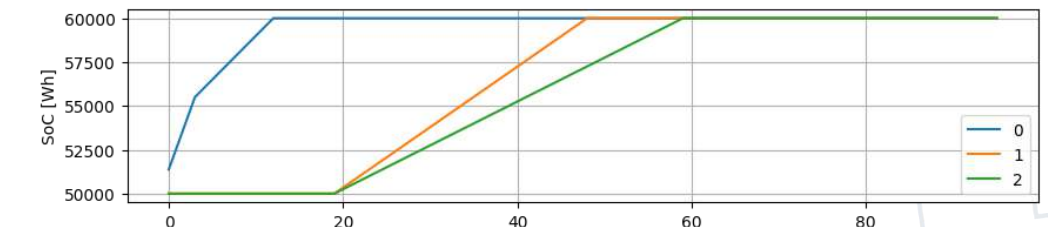
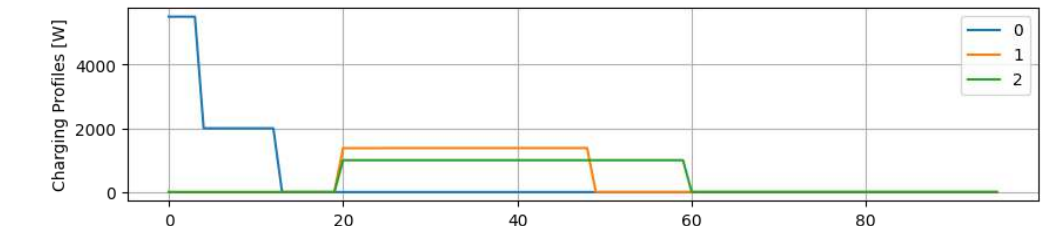
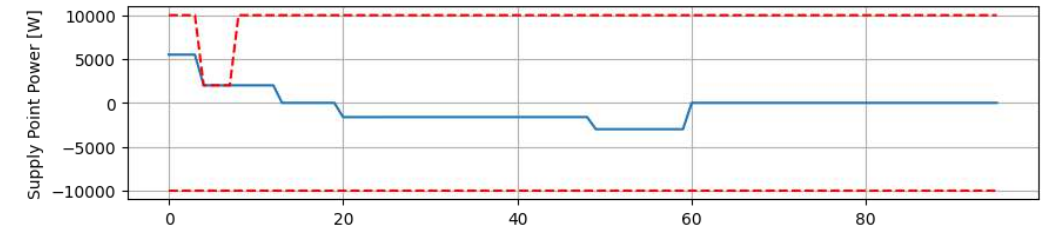
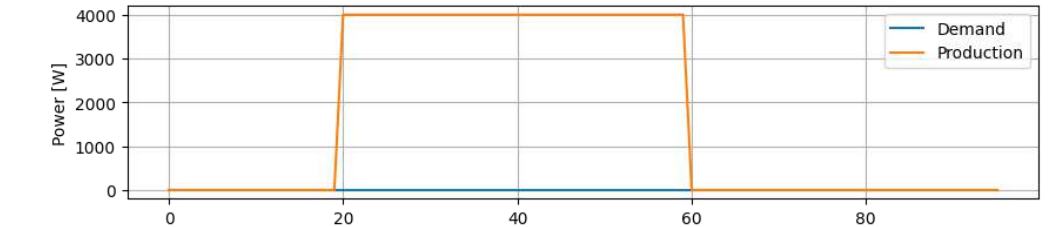
0 100

By when should the charging process be completed?

12:30

mapbox

Evs	3
Demand forecast	-
Production forecast	4kW @ slots [20 - 70]
Supply point max. power	10kW
Supply point min. power	-10kW
Energy price	Constant (0,1€/kWh)
Capacity	EV0: 60kWh EV1: 60kWh EV2: 60kWh
SoC	EV0: 50kWh EV1: 50kWh EV2: 50kWh
Nominal power of EVSEs	EVSE0: 7,7kW EVSE1: 7,7kW EVSE2: 7,7kW
Nominal discharge power of EVSEs	EVSE0: 0kW EVSE1: 0kW EVSE2: 0kW
Target slots	EV0: 12 EV1: 48 EV2: 96
Target SoCs	EV0: 60kWh EV1: 60kWh EV2: 60kWh
Flex. orders	8kW restriction @ slots [4 - 8]



Conclusions

- MICRO

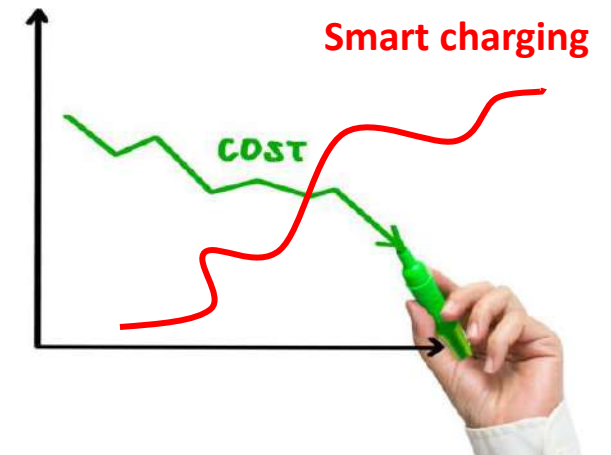
- Optimize costs faced by CPOs/infrastructure managers (even domestic)
 - Energy-wise (kWh)
 - Capacity-wise (kW)
- Load shifting (ToU tariffs, local RES generation)
- Based on open protocols

Increase competitiveness, transfer cost savings to end users

- MACRO

- Increase capacity* of electricity distribution networks
- *Capacity = charging sessions with proper QoS without network reinforcement investment

Facilitate and promote adoption of smart charging strategies



THANK YOU!

Connect with us:

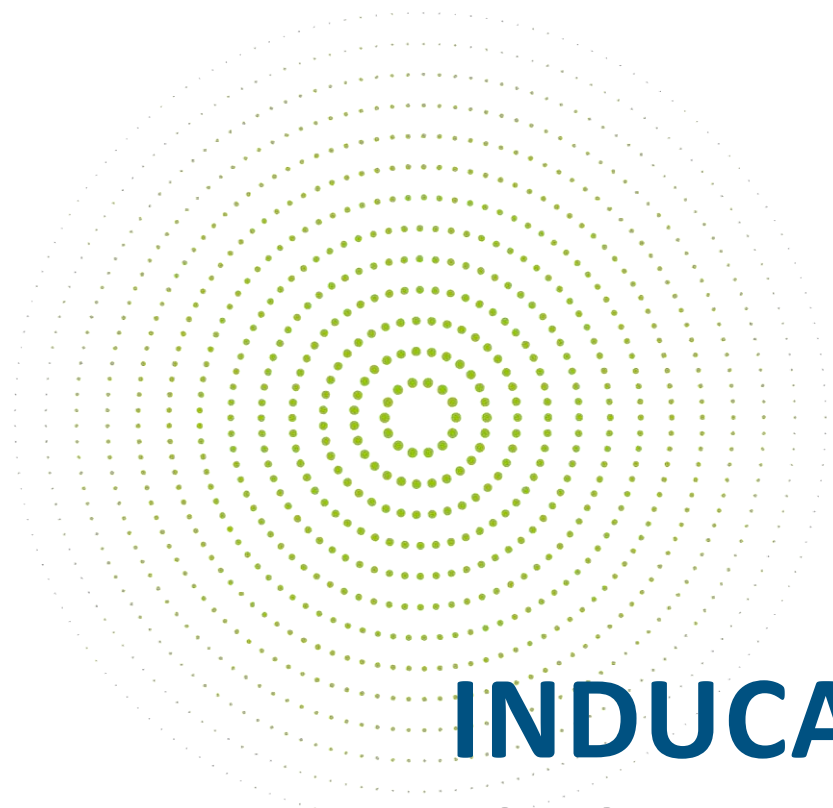
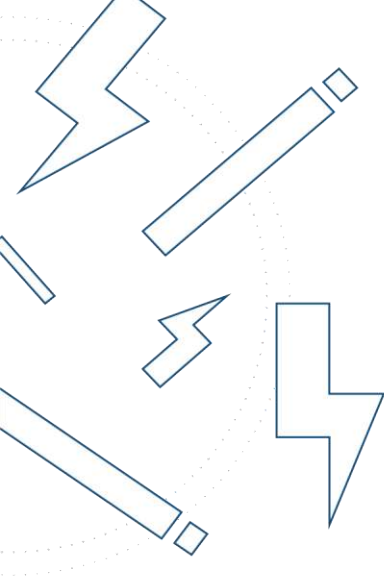
 [@Userchi_H2020](https://twitter.com/Userchi_H2020)

 www.linkedin.com/in/user-chi-project

 www.userchi.eu

 info@userchi.eu





INDUCAR

USERCHI FINAL EVENT



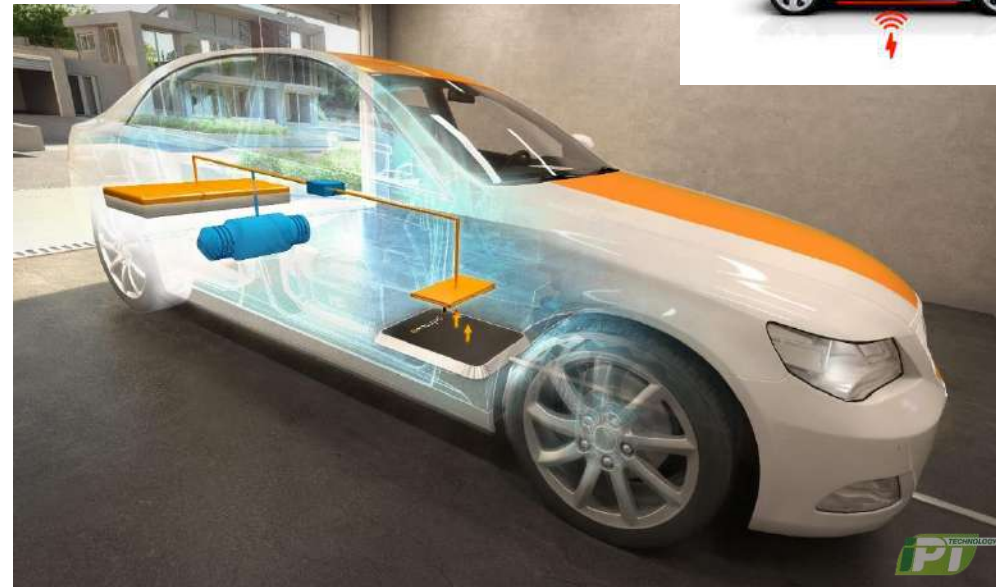
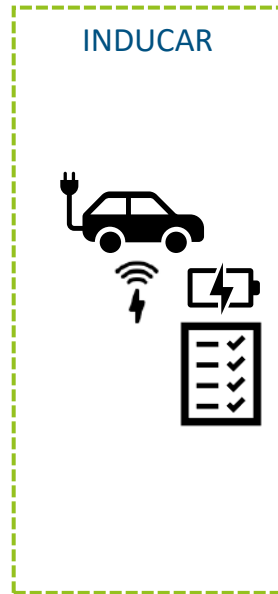
Product overview

P8: INDUCAR
INDUctive Charging for e-CARs

Inductive Charging for e-Cars: inductive charging system for electric cars, designed to better fit the users' charging preferences and maximize their convenience, i.e. avoid the frequent handling of heavy cables.

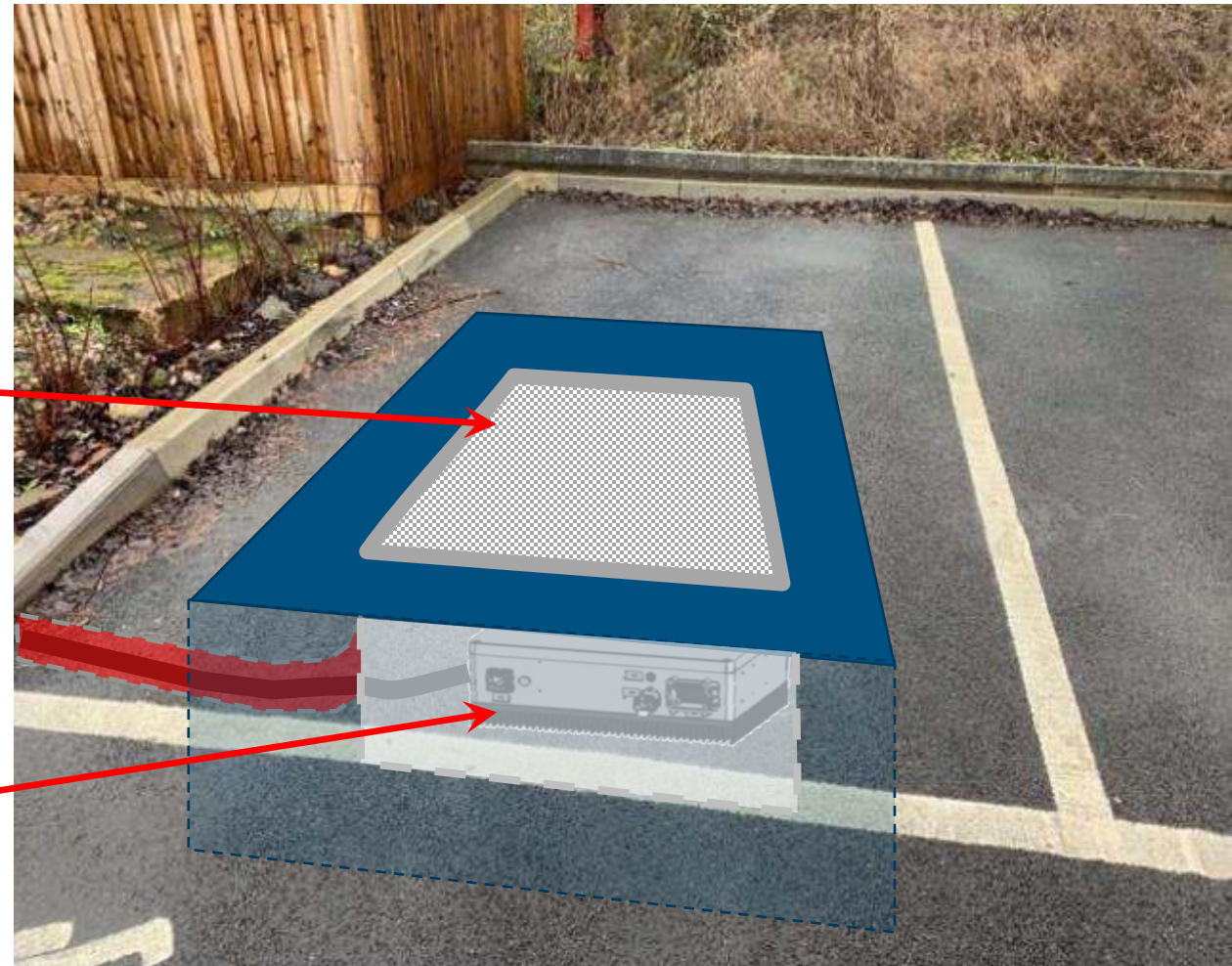
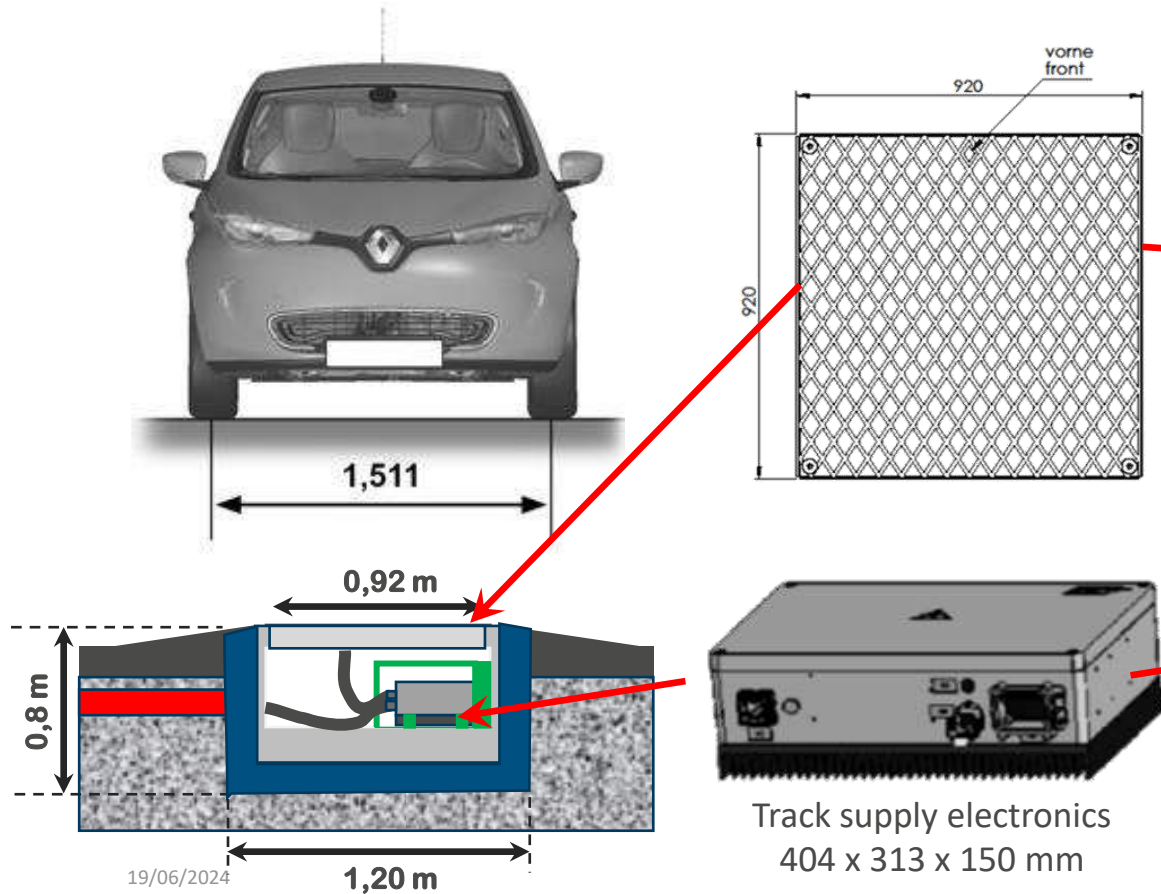
Wireless charging will be implemented for user-friendly charging for private use, professional use and car sharing services.

DEMO SITE 2. Inductive charge AMB Infrastructure



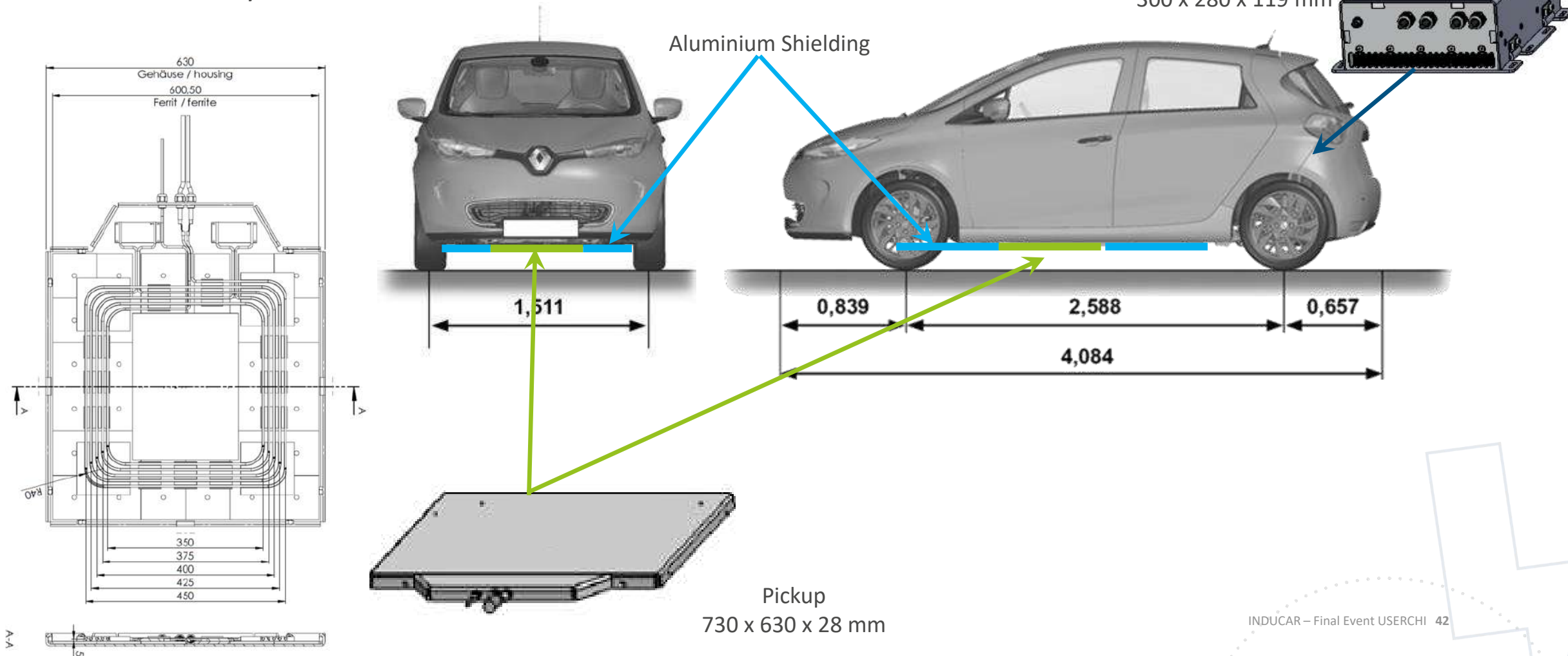
State of the Art at the start of the project

Ground Assembly



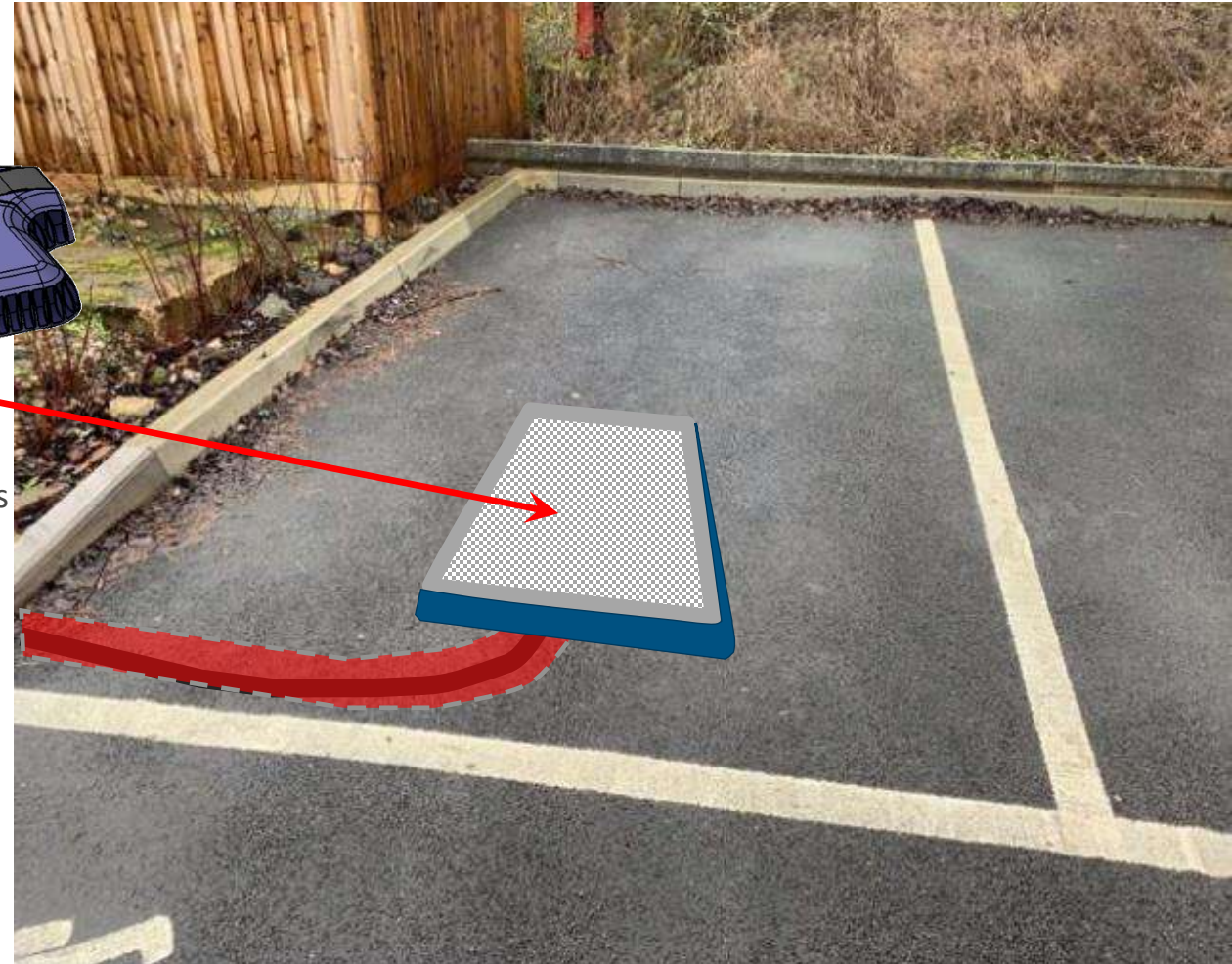
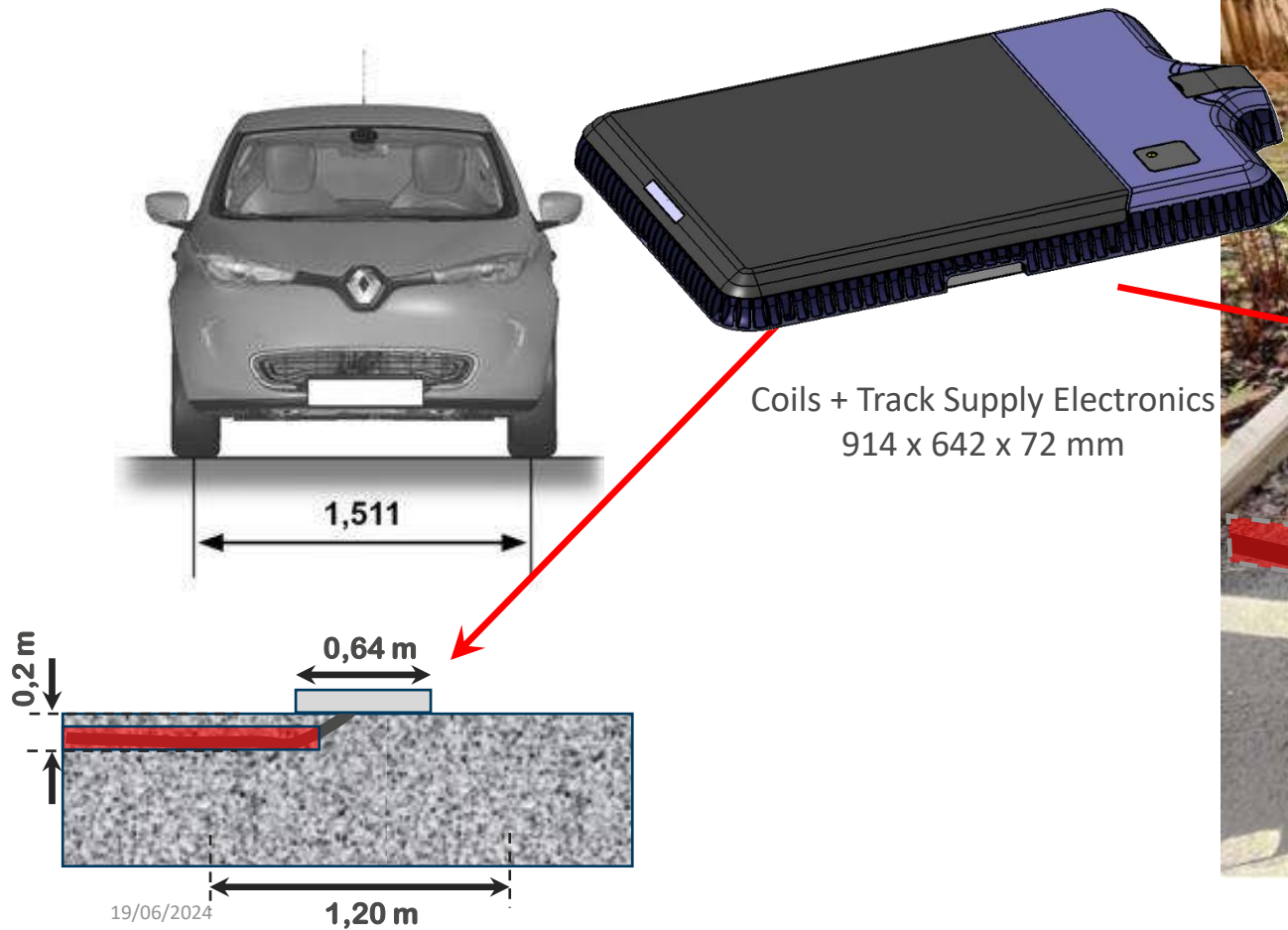
State of the Art at the start of the project

Vehicle Assembly



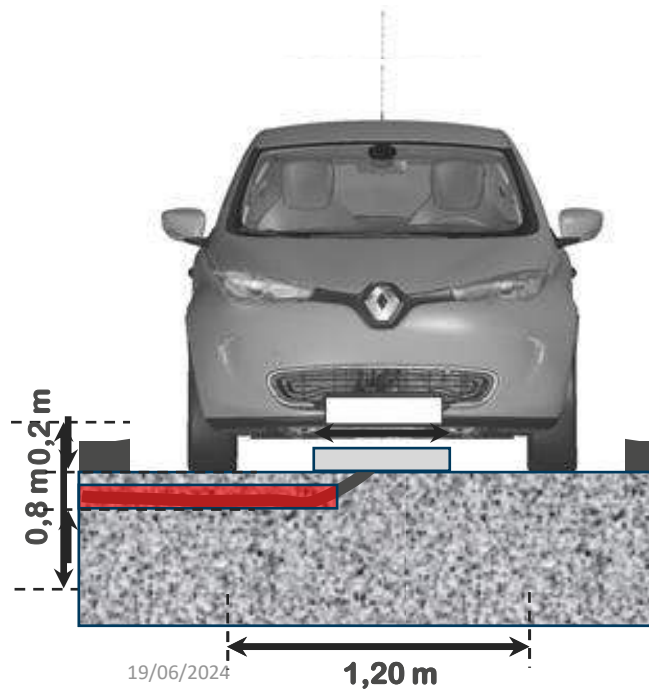
Innovative Wireless Charging – Z-Mover Concept

Ground Assembly



Innovative Wireless Charging – Z-Mover Concept

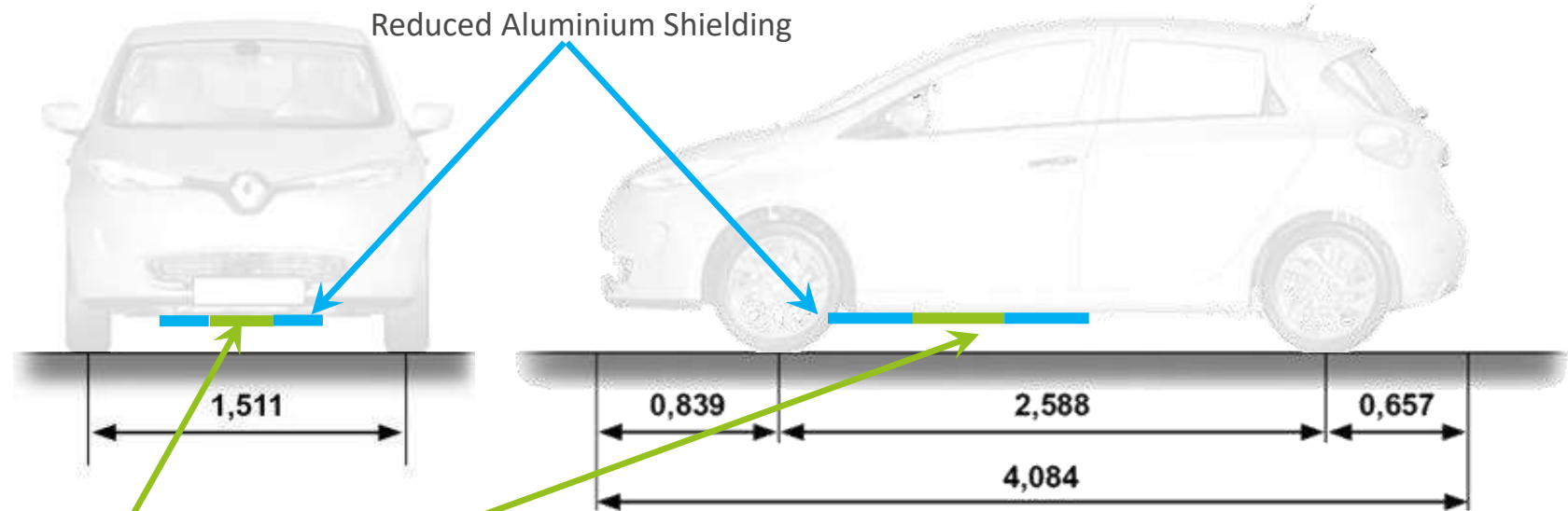
Ground Assembly



Innovative Wireless Charging – Z-Mover Concept

Vehicle Assembly

Pickup
273 x 433 x 18 mm

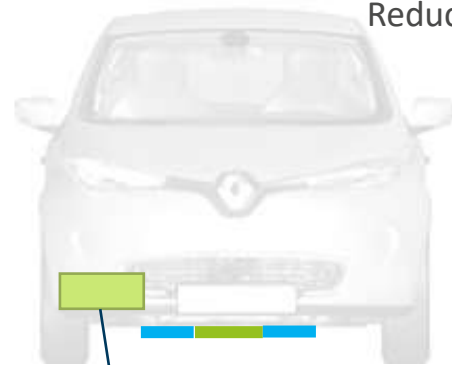


No other components if **CAN Bus**
available

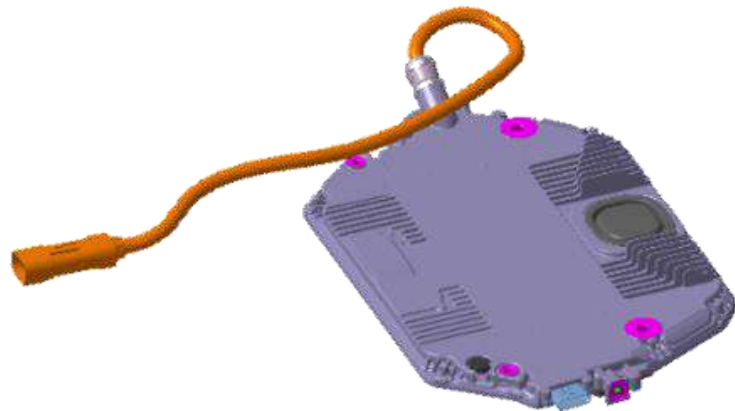
Innovative Wireless Charging – Z-Mover Concept

Vehicle Assembly

Reduced Aluminium Shielding



Pickup
273 x 433 x 18 mm



Extra component

No other components if **CAN Bus available**



Communication through CCS Connector
Software Bridge needed

Product overview

Vehicle unit (ORU) and charging infrastructure (PAD)



Electrical Data	Value Unit
Input Voltage, nominal	230 V
Input frequency	50/60 Hz
Input Current, max	16A
Input Power, max	3,6 kW

Mechanical Data	Value Unit
Ingress Protection	IP67 / IP69k
Weight	40 kg
Surface load, max*	1000/200 kg/cm ²
Dimension (LxWxH)	914 x 642 x 72mm

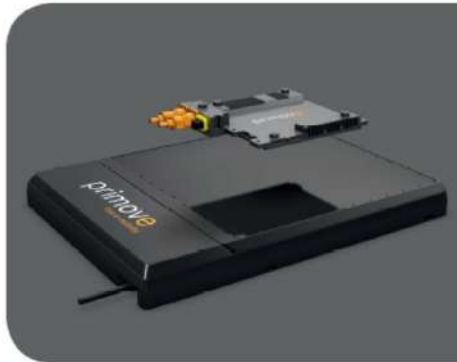


Electrical Data	Value Unit
Max. Transient Overvoltage	500 V for 1ms
Output Power, max	3,3 kW
Output Current, max	12 A
Operating voltage, min	250 V
Operating voltage, max	465 V
Current consumption, Sleep Mode	200 µA

Mechanical Data	Value Unit
Ingress Protection	IP67 / IP69k
Weight	3,7 kg
Dimension (LxWxH)	273 x 433 x 18mm

FEATURES

Automatic



- No cables or plugs
- Automatic positioning system
- Ready for autonomous parking

Efficient



- High efficiency
- One system fits all vehicle heights
- Compact and light design

Safe



- Minimized electro magnetic emissions
- Integrated state-of-the-art metal detection
- No room for living objects

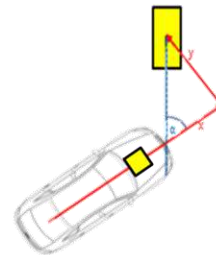


Z-Mover design

FEATURES

Positioning is an elementary function of wireless charging

- End customer experience in form of assisted parking function
- Preparation for autonomous parking
- Robust operation in different environmental conditions
- Use cases (in order of occurrence)
- Range 6,5m
- Sufficient accuracy to meet use cases
- No components external to vehicle and infrastructure component
- Minimal interference with other vehicle systems (e.g. keyless entry)
- Stay below 6.25uT (ICNIRP98) in accessible areas



FEATURES

FOD Vehicle with specific teach-in process

- FOD-System suppresses metallic signature of car and vehicle coil
- Only additional metal will trigger the FOD shut-down
- No re-calibration / no delay or blind times
- Targets present before charge starts will be detected
- Continuous supervision for FOD during charging



Pinch protection

Avoids potential hazards harming animal life (particularly pets / domestic animals)



INDUCAR Development



First results and feedback from demosite



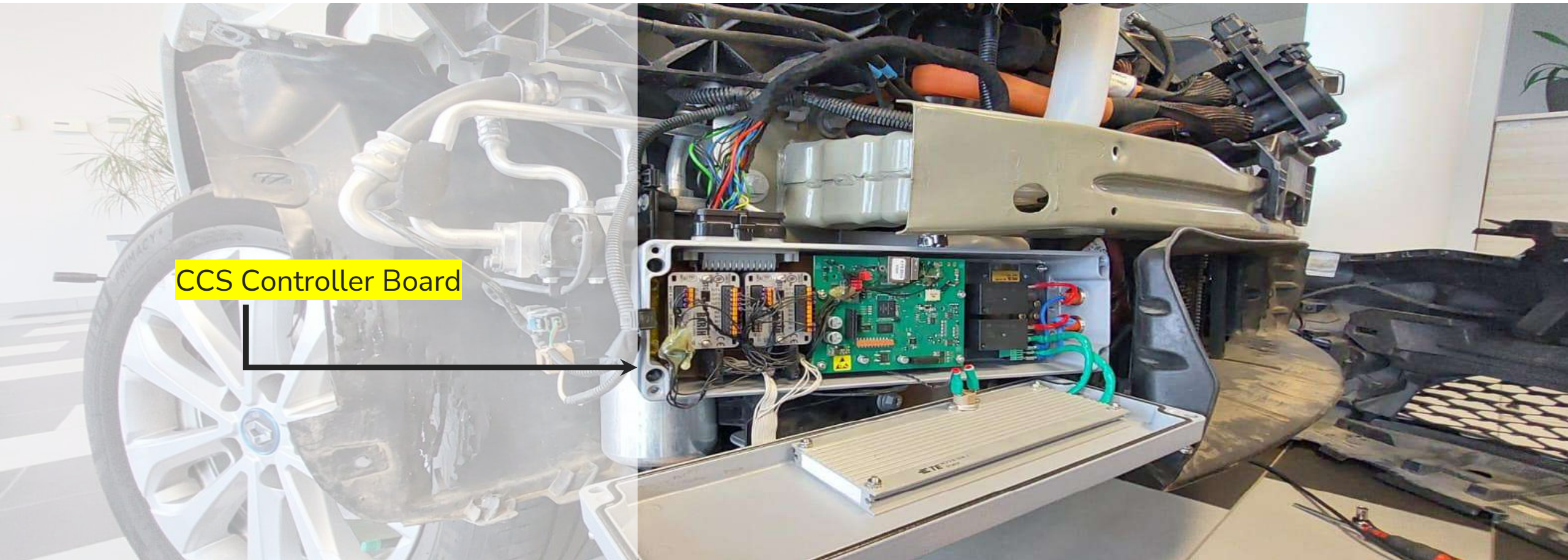
PICKUP (ORU)



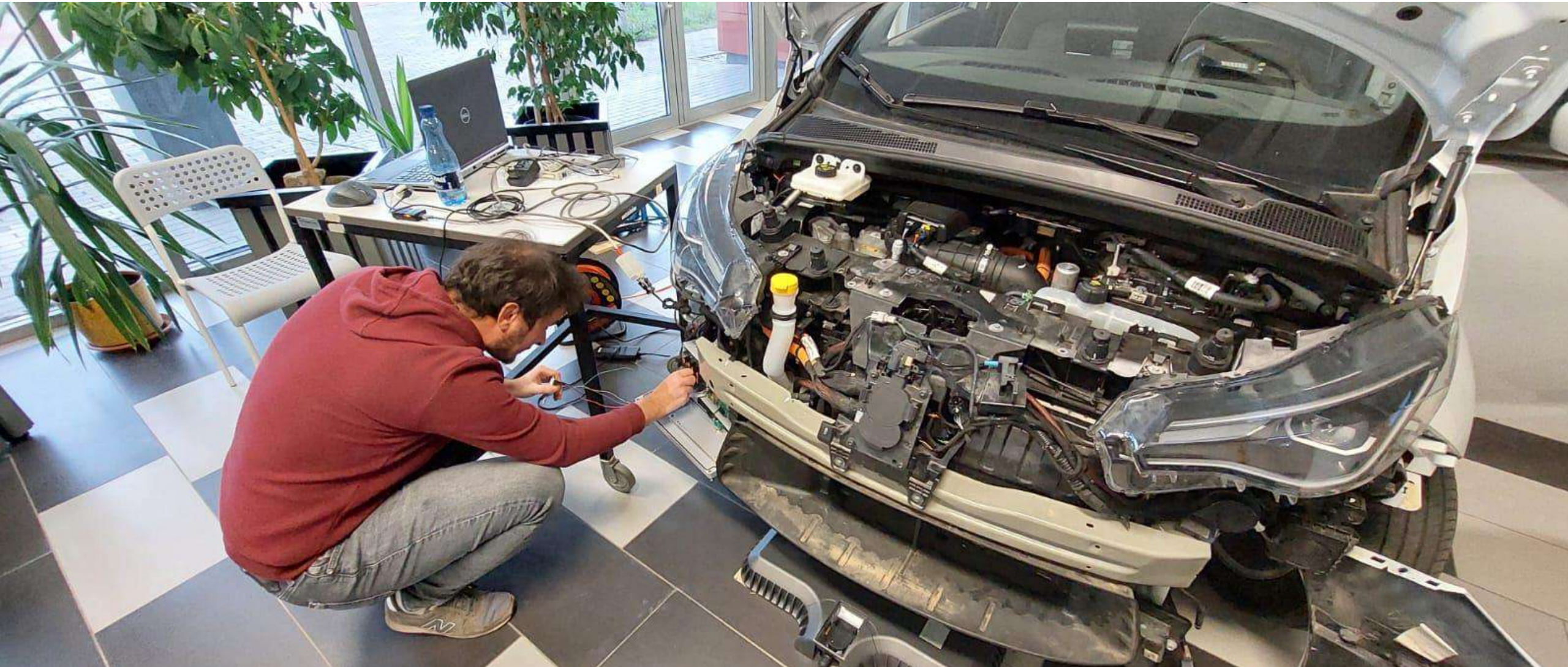
PICKUP (ORU)



Extra CCS Controller and timing protocols



Extra CCS Controller and timing protocols



Additional interface









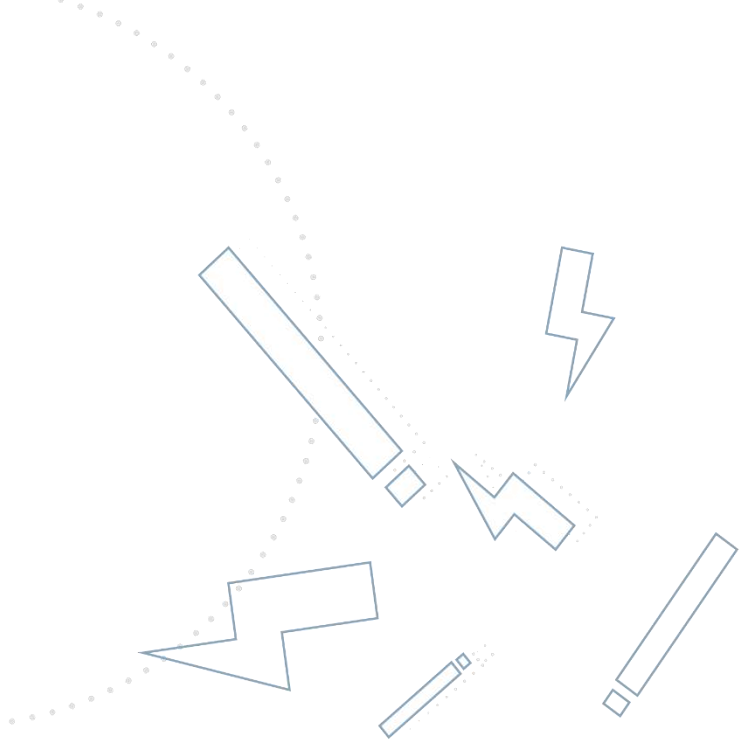
2985 LGD

2112 LJB



E 2985 LGD

E 2112 LJB



Our vision

2

SEMI - DYNAMIC
WIRELESS CHARGING

3

DYNAMIC WIRELESS
ROAD CHARGING

1

STATIC WIRELESS
CHARGING

✓
Hassle
Free

✓
All weather
conditions

✓
Inter-
operable

✓
Smart
Grid

✓
Autonomous
Vehicles

✓
Connect
Vehicles

✓
Clean &
Green City

✓
Sharing
Vehicles

E-Mobility Charging solutions

Charging Heavy-Duty (Ships & Ferries)



> 100.000 kilometres
of wireless charged energy

2 + 2 new Ferries Norway
uses wireless charging energy

**4 x 100 kW wireless
charging stations**

Charging Light-Duty (Fleets, Taxis and Cars)



12 personal car projects
of wireless charged energy

25 Cars in Europe
uses wireless charging energy

**16 wireless charging
stations 3 kW > 20 kW**

Charging Heavy-Duty (Trucks and Buses)



> 25 million kilometres
of wireless charged energy

70 Buses in Europe
uses wireless charging energy

**30 wireless charging
stations (60 kW > 200 kW)**

Dynamic Charging (Trucks, Buses and Cars)



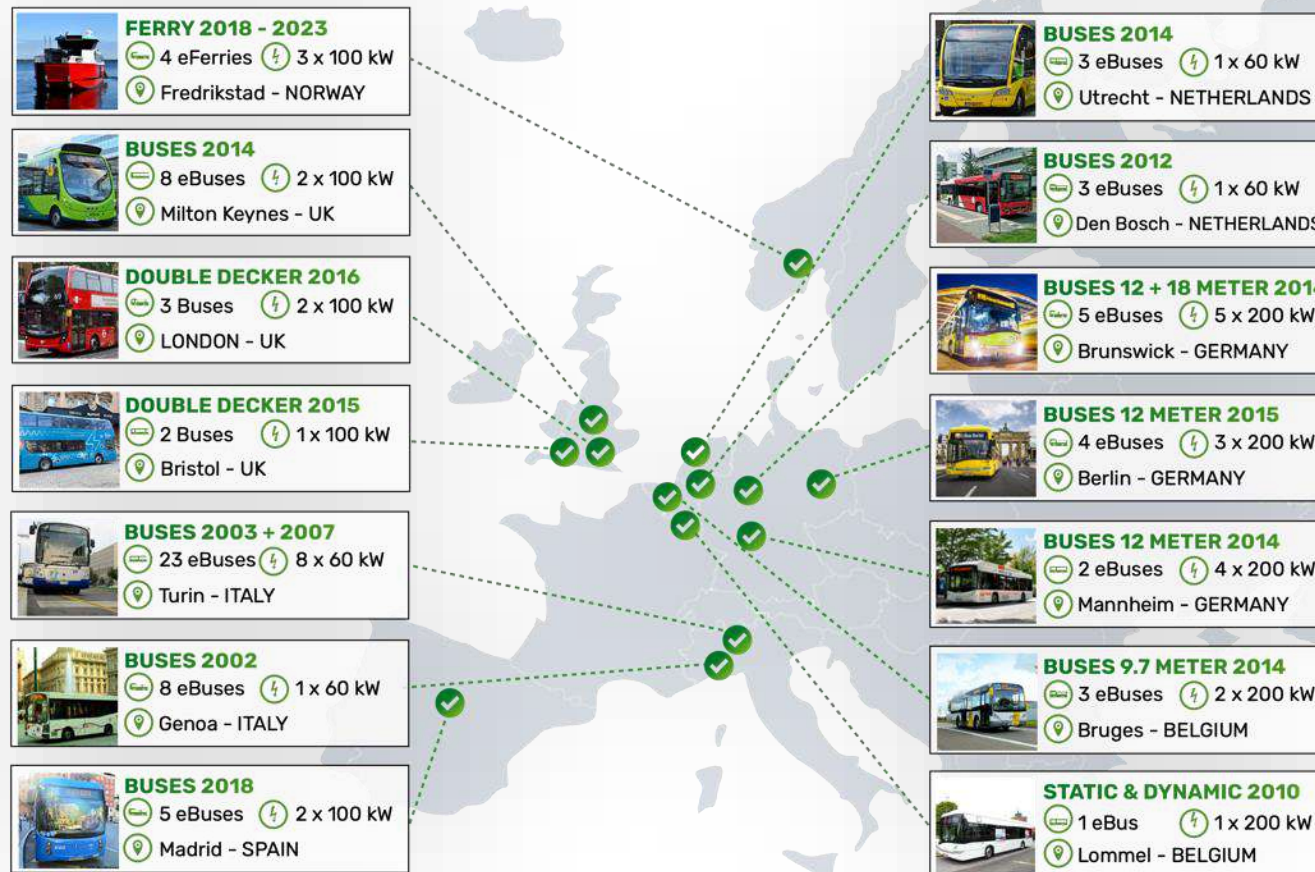
6 Dynamic road projects
of wireless dynamic charging

4 Buses and 1 Truck
uses wireless charging energy

- **Speed of 80 km/h**
- **Charging 180 kW**
- **>90% efficiency**

Heavy-Duty WPT Buses & Ships

- 18 years on the road, all WPT buses in Europe by ENRX **>25 Million wireless kilometres**
- More than 5 years on the water, all WPT E-Ferries by ENRX **>150.000 wireless kilometres**



Dynamic Wireless Electric Roadways

ENRX proven track record in real-world applications:

- **2011:** First pilot with a bus in Augsburg, Germany
- **2014:** Two Pilots with a bus in Lommel, Belgium, Concrete and Asphalt pavement
- **2016:** Two pilots with Scania Truck in Mannheim, Germany
- **2022:** Next GEN Project InductInfra in Aachen, Germany
- **2024:** **Next GEN: ASPIRE NSF Engineering Research Center - Demonstrator Center in Utah, USA**
- **2026:** **Project CFX - Implements 1,2 km 'Next GEN' electric roadway in State Route 516, Florida**



180 kW
power



80 km/h
speed



>90 %
efficiency



ENRX Next Generation Electric Roadway

Benefits at a glance:

- High-power 200 kW
- Unique protection of the battery from peaks
- Highest protection against EMC radiation
- Optimized for the civil engineering
- Maintenance-free and long lifetime



Unique interoperability:



Power Output Levels for Different Types of Vehicles and Batteries



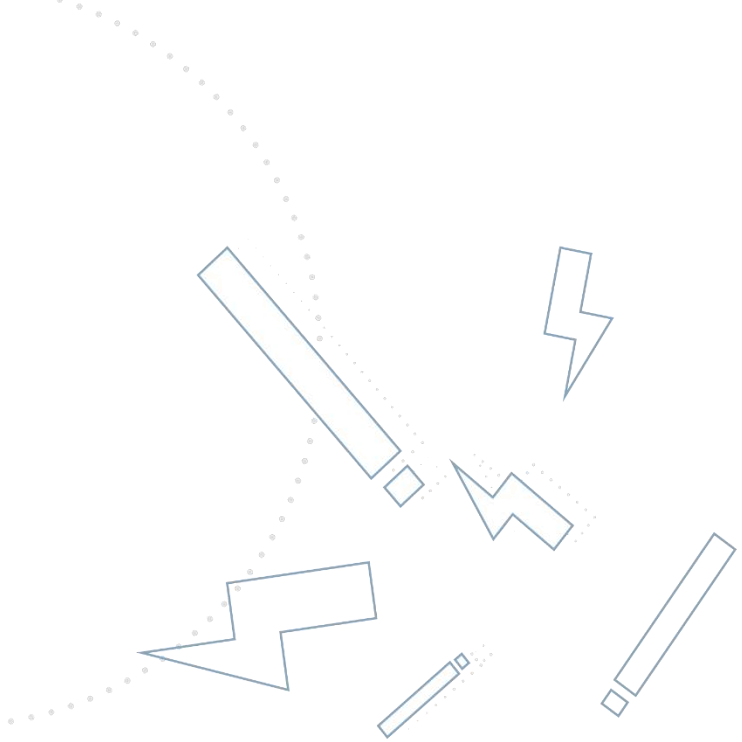
Custom Distance (Air Gap): ground and vehicle



Dynamic & Static charging Combined



Interoperable with all different coil typologies (Continuous Homogeneous Field)



INCIT-EV

LARGE DEMONSTRATION OF USER CENTRIC URBAN AND LONG-RANGE CHARGING SOLUTIONS TO BOOST AN ENGAGING DEPLOYMENT OF ELECTRIC VEHICLES IN EUROPE

External Meetings INCIT-EV Project Highlights

General presentation of the project
June, 2024

Miguel Zarzuela
mzarzuela@fcirce.es



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 875683.

Follow us on: <https://www.incit-ev.eu/>

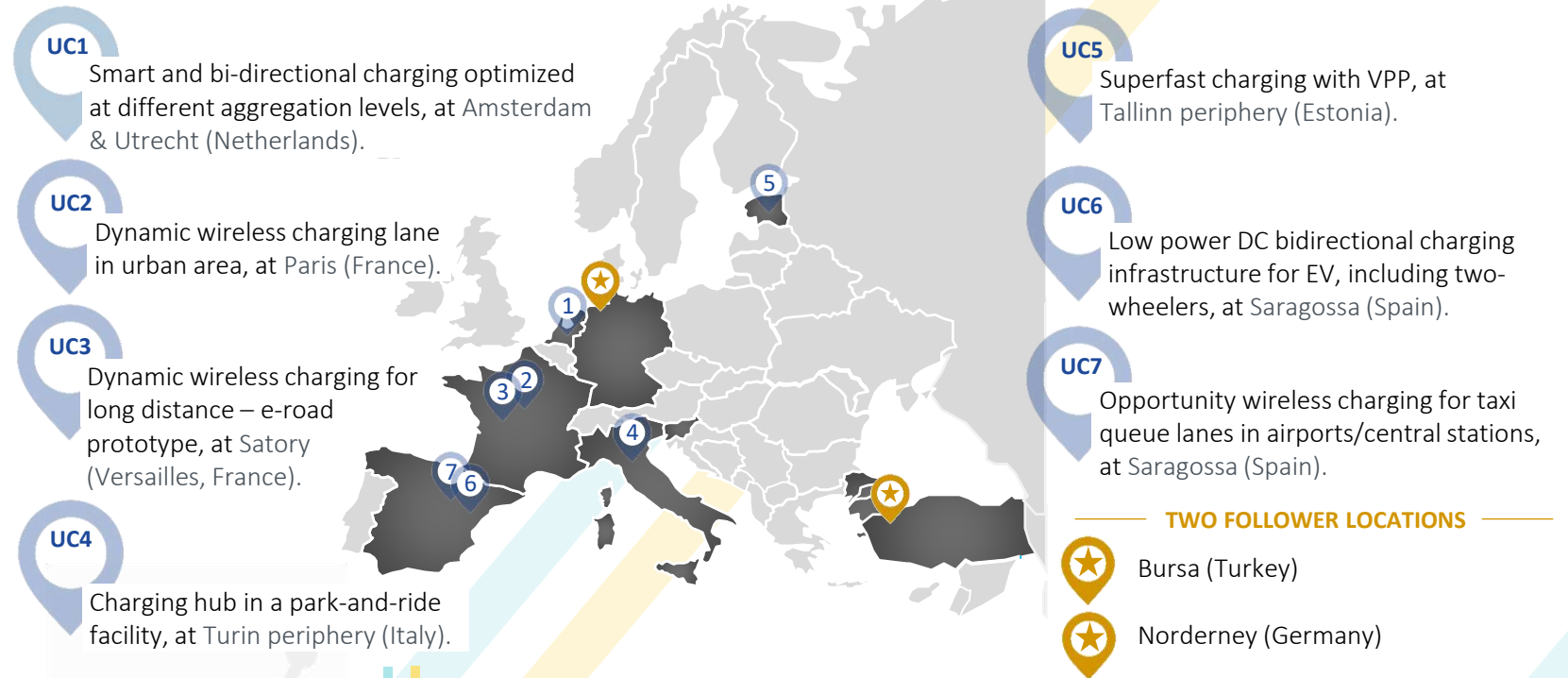


INCIT-EV is a European project led by CIRCE in which electric vehicle charging technologies will be developed and validated in five European countries, thus improving the user's perception of electric mobility.

REFERENCE
CITIES IN
EUROPE

INCIT-EV
PROJECT

SEVEN USES CASES



INCIT-EV
in figures

18,6M€ budget
 15M€ funded by the European Commission
 32 partners are directly involved in the project
 52 months long. January 2020 - June 2024
 More than 7 innovative solutions



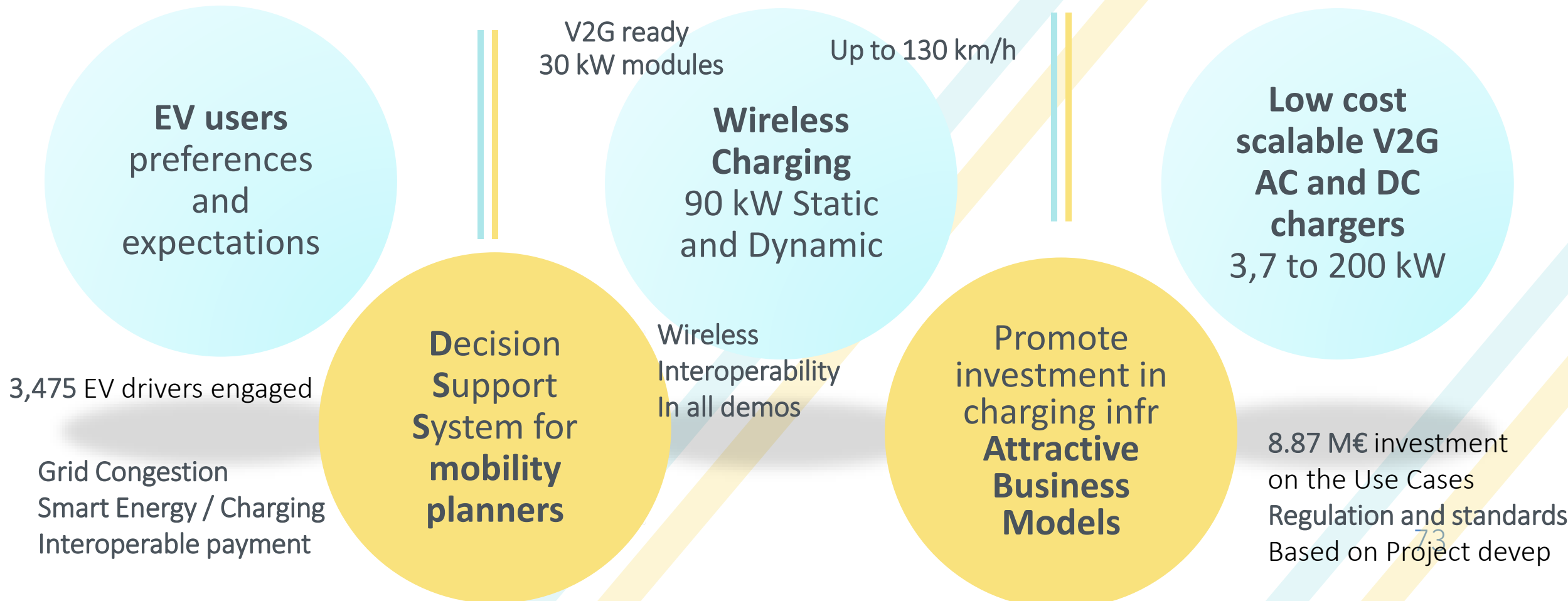


INCIT-EV Consortium

CIIRCE coordinates the INCIT-EV project, to improve the experience of electric vehicle (EV) driving with a consortium of 32 partners from eight countries



INCIT-EV aims to demonstrate, at five demonstration environments, an innovative set of **charging infrastructures, technologies and its associated business models**, ready to improve the EV users experience with the ultimate goal of **fostering the EV market share** in the EU.



EV USERS

Pains and gains of the users (4800 surveys)

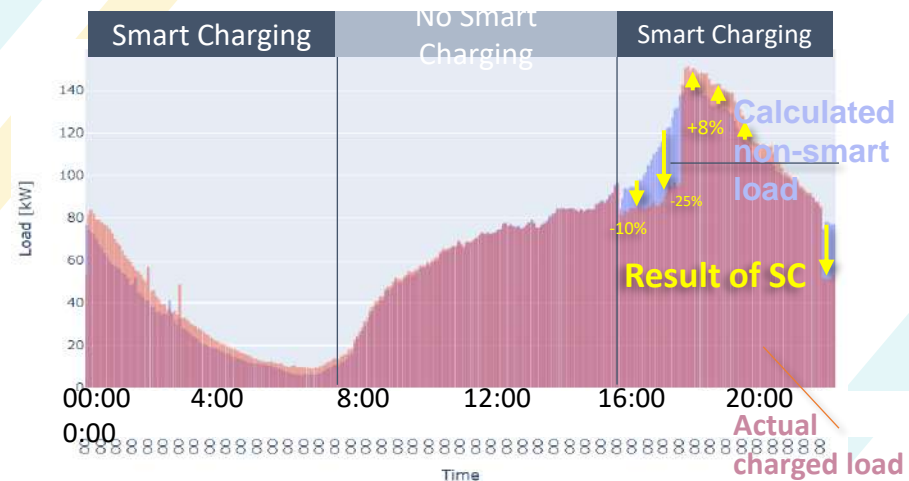
- Seamless and **reliable** charging
- Fast and interoperable charging for travels
- Charge at home/work (slow)
- Integration of EV battery in smart grids
 - EV batteries for solar charging
 - EV batteries as energy back-up

GRID OPERATORS

- EVs as storage for RESs / Grid (demand side)
- V2G / Smart charging for ancillary services
 - Frequency, voltage and reactive regulation
 - **Smart charging** – Flexible Demand!!
 - Load balancing

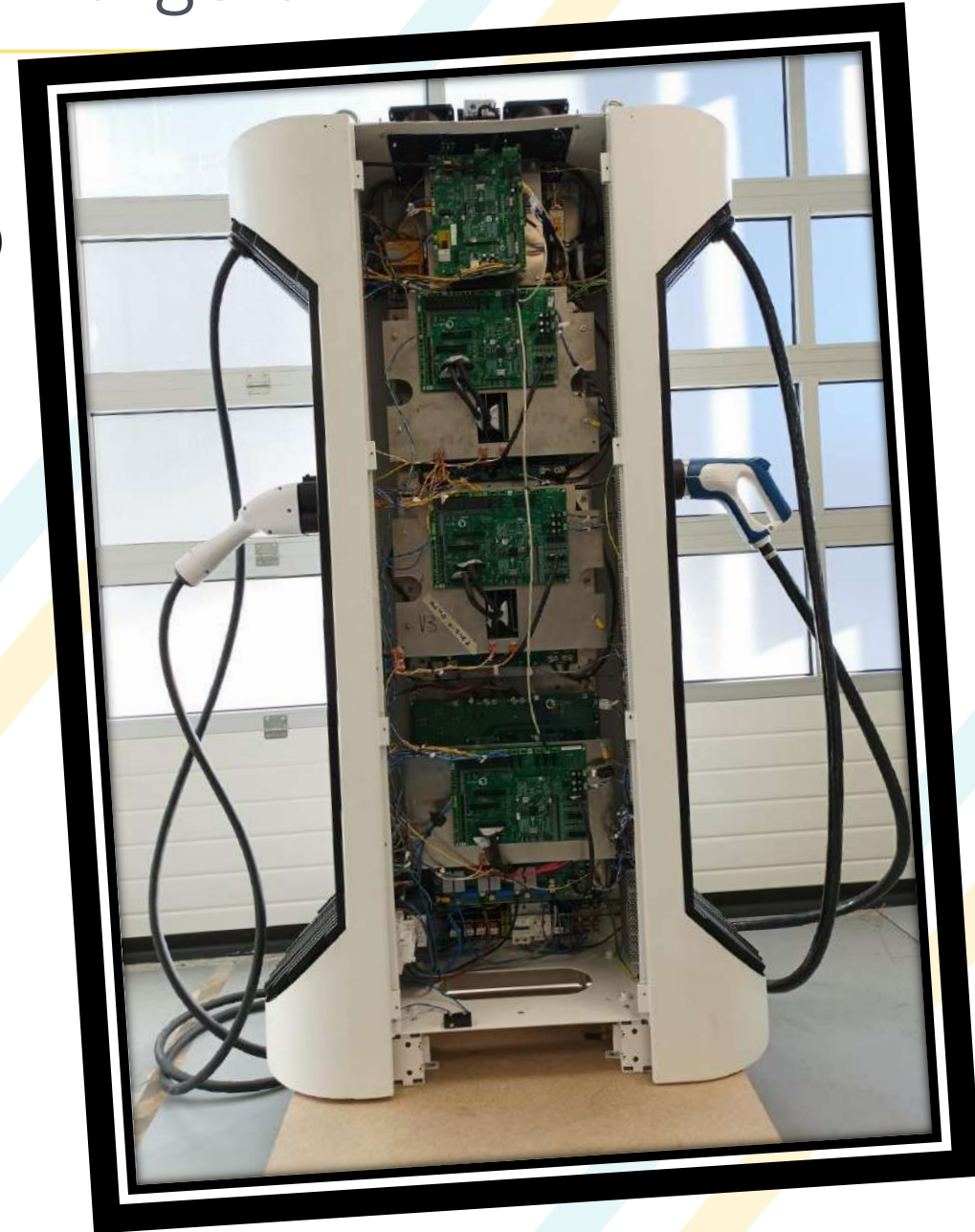
Smart Charging and V2G demonstrators

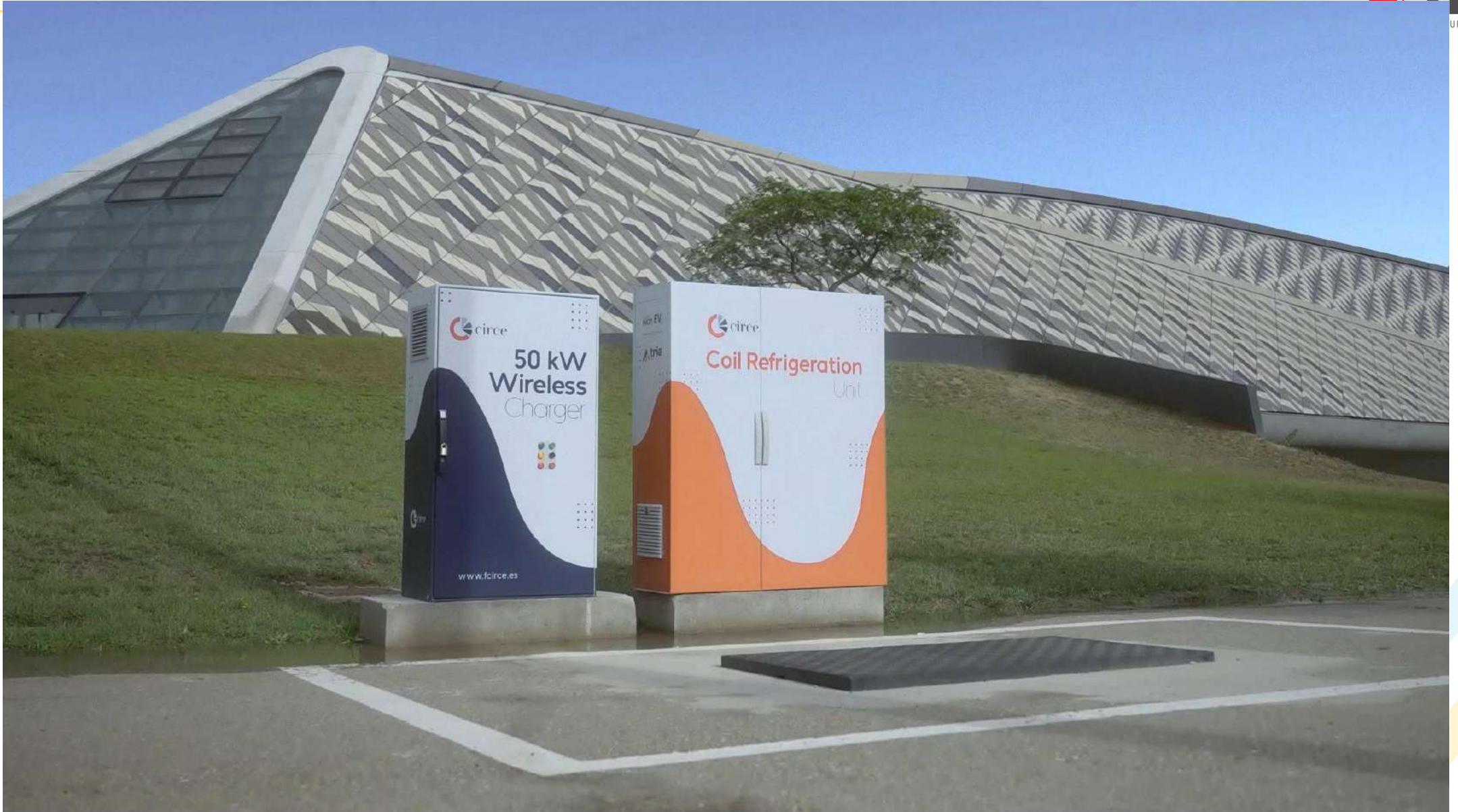
- Smart Charging algorithms in operation in 250 charge stations of Total in Netherlands joined Congestion Markets (GOPACs)
 - 100 kW Steering capability in real bids
- Communication works with ISO 15118-20 for V2G for AC and DC
- 25 kW V2G charger with grid support services – CCS + CHAdeMO
 - 96-97% charger efficiency and 89% full V2G including chemical losses

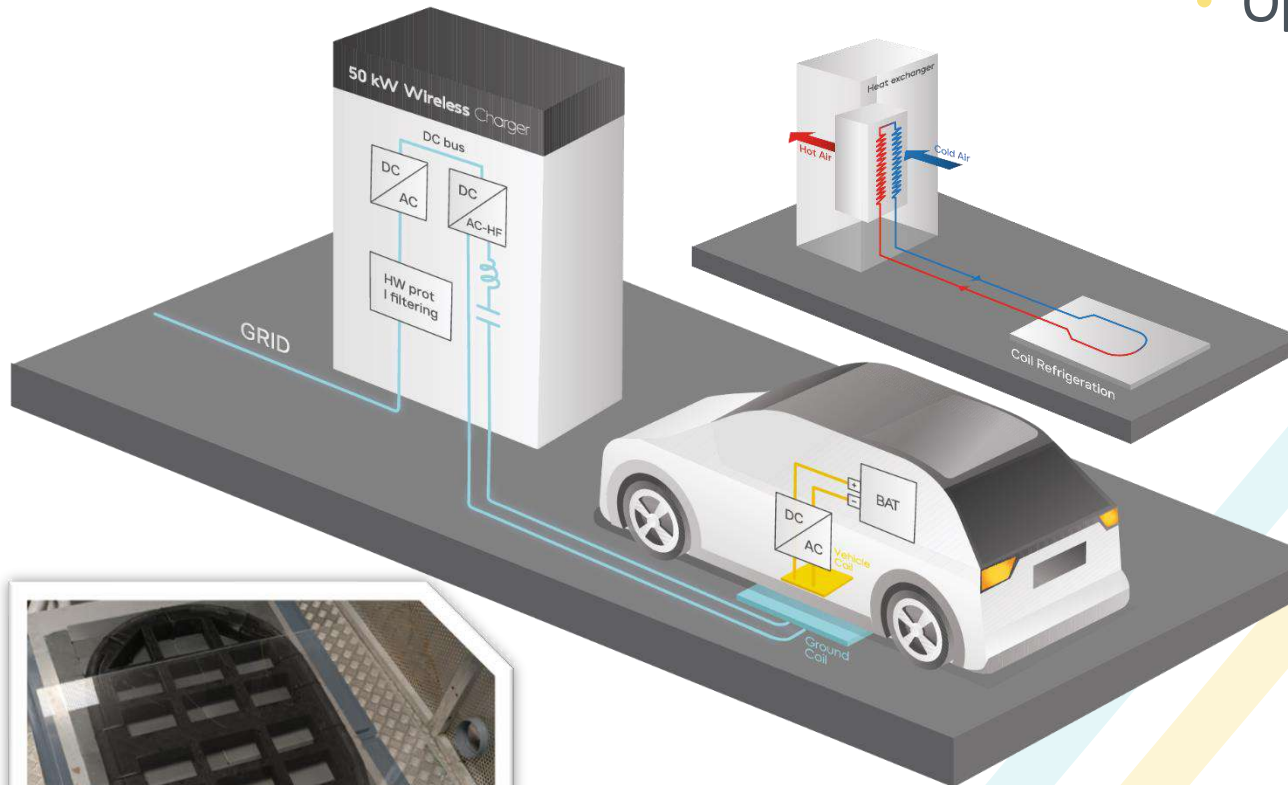


25 kW V2G charging station:

- 25-kW bidirectional charger enclosure (low cost design)
- V2G and V2V CHAdeMO & CCS tests (ISO 15118-20 vehicles not available)
- Improved thermal efficiency AC/DC and DC/DC
- >97% Charging Efficiency with high frequency switching (83-125 kHz)





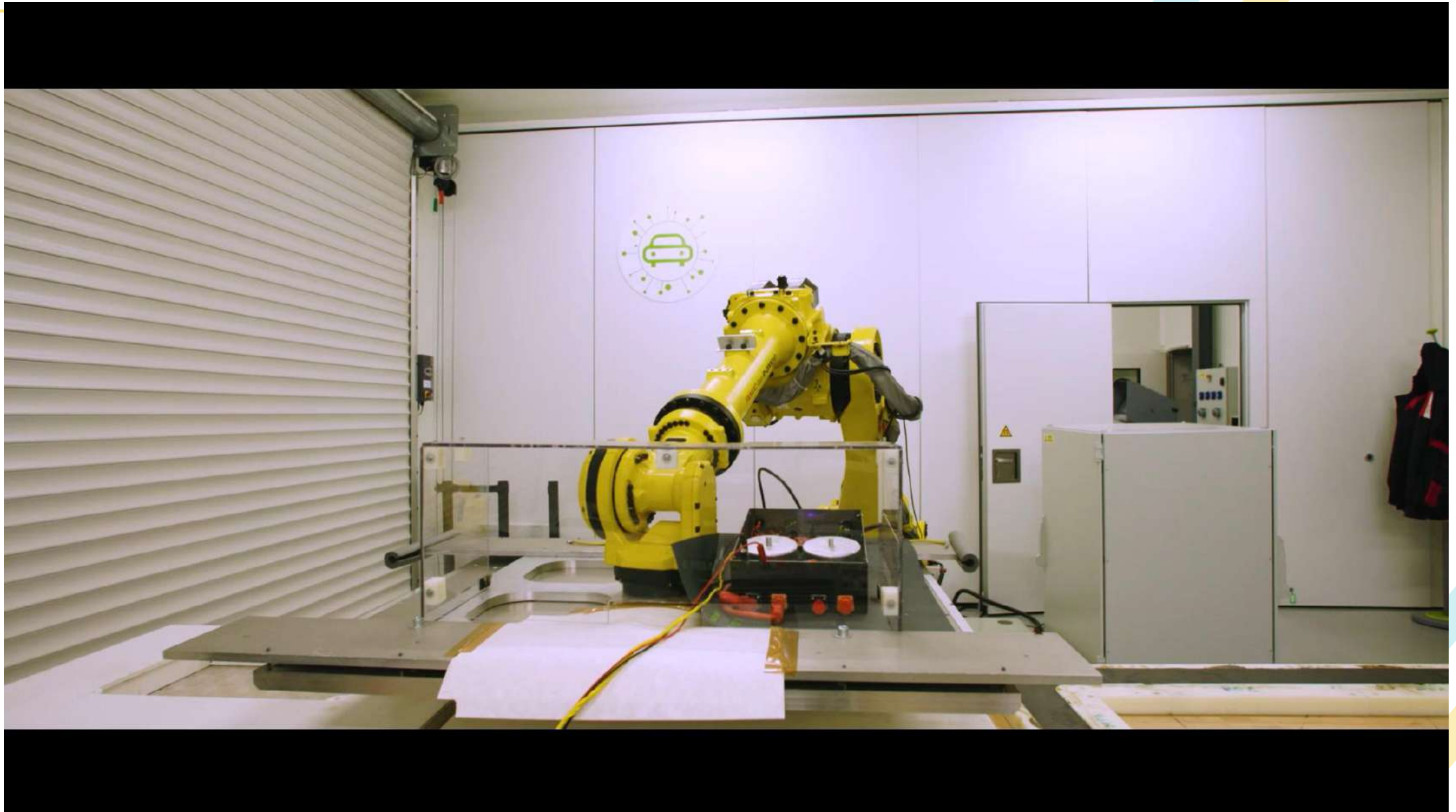


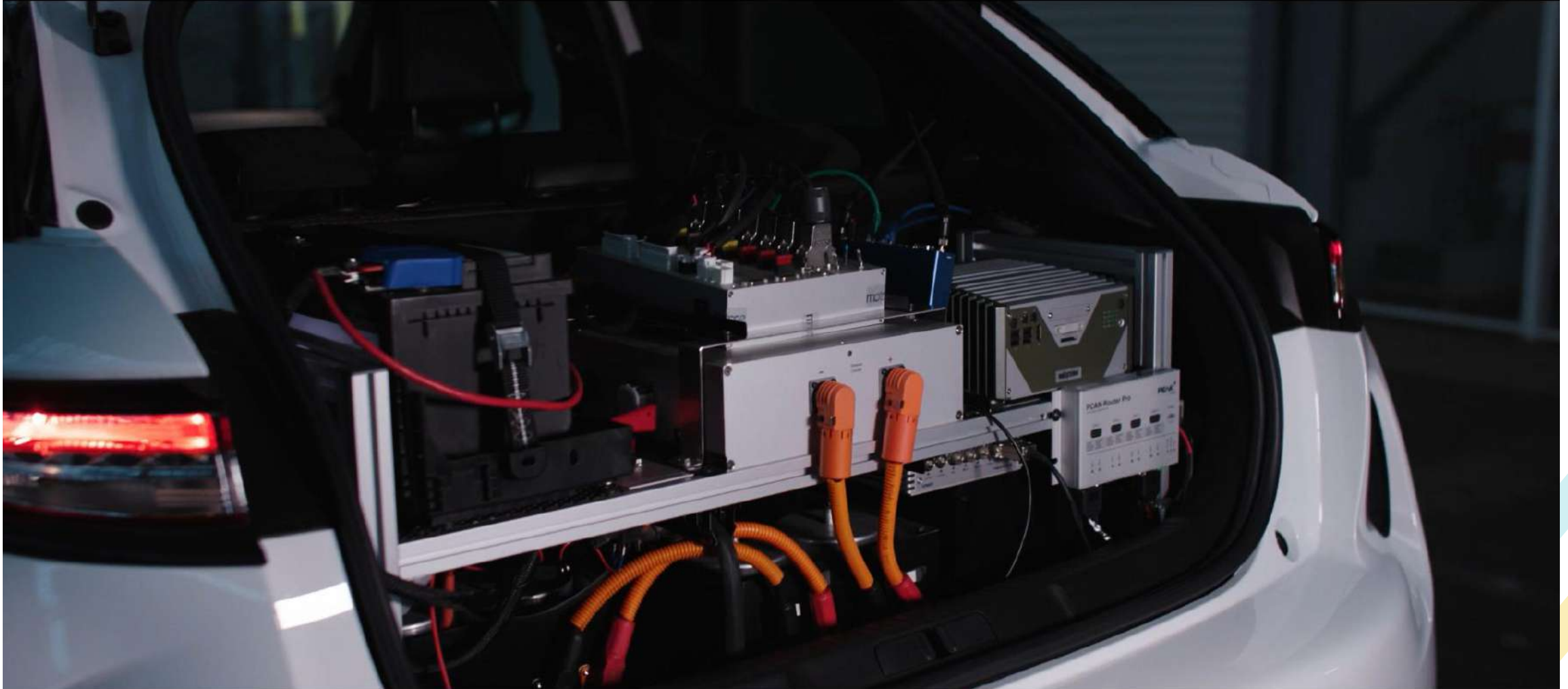
- Opportunity wireless charging system:

- A highly replicable model
- Designed for **static wireless 50 kW**
- Pavement integration
- Refrigeration needs for continuous operation
- **Up to 85-90% charge efficiency** vs conductive charging (testing pending)
- Misalignment accepted **up to 25%**
- Vehicle detection, communication and energy billing
- Seamless user charging experience
- UC designed for Taxi Queue
- 50 km charged every 10 min
- Lower power can be used for premium charging experience at home











• INCIT-EV is paving the standards

- Interoperability of all cars and tracks
- Up to 3 coils per vehicle (90 kW)
- High frequency operation (85 kHz) for inductive high-power transfer
- Large misalignment operation
- Reference project for high power inductive charge in cities and highways
- Required further standardisation demand side
 - Onboard secondary coil definition
 - Interoperability for all systems

INDUCTIVE



CONDUCTIVE



• INCIT-EV Recommendations

- Easy Smart Charging for End Users and CPO
 - Demand side flexibility
 - Reduce Grid Congestion
 - Reduced EV Charging Costs
 - Increase Renewable Share
- V2G AC Tests – ISO 15118-20 (vehicle side issue)
- Impressive potential of V2G to increase grid battery storage
 - Storage Schemes Pending
- Ancillary services provided by EV charging
 - Frequency, voltage and reactive regulation
 - Smart charging – Power optimization
 - Load balancing
 - Economic pending

- 19 projects were identified with INCIT-EV synergies
 - In 2021 we create the Synergy Club: between “the sister projects” of the same H2020 call: INCIT-EV, USER-CHI, eC4D, and E-smart.
 - regular exchange on results (2 times a year)
 - Work on common recommendations / demonstrations / technical collaboration



- Final Event planned for **June 26th** in Paris
 - Online and in person attendance
 - Subscribe to INCIT-EV Newsletter to be informed



<https://www.incit-ev.eu/>



Thanks for your attention!

<https://www.incit-ev.eu/>



Miguel Zarzuela / mzarzuela@fcirce.es





Smart Charging

WP4 SMAC

SMAC Study Germany

Final Event, June 18th, 2024

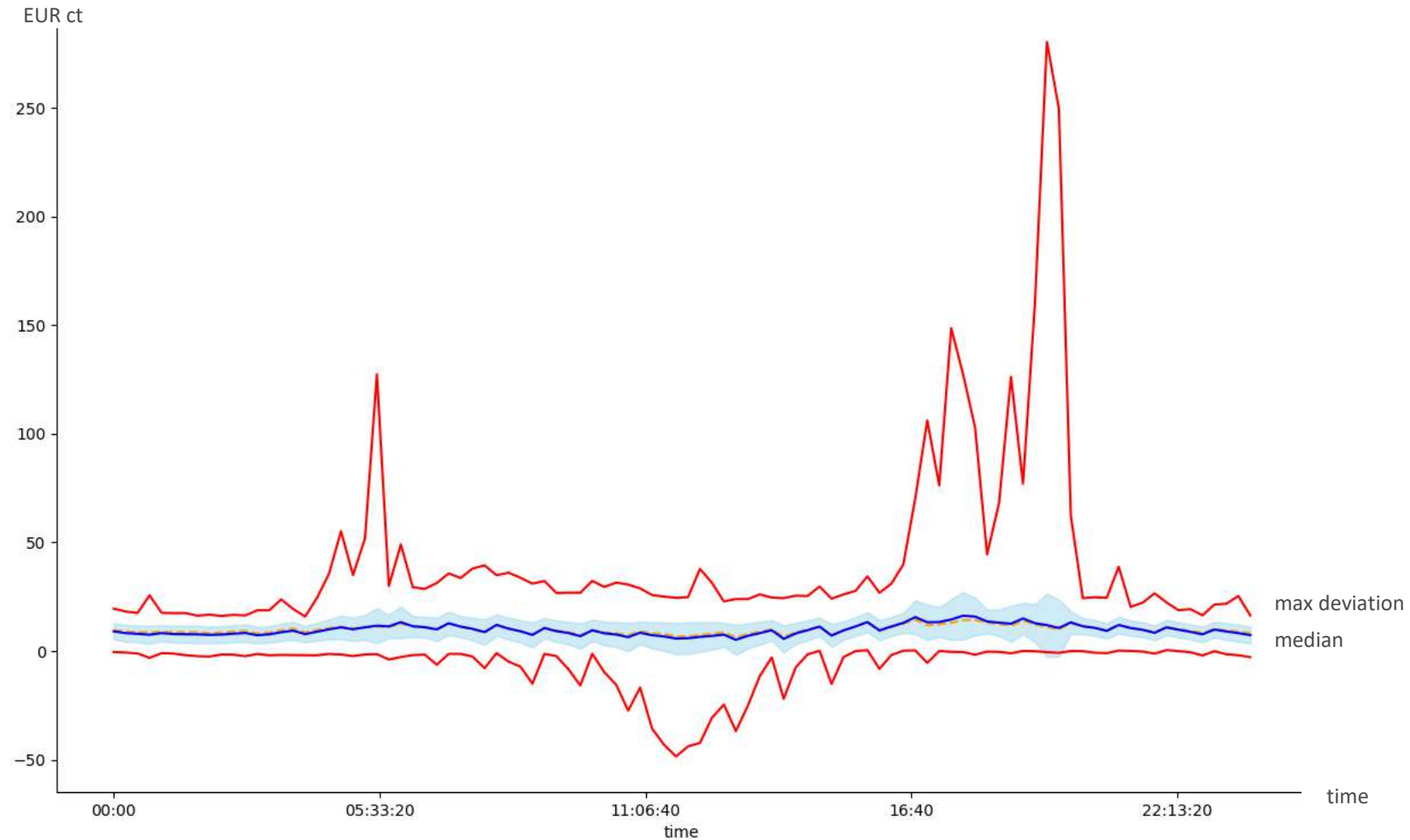
Smart Charing to support “Energy Transition” in Germany

- **80% renewables until 2030 (52% in 2023)**
- **Increase of volatility in energy production vs consumption**
 - Number of hours with negative energy prices increasing
 - 40 new gas plants to cover peaks
- **Estimated costs 721 billion EUR...just Germany**

→ **Flexibilization needed**

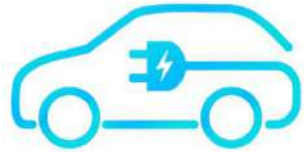
The volatile energy market offers opportunities for smart charging

15min intraday EPEX prices 2023 in ct



Source: <https://www.energy-charts.info/charts>

Germany is different



Largest EV Fleet in Europe
 with >2,4 mio vehicles



Insufficient charging
 infrastructure



- Highly regulated
- Very complex
- German Calibration Law (Eichrecht)



“Energiewende” with
 shutting down of nuclear
 power and coal

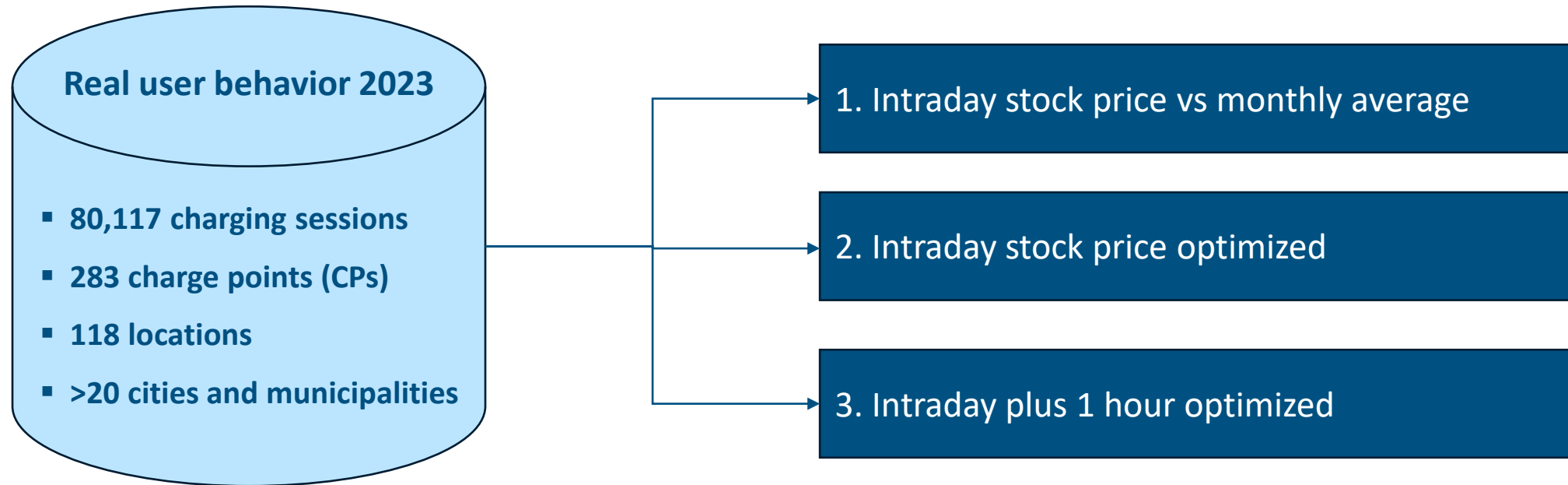


Lacking smart meter rollout
 ...thanks to German complexity



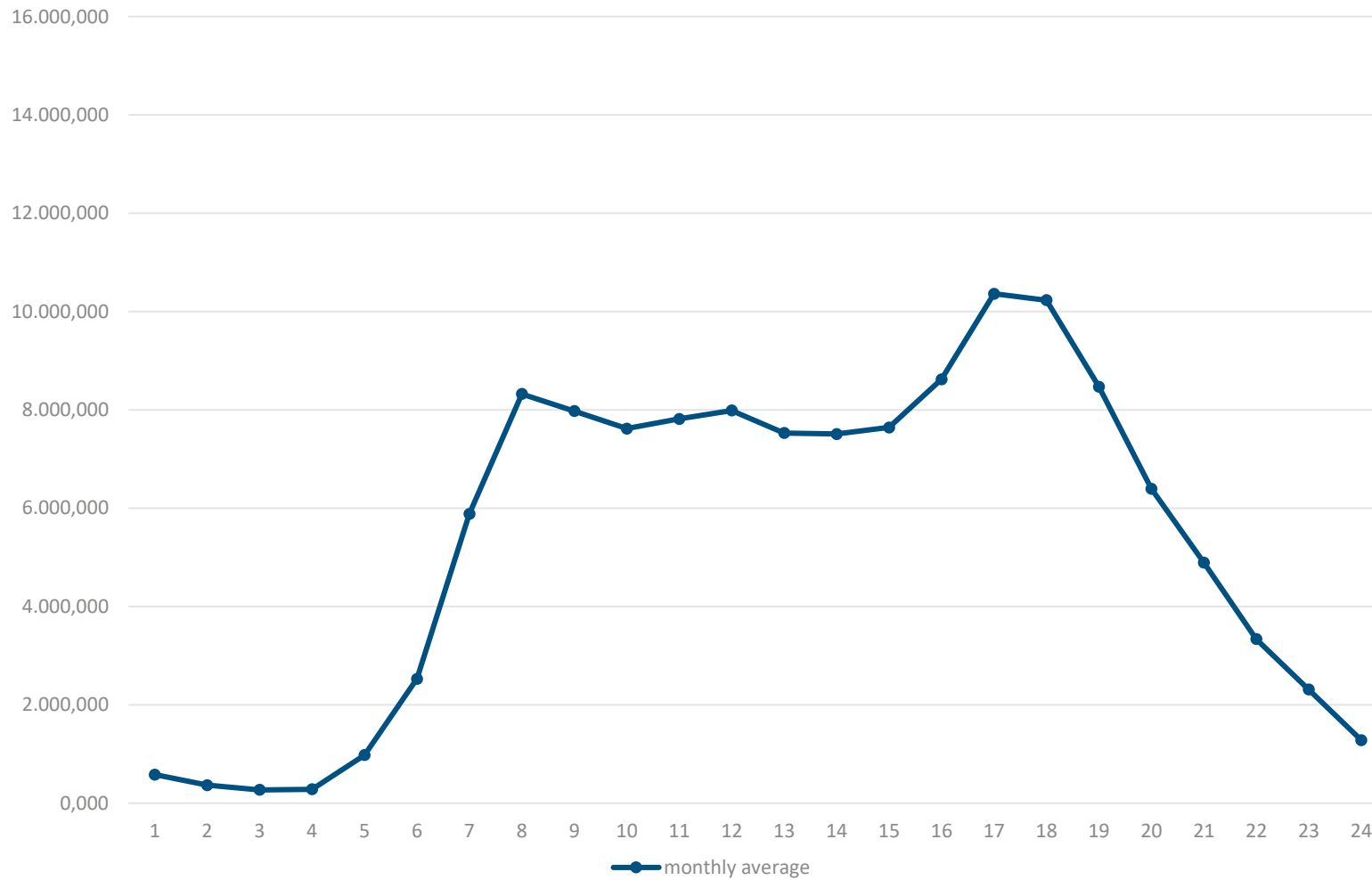
>800 DSOs with different grid
 connection regulations

Simulation with real data in 3 SMAC scenarios



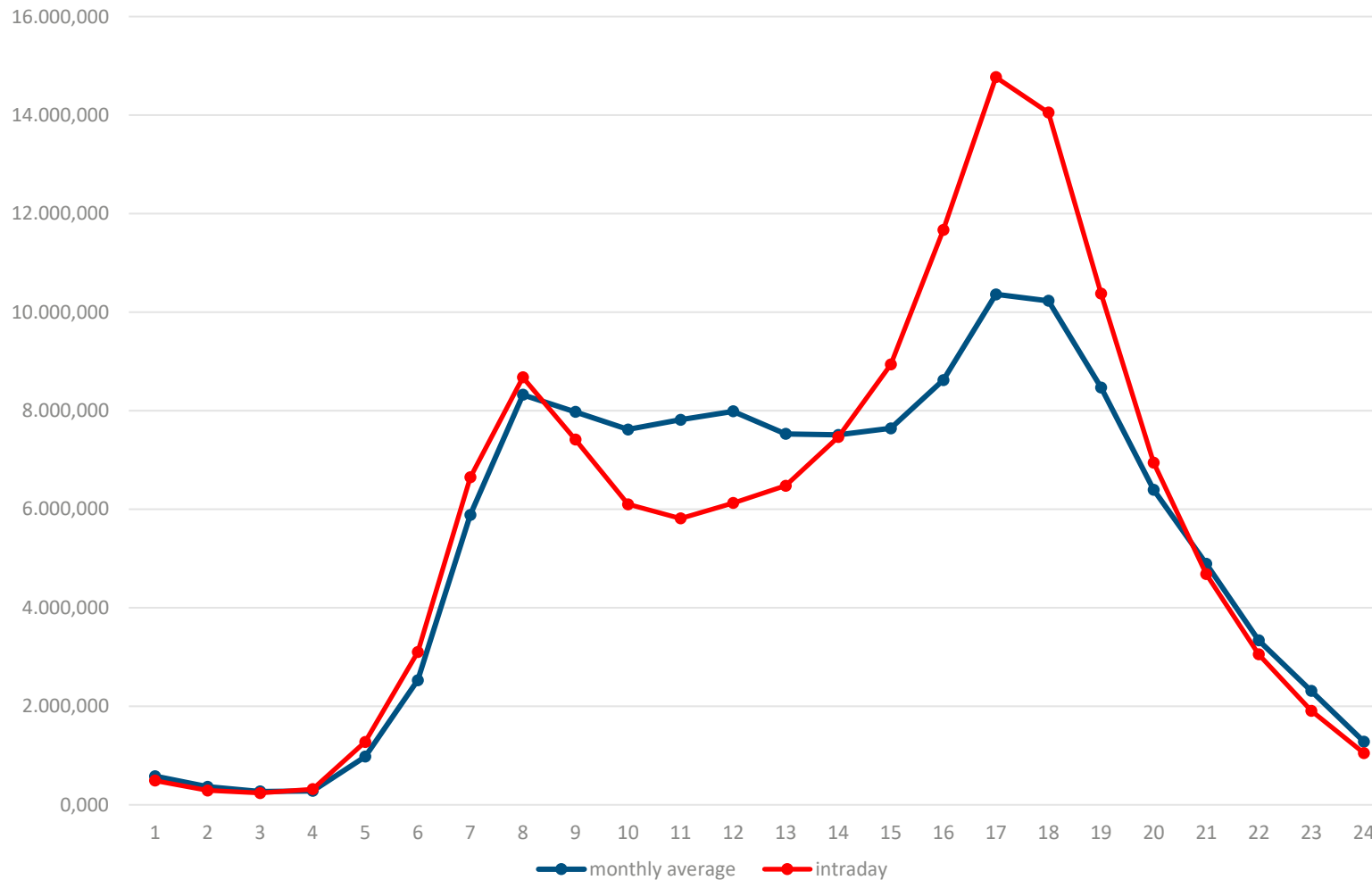
The monthly average shows the classic duck curve

Scenario comparison on average hourly basis in EUR, Qwello data



The intraday approach is more expensive for a CPO

Scenario comparison on average hourly basis in EUR, Qwello data

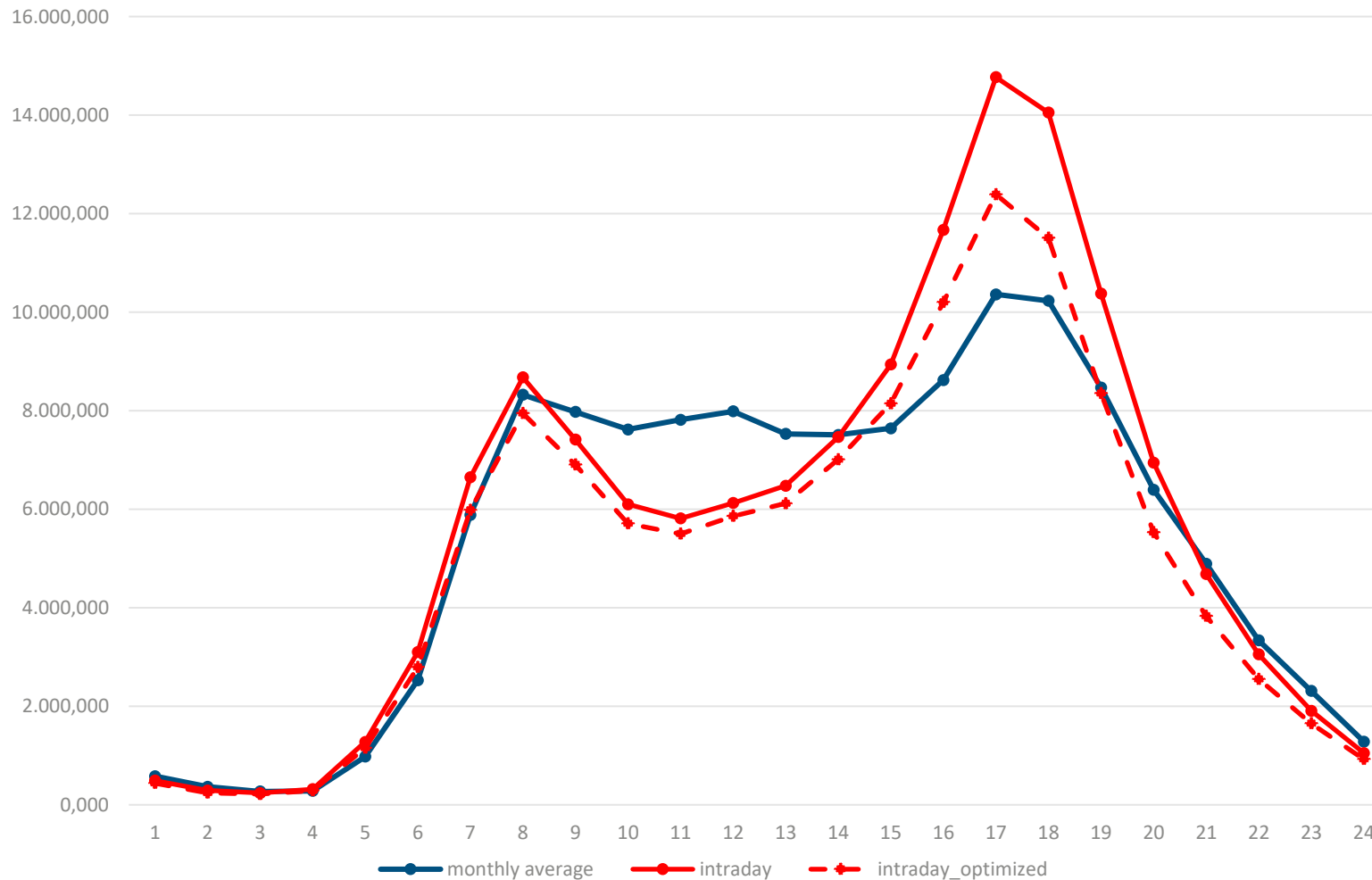


Savings for the CPO on power generation price compared to the monthly average:

▪ Scenario 1, intraday: **-6,7%**

An optimization within the regular sessions grants 6,2% lower cost

Scenario comparison on average hourly basis in EUR, Qwello data

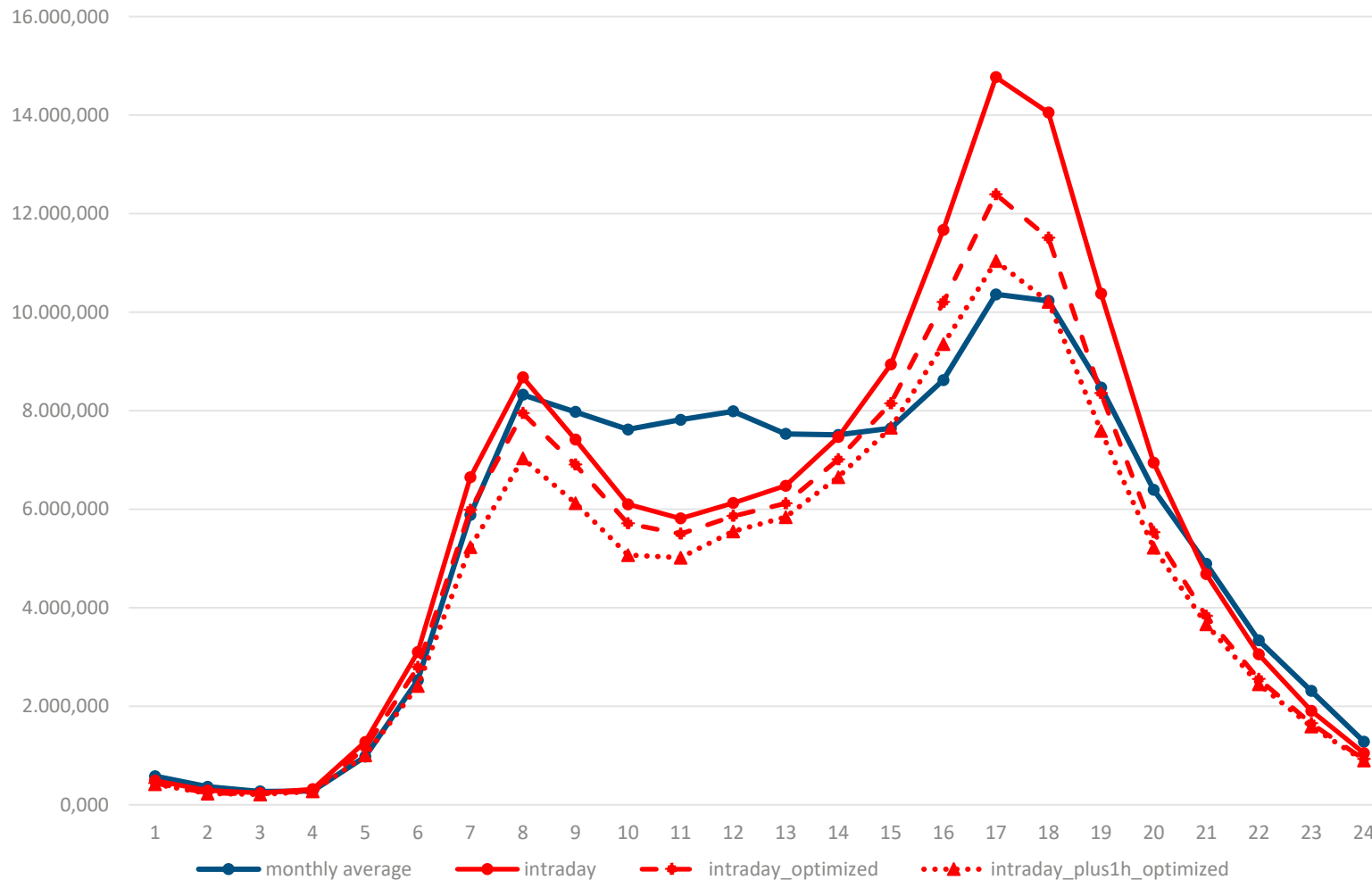


Savings for the CPO on power generation price compared to the monthly average:

- Scenario 1, intraday: -6,7%
- Scenario 2, intraday optimized: +6,2%

1h more flexibilization already allows 14,3% savings

Scenario comparison on average hourly basis in EUR, Qwello data



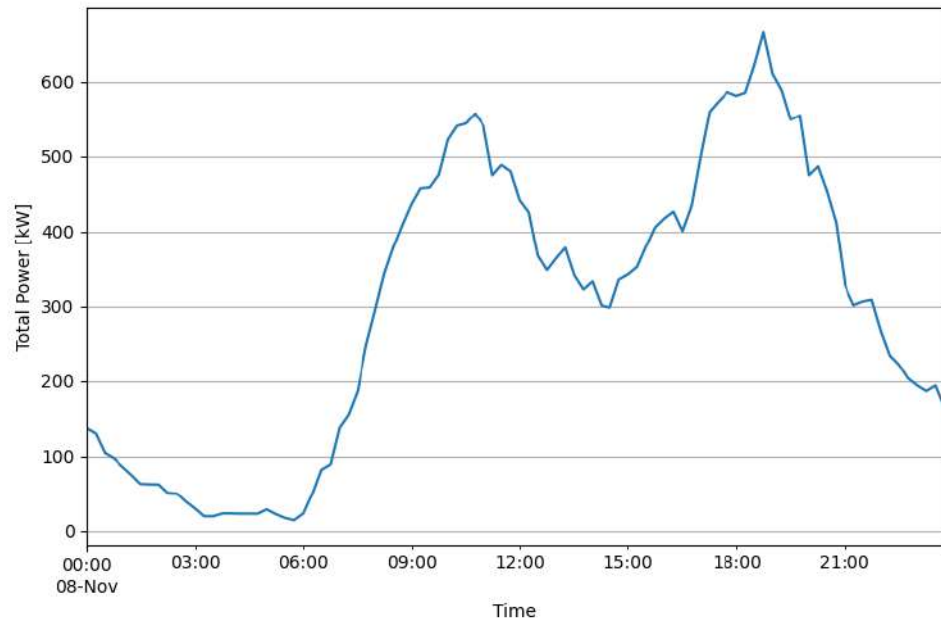
Savings for the CPO on power generation price compared to the monthly average:

- Scenario 1, intraday: -6,7%
- Scenario 2, intraday optimized: +6,2%
- Scenario 3; intraday plus 1h optimized: +14,3%

Power generation price makes approx. 43% of the total energy cost to CPO

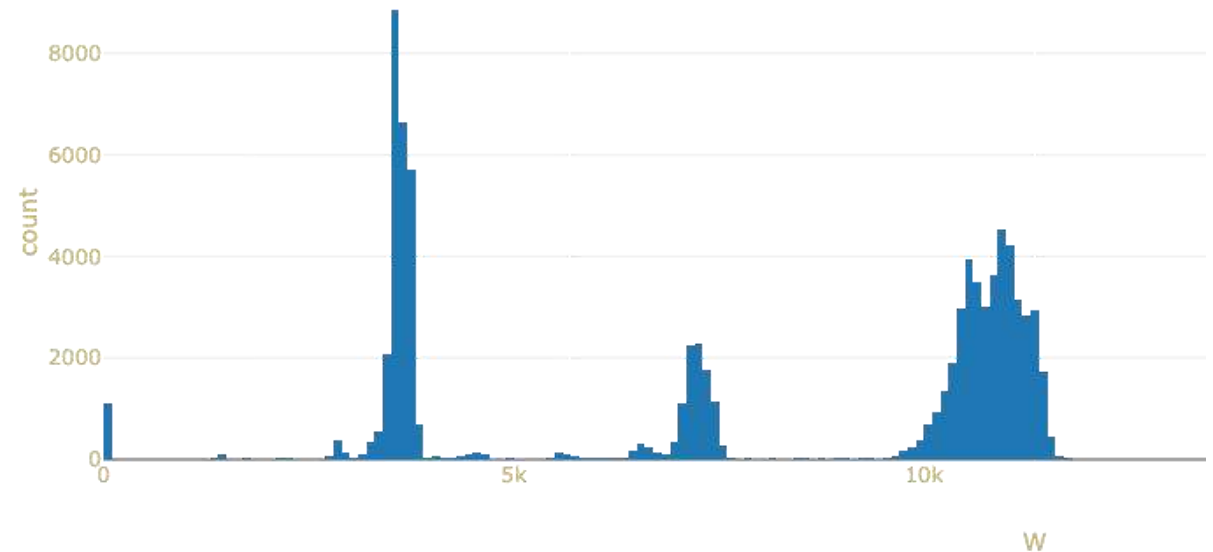
Ways to increase SMAC impact and balance the grid

1. Influence charging behavior



Load curve over a typical day

2. Shift to BEV and 22kW onboard converters

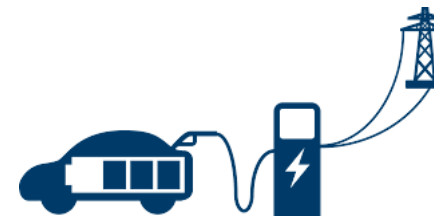


Max power from vehicles

3. Overcome legal barriers and align regulations



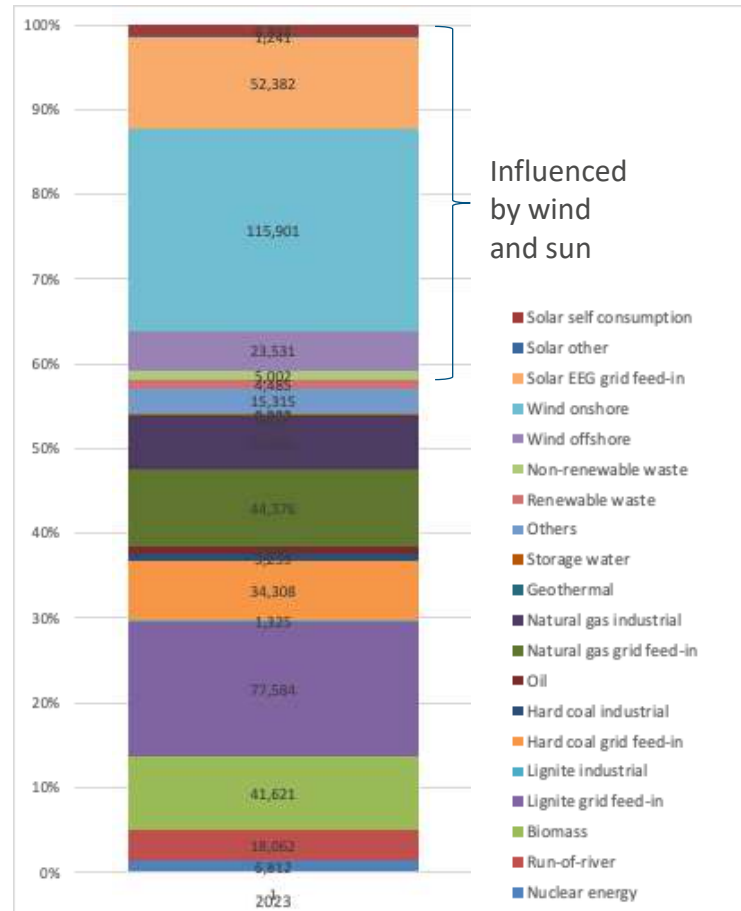
4. Vehicle to Grid (V2G)



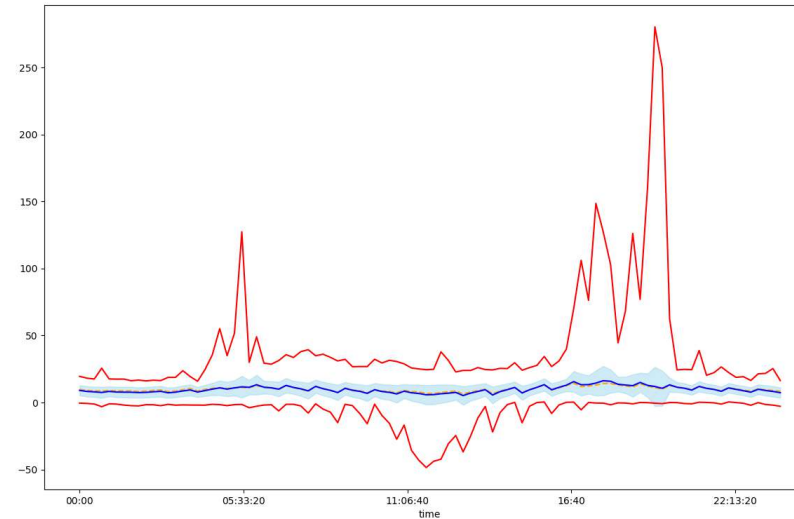
Thank you ⚡

The volatile energy market offers opportunities for smart charging

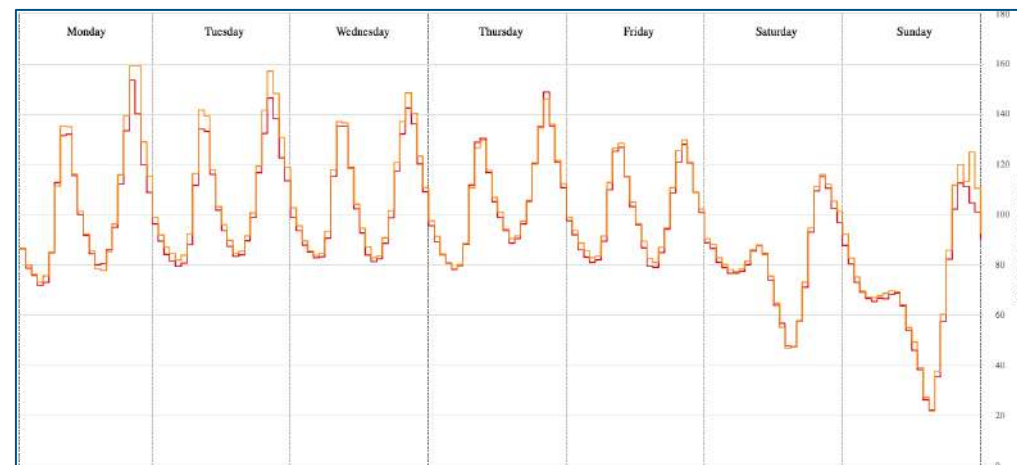
Energy mix in Germany 2023



15min intraday EPEX prices 2023 in ct

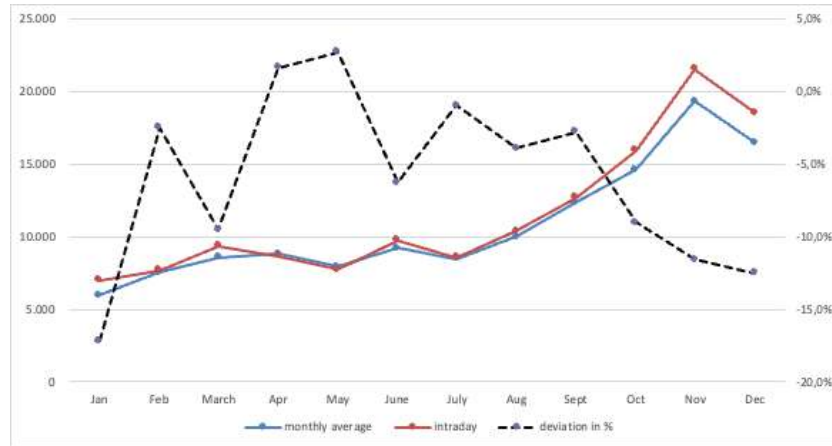


Average weekly day ahead and intraday energy prices 2023

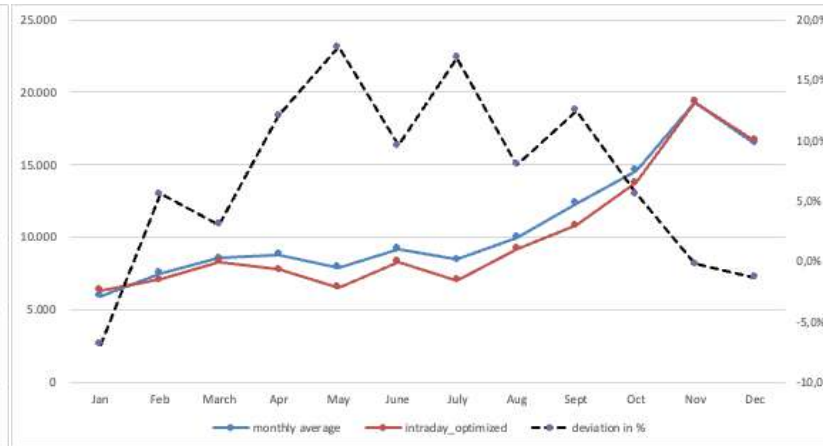


Scenario 3 is granting highest savings for the CPO - User

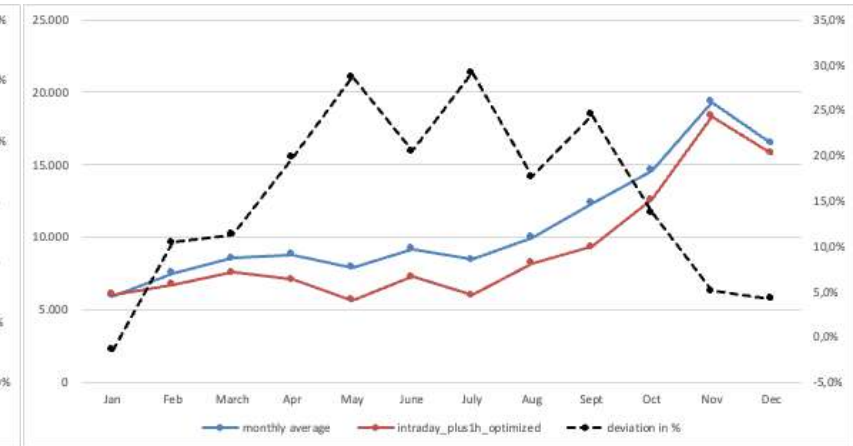
Scenario 1: Intraday stock price vs monthly average

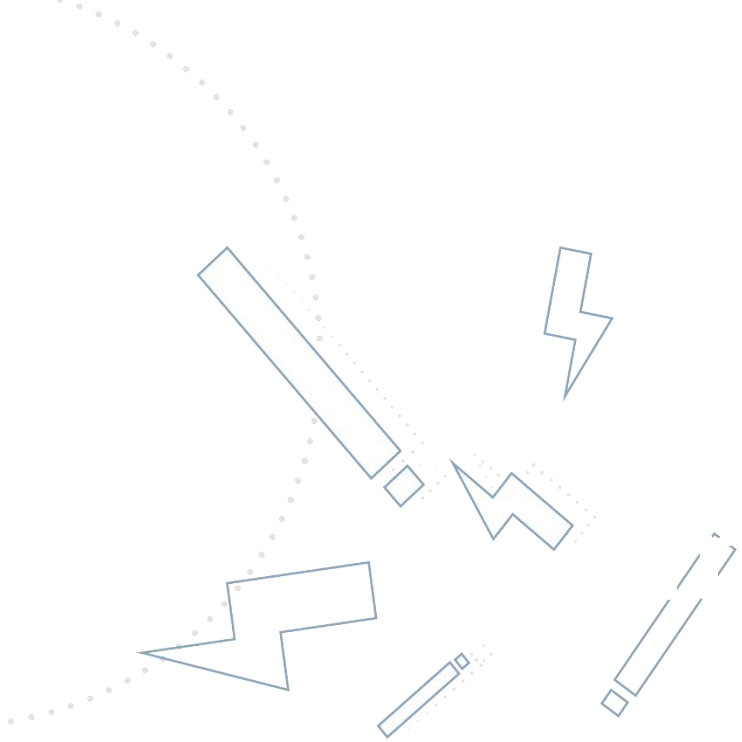


Scenario 2: Intraday stock price optimized



Scenario 3: Intraday plus 1 hour optimized





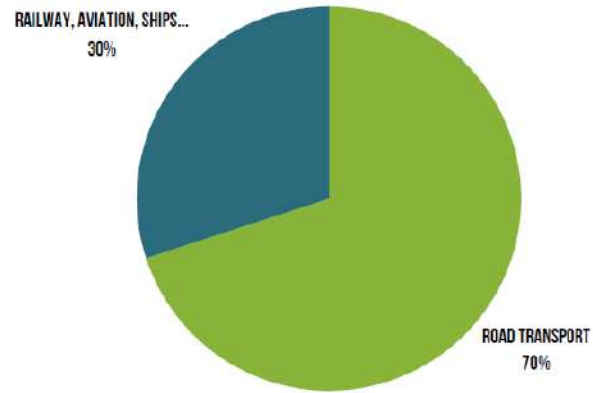


POLICY RECOMMENDATIONS

Thomas Lymes, Eurocities Policy Advisor

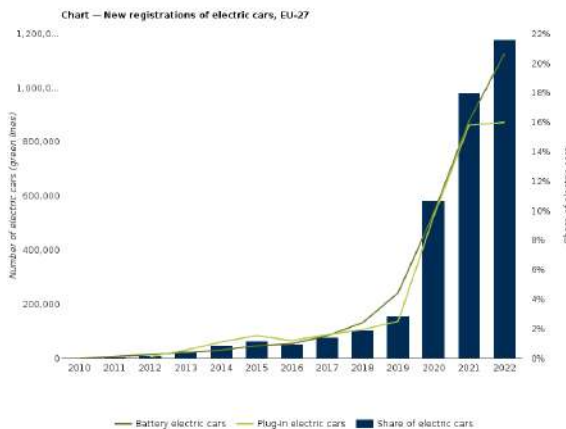
Date: **18/06/2024**

CONTEXT



Source: EEA

In 2022, 70% of EU transport emissions came from road transport, contributing to air and noise pollution in European cities.



Source: EEA

The share of electric vehicles (EVs) is growing rapidly in Europe, with electric car registrations in 2022 accounting for 21.6% of total new car registrations.

➡ This growth must be matched by the deployment of a **reliable, affordable, and coherent charging infrastructure** throughout a dense European network in both urban and non-urban areas.

The role of EU-funded projects

EU-funded projects such as USER-CHI are essential to finance, test and demonstrate innovative charging solutions and deployment schemes as well as gathering knowledge on **what** is needed in terms of enablers and regulations for a coherent deployment of charging infrastructure in the EU.

Contributions from local authorities



Feedback and lessons learned from demo sites



Community of practice and Best practices platforms



Webinars and workshops



AFIR – a major revision impacting the deployment of charging infrastructure in Europe

Art 3 – Targets for LDV recharging infra

National fleet-based targets

1.3 kW power output per BEV and 0.8 kW power output per PHEV

Target to be met on 31 December of every year, starting from year after legislation comes into force

“Sunset clause”: target no longer applies once share of BEV in national LDV fleet reaches 15%

TEN-T distance-based targets

Target date	Scope	Minimum capacity requirement every 60 km (in each direction of travel)
31 December 2025	TEN-T core ³	400 kW
31 December 2027	TEN-T core	600 kW
	50% of comprehensive TEN-T	300 kW
31 December 2030	TEN-T comprehensive ⁴	300 kW
31 December 2035	TEN-T comprehensive	600 kW

Derogations (to be requested by Member States)

50% reduced power output on roads with less than 8,500 LDV/day

Increased distance of up to 100 km on roads with less than 3,000 LDV/day

Easy payment

Ad hoc payment at all **new** publicly accessible recharging points

P≥50kW: payment card readers / contactless (NFC)
for P<50kW: + internet-based payments, eg via safe and specifically generated QR code

Retrofitting of existing points P>50kW along TEN-T by 1 January 2027

Fair, transparent and easily comparable prices

CPOs to charge reasonable, easily and clearly comparable and transparent prices; no discrimination between ad hoc price and contract-based price, nor between different MSPs
at P≥50kW: ad hoc price shown; at P<50kW: ad hoc price made easily available

At P≥50 kW only price per kWh and occupancy fee are allowed

CPOs & MSPs to make prices and components/fees known prior to start recharging session



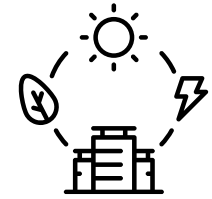
RECOMMENDATIONS FOR EU POLICY MAKERS

Mainstream and coherent regulation to send strong regulatory signals



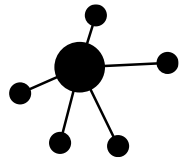
- **Coherent integrated regulations in key areas impacting the EV market:** e.g Weights and Dimensions Directive, Greening Corporate Fleets Initiative, EU pollutant emission standards/Euro 7, CO2 standards for new cars and vans
- **Upholding current regulations**, particularly the agreed CO2 standards for cars and vans, is crucial for the incoming European Commission.
- These measures will offer **clear and strong regulatory signals to support long-term investments in the EV market, ensuring confidence and equitable access for all EU citizens.**

Renewable energy prioritization



- In 2022, 38.7% of electricity was generated from fossil fuels in the EU and 39.4% from renewable energy sources.
- The EU must set **ambitious targets for renewable and decarbonized energy sources to diversify the energy mix** and ensure a **fully decarbonized electromobility ecosystem.**
- This aligns with the revised **Renewable Energy Directive**, which raises the EU's binding renewable energy target for 2030 to a minimum of 42.5%, with the aim to reach **45%.**

Going beyond



- Future regulations should promote shared mobility solutions to reduce the negative externalities of individual transport modes. They should **support the development of infrastructure specifically for shared vehicles and integrate multimodal aspects into the regulatory framework.**

Reduce red tape



- Limit bureaucratic hurdles for operators by harmonizing permitting and administrative procedures across the EU.
- For example, providing **EU-wide guidelines** → Sustainable Transport Forum

RECOMMENDATIONS FOR NATIONAL AUTHORITIES

Consultation and stakeholder engagement

- Establish **national consultation frameworks** that involve regional and local authorities, wider transport and energy sector stakeholders, and the public to inform the development and update of the National Policy Frameworks required by AFIR.
- Cooperation with **neighbouring Member States** is essential to ensure a cross-border interoperable and reliable charging network.



Balanced infrastructure deployment

- Implement the **national 'fleet-based' charging targets in a decentralised way**, so that deployment of charging follows EV uptake at regional or even provincial level; This approach supports a balanced expansion that meets actual local demand.
- As part of the national implementation of the AFIR provisions, Member States should ensure, that all needed infrastructures are deployed in a **territorially balanced way** either through public service obligations or positive incentives
- **Public financial support** should be **focused** where market failure occurs, such as where infrastructure is needed but underutilized and does not attract private investment.



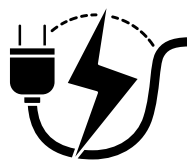
Be ambitious

- Deploy **fast-charging hubs every 60 km along main roads by 2025** – ahead of the 2030 deadline under AFIR
- Extend the targets to **other major national roads**. This is essential to eliminate charging and range anxiety across countries and the EU in general.



Electricity production and stability

- Ensure stability: maintain the **stability of electricity production** at the national level to support the increasing demand from electric vehicles.
- Smart recharging and bidirectional charging: anticipate the benefits of smart recharging and bidirectional charging for the flexibility of the electricity system.
- Enable smart charging: ensure that **national legislation on electricity does not interfere with the implementation of smart charging on public charging networks**.



RECOMMENDATIONS FOR LOCAL AUTHORITIES

Local authority as a steering entity



- Act as a steering authority to **oversee and ensure the deployment of sufficient, future-proof, and accessible charging infrastructure.**
- Integration in **SUMP**: Fully integrate the deployment of charging infrastructure into the Sustainable Urban Mobility Plan (SUMP) as a tool to achieve sustainable mobility targets. **Align with existing strategies and priorities from your SUMP and Climate action plans**, such as saving public space, improving air quality, or reducing car usage.
- Avoid oversizing: **Calibrate charging infrastructure and deployment targets according to modal shift and traffic reduction goals**, recognizing and mitigating the risk of rapid infrastructure deployment not matched by demand.

Planning ahead



- Use **Decision Support System (DSS) tools** such as the CLICK tool to support and inform the planning and location decisions.
- Choose a strategic approach and consider **semi-private and publicly accessible private land** in your planning to save public space.

Procurements



- Select a procurement model after assessing your financial, technical, and human resources. This procurement model should also help you align with existing strategies and priorities.
- **Phased procurement**: procure charging points in several phases and monitor their use, reliability and challenges to manage deployment effectively.

Future-proofing



- Consider evolving standards: deploy charging infrastructure without delay but consider the evolving nature of standards. Contractual agreements should ensure that **charging infrastructure operates according to the latest available standards** and that **hardware and software are upgradable.**

Stakeholder engagement framework



- **Engage public and private local stakeholders in an organised and systematic way**: list and map, define role and responsibilities, set regular meetings and communication flow.
- Engage service providers **early**: based on the experience of developing the Turku e-charging master plan, engagement with service providers is advisable as early as possible when setting your deployment strategy.



USER-CHI
CHARGING YOUR E-MOBILITY FUTURE

POLICY BRIEF

RECOMMENDATIONS FOR A MASSIVE DEPLOYMENT OF USER-FRIENDLY CHARGING INFRASTRUCTURE IN EUROPE

In 2022, 70% of EU transport emissions came from road transport, contributing to air and noise pollution in European cities. To reach climate neutrality by 2050 and tackle air pollution-related deaths, a transition to cleaner fuels and vehicles is necessary.

The share of electric vehicles (EVs) is growing rapidly in Europe, with electric car registrations in 2022 accounting for 21.6% of total new car registrations. This growth must be matched by the deployment of a reliable, affordable, and coherent charging infrastructure throughout a dense European network in both urban and non-urban areas.



Despite significant advancements in the deployment of charging infrastructure, EV drivers still face challenges in finding a denser and more reliable charging network. Issues include the availability of charging points, the standardization of technical components and signalization, and the provision of ad-hoc and contactless payment alternatives, as identified during USER-CHI user research phase. The higher electricity demand can lead to grid congestion during peak charging times.

The revision of the Alternative Fuels Infrastructure Regulation (AFIR) that entered into force in April 2024 is a huge step in the right direction. But decisive efforts are still required to foster a European electromobility services market, including cross-border roaming and interoperability.

This policy brief outlines key recommendations for EU policymakers, national authorities, and local authorities to ensure the massive deployment of user-friendly charging infrastructure across Europe.



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GET OUR POLICY BRIEF





Sustainable Transport Forum

Sub-group on public authorities

USER-CHI final event 18 June 2024

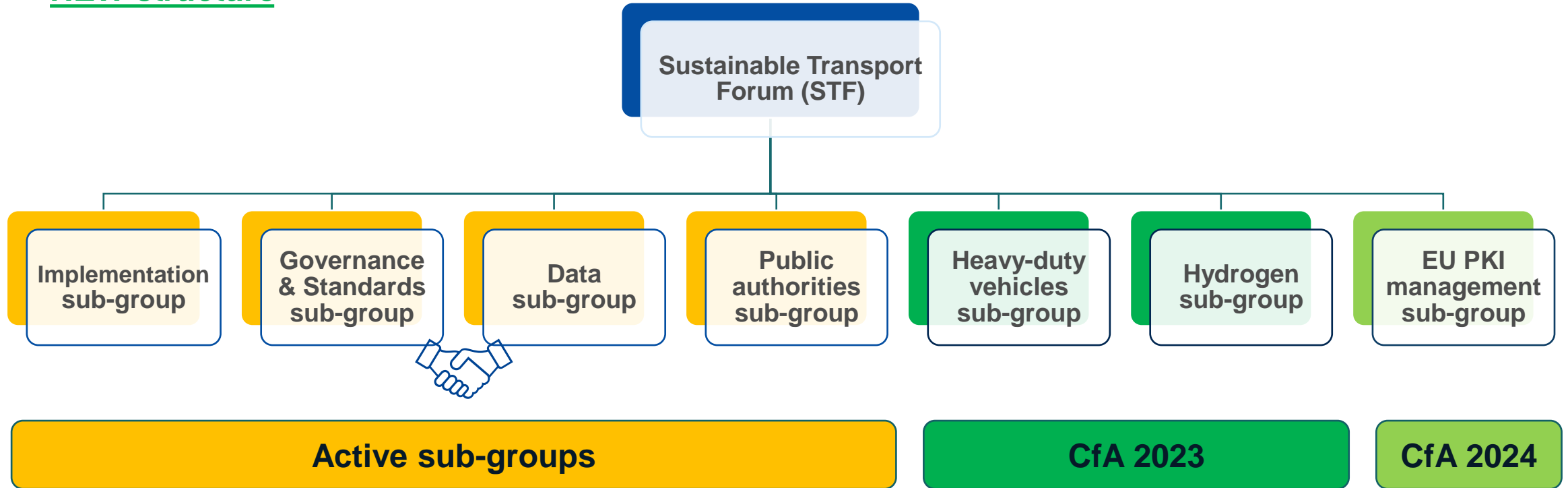
Aleksandra Klenke, DG MOVE

B4 – Sustainable & Intelligent Transport Unit

STF Structure - Plenary and Sub-groups

Vision for 2024

NEW structure



Sub-group on Public Authorities

State of play

- There are 7 standing Task Forces:
 - **Task Force 1:** Development of Recommendations for permitting and grid connection procedures for recharging points (Guidelines finalized and published in December 2023)
 - **Task Force 2:** Development of templates, tools, decision trees and standard contracts for public authorities

(The deliverables were adopted, and it was agreed to update the template agreement for the installation of recharging infrastructure, as well as the Guide to contracting of recharging infrastructure, to bring these in line with AFIR)

- **Task Force 3:** Development of Recommendations for recharging infrastructure roll-out for specialized and captive fleets (Draft recommendations ready; need to be prepared for the publication)
- **Task Force 4:** Update SUMP Electrification topic guide (draft SUMP Guide is dependent on the finalisation of other reports)
- **Task Force 5:** Development of Recommendations for Accessibility of recharging stations (Guidelines with recommendations to be finalised by mid 2024)
- **Task Force 6:** Developments for fire safe deployment of recharging points in covered parking garages (Guidelines with recommendations to be finalised by mid 2024)
- **Task Force 7:** Update: Recommendations for public authorities for procuring, awarding concessions, licences and/or granting support for electric recharging infrastructure for passenger cars and vans and the Summary Handbook (Handbook should be finalized after summer)

TF1 State of Play

Best practices guide for permitting and grid connection procedures

EAFO | POLIS



European Alternative Fuels Observatory

POLIS
CITIES AND REGIONS FOR TRANSPORT INNOVATION



Main drivers and key messages

- Without properly addressing the permitting and grid connection bottlenecks, implementation of AFIR targets can be severely undermined.
- The lack of a comprehensive EV recharging infrastructure could hinder the widespread adoption of EVs and the decarbonization of the transport sector.
- The report emphasizes the importance of cooperation between PAs and market players (CPOs, DSOs/TSOs...) to streamline these processes.
- It provides practical solutions and good practice examples to assist in the smooth deployment of recharging infrastructure in the EU.

Main bottlenecks and proposed solutions

- 1. Streamlining Procedures:** clearly defined timelines, standardized procedures, and technical support for PAs to expedite permitting and grid connections.
- 2. Transparency on Costs:** greater clarity on the costs involved in both permitting and grid connection procedures to reduce unpredictability.
- 3. Enhanced Cooperation:** closer cooperation between PAs and DSOs/TSOs to accelerate grid connections for recharging points.
- 4. Joint Planning:** need for coordinated planning between authorities, CPOs, and DSOs/TSOs to align recharging infrastructure with urban and mobility planning.

Some recommendations

Permitting Procedures

- Implement defined timelines for permitting, with a cap of 3–6 months, as suggested by the city of Stockholm and the European Parliament.
- Provide technical support to local authorities for streamlined grid-permitting processes.
- Adopt a 'one-stop-shop' approach and digital permit-granting processes to simplify and expedite the procedure.

Grid Connection Procedures

- Coordinate long-term grid planning and stimulate investments aligning with urban mobility plans.
- Establish transparent, digital procedures for grid connection applications, with defined timelines for connection requests.

Good practices

- “*Permitting Olympics*” in **California** (gold, silver and bronze permitting medals for counties).
- EV Infrastructure Taskforce in **London** (mixed planning- and business-oriented approach).
- Integrated approach to planning and installation in **Stockholm**.
- **UK Power Networks** detailed maps of grid capacity for recharging points (50 kW, 100 kW, 150 kW).
- **Paris** city-led planning-oriented business model for the development of their public AC regular recharging network.

Publication in the EAFO Portal

This Report was published in the EU publications in December 2023 and is also published on EAFO:



EU Report Unveils Recommendations for Smoother EV Recharging Infrastructure Deployment



TF3 State of Play

Recommendations for recharging infrastructure roll-out for specialized and captive fleets

EAFO | AVERE | FIER



European Alternative Fuels Observatory



Scope of the work

Overview of covered captive fleets

Objective: Formulating policy recommendations for public authorities to support the deployment of a recharging infrastructure for captive fleets

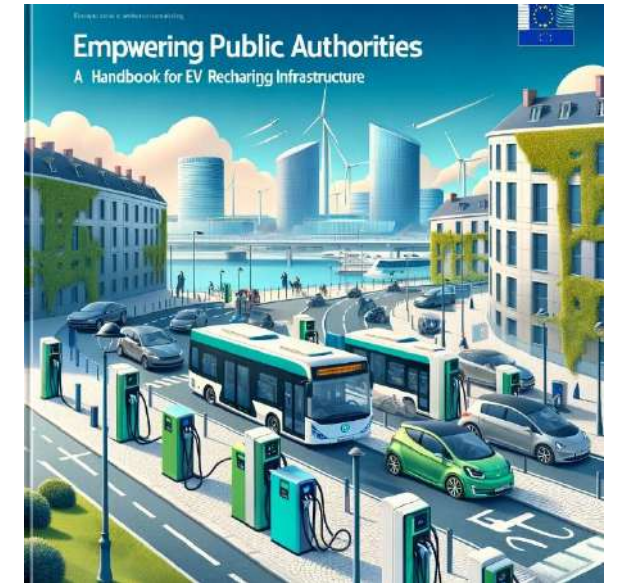
Deliverable:

- 1) Handbook of overview of selected use cases including challenges, best practices and recommendations
- 2) Repository of collected documents with filters and search option



Captive fleets covered:

- Delivery, utility, and urban duty logistics use-case
- Coaches use-case
- Ride-hailing use-case
- Taxis use-case
- Municipal fleets use-case
- Ground transport in ports, airports use-case
- Shared fleets, vehicle sharing use-case
- Vehicle rental use-case



Main cross-sectoral recommendations

1. Create synergies between the different use cases in order to make the most of deployed recharging infrastructures
2. Facilitate the installation of pre-cabling and recharging points at depots and in underground locations
3. Aggregate recharging demand to facilitate grid planning and reinforcement
4. Support the deployment of fast recharging stations outside urban areas to support long distance trips for coaches, car rentals, etc
5. Plan recharging points locations in collaboration with captive fleets representatives and analytics



STF – PA Task Force 5

Accessibility of recharging infrastructure

STF – PA Task Force 5: scope

Scope of the guidelines:

1. Hardware: pole/charging station: design, new technologies like wireless charging...
2. Associated parking spaces and surrounding environment
3. Information/data for the user (before & during recharging/protocols & interoperability)
4. Distribution/location of accessible recharging poles/stations & parking spaces (ratio of accessible recharging infra)



STF – PA Task Force 5: structure

1. **Introduction** (objectives, policy context, methodology...)
2. **Analysis of the survey respondents** (type of entity, country, etc.)
3. **State-of-the-art and key challenges** related accessibility of recharging points
4. **Overview of legislations/guidelines** in place across Europe and beyond
5. **Good Practices and lessons learnt** to facilitate the accessibility of recharging infrastructure in the EU and beyond
6. **Recommendations** to national, regional, and city policymakers
7. **Recommendations** to private stakeholders (industry and business)

Survey to assess main issues

Problems, bottlenecks, and limitations	SCORE
Lack of common standards for accessible EV recharging	53
Absence of a clear regulatory framework at European, national, regional and local level	33
Lack of available public space	25
Lack of knowledge about technical developments/requirements, upcoming technologies and possible redundancy of current systems	17
Lack of know-how from public authorities and CPOs on the specific needs of people with disabilities or the elderly	13
Technical feasibility of retrofitting	11
Retrofitting costs becoming too cumbersome and not cost-efficient	9
Uncertainty about the legal 'interface' between national disability rights legislation and any future European regulatory framework	9
Concern over whether the public would prioritise the funding of accessible recharging over other competing budgetary issues;	8
Lack of knowledge about installation and maintenance costs and longevity of equipment	2



STF – PA Task Force 6

Recommendations for public authorities on
Fire safety of recharging infrastructure in
roofed parking garages

Task Force 6 Fire safety - objectives

Situation

- A majority of EV recharging happens at private locations and increasingly in covered underground or above ground car parks
- EV fires can occur and present unique risks and challenges pushing some local authorities to enact restrictive legislations

Objective of Task Force

- Establish guidelines for **public authorities** to support the roll-out of EVs in covered car parks while maintaining fire safety

Aim of guidelines

- **Busting myths** about EV fires / provide evidence-based data with regards EV fires
- Providing an **overview of existing legislations/ guidelines**
- Identifying **best practices and challenges**
- Establishing **recommendations** to maintain fire safety in covered car parks



STF – PA Task Force 7

UPDATE of the Handbook and of the STF Recommendations for public authorities for procuring, awarding concessions, licences and/or granting support for electric recharging infrastructure for passenger cars and vans

Task force 7 – State of Play

- Short term objective: **UPDATE of the Handbook** of the STF Recommendations for public authorities for procuring, awarding concessions, licences and/or granting support for electric recharging infrastructure for passenger cars and vans **to accompany the entry-into-force date of AFIR**, to provide public authorities actionable guidance they can use as they prepare tenders for the deployment of public EV charging infrastructure.

Deliverable 1: Actionable, concrete recommendations to help public authorities prepare & launch tenders for LDV recharging (Summer 2024)

- Longer term objective and **Deliverable 2:** Larger UPDATE of the STF Recommendations, including new technologies, practices, smart charging, HDV, and more (Autumn 2024)
- **D1** includes: Organizing Tender Procedure: pre-selection and selection criteria, tender duration, and clear technical requirements, coordination with (DSOs), and Specific Tender Requirements
- D1 and D2 would contain the update according to the AFIR requirements.

Thank you



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INSTITUTIONAL OPENING

Salima Abu-Jeriban, CINEA



CINEA

European Climate, Environment and Infrastructure Executive Agency

USER-CHI Final Event

18/06/2024

Salima Abu Jeriban

Project Adviser

Department C Green Research and Innovation

Unit C3 Horizon Europe Transport

CINEA - Making implementation happen



- CINEA - the Climate, Infrastructure and Environment Executive Agency
- Implementing EU funding for **transport, energy and mobility** to support the **European Green Deal** and achieve **climate neutrality by 2050**

CINEA in a nutshell



> **58 billion** for the period 2021-2027



> **500 staff**



> **4500 projects** by 2027

- **Policy feedback** as an essential part of funding activities
- **Expertise** at the service of **beneficiaries** in managing the complete lifecycle of projects
- Exploitation of **synergies** and dynamic ways to work **across programmes**

**EUROPEAN MARITIME
FISHERIES
AND AQUACULTURE FUND**

**CONNECTING EUROPE
FACILITY 2
Transport and Energy**

LIFE PROGRAMME

**RENEWABLE ENERGY
FINANCING MECHANISM**

**EUROPEAN CLIMATE,
INFRASTRUCTURE AND
ENVIRONMENT
EXECUTIVE AGENCY**

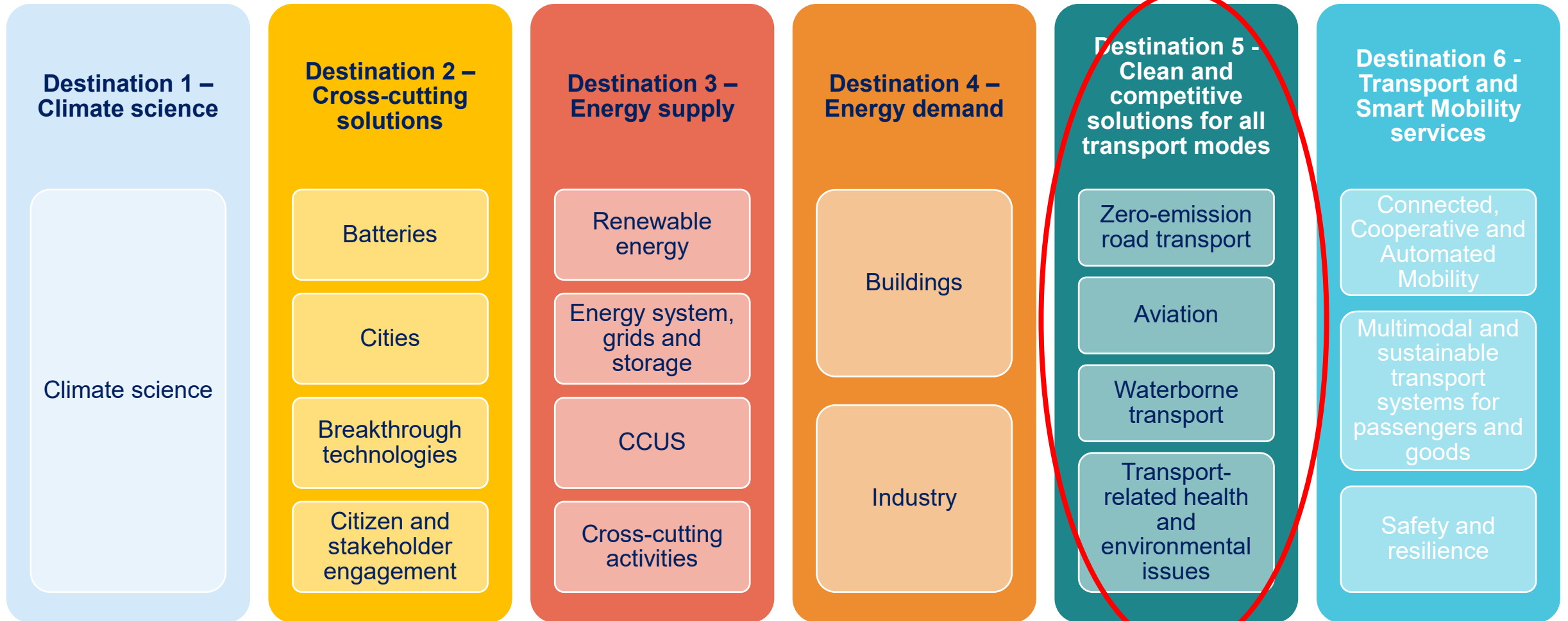


**JUST TRANSITION
MECHANISM
*Public Sector Loan
Facility pillar***

INNOVATION FUND

**HORIZON EUROPE
Climate, Energy and Mobility**

Cluster 5 Work Programme - Overview



More info

Cluster 5 work programme 2023-2024 :

- [wp-8-climate-energy-and-mobility_horizon-2023-2024_en.pdf \(europa.eu\)](#)

Funding & Tender Portal

- [Funding & tenders \(europa.eu\)](#)

Call Topic – H2020-LC-GV-03-2019

- **User centric charging infrastructure**
- INCIT-EV Large demonstration of user centric urban and long-range charging solutions to boost an engaging deployment of Electric Vehicles in Europe
- eCharge4Drivers Electric Vehicle Charging Infrastructure for improved User Experience
- USER-CHI innovative solutions for USER centric CHarging Infrastructure

Call HORIZON-CL5-2024-D5-01

- The call for proposals HORIZON-CL5-2024-D5-01 closed on 18/04/2024.
- 196 proposals were submitted to the call.
- Topic linked to « Charging Infrastructure for road transport »
 - Smart, low-cost pervasive stationary slow charging and bi-directional solutions synergic with the grid for EV mass deployment (2ZERO Partnership) : 13 proposals
 - Integrated flexible multipoint megawatt charging systems for electric truck mass deployment (2ZERO Partnership) (2024) : 5 proposals



**WE NEED
PEOPLE
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Horizon Europe Evaluation Experts

Interested?

Contact CINEA or register on
[website](#)

Thank you

Funding and tender portal:



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